

PROCLAMATION

WHEREAS: Customer Service Week has been formally observed in the United States since 1992, in recognition of the immense impact customer service and customer service professionals have on our system of free enterprise, the American consumer and the economy; and

WHEREAS: Customer service professionals, often the primary point of contact for consumers and clients, are an integral contributor to customer experiences and companies' success. They are entrusted with meeting customers' needs and adjusting to ever-changing markets; and

WHEREAS: With an increasingly competitive and global economy, excellent customer service remains an important advantage. Providing exceptional customer service should be a priority of every American employee, business and industry, as our country works toward economic longevity; and

WHEREAS: Customer service representatives are a part of American consumers' daily routines; and

WHEREAS: The City of Jacksonville's own customer service call center, 630-CITY, assists citizens with any questions or needs for City services. So far this fiscal year, representatives have assisted more than 657,000 customers; and

WHEREAS: Jacksonville residents benefit greatly from the economic growth supported by customer service professionals here and around the country.

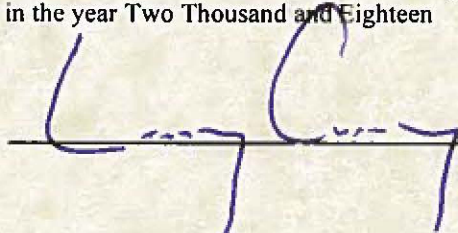
NOW, THEREFORE, I, LENNY CURRY, by virtue of the authority vested in me as mayor of Jacksonville, Florida, do hereby proclaim October 1 - 5, 2018 as

CUSTOMER SERVICE WEEK

in Jacksonville and encourage all citizens to recognize the efforts and commitment of service center employees to ensure exceptional service is a priority.



IN WITNESS THEREOF, this 24th day of September
in the year Two Thousand and Eighteen


MAYOR

CITY OF JACKSONVILLE, FLORIDA