

# **DIRECTORY OF SERVICES**

## **for people with disabilities**

### **2015 Edition**



## **EDITOR'S NOTE**

This directory is intended to be a resource document of local and national agencies, and organizations serving people with disabilities.

Although an attempt was made to obtain complete and accurate information, many things do not remain constant. Therefore, if you know of additional agencies, services, or corrections to be made, please contact:

Disabled Services Division  
117 West Duval Street, Suite 205  
Jacksonville, Florida 32202-4111

[www.coj.net](http://www.coj.net)

(904) 630-4940 (Voice)  
(904) 630-4933 (TDD)  
(904) 630-3476 (Fax)

The agencies listed in this guide can be of great assistance to persons with disabilities and their family members. Assisting persons with disabilities to gain their greatest level of independence in education, employment, transportation, and daily living skills enables them to be contributing members in today's society. Visually impaired or blind persons should contact our office to ask for this publication in Braille or on tape. This entire Directory is also located on our website.

Neither this Division, nor the City of Jacksonville endorses, or recommends any private for profit businesses listed in this directory, but rather have provided this information for individuals to contact, and compare prices, services, and special accommodation features. For further information, consult your local telephone directory.

## **TIPS FOR DEALING WITH AGENCIES**

There are numerous public, as well as private nonprofit, organizations that provide services to people with disabilities. When you locate the appropriate agency/service, the following suggestions may help you save time, and spare you frustration.

- A. Be sure you have contacted the proper agency.
  - 1. If you do not understand the receptionist, ask him/her, to repeat the name of the agency/organization.
  - 2. Be sure the agency contacted can/will serve the individual(s) with a particular disability.
  - 3. Most agencies (public and private) have specific eligibility criteria. Find out what they are. If that particular agency cannot help, ask if they can refer you to an appropriate agency or contact person.
- B. Record all the information you gather.
  - 1. Name of agency and the name of the person you spoke with.
  - 2. Date you made contact.
  - 3. The agency's recommendation for action.
- C. Ask if the agency requires you to submit specific documents, such as:
  - 1. Birth certificate
  - 2. Social Security Card
  - 3. Medical Information
  - 4. Other
- D. Be patient, be pleasant, but persistent.

## **Emergency / Crisis Numbers**

### **Emergency Services**

Medical, Fire or Police Emergency	911
“First Call” 24 hour Information	211 or 632-0600
“Hubbard House” Battered Partner Hotline	354-3114
Abuse Hotline (Children & At-Risk Adults)	1-800-962-2873
Police-Non- Emergency	904-630-0500
Sexual Assault Response Center	358-RAPE (7273)

### **Alcohol and Drug Abuse Services**

AA Information Center (24 hours)	904-399-8535
Gateway Community Services	904-387-4661
River Region Human Services	904-899-6300

### **Legal Assistance**

Disability Rights Florida	904-342-0823
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### **Financial Assistance**

Catholic Charities	904-354-4846
City Welfare (Behavioral and Human Services)	904-630-2469
NE Florida Community Action Agency	904-261-0801
Community Connection	904-350-9949
Builders Care	904-727-3443

### **Food**

Catholic Charities	904-354-4846
Clara White Mission (meals)	904-354-4162
Downtown Ecumenical Services	904-358-7955
Food Stamps	1-866-762-2237
NE Florida Community Action Agency	904-281-0801
Salvation Army	904-356-8641
Florida’s Hunger Hotline	1-850-224-4774
Meals on Wheels	904-807-1203

### **Shelters**

City Rescue Mission	904-387-4357
I.M. Sulzbacher Center for the Homeless	904-359-0457
Salvation Army	904-356-8641
Trinity Rescue Mission	904-355-1205

### **Mental Health and Family Counseling**

Family Counseling Service	904-396-4846
Homeless Service Center Link and Quest	904-358-2411
Mental Health Association	904-730-8291
Mental Health Resource Center	904-642-9100
Quality of Life Center (mental health & developmental disabilities)	904-398-2020

### **Health Services and Hospitals**

Baptist Medical Center	904-202-2000
Beaches Baptist Hospital	904-627-2900
Duval County Health Department Information	904-253-1000
Health Care Administration Agency Consumer Assistance	1-888-419-3456
Mayo Clinic	904-953-2000
Medicaid – Access Florida	1-866-762-2237
Medicaid – Jacksonville office	1-800-273-5880
Medicare Customer Service	1-800-633-4227
Memorial Medical Center	904-399-6111
Shand's Jacksonville Medical Center	904-244-0411
St. Luke's Hospital	904-308-7300
Volunteers in Medicine	904-399-2766
Wolfson Children's Hospital	904-202-8000

### **Employment Services**

Division of Blind Services	904-348-2730
Jacksonville Human Rights Commission	1-800-414-5748
Unemployment	904-359-6470
Vocational Rehabilitation	(TDD) 904-348-2770
	(Voice) 904-348-2778
Workman's Compensation	904-798-5806
Worksource 215 Market St	904-798-9222
6800 South Pointe Pkwy. Suite 950	904-997-3100

### **Other Important Numbers**

Adult Services, City of Jacksonville	904-630-3450
City Government Information	904-630-CITY
Consumer Affairs Division, City of Jacksonville	904-630-CITY
Emergency Preparedness Center	904-630-2472
Federal Information	1-800-688-9889
Florida AIDS Hotline	1-800-352-2437
Jacksonville Children's Commission	904-630-3647
Social Security Administration	1-800-772-1213
	TTY 1-800-358-0778
Military Affairs Veteran Services Division, City of Jacksonville	904-630-3680
Victim Services Division, City of Jacksonville	904-630-6300

### **TDD Telephone Numbers**

City Council Offices	904-630-1580
City Hall Information	904-630-7240
Disabled Services Division	904-630-4933
	(Voice) 904-630-4940
Jacksonville Housing Authority	904-630-3894
Florida Relay Number	TDD- 1-800-955-8771
	(Voice) 1-800-955-8770
Jacksonville Electric Authority	904-632-6290
Jacksonville Transportation Authority	904-636-7402
Police/Fire/Medical Non-Emergency	904-633-5064
Public Libraries	904-630-2740

### **Additional National Agencies**

Alzheimer's Association	1-800-272-3900
American Cancer Society	1-800-ACS (227) – 2345
American Diabetes Association	1-800-342-2383
American Liver Foundation	1-212-668-1000
American Parkinson's Disease Association	1-800-223-2732
American Stroke Association	1-888-478-7653
Amyotrophic Lateral Sclerosis (ALS) Association	1-800-783-4747
Arthritis Foundation	1-800-283-7800
Asthma and Allergy Foundation of America	1-800-727-8462
Better Hearing Institute	1-202-449-1100
Brain Injury Association	1-800-444-6443
Cancer Information Center	1-800-4CANCER (1-800-422-6237)
Children's Craniofacial Association	1-800-535-3643
Children's Hospice International	1-800-242-4453
Cleft Palate Foundation	1-800-242-5338
Cornelia De Lange Syndrome Foundation	1-800-223-8355
	1-800-753-CDLS (2357)
Crohn's & Colitis Foundation of America	1-800-343-3637

Drug Abuse Hotline	1-866-314-5864
Endometriosis Association	1-800-992-ENDO (3636)
Hear Now – National Hearing Aid Bank	1-800-648-HEAR (4327) Voice/TDD
Huntington’s Disease Society	1-800-345-4372
International Dyslexia Association	1-800-222-3123
Juvenile Diabetes Foundation	1-800-223-1138
Lupus Foundation Information Line	1-800-558-0121
Multiple Sclerosis 24 Hour Info Line	1-800-344-4867
Myasthenia Gravis Foundation	1-800-541-5454
National Adoption Center for Special Needs and Physically Disabled Children (862-3678) National AIDS Hotlines	1-800-TO-ADOPT  1-800-342-AIDS (2437) 1-800-AIDS-TTY (2437-889)
National Downs Syndrome Society	1-800-221-4602
National Hearing Aid Society Help-line	1-800-521-5247
National Hospice and Palliative Care Organization Help-line	1-800-658-8898
National Neurofibromatosis Foundation	1-800-323-7938
National Reyes Syndrome Foundation	1-800-233-7393
National Spasmodic Torticollis Association	1-800-487-8385
Simon Foundation for Incontinence	1-800-23-SIMON (7- 4666)

#### **Additional National Agencies**

Stuttering Foundation of America	1-800-992-9392
Tourette’s Syndrome Association	1-800-237-0717
Tuberous Sclerosis Alliance	1-800-225-6872
United Leukodystrophy Foundation	1-800-728-5483
United Ostomy Association	1-800-826-0826

## **Advisory/Advocacy**

### **Contents:**

Council of Citizens with Low Vision  
Disabled American Veterans  
Disabled Persons Protection Commission  
National Federation of the Blind (NFB)  
Office Disability Services  
National Council of Disability  
National Council on Independent Living  
National Organization on Disability (NOD)  
National Multiple Sclerosis-North Florida Chapter  
National Rehabilitation Association (NRA)  
First Coast Long Term Care Ombudsman Council  
Telecommunications for the Deaf, Inc. (TDI)



## **Advisory/Advocacy**

### **Council of Citizens with Low Vision**

1155 15th Street NW

Washington, DC 20005

**Telephone:** 800-733-2258

**Website:** [www.cclvi.org](http://www.cclvi.org)

CCLVI is a membership organization comprised of individuals with low vision, and their family members and professionals working in the field of low vision. CCLVI serves as a clearinghouse on low vision and promotes education of the public, advocates for research and legislation to facilitate the maximum use of low vision. CCLVI offers competitive college scholarships for undergraduate and graduate students with low vision. Members receive the quarterly magazine, "Mission Access", available in large print, on cassette or via e-mail.

### **Disabled American Veterans (DAV) - Jacksonville**

Vet Center

300 East State Street

Jacksonville, FL 32202

**Telephone:** 904-232-3621

**Fax:** 904-232-3167

**Website:** [www.dav.org](http://www.dav.org)

**Days and Hours of Operations:** Monday-Friday, 8:00 a.m. - 4:30 p.m.

Includes but not limited to comprehensive case management, counseling benefits, transportation, emergency food and clothing needs, etc. Services are provided to all eligible qualifying veterans.

DAV Chapter 1

1439 Parental Home Road

Jacksonville, FL 32216

**Telephone:** 904-720-0244

Monday-Friday 10:00 a.m. – 2:00 p.m.

**Fax:** 904-727-3545

### **Disabled Persons Protection Commission**

300 Granite Street, Suite 404

Braintree, MA 02184

**Telephone:** 617-727-6465

**TTY:** 888-822-0350

**Fax:** 617-727-6469

**Website:** <http://www.mass.gov>

If you would like to make a report of abuse or neglect call

**Abuse Reporting Hotline:** 800-426-9009

The Awareness and Action curriculum was developed by persons with disabilities in partnership with the Building Partnerships for the Protection of Persons with Disabilities Initiative (BPI). The curriculum, film and accompanying materials were created to educate persons with disabilities and others about the difficult subject matter of abuse committed against persons with disabilities.

**National Federation of the Blind (NFB), National**

200 E. Wells St.

Baltimore, MD 21230

**Telephone:** 410-659-9314

**Fax:** 410-685-5653

**Website:** [www.nfb.org](http://www.nfb.org)

The purpose of the National Federation of the Blind is two-fold—to help blind persons achieve self-confidence and self-respect and to act as a vehicle for collective self-expression by the blind.

By providing public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances and other adaptive equipment for the blind, advocacy services and protection of civil rights, development and evaluation of technology, and support for blind persons and their families, members of the NFB strive to educate the public that the blind are normal individuals who can compete on terms of equality.

Greater Jacksonville Chapter, National Federation of the Blind of Florida, 904-292-2871.

**Disabled Services Division**

117 West Duval Street, Suite 205

Jacksonville, FL 32202

**Telephone:** 904-690-4940

**TTY:** 904-630-4933

**Website:** [www.coj.net](http://www.coj.net)

The Mayors Disability Council raises awareness of the needs of persons with disabilities by assisting in the formulation of solutions to meet those needs by providing a public form. Become involved: Your input matters and your participation guide our focus. The Mayor's Disability Council meets the first Tuesday of every month at Jacksonville City Hall, 4<sup>th</sup> floor, Mayor's Conference Room, 3 p.m-5 p.m.

**National Council on Disability**

1331 F Street NW, Suite 850

Washington, D.C. 20004

**Telephone:** 202-272-2004

**Fax:** 202-272-2022

**TTY:** 202-272-2074

The National Council on Disability (NCD) is an independent federal agency making recommendations to the President and Congress on issues affecting 54 million Americans with disabilities. NCD is composed of 15 members appointed by the President and confirmed by the U.S. Senate. In the 1986 report *Toward Independence*, NCD first proposed that Congress should enact a civil rights law for people with disabilities.

**National Council on Independent Living**

1710 Rhode Island Ave, NW 5th Floor Washington,  
D.C. 20036

**Telephone:** 202-207-0334

**Fax:** 202-207-0341

**TTY:** 202-207-0340

**Toll Free:** 877-525-3400

NCIL advances independent living and the rights of people with disabilities through consumer-driven advocacy. NCIL envisions a world in which people with disabilities are valued equally and participate fully.

**National Multiple Sclerosis Society-North Florida Chapter**

8940 Western Way, Suite 16

Jacksonville, FL 32256

**Telephone:** 904-332-6810

**Fax:** 904-332-0898

**Website:** [www.nationalmssociety.org/FLN.home](http://www.nationalmssociety.org/FLN.home)

The North Florida Chapter offers an extensive variety of programs, services, resources and connections for people living with and affected by MS, including family members, caregivers and other members of their support systems. Opportunities include: information and referral, peer support, financial assistance, and volunteer opportunities. Please call Chapter for details.

**National Organization on Disability (NOD)**

1625 K St. NW Ste. 802

Washington D.C. 20006

**Telephone:** 202 293-5960

**Fax:** 202-293-7999  
**TDD:** 202-293-5968  
**Website:** [www.nod.org](http://www.nod.org)

NOD promotes the fuller participation of Americans with disabilities in all aspects of community life. Its primary program is the Community Partnership Program, a network of 2000 towns, cities, and counties nationwide. NOD's Community Partnerships undertake many different kinds of activities to improve attitudes toward persons with disabilities, expand educational and employment opportunities, eliminate physical barriers, and expand participation in religious, cultural, and recreational activities. NOD's quarterly newsletter, Report, is available upon request.

**National Rehabilitation Association (NRA)**

633 South Washington Street  
Alexandria, VA 22314  
**Telephone:** 703-836-0850  
**Fax:** 703-836-0848

NRA members work to eliminate barriers and increase employment opportunities for people with disabilities. We provide our members opportunities for advocacy and increased awareness of issues through professional development and access to current research topics. Together, we work towards a society where there are no barriers, environmental or attitudinal, to full employment and participation in life.

**First Coast Long Term Care Ombudsman Council**

Midtown Center Office Park #3300  
4161 Carmichael Avenue, Suite 141  
Jacksonville, FL 32207  
**Telephone:** 904-391-3942  
**Fax:** 904-391-3944  
**Website:** <http://ombudsman.myflorida.com>

The mission of the Florida Long-Term Care Ombudsman Program is to protect the health, safety, welfare and civil rights of long-term care residents by investigating and resolving complaints, promoting the enforcement of laws and regulations, and advising and recommending policy to state and federal governments on long-term care issues.

**Telecommunications for the Deaf, Inc. (TDI)**

8630 Fenton Street, Suite 604 Silver  
Spring, MD 20910  
**Telephone:** 301-589-3786

**Fax:** 301-589-3797

**TDD:** 301-589-3006

**Website:** [www.tdi-online.org](http://www.tdi-online.org)

TDI was established in 1968 originally to promote further distribution of TTY's in the deaf community and to publish an annual national directory of TTY numbers. Today, it is an active national advocacy organization focusing its energies and resources to address equal access issues in telecommunications and media for four constituencies in deafness and hearing loss, specifically people who are deaf, hard of hearing, late-deafened or deaf-blind.

## **Assistance**

### **Contents:**

Aging True-Formerly Urban Jacksonville  
Behavioral and Human Services Division  
Bridge the Gap, Inc.  
Catholic Charities Bureau, Inc.  
Disabled American Veterans (DAV)  
Elder Source  
FL. Dept. of Children & Families-Adult Services Program  
Hartfelt Ministries  
Jacksonville Area Legal Aid, Inc.  
Jewish Family & Community Services  
Lutheran Social Services of Northeast Florida  
Northeast Florida Community Action Agency, Inc. (NFCAA)

## Assistance

### **Aging True- Community Senior Services**

4250 Lakeside Dr. Suite 116

Jacksonville, FL 32210

**Telephone:** 904-807-1203

**Fax:** 904-807-1220

**Website:** [www.agingtrue.org](http://www.agingtrue.org)

**Hours of Operation:** Monday-Friday 8:00 a.m.-5:00 p.m.

Aging True is a non-profit, charitable organization enabling home-based senior independence in Northeast Florida. We have served hundreds of thousands of seniors, their families and the community in our five decades of operation. Through the services our professionals developed and administer, we provide seniors with the care and assistance they need to live independently. Our health, nutritional and financial care programs are designed specifically to serve and educate the frail elderly and disabled in our region.

Our mission is to provide essential and innovative services and care for individuals, families and communities throughout Northeast Florida to prepare for and support graceful aging.

### **Behavioral and Human Services Division**

1809 Art Museum Drive, Suite 110

Jacksonville, FL 32207

**Telephone:** 904-630-0545

**Appointment Line:** 904-858-2994

**Fax:** 904-858-2939

**Web site:** [www.coj.net](http://www.coj.net)

**Days and Hours of Operations:** Monday-Friday 8 a.m. - 5 p.m.

Next day appointments are made for Duval County residents by phone only through the appointment line number listed. The appointment line opens at 9:30 a.m., Monday thru Friday (except holidays), and appointments are given on a "first-caller, first-served" basis. Eligibility for programs described is determined according to specific need, household income (Federal Poverty Guideline), and resources.

Limited temporary financial assistance may be provided due to illness, unemployment or other unanticipated misfortune which results in the loss or reduction of income. Payments are normally made for shelter needs, utility services and grocery orders. The amount of assistance is determined by unmet need, but limited to the division's maximum budget for the household size. Other

Programs Include: Wheelchair/stretchers transportation may be provided for indigent individuals who are medically in need of wheelchair or stretchers transportation and who have no other means of obtaining this service. Assisted Living Facilities (ALF) placement may be utilized when prescribed by the doctor for an individual, and pending permanent disability or fixed income.

Wintertime heating assistance may be provided for eligible citizens who are elderly and/or disabled. Payments from the division may be used for gas, electric, kerosene, or other heating needs. Case management and temporary financial assistance is provided for those living with HIV/AIDS.

**Bridge the Gap, Inc.**

561 W. 25th Street PO

Box 41144

Jacksonville, FL 32206

**Telephone:** 904-504-2086

**Fax:** 904-693-0571

**Days and Hours of Operations:** Monday-Friday, 8:00 a.m. – 3:00 p.m.

Bridge the Gap (BTG) "bridges the accessibility gap" by providing the elderly and persons with disabilities basic services for which they do not qualify through other programs. The ultimate vision of Bridge the Gap is to be the community's alternative service provider for all elderly and persons with disabilities in need with no place to turn. Providing transportation, food, clothing, activities for the elderly and persons with disabilities, personal hygiene products, respite care, in-home services. Contact for more information.

**Catholic Charities Bureau, Inc.**

134 E. Church St.

Jacksonville, FL 32202

**Telephone:** 904-354-4846

**Fax:** 904-354-4718

**Web site:** [www.ccbjax.org](http://www.ccbjax.org)

**Days and Hours of Operations:** Monday-Friday, 9 a.m. - 4:30 p.m.

Emergency Assistance Department: Provides emergency financial assistance to prevent homelessness with rent/mortgage, electric, water and gas bills, as well as deposits. NO WALK INS. All appointments are made through the appointment line. They also have a food pantry available to those in need (only eligible once in a six month period).

**Disabled American Veterans (DAV)**

See this listing under Advisory/Advocacy



**Elder Source**

4160 Woodcock Drive, 2nd floor  
Jacksonville, FL 32207

**Telephone:** 904-391-6600 (office), 888-242-4464 (toll free elder help line)

**Fax:** 904-391-6601

**Web site:** [www.myeldersource.com](http://www.myeldersource.com)

**Days and Hours of Operations:** Monday-Friday, 8 a.m. - 5 p.m.

Elder Source is a private non-profit organization that oversees the provision of state and federally funded in-home and community-based services to maintain or improve quality of life for eligible senior citizens of Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. Area agencies are federally legislated senior advocate organizations established in 1964 through the enactment of the Older Americans Act.

Elder Source receives state and federal funding through the Department of Elder Affairs. Funded programs serve active seniors as well as the frail elder population. Services are provided by priority standards to the most needy as funding permits.

**AGENCY PROGRAMS:**

Community Care for the Elderly (CCE)

Medicaid Waiver/Home and Community Based Waiver (MW/HCBS): Aging and Disabled Adult (ADA) Medicaid Waiver, Assisted Living (AL) Medicaid Waiver Alzheimer's Disease Initiative (ADI)

Home Care for the Elderly (HCE)

Elder Refugee Services

Serving Health Insurance Needs of Elders (S.H.I.N.E.) Emergency

Home Energy Assistance (EHEAP)

**OLDER AMERICAN ACT PROGRAMS:**

Home Delivered Meals Nutrition Program (Meals on Wheels) Congregate

Meals Nutrition Program

Supportive Services

Family Caregiver Support Program (FCSP)

Relatives as Parents Program of Jacksonville (RAPPJAX)

**FL Dept of Children & Families- Adult Services Program**

5920 Arlington Expressway  
Jacksonville, FL 32211

**Telephone:** 904-723-2000

**Fax:** 904-727-3746

**Website:** [www.myflorida.com](http://www.myflorida.com)

Days and Hours of Operation: Monday-Friday, 8-5. To be eligible for services through the Adult Services Program an individual must be elderly or disabled. For most programs elderly is defined as 60 and older; disabled adults may be 18 through 59 years of age. Programs Include: Adult Protective Investigations, Protective Supervision Services to include: Supportive Services, Placement Services, Home Care for Disabled Adults, Community Care for Disabled Adults.

### **DUVAL COUNTY**

Southside Service Center - Duval  
3740 Beach Blvd. Suite 3720  
Jacksonville, FL 32207  
**Fax:** 904-723-2079

Gateway Service Center  
5000-1 Norwood Avenue  
Jacksonville, FL 32208  
**Fax:** 904-723-2079

The Florida Department of Children and Families has adopted an integrated approach to programs and services as we work to help improve the lives of individuals and families. Every day, the men and women at the Florida Department of Children and Families work hard to protect the vulnerable, promote strong and economically self-sufficient families, and advance personal and family recovery and resiliency. We protect children, the elderly and the disabled from abuse and neglect. We are responsible for nearly 19,000 children in foster care, and we find permanent homes for children who cannot safely be reunited with their families. We also offer services that help families on a day-to-day basis. We provide food stamps and temporary cash assistance and determine eligibility for Medicaid. We provide access to substance abuse and mental health treatment and we work with community partners who provide services to families threatened by homelessness and domestic violence.

### **HartFelt Ministries**

P.O. Box 54699  
Jacksonville, FL 32245  
**Telephone:** 904-538-0306  
**Fax:** 904-538-0307  
**Website:** <http://hartfelt.org>

Mission Statement: A Christ-centered organization, providing through a network of community volunteers, cost-free support services and companionship tailored to the needs of qualified elderly and other adults who require assistance in living independently.

Eligibility Requirements: Persons in need of physical assistance for transportation or day to day activities, i.e. frail elderly; disabled adults 18 and over, i.e. vision, auditory, amputees; adults with chronic illness, i.e. Multiple Sclerosis, Parkinson's, Alzheimer's, Stroke; adults with the following illnesses if any available volunteers have previous training and experience: mental health disorders, mental disabilities; care receiver must be able to communicate with volunteer or have companion accompany them.

**Jacksonville Area Legal Aid, Inc.**

126 West Adams St. Jacksonville,  
FL 32202

**Telephone:** 904-356-8371

**Fax:** 904-356-8285

**Web site:** [www.jaxlegalaids.org](http://www.jaxlegalaids.org)

Fees, If applicable/Form of Payment: Eligibility guideline may apply

**Days and Hours of Operations:** Monday-Friday, 8:30 a.m. - 5 p.m.

Jacksonville Area Legal Aid is a non-profit organization dedicated to providing high quality civil (non-criminal) legal advice, representation and education to disadvantaged children, families and individuals residing in Duval, Clay, Nassau and St. Johns counties so as to protect their lifestyle and living conditions and promote self-sufficiency.

Programs Include: Community Development, Fair Housing Advocacy Center Mental Health Advocacy Project.

**Jewish Family & Community Services**

6261 DuPont Station Court E  
Jacksonville, FL 32217

**Telephone:** 904-448-1933

**Fax:** 904-448-0349

**Days and Hours of Operations:** By appointment only

The mission of Jewish Family & Community Services is to strengthen the entire community by providing family and individual services, without prejudice, in the Jewish tradition of helping people help themselves.

Programs Include: Counseling (on a sliding scale)-individual, family or children therapy, Financial Assistance Program. Call Monday mornings, 9 a.m., for appointment for past due rent or utilities. Persons can receive food three times in a 12 month period. Bring picture ID for person and family members.

**Lutheran Social Services of Northeast Florida**

4615 Phillips Hwy

Jacksonville, FL 32207

**Telephone:** 904-448-5995

**Fax:** 904-448-6044

**Website:** [www.lssjax.org](http://www.lssjax.org)

**Days and Hours of Operations:**

Philips Highway Main Office: 8:30 a.m. - 5 p.m. weekdays

\*Food Bank: 8 a.m. -4 p.m. Monday-Friday.

Motivated and guided by the compassion of Christ, the mission of Lutheran Social Services of Northeast Florida is to serve and care for people in need.

**Programs Include:**

\*Second Harvest Food Bank, including recovered food distribution, Kids Cafe program with Weekend Meals and Summer Meals and Food for Families Mobile Pantries.

\*Refugee and Immigrant Services, including initial resettlement, employment, career ladder and youth services.

\*AIDS Care and Education, including prevention education, case management and the Jail LINC (Linking Inmates Needing Care) program.

\*Representative Payee Services to help people receiving Social Security benefits who cannot manage their finances responsibly due to chronic mental illness, substance abuse or age.

**Northeast Florida Community Action Agency, Inc. (NFCAA)**

4070 Boulevard Center Drive, 4500 Building, Suite 200

Jacksonville, FL 32207

**Telephone:** 904-398-7472

**Fax:** 904-398-7414

**Website:** [www.nfcaa.net](http://www.nfcaa.net)

**Days and Hours of Operations:** Monday-Friday, 8 a.m. - 5 p.m.

The mission of the Northeast Florida Community Action Agency, Inc. (NFCAA) is to promote public awareness of the causes and conditions of poverty in Northeast Florida and promote a greater understanding of the root causes of poverty and institutional barriers to self-sufficiency, and advocacy of humane public policies.

Family Self-Sufficiency Program

Low-Income Home Energy Assistance Program Vulnerable

Population Program

Youth Programs Wellness

Program

The Emergency Food Assistance Program (TEFAP)

Housing Rehab Program

Emergency Weatherization Assistance Program, Home  
Ownership,  
Earned Income Tax Filings, Individual  
Development Accounts, GEDs & Post  
Secondary Education.

## **Assistive Resources**

### **Contents:**

Canine Companion  
Captioned Media Program-National Association of the Deaf  
Center for Applied Special Technology (CAST)  
Florida Alliance for Assistive Services and Technology (FAAST)  
FL Telecommunication Relay, Inc.  
Florida Service Dogs, Inc.  
Guide Horse Foundation  
National Captioning Institute (NCI)  
National Library Service for the Blind and Physically Handicapped  
New Horizons Service Dogs, Inc.  
Odd Shoe Exchange, National  
Recording for the Blind & Dyslexic  
Seeing Eye, The  
Southeastern Guide Dogs, Inc.  
Talking Books /Special Needs Library  
Temple Sisterhood Braille Group  
Temporary Loan Closet  
WJCT Radio Reading Service

## Assistive Resources

### **Canine Companion**

8150 Clarcona Ocoee Road

PO Box 680388

Orlando, FL 32868

**Telephone:** 407-522-3300

**Fax:** 407-522-3347

**Web site:** [www.caninecompanions.org](http://www.caninecompanions.org)

Canine Companions for Independence is a non-profit organization that enhances the lives of people with disabilities by providing highly-trained assistance dogs and ongoing support to ensure quality partnerships.

### **Captioned Media Program-National Association of the Deaf**

1447 E. Main St

Spartanburg, SC 29307

**Telephone:** 800-237-6213

**Fax:** 800-538-5636

**TDD:** 800-237-6819

**Web Site:** [www.dcmp.org](http://www.dcmp.org)

This company distributes captioned films and videos for educational and general interest purposes. To obtain an educational film in captioned form, one hearing impaired student must be among the users. To obtain a general interest item, a group of hearing impaired persons is a prerequisite.

### **Center for Applied Special Technology (CAST)**

40 Harvard Mills Square, Suite 3

Wakefield, MA 01880-3233

**Telephone:** 781-245-2212

**Fax:** 781-245-5212

**TDD:** 781-245-9320

**Web site:** [www.cast.org](http://www.cast.org)

Founded in 1984 as the Center for Applied Special Technology, CAST is an educational, not-for-profit organization that uses technology to expand opportunities for all people, especially those with disabilities.

### **Florida Alliance for Assistive Services and Technology (FAAST)**

325 John Knox Road, Building 400, Suite 402

Tallahassee, FL 32303

**Telephone:** 850-487- 2805 or 888-788-9216

**Fax:** 850-575-4216  
**TDD:** 877-506-2723  
**Website:** [www.faast.org](http://www.faast.org)

Our Mission is to improve the quality of life for all Floridians with disabilities through advocacy and awareness activities that increase access to and acquisition of assistive services and technology. We value each individual's right to achieve their highest potential and the possibilities that can be realized through collaborative efforts focused on the goal of improving life for Floridians with and without disabilities.

**FL Telecommunications Relay, Inc**

1820 E. Park Ave., Suite 101  
Tallahassee, FL 32301  
**Telephone:** 800-222-3448  
**Fax:** 850-656-6099  
**TDD:** 888-447-5620  
**Web site:** [www.ftri.org](http://www.ftri.org)

Florida Telecommunications Relay, Inc. (FTRI) is a statewide not-for-profit organization that administers the Specialized Telecommunications Equipment Distribution Program for citizens of Florida who are Deaf, Hard of Hearing, Deaf/Blind and Speech Impaired.

Areas of Interest under FTRI:

The Florida Link - the FTRI newsletter

Florida Video Relay

TASA meetings (Telecommunications Access Systems Act)

**Florida Service Dogs, Inc.**

4149 Davie Ct.  
Jacksonville, FL 32210

**Telephone:** 800-549-2600 this is a voice to text paging service, ask for either Carol Christopherson or FL Service Dog

**Fax:** 904-779-2975

**E-mail:** [buddynme@bellsouth.net](mailto:buddynme@bellsouth.net)

**Days and Hours of Operation:** Call anytime, appointments will be set. Fees, if applicable/Form of Payment: Costs only based on dog's training expenses.

Mission: Florida Service Dogs, Inc. is a non-profit organization to provide highly trained dogs to qualified individuals with disabilities as well as provide education and advocacy to any interested party regarding obtaining, maintaining and training of such service dogs. To also provide interested parties basic knowledge



of the legal rights regarding the use of such service dogs in areas such as the public, housing and the work environment.

Ears to You - Provides hearing dogs to hearing impaired Puppy

Power - Three-part division of FSD that provides:

- a)** Therapy dog/Teams for hospitals, nursing homes and children's homes,
- b)** Therapy dogs for individuals with mental disorders for companionship, and
- c)** Foster homes to our dogs in training and our Puppy Power Therapy Teams.

**Guide Horse Foundation**

2729 Rocky Ford Road Kitrell,  
NC 27544

**Telephone:** 252-433-4755

**Website:** [www.guidehorse.com](http://www.guidehorse.com)

Our mission is to provide a safe, cost-effective and reliable mobility alternative for visually impaired people. The Guide Horse Foundation is committed to delivering Guide Horses at no cost to the blind relying on unpaid volunteers and charitable donations to pay all travel and housing expenses for the handler's on- site training. We also have the goal of helping the tiny horses by providing them with a higher purpose in life.

**National Captioning Institute (NCI)**

1900 Gallows Rd., Suite 3000  
Vienna, VA 22182

**Telephone:** 703-917-7600

**Fax:** 703-917-9853

**TDD:** 703-917-7600

**Web site:** [www.ncicap.org](http://www.ncicap.org)

NCI is a nonprofit corporation whose goal is to expand the captioned television service. The staff produces captions for television programs. NCI also designs, manufactures, and distributes the TeleCaption decoder device, which is attached to the user's television set.

**National Library Service for the Blind and Physically handicapped**

1291 Taylor Street, NW Washington,  
DC 20011

**Telephone:** 202-707-5100

**Fax:** 202-707-0712

**TDD:** 202-707-0744

The National Library Service for the Blind and Physically Handicapped (NLS), Library of Congress, administers the Braille and Talking Book Library Service, a

free program that loans recorded and braille books and magazines, music scores in braille and large print, and specially designed playback equipment to residents of the United States who are unable to read or use standard print materials because of visual or physical impairment.

**New Horizons Service Dogs, Inc.**

1590 Laurel Park Court

Orange City, FL 32763

**Telephone:** 386-456-0408

**Fax:** 386-456-0409

**Website:** [www.newhorizonsservicedogs.org](http://www.newhorizonsservicedogs.org)

New Horizons Service Dogs is a Florida based 501(c)(3) not-for-profit organization dedicated to serving Floridians.

"We provide trained and certified service dogs to persons with disabilities.

We educate the public and increase awareness regarding the needs and concerns of the disabled. **We provide ongoing support to the partners to assure a great working team."**

**Odd Shoe Exchange, National**

162 W Box Elder Place, Suite 4

Chandler, AZ 85225

**Telephone:** 480-892-3484

**Website:** [www.oddshoe.org](http://www.oddshoe.org)

The purpose of The National Odd Shoe Exchange (NOSE) is to provide a resource for new, quality single shoes and pairs of significantly different sizes. Many have this need due to injury, disease and genetic disorders. However the NOSE is not just about footwear. It is about people, quality of life, dignity and respect.

**Recording for the Blind & Dyslexic**

20 Roszel Rd.

Princeton, NJ 08540

**Telephone:** 866-RFBD (7323) -585

**Fax:** 609-987-8116

**Website:** [www.rfbd.org](http://www.rfbd.org)

For more than 50 years, RFB&D has been an invaluable educational resource, enabling those with print disabilities to complete their educations, advance their careers, and gain self-esteem.

RFB&D's materials are for all people who cannot effectively read standard print because of a visual, perceptual or other physical disability.

**Seeing Eye, The**

10 Washington Valley Rd. Morristown,  
NJ 07963-0375

**Telephone:** 973-539-4425

**Fax:** 973-539-0922

**Website:** [www.seeingeye.org](http://www.seeingeye.org)

**Days and Hours of Operations:** Monday-Friday, 8:30 am-5 pm

The Seeing Eye's mission: To help blind people achieve greater independence, dignity and self-confidence through the use of Seeing Eye dogs. In pursuit of this aim, it teaches Seeing Eye dogs to guide blind people; breeds and raises or obtains the dogs by purchase or gift; teaches instructors the science and technique of training dogs as guides for blind people; instructs blind people in the proper use and handling of the dogs; and educates the public about the role of dog guides and the capability of blind people for independent living.

**Southeastern Guide Dogs, Inc.**

4210 77th Street East Palmetto,  
FL 34221

**Telephone:** 941-729-5665 or 800-944-DOGS (3647)

**Fax:** 941-729-6646

**Website:** [www.guidedogs.org](http://www.guidedogs.org)

**Fees, If applicable/Form of Payment:** None

**Days and Hours of Operation:** Monday thru Friday 8:00 am-4:30 pm

Southeastern Guide Dogs' primary mission is to offer free of charge, a unique opportunity to achieve independent travel with safety and dignity to blind men and women, through the use of a professionally and humanely trained guide dog. We also provide services to individuals with other disabilities and to law enforcement agencies through specialized training of our career-changed dogs.

**Talking Books/ Special Needs Library**

303 North Laura Street  
Jacksonville, FL 32202

**Telephone:** 904-630-1999

**Fax:** 904-630-0604

**TDD:** 904-630-2740

**Website:** <http://jpl.coj.net/lib/talkingbooks.html>

**Days and Hours of Operations:** Monday-Friday, 9:00 am-5:00 pm

This is a free service for people who have difficulty holding, handling or reading a regular print book because of a visual or physical disability.

**Temple Sisterhood Braille Group**

8727 San Jose Blvd.

Jacksonville, FL 32217

**Telephone:** 904-733-7078

**Fax:** 904-448-9285

**Website:** [www.thetemplejacksonville.org](http://www.thetemplejacksonville.org)

**Days and Hours of Operations:** Thursday 10:00 am- noon

The Temple Sisterhood Braille Group was founded in 1957. We are dedicated to serving the needs of our community's visually impaired. We offer free classes, each fall, to teach sighted people to Braille materials. We have classes to teach graphic applications necessary for textbooks. Our goal is to produce quality braille materials at low cost or free for all requests: academic, pleasure, vocational, or instructional. We want to give students every advantage to succeed and every person seeking employment the information required for the position. Most importantly we want to give the visually impaired knowledge necessary to enjoy a productive and active lifestyle.

**Temporary Loan Closet**

2709 Art Museum Dr.

Jacksonville, FL 32207

**Telephone:** 904-399-8484

**Fax:** 904-399-5603

**Website:** [www.cilj.com](http://www.cilj.com)

**Days and Hours of Operations:** Monday -Friday, 8:00 am-12 noon and 1:00 pm-4:30 pm

The Temporary Loan Closet (T.L.C.) is a cooperative effort of 20 agencies in the Jacksonville community providing First Coast individuals with disabilities, durable medical equipment on a temporary basis at a minimal cost. TLC stores a large array of durable medical equipment like wheelchairs, scooters, walkers, bathing aids, toileting aids, lifts, hospital beds, and canes. Equipment is issued on a referral basis only, and in most cases, must accompany a physician's prescription. Donations and volunteers are always needed on a regular basis.

**WJCT Radio Reading Service**

100 Festival Park Avenue

Jacksonville, FL 32202

**Telephone:** 904-353-9528

**Fax:** 904-358-6352

**Website:** [www.wjct.org](http://www.wjct.org)

**Hours of Operation:** 8:30 am– 5:00 pm

CLOSED CAPTIONING

Contact Stephen Jones  
904-358-6341  
E-mail: [sjones@wjct.org](mailto:sjones@wjct.org)  
For Closed Captioning (written complaints) Stephen  
Jones, Producer Content

Founded on May 3, 1993, the WJCT Radio Reading Service is a closed circuit radio station, transmitted via a sub-channel of WJCT 89.9 FM Public Radio in Jacksonville, Florida. WJCT RRS broadcasts 24 hours a day national, regional and local news, in addition to other vital information to people of Northeast Florida and Southeast Georgia who are print impaired. Listeners are determined by eligibility and are loaned on a permanent loan basis, free of charge, special radio receivers that only receive the sub-channel broadcast. For more information you can call (904) 358-6308. You can also access the Radio Reading Service on the World Wide Web at [www.wjct.org](http://www.wjct.org).

## **Disability Specific Organizations**

### **Contents:**

Alexander Graham Bell Association for the Deaf and Hard of Hearing  
(AGBA)  
Jacksonville Alliance for the Mentally Ill  
(NAMI)  
Allsup  
Alzheimer's Family Relief Program (AFRP)  
Alzheimer's Association Central & North Florida Chapter, North Florida  
Regional Office  
American Amputee Foundation  
American Cancer Society  
American Council of the Blind (ACB)  
American Deafness & Rehabilitation Association (ADARA)  
American Diabetes Association  
American Lung Association  
American Foundation for the Blind (AFB)  
American Heart Association  
The Arc  
Arc Jacksonville  
The Arthritis Foundation  
Autism Society of America  
Best Buddies Jacksonville  
Brain & Spinal Cord Injury Program  
University of Florida Jacksonville CARD  
Cystic Fibrosis Foundation  
Cystic Fibrosis Foundation  
(National)  
Developmental Disabilities Program (Agency for Person with  
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Developmental Disabilities Program (Agency for Persons with  
Disabilities)-Jax Office  
Disability Rights Florida (Formerly the Advocacy Center for Persons  
with Disabilities)  
Division of Blind Services  
Down Syndrome Association of Jacksonville  
Down Syndrome Center at Hope Haven at Children's Clinic

**Disability Specific Organizations  
(Continued)**

Down Syndrome Congress, National  
Epilepsy Foundation National Chapter  
Epilepsy Foundation of Northeast Florida  
Florida Council of the Blind  
Florida Developmental Disabilities Council  
Immune Deficiency Foundation (IDF)  
JP-PAS Program (James Patrick Memorial Work Incentive Personal Assistant Services  
National Kidney Foundation of Florida  
L'Arche Harbor House  
League School of Greater Boston  
Leukemia & Lymphoma Society  
Lupus Foundation of America, Inc. – Greater Florida Chapter  
Muscular Dystrophy Association-Jacksonville Chapter  
NAMI Florida, Inc. – Jacksonville  
National Alliance for the Mentally Ill (NAMI)  
National Association for the Visually Handicapped  
National Association of the Deaf  
National Down Syndrome Congress  
National Federation of the Blind (NFB)  
National Multiple Sclerosis Society – North Florida Chapter  
National Spinal Cord Injury Association  
New Heights of NE Florida (formerly Cerebral of Northeast Florida)  
Northeast Florida AIDS Network  
Paralyzed Veterans of America (PAV)  
Pine Castle  
Speech & Hearing Center, Inc.  
Spina Bifida Association of America (SBAA)  
United Cerebral Palsy (UCP)  
Wounded Warrior  
Vision Education & Rehabilitation Center

## **Disability Specific Organizations**

### **Alexander Graham Bell Association for the Deaf and Hard of Hearing (AGBA)**

3417 Volt Place, NW Washington,  
DC 20007-2778

**Telephone:** 202-337-5220

**Fax:** 202-337-8314

**TDD:** 202-337-5221

AGBA is a publication and information center about deafness. Bell's philosophy of mainstreaming deaf children emphasizes oral-deaf education, lip reading and use of residual hearing for oral communication (sign language).

### **Jacksonville Alliance for the Mentally Ill (NAMI)**

Jacksonville, FL 32207

**Telephone:** 904-724-7782

**Website:** <http://jacksonville.nami.org>

The mission of NAMI Florida, Inc. - Jacksonville shall be to support and improve the quality of life for family members and people with neurological brain disorders through compassion, education and advocacy.

### **Allsup**

300 Allsup PL

Belleville, IL 32223

**Telephone:** (800) 279-4357

Founded in 1984 by Jim Allsup, a former Social Security field representative, Allsup was the first Nationwide, private Social Security disability claims services company. The company built its reputation on the philosophy of "You stay at home. We do the work." They also have an expert understanding of the specialized needs of those with disabilities.

Fee structure: The SSA determines the fee that any representative can charge for SSDI representation. Currently, under the SSA's fee agreement approval process, it is 25 percent of the retroactive dollar amount awarded, not to exceed \$6,000 (as of June 22, 2009\*). Those who are approved for SSDI benefits, sometimes very quickly, and do not receive a retroactive award generally pay lower fees.

Example: If you are awarded a \$1,000 monthly benefit and the award is retroactive 12 months (\$12,000), your fee would be \$3,000 (.25 x \$12,000). You would keep the other \$9,000 of your retroactive award. All of your monthly benefits (\$1,000) are yours to keep going forward.



Example: If your claim takes 42 months to get your \$1,000 monthly benefit, your representation fee would be capped at \$6,000 on the \$42,000 retroactive award rather than \$10,500 (.25 x \$42,000).

**Alzheimer's Family Relief Program (AFRP)**

22512 Gateway Center Drive Clarksburg,  
MD 20871

**Telephone:** 800-437-2423

**Fax:** 301-258-9454

**Web site:** [www.ahaf.org](http://www.ahaf.org)

A nationwide program that provides financial assistance to patients with Alzheimer's disease and their caregivers who have incurred expenses related to the patient's urgent emergency care and treatment. AFRP depends on charitable contributions from the public. Therefore, the amount of assistance that can be provided, as well as that of patients who can be helped is determined by the availability of funds.

**Alzheimer's Association Central & North Florida Chapter, North Florida Regional Office**

4237 Salisbury Road Suite 310  
Jacksonville, FL 32216

**Telephone:** 904-281-9077

**Fax:** 904-281-9078

**Website:** [www.alz.org](http://www.alz.org)

**Fees, if applicable/Form of Payment:** None, donations appreciated.

Provides information & referral, education & training, many support groups, care consultation, Safe Return Wanderer's identification program, resource library, newsletter, telephone reassurance, speaker's bureau, and a 24-hour, 7-day a week helpline at 800-272-3900.

**American Amputee Foundation**

PO Box 250218, Hillcrest Station  
Little Rock, AR 72225

**Telephone:** 501-666-2523

**Fax:** 501-666-8367

AAF is a nonprofit organization which provides special services for amputees and their families. The primary service provided is peer counseling before and after surgery. Callers may be referred to local hospitals and rehabilitation centers. Resource information is extensive, including a National Resource Directory (1988-90) and a magazine, Ability.

**American Cancer Society**

1430 Prudential Drive

Jacksonville, FL 32207

**Telephone:** 904-398-0537

**Fax:** 904-396-0240

**Web site:** [www.cancer.org](http://www.cancer.org)

**Days and Hours of Operations:** Monday-Friday, 9 am-5 pm

The American Cancer Society is the nationwide, community-based, voluntary health organization dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives from cancer, and diminishing suffering from cancer through research, education, advocacy and service.

**American Council of the Blind (ACB)**

Info Unavailable

<http://acbstudents.org>

The National Alliance of Blind Students NABS is a student-run organization seeking blind, visually impaired--and even sighted--members committed to giving visually impaired and blind students a strong network of support and a powerful public voice. Since 1974, NABS has been bringing together blind and visually impaired students and young professionals from across the country.

**American Deafness & Rehabilitation Association (ADARA)**

PO Box 480

Myersville, MD 21773

Info Unavailable **Website:**

[www.adara.org](http://www.adara.org)

ADARA is a nonprofit association of professionals and interested persons from the field of deafness that offers opportunities for professional enhancement of its members; promotes the development and expansion of quality services available to deaf persons; and offers a vehicle of communication through its forums, conferences, workshops, and publications. ADARA publishes a quarterly Journal, the bimonthly ADARA Newsletter, and occasional monographs and special publications.

**American Diabetes Association- Jacksonville Chapter**

8384 Baymeadows Rd., Suite 10

Jacksonville, FL 32256

**Telephone:** 904-730-7200, 888-DIABETES

**Fax:** 904-730-7933

**Website:** [www.diabetes.org](http://www.diabetes.org)

**Days and Hours of Operations:** Monday-Friday, 9:00 am-5:00 pm

Our mission is to prevent and cure diabetes and to improve the lives of all people affected by diabetes. The American Diabetes Association fulfills its mission through funding of diabetes research, providing information and programs, acting as a referral service and advocating on behalf of people with diabetes. **For support group information, please contact this office.**

**American Lung Association- Jacksonville Chapter**

6862 Belfort Oaks Place

Jacksonville, FL 32246

**Telephone:** 904-743-2933 or 800-940-2933

**Fax:** 904-743-2916

**Website:** [www.lungfla.org](http://www.lungfla.org)

Prevent Lung Disease and Promote Lung Health., Asthma, Tobacco, Lung Disease and Air Quality Programs available. Please contact the American Lung Association for more information.

**American Foundation for the Blind (AFB)**

11 Penn Plaza, Suite 300 New

York, NY 10001

**Telephone:** 212-502-7600 or 800-232-5463

**Fax:** 212-502-7777

**Website:** [www.abinfo@afb.net](mailto:www.abinfo@afb.net)

The American Foundation for the Blind - the organization to which Helen Keller devoted her life - is a national nonprofit whose mission is to ensure that the ten million Americans who are blind or visually impaired enjoy the same rights and opportunities as other citizens. The American Foundation for the Blind promotes wide-ranging, systemic change by addressing the most critical issues facing the growing blind and visually impaired population - employment, independent living, literacy, and technology. In addition to its New York City headquarters, the American Foundation for the Blind maintains four National Centers in cities across the United States and a Governmental Relations office in Washington, DC.

**American Heart Association**

5851 St. Augustine Rd

Jacksonville, FL 32207

**Telephone:** 904-256-5700

**Fax:** 904-256-5701

**Website:** [www.americanheart.org](http://www.americanheart.org)

**Days and Hours of Operations:** Monday-Friday, 8:30 am-5 pm

The American Heart Association is a national voluntary health agency whose mission is to reduce disability and death from cardiovascular diseases and stroke. Mended Hearts Inc. For more information about this group, contact the American Heart Association or [www.mendedhearts.org](http://www.mendedhearts.org)

**The Arc**

1660 L Street, NW, Suite 301

Washington, DC 20036

**Telephone:** 202-534-3700 or 800-433-5255

**Fax:** 202-534-3731

**Website:** [www.thearc.org](http://www.thearc.org)

The Arc acts to ensure that people with intellectual and developmental disabilities, their parents, siblings, family members and other concerned members of the public have a meaningful opportunities to inform and guide the direction of the organization's advocacy, including determining policy and positions on important issues, The Arc strives for diversity in its leadership, as well as in all facets of the work of the organization.

**The Arc Jacksonville**

1050 N. Davis Street  
Jacksonville, FL 32209

**Telephone:** 904-355-0155

**Fax:** 904-355-9616

**Website:** [arcjacksonville.org](http://arcjacksonville.org)

The Arc Jacksonville is about possibilities. We help individuals with intellectual and developmental disabilities unlock their potential to take on valued roles in the community. Our services help enhance the quality of life of the individuals we serve while offering real options within their control.

We also help people with disabilities and those who support them make informed choices about services and service providers.

**Arthritis Foundation**

14 Palmetto Street  
Jacksonville, FL 32202

**Telephone:** 904-353-5770

**Fax:** 904-353-7508

**Website:** [www.arthritis.org](http://www.arthritis.org)

**Days and Hours of Operation:** Monday-Friday, 9 am-5 pm

The mission of the Arthritis Foundation is to improve lives through leadership in the prevention, control, and cure of arthritis and related diseases.

The Arthritis Foundation offers self-help courses, exercise courses both on land and in the water, support groups-both general, and disease specific, public forums, speaking engagements, health fairs, and literature on various types of arthritis, medications and coping techniques. Contact for more information. Arthritis, Fibromyalgia, Scleroderma, Juvenile Arthritis, Lupus and general support groups available. Contact for more information.

**Autism Society of America**

4340 East-West Hwy, Suite 350  
Bethesda, MD 20814

**Telephone:** 301-657-0881 or 800-3autism (288476)

**Fax:** 301-657-0869

**Website:** [www.autism-society.org](http://www.autism-society.org)

The mission of the Autism Society of Greater Jacksonville is to promote lifelong access and opportunity for all individuals within the autism spectrum, and their families, to be fully participating included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research form the cornerstones of ASA's efforts to carry forth its mission. The Autism Society of Greater Jacksonville is a 501c3 that empowers people with Autism Spectrum Disorders, their families, and the community through education, support, information, referrals, and advocacy.

The mission of the Autism Society of America is to promote lifelong access and opportunity for all individuals within the autism spectrum, and their families, to be fully participating, included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research form the cornerstones of ASA's efforts to carry forth its mission.

**Best Buddies**

4063 Salisbury Rd, Suite 105

Jacksonville, FL 32216

**Telephone:** 904-296-0510

**Fax:** 904-296-0511

**Website:** [www.bestbuddiesflorida.org](http://www.bestbuddiesflorida.org)

The mission of Best Buddies is to establish a global volunteer movement that created opportunities for one-to-one friendships, integrated employment and leadership development for people with intellectual developmental disabilities.

**Brain & Spinal Cord Injury Program**

4052 Esplanade Way Bin C25

Tallahassee, FL 32399

**Telephone:** 850-245-4045

**Fax:** 850-921-0499

**Website:** [www.doh.state.fl.us/workforce/brainsc](http://www.doh.state.fl.us/workforce/brainsc)

Mission: To provide all residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services enabling them to return to their community. Goal: To re-integrate injured individuals into their communities, to ensure that quality services are delivered in the most effective and cost efficient manner through a coordinated system, and to utilize program funds to leverage federal dollars and grants to support the long term goals of the program. Services include: case management, acute care, inpatient and outpatient rehabilitation, transitional living, assistive technology, home and vehicle modification, and long-term community-based supports funded under contract with specific not-for-profit agencies.

**University of Florida Jacksonville CARD – Center for Autism and Related Disabilities**

6271 St. Augustine Road Suite 1

Jacksonville, FL 32217

**Telephone:** 904-633-0760

**Fax:** 904-633-0751

**Website:** [www.hscj.ufl.edu/pediatrics/autism/](http://www.hscj.ufl.edu/pediatrics/autism/)

**Facebook:** [www.facebook.com/autismjacksonville](http://www.facebook.com/autismjacksonville)

**Hours of Operation: Mondays – Thursday 8:00 am-5:00 pm**

**Fridays 8:00 am – 2:30 pm**

Our mission is to provide support and assistance with the goal of optimizing the potential of people with autism and related disabilities. We offer home services, school services, professional consultation, public awareness, parent group, sib shop, social skills groups available. Call CARD for more information. Support groups are also in Nassau county and Flagler county.

**Cystic Fibrosis Foundation - Jacksonville Chapter**

8382 Baymeadows Rd., Suite 9

Jacksonville, FL 32256

**Telephone:** 904-733-3560

**Fax:** 904-733-3794

**Website:** [www.cff.org](http://www.cff.org)

The mission of the Cystic Fibrosis Foundation is to assure the development of the means to cure and control cystic fibrosis and to improve the quality of life for those with the disease. CFF plans special events to raise money to fund a cure for cystic fibrosis. There is also a CF care center at Nemours where children are treated and educational programs for the families are available.

**Cystic Fibrosis Foundation - National Chapter**

6931 Arlington Rd.

Bethesda, MD 20814

**Telephone:** 301-951-4422 or 800-344-4823

**Fax:** 301-951-6378

**Website:** [www.cff.org](http://www.cff.org)

The Foundation exists to assure the development of the means to control and cure cystic fibrosis, and to improve the quality of life for people with the disease. It supports research, accredits a network of Care Centers nationwide, develops materials to help patients, families and the public understand cystic fibrosis, and seeks to affect public policy. It offers materials for newly diagnosed individuals and a newspaper, Commitment.

**Developmental Disabilities (Agency for Persons with Disabilities) - State Office**

4030 Esplanade Way, Suite 380

Tallahassee, FL 32399-0950

**Telephone:** 850-488-4257

**Website:** <http://apd.myflorida.com>

The primary mission of the APD is to support persons with developmental disabilities in living, learning, and working in all aspects of community life. Family and Supported Living Waiver; Consumer Directed Care Plus; Florida Freedom Initiative; Waitlist: Charts - No. of Individuals Waiting for Waiver Services;

Recipient Wait List Rule; Medicaid Waiver Enrollment and Service Delivery; 5- Year Employment Initiative.

**Developmental Disabilities Program (Agency for Persons with Disabilities) - Jacksonville Office**

3631-B Hodges Blvd.

Jacksonville, FL 32224

**Telephone:** 904-992-2440

**Fax:** 904-992-2442

**Website:** <http://apd.myflorida.com>

The Developmental Services Program is responsible for providing and coordinating services for individuals, ages three and above, with Mental Retardation, Cerebral Palsy, Autism, Spina Bifida or Prader-Willi Syndrome. The social services units of the program coordinate and purchase services for eligible children and adults with disabilities. Case management, purchase of services and programmatic oversight are provided. This agency serves as an information center for matters relating to state and community residential services for the developmentally disabled.

**Disability Rights Florida**

2728 Centerview Drive, Suite 102

Tallahassee, FL 32301

**Telephone:** 850-488-9071 or 800-342-0823

**Fax:** 850-488-8640

**TDD:** 800-346-4127

**Website:** [www.DisabilityRightsFlorida.org](http://www.DisabilityRightsFlorida.org)

Disability Rights Florida is the designated protection and advocacy system for individuals with disabilities in the State of Florida. Disability Rights Florida has authority and responsibility under eight federal grants. Established in 1987, Disability Rights Florida is a statewide, not-for-profit corporation.

Mission: To advance the quality of life, dignity, equality, self-determination, and freedom of choice of persons with disabilities through collaboration, education, advocacy, as well as legal and legislative strategies.

**Division of Blind Services - State Office**

325 West Gaines Street Turlington

Building, Suite 1114

Tallahassee, FL 32399-0400

**Telephone:** 850-245-0300 or 800-342-1828

**Fax:** (850) 245-0363

**Website:** <http://dbs.myflorida.com>



**Jacksonville** (District Office)  
Division of Blind Services  
1809 Art Museum Drive, Suite 201  
Jacksonville, FL 32207  
**Telephone:** 904-348-2730 or 800-226-6356  
**Fax:** 904-348-2737

The mission of the Florida Division of Blind Services is to empower people who are blind and visually impaired to reach self-determined goals.

**Down Syndrome Association of Jacksonville**

1050 North Davis Street  
Jacksonville, FL 32209  
**Telephone:** 904-353-6300  
**Fax:** 904-353-6222  
**Website:** [e-mail: dsaj@bellsouth.net](mailto:dsaj@bellsouth.net)

Using assessments and guidelines specifically designed for individuals with Down Syndrome, the DSC offers parents a comprehensive overview of their child's progress in all areas of growth and development. We focus on the potential of that child to grow, learn and behave in an educational and/or home environment. Medical/Physical development, educational progress, speech and language skills, behavior/social skills, physical therapy, occupational therapy, sensory integration issues and prenatal/newborn consultations.

**Down Syndrome Center at Hope Haven Children's Clinic**

4600 Beach Boulevard  
Jacksonville, FL 32207  
**Telephone:** 904-346-5100  
**Fax:** 904-346-5111  
**Website:** [hope-haven.org](http://hope-haven.org)

Hope Haven's multi-disciplinary team provides excellence in educational, psychological and related therapeutic services for children, families and young adults with special needs. Individuals with special needs will be healthier and more independent, educated and involved in community life.

**Florida Council of the Blind**

1531 Dempsey Mayo Road

Tallahassee, FL 32308

**Telephone:** 850- 422-7752 or 800-267-4448

**Website:** [www.fcb.org](http://www.fcb.org)

The National Down Syndrome Congress (NDSC) is a not-for-profit organization founded in 1973. The NDSC is governed by a twenty-two member Board of Directors comprised of parents and family members of individuals with Down syndrome, self-advocates and other individuals involved with people with Down syndrome. The purpose of the NDSC is to promote the interests of persons with Down syndrome and their families through advocacy, public awareness, and information dissemination on all aspects of Down syndrome. The NDSC is financially supported primarily through membership dues and individual contributions.

**Epilepsy Foundation - National Chapter**

8301 Professional Place

Landover, MD 20785

**Telephone:** 800-332-1000

**Website:** [www.epilepsyfoundation.org](http://www.epilepsyfoundation.org)

The Epilepsy Foundation will ensure that people with disabilities are able to participate in all life experiences; and will prevent, control and cure epilepsy through research, education, advocacy and services. Family Caregiver Support Program (FCSP), Relatives as Parents Program of Jacksonville (RAPPJAX).

**Epilepsy Foundation of Northeast Florida, Inc.**

5209 San Jose Blvd., Suite 101

Jacksonville, FL 32207

**Telephone:** 904-731-3752 or 888-897-8579

**Fax:** 904-730-2329

**Website:** [www.epilepsyfla.org](http://www.epilepsyfla.org)

The Epilepsy Foundation of Northeast Florida (EFNEF) provides case management, employment and prevention/education services to people with epilepsy living in Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. For support group information, please call.

**Florida Council of the Blind**

1531 Dempsey Mayo Road

Tallahassee, FL 32308

**Telephone:** 850- 422-7752 or 800-267-4448

**Website:** [www.fcb.org](http://www.fcb.org)

The Florida Council of the Blind (FCB), a state affiliate of the American Council of the Blind (ACB), is a statewide organization of blind people working to make life better through public education, legislative actions, and providing a statewide information and referral service through Project Insight. FCB is also an organization designed to provide resources to the Visually-Impaired community. We offer educational, social, and economic opportunities specific to the needs of blind individuals.

**Florida Developmental Disabilities Council**

124 Marriott Drive, Suite 203

Tallahassee, FL 32304-2981

**Telephone:** 800-580-7801

**Fax:** 850-922-6702

**TDD:** 888-488-8633

**Website:** [www.fddc.org](http://www.fddc.org)

The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families, to enhance their quality of life within their communities.

**Immune Deficiency Foundation (IDF)**

40 W. Chesapeake Ave., Suite 308

Towson, MD 21204

**Telephone:** 800-296-4433

**Website:** [www.primaryimmune.org](http://www.primaryimmune.org)

Mission: To improve the diagnosis and treatment of patients with primary immunodeficiency disease through research and education.

**JP-PAS Program (James Patrick Memorial Work Incentive Personal Assistant Services)**

[www.FloridaCILS.org](http://www.FloridaCILS.org)

**Telephone:** (866) 575-6004

The JP-PAS Program, administered by the Florida Association of Centers for Independent Living, Inc. (FACIL), provides up to \$1,320 for personal care attendants for people living with severe disabilities who are employed. Individuals must meet requirements listed on website.

**Kidney Foundation of Florida, Inc., National**

1040 Woodcock Rd., Suite 119

Orlando, FL 32803-3510

**Telephone:** 800-927-9659      407-894-7325

**Fax:** 407-895-0051

**Website:** [www.kidney.org](http://www.kidney.org)

The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

**L'Arche Harbor House**

700 Arlington Rd North

Jacksonville, FL 32211

**Telephone:** 904-721-5992

**Fax:** 904-721-7143

To provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. To establish family units through which our residents are helped to reach their maximum potential, and become all that God created them to be.

**League School of Greater Boston**

300 Boston Providence Turnpike

Walpole, MA 02032

**Telephone:** 508-850-3900

**Fax:** 508-660-2442

**Website:** [www.leagueschool.org](http://www.leagueschool.org)

The League School of Greater Boston is a non-profit, private school with one overriding goal: to provide a nurturing educational environment where students with autism can build on their strengths. To achieve its far-reaching mission, the school takes a comprehensive developmental approach, encompassing every aspect of a student's life: social, emotional, academic and behavioral.

**Leukemia & Lymphoma Society**

Northern Florida Chapter 7077

Bonneval Rd., Suite 103

Jacksonville, FL 32216

**Telephone:** 904-332-6414      800-868-0072

**Fax:** 904-332-6422

**Website:** [www.leukemia-lymphoma.org](http://www.leukemia-lymphoma.org)

The Leukemia & Lymphoma Society is committed to reaching out to those with leukemia, Hodgkin and non-Hodgkin lymphoma and myeloma in meaningful ways. Many programs have been developed to meet the needs of patients, families and oncology professionals.

Patient Financial Aid Program First  
Connection Program Advocacy  
Network  
The Trish Greene Back To School Program for Children with Cancer Patient  
Education, Information & Referral

**Lupus Foundation of America, Inc. - Greater Florida Chapter**

3637 4th St.  
St Petersburg, FL 33704  
**Telephone:** 727-447-7075, 800-684-9276  
**Website:** [www.lupusflorida.org](http://www.lupusflorida.org)

Our Mission: To educate and support those affected by Lupus and find the cure. Contact for local support group information.

**Muscular Dystrophy Association - Jacksonville Chapter**

7077 Bonneval Rd.  
Jacksonville, FL 32216  
**Telephone:** 904-296-6799  
**Fax:** 904-296-0714  
**Website:** [www.mdausa.org](http://www.mdausa.org)

Since its founding in 1950, the Muscular Dystrophy Association has become one of the nation's largest and best-known voluntary health agencies. MDA provides comprehensive medical services to tens of thousands of people with neuromuscular diseases at some 235 hospital-affiliated clinics across the country. The Association's worldwide research program, which funds some 400 individual scientific investigations annually, represents the largest single effort to advance knowledge of neuromuscular diseases and to find cures and treatments for them. At facilities in MDA's nationwide network of hospital-affiliated clinics, patients receive diagnostic and follow-up care from specialists in neuromuscular disease. In conjunction with this medical care, MDA through some 160 chapters in the U.S. and Puerto Rico — provides many other direct services, including assistance with purchase and repair of wheelchairs and leg braces, assistance with the purchase of communication devices, summer camps for youngsters and support groups.

**National Alliance for the Mentally Ill (NAMI)**

3803 N. Fairfax Dr., Ste. 100  
Arlington, VA 22203  
**Telephone:** 703-524-7600 or 888-999-NAMI (6264)  
**Fax:** 703-524-9094  
**Website:** [www.nami.org](http://www.nami.org)

From its inception in 1979, NAMI has been dedicated to improving the lives of individuals and families affected by mental illness. For three decades, NAMI has established itself as the most formidable grassroots mental health advocacy organization in the country. Dedication, steadfast commitment and unceasing belief in NAMI's mission by grassroots advocates have produced profound changes. NAMI's greatest strength is the dedication of our grassroots leaders and members. We are the families, friends and individuals that serve to strengthen communities across the country. Due in large part to generous individual, corporate, and foundation donations, NAMI is able to build on its success and continue to focus on three cornerstones of activity that offer hope, reform, and health to our American community: Awareness, Education, and Advocacy.

**National Association for the Visually Handicapped**

22 West 21st Street

New York, NY 10010

**Telephone:** 212-889-3141

**Fax:** 212-727-2931

**Website:** [www.navh.org](http://www.navh.org)

This is a national voluntary health agency founded in 1954 to provide services for the partially seeing. NAVH has supplied services to all 50 states and 98 foreign countries, including a FREE by-mail large print loan library available throughout the United States; counseling and referral to "Hard of Seeing" adults, children, and their families; self-help discussion groups for visually impaired adults and seniors; distribution of a wide array of visual aids worldwide; public and professional educational programs to help enlighten all to the needs of the low vision person; and, emotional support services to supply low vision individuals an opportunity to retain independence, hope, and dignity. NAVH also conducts testing of optical aids and lighting available from commercial sources, and serves as consultant to commercial publishers seeking the NAVH Seal of Approval for NAVH large-print standards.

**National Association of the Deaf**

8630 Fenton Street, Suite 820 Silver

Spring, MD 20910

**Telephone:** 301-587-1788

**TTY:** 301-587-1789

**Fax:** 301-587-1791

The mission of the National Association of the Deaf is to preserve, protect and promote the civil, human and linguistic rights of deaf and hard of hearing people in the United States of America.

**National Multiple Sclerosis Society - North Florida Chapter**

4237 Salisbury Road, Suite 406, Bldg. 4

Jacksonville, FL 32216

**Telephone:** 904-332-6810

**Fax:** 904-332-0898

**Website:** [www.nationalmssociety.org/FLN/home](http://www.nationalmssociety.org/FLN/home)

Our mission is to end the devastating effects of Multiple Sclerosis

We offer a variety of educational programs and support groups for persons with MS, healthcare professionals and caregivers. Please call the Chapter for details.

**Spinal Cord Injury Association, National**

1 Church Street Suite 600

Rockville, MD 20850

**Telephone:** 301-214-4006 or 800-962-9629

**Fax:** 866-387-2196

**Website:** [www.spinalcord.org](http://www.spinalcord.org)

At NSCIA, we educate and empower survivors of spinal cord injury and disease to achieve and maintain the highest levels of independence, health and personal fulfillment. We fulfill this mission by providing an innovative Peer Support Network and by raising awareness about spinal cord injury and disease through education. Our education programs are developed to address information and issues important to our constituency, policy makers, the general public, and the media, and including injury prevention, improvements in medical, rehabilitative and supportive services, research and public policy formulation.

**New Heights of NE Florida (formerly Cerebral of Northeast Florida)**

3311 Beach Blvd.

Jacksonville, FL 32207

**Telephone:** 904-396-1462

**Fax:** 904-396-1199

**Website:** [www.newheightsnefl.org](http://www.newheightsnefl.org)

The mission of New Heights is to enrich the lives of person with disabilities and their families and empower their independence and lifelong growth through quality services.

Programs: Adult Development Training, Therapy Services, Respite, Supported Employment, Supported Living.

**Northeast Florida AIDS Network**

2715 Oak Street

Jacksonville, FL 32205

**Telephone:** 904-356-1612

**Fax:** 904-356-7095

**Website:** [www.NFANJax.org](http://www.NFANJax.org)

**Days and Hours of Operations:** Monday-Thursday 8:00 am-5:00 pm Friday 8:00 am-3:00 pm

The Northeast Florida AIDS Network provides compassionate leadership, services and advocacy in meeting the prevention, health, spiritual and social needs of individuals, families and communities. Programs Include: Ryan White & Project AIDS Care Medical Case Management, Housing programs, AIDS Insurance Continuation Program (AICP), Children's programs, food pantry, information/referral, social services, counseling, support groups, etc.

**Paralyzed Veterans of America (PVA)**

801 18th St., NW

Washington, DC 20006

**Telephone:** 800-424-8200

**TTY:** 800-795-4327

**Website:** [www.pva.org](http://www.pva.org)

The Paralyzed Veterans of America, a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members—veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA will use that expertise to be the leading advocate for: Quality health care for our members; research and education addressing spinal cord injury and dysfunction; benefits available as a result of our members' military service; and civil rights and opportunities which maximize the independence of our members.

**Pine Castle**

4911 Spring Park Rd.

Jacksonville, FL 32207

**Telephone:** 904-733-2650

**Fax:** 904-733-2681

**Website:** [www.pinecastle.org](http://www.pinecastle.org)

Pine Castle is an organization that serves adults (18 years and older) with developmental disabilities. Pine Castle provides programs in Adult Day Training, Residential Services and Supported Employment Services. Programs consist of facility employment, community employment, group homes, senior services, adult basic education, activities in daily living skills and community inclusion activities. Referrals are taken through Vocational Rehabilitation and the Department of Children and Families, Developmental Disabilities Program.

Pine Castle is a private, non-profit organization. Its mission is to enrich the lives of adults with developmental disabilities.



Adult Day Training Residential  
Services  
Supported Employment Services

**Speech & Hearing Center, Inc.**

1128 N. Laura St.  
Jacksonville, FL 32206  
**Telephone:** 904-355-3403  
**Fax:** 904-355-4149  
**Website:** [www.shcjax.org](http://www.shcjax.org)

The Speech & Hearing Center, Inc. is a not-for-profit agency serving Northeast Florida and Southeast Georgia. We provide high-quality audiology and speech/language pathology services regardless of an individual's ability to pay. Audiology services, speech/language services.

**Spina Bifida Association of America (SBAA)**

4950 MacArthur Blvd., NW, Suite 250  
Washington, DC 20007-4226  
**Telephone:** 202-944-3285 or 800-621-3141  
**Website:** [www.sbaa.org](http://www.sbaa.org)

The Mission of the Spina Bifida Association of America is to promote the prevention of spina bifida and to enhance the lives of all affected. The Association was founded in 1973 to address the specific needs of the spina bifida community and serves as the national representative of almost 60 chapters. SBAA's efforts benefit thousands of infants, children, adults, parents and professionals each year.

**United Cerebral Palsy (UCP)**

1660 L. St., NW, Suite 700  
Washington, DC 20036  
**Telephone:** 202-776-0406 or 800-872-5827  
**Fax:** 202-776-0414  
**TDD:** 202-973-7197  
**Website:** [www.ucp.org](http://www.ucp.org)

For more than 55 years, United Cerebral Palsy (UCP) has been committed to change and progress for persons with disabilities. The national organization and its nationwide network of affiliates strive to ensure the inclusion of persons with disabilities in every facet of society—from the Web to the workplace, from the classroom to the community. As one of the largest health charities in America, United Cerebral Palsy's mission is to advance the independence, productivity and full citizenship of people with disabilities through an affiliate network.

**Wounded Warrior Project**

4899 Belfort Road, Suite 300

Jacksonville, FL 32256

**Telephone:** 877-832-6997

**Fax:** 904-279-0262

Mission: To honor and empower wounded warriors.

Vision: To foster the most successful, well-adjusted generation of wounded warriors in this nation's history.

Purpose: To raise awareness and enlist the public's aid for the needs of injured service members. To help injured service members aid and assist each other. To provide, unique direct programs and services to injured service members.

**Vision Education & Rehabilitation Center**

**Florida State College at Jacksonville**

101 W. State St., Room 2140 Bldg. A

Jacksonville, FL 32202

**Telephone:** 633-8307

**Fax:** 632-5107

**Website:** <http://www.fscj.edu/VERC>

**Days and Hours of Operations:** Monday-Friday, 8:00 am-4:30 pm

Vision Education & Rehabilitation Center at Florida State College at Jacksonville provides training and education for individuals with blindness or low vision who reside in Baker, Clay, Duval, Nassau, and St. Johns Counties. Students are referred through the State of Florida Division of Blind Services. Training areas include orientation & mobility, independent living skills, assistive technology, adjustment to blindness counseling, and job readiness training.

## **Education**

### **Contents:**

DLC Nurse & Learn  
Exceptional Student Education (ESE)  
FSCJ-Disabled Student Services  
Florida School for the Deaf and the Blind  
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U.S. Department of Education Assistive Technology Program  
University of North Florida-Disability Resource Center

## **Education**

### **DLC Nurse & Learn**

4101-1 College St. or 2270 Blanding Blvd  
Jacksonville, FL 32205

**Telephone:** 904-387-0370 or 904-389-5402

**Fax:** 904-387-0156

**Days and Hours of Operations:** Monday-Friday, 7-6 Fees, If applicable/Form of Payment: Sliding scale

DLC Nurse & Learn is a special education school dedicated to meeting all the needs of special needs children in a Christian, loving atmosphere. Our program is based upon the idea that children with handicaps are children first and their potential is ours to discover.

We strive to help each child reach this potential by providing normalized activities geared toward individual skill levels. We believe this is best done when therapies are incorporated into daily activity. We serve infants thru five years full time and 3-22 years after school.

Speech therapist, occupational therapist, physical therapist and nursing care for mild medical problems. DLC is now an inclusion program for children with and without handicaps and we are starting VPK classes.

### **Exceptional Student Education (ESE)**

Duval County Public Schools  
4037 Boulevard Center Dr.  
Jacksonville, FL 32207

**Telephone:** 904-348-7800

**Fax:** 904-858-3612

**Website:** <http://www.duvalschools.org/static/parents/getinvolved/ease>

#### **Our mission**

Exceptional Student Education (ESE) is committed to enhancing the quality of instructional services, educational opportunities and support for students with diverse needs, their families, and schools.

In Duval County's public schools, all students are special. But some students have uncommon needs that must be addressed to help them succeed in school and in their lives beyond. That's why Exceptional Student Education is here.

We are a team of specially trained dedicated educators, therapists and paraprofessionals who offer exceptional students services and resources they need to succeed. Students are served in a nurturing environment of respect and compassion.

This comprehensive program accepts all eligible students from the most gifted to the most severely disabled. We serve students from birth to age 22. To us, each student is deserving of our closest attention and our highest dedication.

**FSCJ – Disabled Student Services**

101 W. State St., Room A-1093

Jacksonville, FL 32202

**Telephone:** 904-633-8488

**Web site:** [www.fscj.edu](http://www.fscj.edu)

Florida State College at Jacksonville offers a wide range of educational support services to students with disabilities. All educational accommodations are provided through the Auxiliary Aids Program with the Office of Services for Students with Disabilities, Department of Student Success. The College delivers services to students with disabilities following guidelines established by Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act, 1990. The following services can be provided upon receipt of supporting documentation: Note taker, Tutor, Reader, Scribe, Interpreter, Testing Accommodations, Adaptive Equipment/Software, Enlarged or Brailed Instruction Material, Course Substitution/CLAST Waiver, Voter Registration.

**Florida School for the Deaf and the Blind**

207 N. San Marco Avenue

Saint Augustine, FL 32084

**Telephone:** 904-827-2200

**Website:** <http://www.fsdb.k12.fl.us>

**Email Address:** [info@fsdb.k12.fl.us](mailto:info@fsdb.k12.fl.us)

The Florida School for the Deaf and the Blind is the state's public school for eligible deaf/hard of hearing and blind/low vision preschool through 12th grade students. FSDB also offers a post-secondary program. There is no tuition cost to families for eligible Florida residents.

Founded in 1885, the School awards standard and special diplomas and prepares its graduates for a wide range of professional careers and trades. Each year, over 70% of the graduating class continues their education at colleges, universities and technical training centers.

The school is comprised of two departments: the Department for the Deaf and the Department for the Blind and Career Education Transition.

**Gallaudet University**

800 Florida Avenue, NE,  
Washington, DC 20002-3695

**Telephone:** 202-651-5000

**TDD:** 202-651-5000

**Website:** [www.gallaudet.edu](http://www.gallaudet.edu)

The mission of Gallaudet University is to serve as a comprehensive, multipurpose institution of higher education for deaf and hard of hearing citizens of the United States and of the world. In addition to its undergraduate and graduate academic programs, the University also offers national demonstration elementary and secondary education programs. The University extends its activities to a worldwide audience through a network of regional centers, international agreements, and public service and advocacy efforts. Gallaudet University is the only liberal arts university in the world designed exclusively for deaf and hard of hearing students. Communication among faculty, staff, and students, whether in or out of the classroom, is through the use of both sign language and written and spoken English. As a result, students are able to participate fully in all aspects of campus life and thereby acquire the comprehensive education and experience that is the goal of a liberal arts education. Gallaudet University is committed to providing instruction in the arts and sciences that is vital to the development of the intellect; to conducting research aimed at enhancing the lives of deaf and hard of hearing individuals; and to serving deaf and hard of hearing people, their families, and the professionals who work with them.

**Laurent Clerc National Deaf Education Center**

800 Florida Avenue, NE  
Washington DC 20002

**Telephone/TTY-** 202-651-5855

**VP-**866-204-0504

**Website:** [http://www.gallaudet.edu/Clerc\\_Center.html](http://www.gallaudet.edu/Clerc_Center.html)

The Laurent Clerc National Deaf Education Center at Gallaudet University provides information, training, and technical assistance for parents and professionals to meet the needs of children who are deaf or hard of hearing. Our mission is to improve the quality of education afforded to deaf and hard of hearing students from birth to age 21 throughout the United States. The facility is located at the eastern end of Gallaudet University Campus.

**May Institute**

Florida Regional Office  
1409 Kingsley Avenue Suite 1A  
Orange Park, Florida 32073

**Telephone:** 904-269-0773

**Fax:** 904-269-9667

Georgia Regional Office  
280 Interstate North Circle Suite 430  
Atlanta, Georgia 30339

**Telephone:** 770-956-8511

**Fax:** 770-956-8907

**Information:** 866-219-6935

**Website:** [www.mayinstitute.org](http://www.mayinstitute.org)

May Institute is a nonprofit organization that provides educational, rehabilitative, and behavioral healthcare services to individuals with autism and other developmental disabilities, brain injury, mental illness, and other behavioral healthcare needs.

May Institute Home-Based Behavioral Services program provides intensive in-home behavior therapy, family support, and consultation to children and their families, private agencies, and both private and public schools throughout Georgia and Florida.

**National Technical Institute for the Deaf (NTID)**

Rochester Institute of Technology (RIT) 52  
Lomb Memorial Dr.  
Rochester, NY 14623

**Telephone:** 585-475-6400

**Fax:** 585-475-5978

**TDD:** 585-475-6400

**Website:** <http://ntidweb.rit.edu>

The National Technical Institute for the Deaf has graduated thousands of deaf and hard-of-hearing students with associate, bachelor and master degrees, who now enjoy careers in many technical and professional fields. The first and largest technological college in the world, NTID at RIT offers educational programs and access and support services to 1,100 students from around the world, who study, live and socialize with 14,000 hearing students on RIT campus.

**North Florida School**

223 Mill Creek Road

Jacksonville, FL 32211

**Telephone:** 904-724-8323

**Fax:** 904-724-8325

**Website:** [www.northfloridaschool.org](http://www.northfloridaschool.org)

The mission of North Florida School of Special Education is to improve the lives of students with mild to moderate intellectual disabilities through the achievement of academic, vocational, and social skills.

**PACE Center for Girls Jacksonville**

One West Adams Street, Suite 301

Jacksonville, FL 32202

**Telephone:** 904-421-8585

**Fax:** 904-421-8599

**Website:** <http://www.pacecenter.org>

Our Mission: PACE provides girls and young women an opportunity for a better future through education, counseling, training and advocacy. Our Philosophy: PACE values all girls and young women, believing each one deserves an opportunity to find her voice, achieve her potential and celebrate a life defined by responsibility, dignity, serenity and grace.

**Step Up for Students – Two K12****Scholarship Opportunities**

P.O. Box 54429

Jacksonville, FL 32245

**Telephone:** 877-735-7837

**Fax:** 904-592-6548

**Website:** [www.stepupforstudents.org](http://www.stepupforstudents.org)

The **Personal Learning Scholarship Account (PLSA)** is a new program that helps families personalize educational plans for their children with **special needs**. To qualify, students in kindergarten through 12<sup>th</sup> grade must be diagnosed with one of the following: autism, cerebral palsy, Down syndrome, Prader-Willi syndrome, Spina bifida, Williams syndrome or an intellectual disability (severe cognitive impairment). Also, students deemed “high risk” due to developmental delays and not older than 4 on Sept. 1 may be eligible for the year they are applying. The PLSA allows parents to direct scholarship funds toward a combination of programs and approved providers including approved private schools, therapists, specialists, curriculum, technology – even a college savings account.

Another option is the **income-based Florida Credit Scholarship (FTC)**, a program created in 2001 which provides low-income families with financial assistance toward private school tuition and fees, or with transportation costs to attend a public school in another county. If a family’s household income qualifies for the free-or reduced-price school lunch program (185% of the federal poverty guidelines), or if the family receives SNAP (food stamps), TANF, or FDPIR, the student may be eligible.



Children in foster care or out-of-home care, or who are homeless also may be eligible for either of these **TWO** scholarships.

Step Up for Students is a non-profit approved by the state to help administer both programs. To learn more about the scholarships, please visit [www.StepUpForStudents.org](http://www.StepUpForStudents.org).

**U.S. Department of Education Assistive Technology Program**

400 Maryland Avenue, SW

Washington, D.C. 20202

**Telephone:** 800-USA-LEARN (800-872-5327)

Spanish speakers available (se habla español)

**TTY:** 800-437-0833

The U.S. Department of Education is the agency of the federal government that establishes policy for, administers, and coordinates most federal assistance to education.

Mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access. Dedicated to Establishing policies on federal financial aid for education, and distributing as well as monitoring those funds. Collecting data on America's schools and disseminating research. Focusing national attention on key educational issues. Prohibiting discrimination and ensuring equal access to education.

**University of North Florida-Disability Resource Center**

University of North Florida

1 UNF Drive-building 10, Room 1201

Jacksonville, FL 32224

**Telephone:** 620-2769

**Fax:** 620-3874

**TTY:** 620-2969

**Website:** [www.unf.edu](http://www.unf.edu)

**Days and Hours of Operations:**

Monday-Thursday, 8am-8pm

Friday, 8 am- 5 pm

The Disability Resource Center (DRC), acts as a liaison between students with disabilities and the collegiate community by providing academic support services necessary for the students' academic pursuits. In addition, this office assists in meeting university-related requests from the disabled community. The services provided by the DRC include note takers, test proctoring, sign language interpreting, readers, scribes, and a variety of adaptive equipment. The services are provided free of charge to the registered student. All services must be justified as necessary in documentation meeting UNF's guidelines.

## **Employment**

### **Contents:**

Able Trust, The  
Association of Persons in Supported Employment  
Council of State Administrators of Vocational Rehabilitation (CSAVR)  
Goodwill Industries of North Florida Inc.  
Helen Keller Services for the Blind  
Job Accommodation Network  
NISH- Creating Employment Opportunities for people with Severe  
Disabilities  
Office of Disability Employment Policy (ODEP)  
U.S Department of Labor  
U.S. Equal Employment Opportunity Commission  
Vocational Rehabilitation Division- Department of Education  
Vocational Rehabilitation- Northeast Florida

## Employment

### **Able Trust, The**

3320 Thomasville Rd. Suite 200  
Tallahassee, FL 32308

**Telephone/TDD:** 850-224-4493

**Fax:** 850-224-4496

**Website:** [www.abletrust.org](http://www.abletrust.org)

Also known as the Florida Governor's Alliance for the Employment of Citizens with Disabilities, is a 501© (3) public-private partnership foundation established by the Florida Legislature in 1990. Its mission is to be the leader in providing Floridians with disabilities fair employment opportunities through fundraising, grant-programs, public awareness and education.

### **Association of Persons in Supported Employment**

P.O. Box 1280

Rockville, MD 20849

**Telephone:** 301-279-0060

**Fax:** 301-251-3762

**Website:** [www.apse.org](http://www.apse.org)

APSE is a growing national non-profit membership organization, founded in 1988 as the Association for Persons in Supported Employment, now known as APSE. APSE is the only national organization with an exclusive focus on integrated employment and career advancement opportunities for individuals with disabilities. Our new initiative, HR Connect, offers consultation services to help businesses reach out to and partner with one of the strongest labor and customer pools in the country: the disability community.

### **Council of State Administrators of Vocational Rehabilitation (CSAVR)**

4733 Bethesda Ave., Suite 330

Bethesda, MD 20814

**Telephone:** 301-654-8414

**Fax:** 301-654-5542

**Website:** [www.rehabnetwork.org](http://www.rehabnetwork.org)

Founded in 1940 to provide input into the State-Federal Rehabilitation Program, the Council is the only national organization whose sole purpose and function is to advocate for the Public Vocational Rehabilitation Program. The organization meets in full session a minimum of twice yearly, to communicate on issues within

the field of rehabilitation. Much of the work of the Council is carried on through Standing Committees. In addition, Task Forces concerned with problems of a more transitory nature are convened on an ad hoc basis.

**Goodwill Industries of North Florida, Inc.**

4527 Lenox Avenue

Jacksonville, FL 32205

**Telephone:** 904-384-7094

**Fax:** 904-384-0164

**Website:** [www.goodwilljax.org](http://www.goodwilljax.org)

**Days and Hours of Operations:** Monday-Friday, 8 am-5 pm

Goodwill Industries of North Florida, Inc. is a not-for-profit organization dedicated to assisting all individuals who face barriers to employment by providing innovative job training and placement services to help them obtain and maintain meaningful employment.

**Helen Keller Services for the Blind**

141 Middle Neck Road

Sands Point, NY 11050

**Telephone:** 516-944-8900

**Fax:** 516-944-7302

**Website:** [www.helenkeller.org](http://www.helenkeller.org)

For over 110 years, Helen Keller Services for the Blind (HKSB) has been a pioneer in the field of blindness rehabilitation. Our mission is to help individuals of all ages and degrees of blindness to live as independently as possible within their own communities. Basic rehabilitation services such as training in safe travel and daily living-skills are provided to approximately 2,000 citizens in the New York metropolitan area each year. In addition, we annually screen close to 25,000 youngsters for eye disorders that will lead to permanent visual impairment if not detected and treated early in a child's life.

**Job Accommodation Network**

**Telephone:** 800-526-7234

**TTY:** 877-781-9403

**Website:** <http://askjan.org>

By Telephone: From 9 am to 6 pm ET

The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues. Working toward practical solutions that benefit both employer and employee, JAN helps people with disabilities enhance their employability, and shows employers how to capitalize on the value and talent that people with disabilities add to the workplace.

**NISH - Creating Employment Opportunities for People with Severe Disabilities**

8401 Old Courthouse Road  
Vienna, VA 22182

**Telephone:** 571-226-4660

**Fax:** 703-849-8916

**Website:** [www.nish.org](http://www.nish.org)

NISH is the national non-profit agency designated by the Committee for Purchase from People Who Are Blind or Severely Disabled to provide technical assistance to Community Rehabilitation Programs (CRPs) interested in obtaining federal contracts under the Javits-Wagner-O'Day (JWOD) Program. NISH expertise in providing contract management services to the government. By remaining responsive and sensitive to our customers' needs and concerns, we form strong, long-term business partnerships with individuals and organizations in every sector of the federal government.

**Office of Disability Employment Policy (ODEP)**

200 Constitution Ave.

NW Washington DC 20210

**Telephone:** 1-866-ODEP-DOL (633-7365)

**TTY:** 1-877-889-5627

**Website:** [www.dol.gov/odep](http://www.dol.gov/odep)

The Office of Disability Employment Policy (ODEP) provides national leadership by developing and influencing disability employment-related policies and practices affecting an increase in the employment of people with disabilities.

**U.S. Department of Labor**

200 Constitution Ave., NW

Washington, DC 20210

**Telephone:** 1-866-4-USA-DOL (1-866-487-2365)

**TTY:** 1-877-889-5627.

**Website:** [www.dol.gov](http://www.dol.gov)

Live assistance is available Monday through Friday from 8:00 am to 8:00 pm Eastern Time.

Our Mission: To foster, promote, and develop the welfare of the wage earners, job seekers, and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure work-related benefits and rights.

### **U.S. Equal Employment Opportunity Commission**

EEOC Headquarters

131 M Street, NE

Washington, DC 20507

**Telephone:** 202-663-4900

**TTY:** 202-663-4494

**Website:** [www.eeoc.gov](http://www.eeoc.gov)

**Inquiries-** 800-669-4000

**TTY:** 800-669-6820

The U.S. Equal Employment Opportunity Commission (EEOC) is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered. The laws apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages, and benefits.

### **Vocational Rehabilitation Division-Department of Education**

2002 Old Saint Augustine Road, Building A

Tallahassee, Florida 32301-4862

**Telephone/TDD:** 850-245-3399      800-451-4327

**Website:** <http://rehabworks.org>

To provide services to eligible individuals with physical and/or mental impairments that will enable an individual to achieve an employment goal and/or enhance their independence.

Vocational Rehabilitation (VR) is a federal-state program that works with people who have physical or mental disabilities to prepare for, gain or retain employment. VR is committed to helping people with disabilities find meaningful careers. In addition to the general customer employment program, VR has additional specific programs designed to help eligible people with disabilities become employed.

### **New Innovation and Expansion Projects (PDF)**

**Examples of VR Services:** Medical and Psychological Assessment, Vocational Evaluation and Planning, Career Counseling and Guidance, Training and

Education after High School, Job-Site Assessment and Accommodations, Job Placement, Job Coaching, On-the-Job Training, Supported Employment, Assistive Technology and Devices Time-Limited Medical and/or Psychological Treatment.

**Vocational Rehabilitation - Northeast Florida**

District 3 Program Office 7451

103rd St., Suite 11

Jacksonville, FL 32210

**Telephone:** 904-573-3910

**Fax:** 904-573-3931

**Website:** [www.rehabworks.org](http://www.rehabworks.org)

General Program: This service is available to assist individuals with disabilities in preparing for and obtaining employment. Provides for evaluation, consulting and guidance, physical and psychological restoration, training and job seeking skills, equipment needed for a job, job placement and follow-up to assure satisfactory placement, and post-employment services.

2050 Art Museum Dr., Suite 101

Jacksonville, FL 32207

**Telephone:** 904-348-2770 or 904-348-2778

**Fax:** 904-384-2769

**TDD:** 904-349-2786

2255 Dunn Ave., Suite 609

Jacksonville, FL 32218

**Telephone:** 904- 696-5920

**Fax:** 904-696-5927



## **Health**

### **Contents:**

Boulevard Comprehensive Care Center- Duval  
Brooks Rehabilitation  
Children's Medical Services  
Community Hospice of Northeast Florida  
Duval County Health Department  
Family Counseling Services  
Gateway Community services International  
Center for the Disabled (ICD)  
Island Dolphin Care  
Medicaid Program- Department of Children and Families  
Mental Health Center of Jacksonville  
Mental Health Resource Center, Inc. National  
Organization for Rare Disorders, Inc. (NORD)  
Northwest Behavioral Health Service  
Office of Rare Diseases (ORD)  
River Region Human Services  
University of Florida Adult Psychiatry Outpatient Clinic  
University of Florida Spinal Cord Injury Program  
Veterans Administration  
Visiting Physicians Association

## Health

### **Boulevard Comprehensive Care Center and Center for Prevention Services- Duval County Public Health Department**

1833 Boulevard, #500

Jacksonville, FL 32206

**Telephone:** 904-665-3040

State of the art primary care with on-site lab, anonymous STD testing, nutritional assessment and counseling, case management, mental health counseling, substance abuse counseling, HIV education resource room, anonymous HIV counseling and testing, legal aid, clinical trials, and pharmacy and dentistry.

### **Brooks Rehabilitation**

3599 University Blvd, South

Jacksonville, FL 32216

**Telephone:** Hospital 904-858-7600 or 800-487-7342

**Fax:** 904-858-7619

**Website:** [www.brookshealth.org](http://www.brookshealth.org)

Mission Statement: To advance the health and well-being of persons requiring rehabilitation through superior outcomes, service, education and research. Programs include wellness programs, women's health, and sports injury treatment as well as post-discharge care for inpatients. Brooks offers a number of highly specialized treatment programs in outpatient centers located throughout Jacksonville and Florida.

### **Children's Medical Services**

910 N. Jefferson St.

Jacksonville, FL 32209

**Telephone:** 904-360-7070

**Fax:** 904-798-4569

**Website:** [www.cms-kids.com](http://www.cms-kids.com)

**Days and Hours of Operations:** Monday-Friday, 8 am-5 pm

Children's Medical Services provides a family centered, coordinated managed system of care for children with special health care needs and to provide essential preventive, evaluative and early intervention services for children. Children's Multi-Disciplinary Assessment Team, Medical Foster Care, Cleft Lip and Palate Program, Hematology/Oncology/Sickle Cell, Poison Control, Early Intervention Program, Regional Perinatal Intensive Care Center, Cardiology, Pediatric AIDS and Children's Crisis Center.

**Community Hospice of Northeast Florida**

4266 Sunbeam Rd.

Jacksonville, FL 32257

**Telephone:** 904-268-5200, 800-274-6614

**Fax:** 904-268-8453

**Website:** [www.communityhospice.com](http://www.communityhospice.com)

**Days and Hours of Operations:** 24 hours/7 days

To provide quality, compassionate, cost effective care for terminally ill patients and their families residing in our service area.

Bereavement groups ongoing.

**Duval County Health Department**

Main Office

900 University Blvd. N., Suite 200

Jacksonville, FL 32211

**Telephone:** 904-253-1000

**Website:** [www.dchd.net](http://www.dchd.net)

Mission: "Promote, protect and improve the health of all people in Greater Jacksonville, Florida" We serve culturally diverse families and individuals of all ages in Duval County. Our fundamental responsibility is to serve the entire community and all populations, but we particularly focus on addressing health disparities in communities that have disproportionately higher rates of infant mortality, diabetes, heart disease and other issues.

Locations throughout Duval County

**Adult Health:**

Agape Community Health Center

1760 Edgewood Avenue West 32208

**Telephone:** 904-253-1030

South Jacksonville:

Primary Care Center

4131 University Blvd. S., Bldg. 18

Jacksonville, FL 32216

**Telephone:** 904-253-1220

**Fax:** 904-448-4752

Wesconnett Community Health Center

5150-9 Timuquana Road

Jacksonville, FL 32210

**Telephone:** 904-253-1120

Pediatrics

Beaches Community Health Center

1522 Penman Road

Jacksonville Beach, FL 32250

**Telephone:** 904-253-2555

Center for Women and Children

515 West 6th Street

Jacksonville, FL 32206

**Telephone:** 904-253-1080

Marietta Community Health Center

8299-10 West Beaver Street

Jacksonville, FL 32220

**Telephone:** 904-253-1090

South Jacksonville: Community

Health Center 1736 University

Boulevard S.

Jacksonville, FL 32216

**Telephone:** 904-253-1100

West Jacksonville Community Health Center

120 King Street

Jacksonville, FL 32204

**Telephone:** 904-253-2785

Women, Maternity & Family Planning

Immunizations:

Immunization Center

5220 N. Pearl Street

Jacksonville, FL 32208

**Telephone:** 904-253-1420

Beaches Community Health Center

1522 Penman Road

Jacksonville Beach, FL 32250

**Telephone:** 904-253-2555

Magnolia Women's Center

5300 N. Pearl Street

Jacksonville, FL 32208

**Telephone:** 904-353-2130

Specialty Clinics - Adolescents  
Refugee Health Care Services  
515 W. 6th Street  
Jacksonville, FL 32206  
**Telephone:** 2904-53-1080

Communicable Disease  
Boulevard Comprehensive  
Care Center (HIV/AIDS)  
Central Health Plaza  
515 W. 6th St.  
Jacksonville, FL 32206  
**Telephone:** 904-253-1040

The Center for Specialized  
Pulmonary Services (Tuberculosis Care)  
515 West 6th Street  
Jacksonville, FL 32206  
**Telephone:** 904-253-1070

The Center for Prevention Services  
(Infectious Diseases including sexually transmitted infections)  
515 W. 6th Street  
Jacksonville, FL 32206  
**Telephone:** 904-253-1080

**Dental**  
Dental Administration 5322  
North Pearl Street  
Jacksonville, FL 32206  
**Telephone:** 904-253-1200

Central Dental Clinic at  
Jacksonville Central Health Plaza  
515 West 6th Street  
Jacksonville, FL 32206  
**Telephone:** 904-253-1210

Royal Terrace Plaza Dental Center  
1830 West 45th Street, Suite 5  
Jacksonville, FL 32209  
**Telephone:** 904-253-1783

South Jacksonville Dental Center  
1722 University Blvd. S.  
Jacksonville, FL 32216  
**Telephone:** 904-253-1240

Wesconnett Dental Clinic  
5917 105th Street  
Jacksonville, FL 32244  
**Telephone:** 904-253-1680

**Family Counseling Services**

1639 Atlantic Blvd.  
Jacksonville, FL 32207  
**Telephone:** 904-396-4846  
**Fax:** 904-398-6649

**Website:** [www.fcsjax.org](http://www.fcsjax.org)

**Fees, If applicable/Form of Payment: Sliding scale**

**Days and Hours of Operations:** Monday-Thursday, 8:30 am -6 pm  
Friday, 8:30 am - 12 pm

Family Counseling Services offers a range of services to meet your personal needs, from counseling to help you cope with problems in your marriage to financial planning to help you manage your debt. Our counselors work with you to identify the sources of your difficulties, and then provide guidance and support as you develop powerful tools you can use for a lifetime.

Family and Individual Counseling, sliding scale\*Individual, Couple & Family Counseling\*Counseling for Personal, Interpersonal & Social Adjustment\*Premarital & Marital Counseling\*Mental Health Services\*Domestic Violence Assessments\*Divorce Prevention\*Families & Schools Together (FAST)\*Employee Assistance Program Services.

Consumer Credit Counseling Services, \$20/session “Financial Counseling”, “Credit Counseling”, “Credit Report Review”, “Debt Management Programs”, “Pre- purchase”, “Homeownership Counseling”, “Reverse Mortgage Counseling”, “Mortgage Delinquency Counseling.”

Family Life Education, contact for fees\*Education on personal and family- orientated skill development topics as: \*stress management\*anger management\*marriage & money\*surviving a layoff\*building relationships\*dealing with difficult people\*first time home buying.

**Gateway Community Services International**

555 Stockton St.

Jacksonville, FL 32204

**Telephone:** 904-387-4661

**Fax:** 904-384-5753

**Website:** [www.gatewaycommunity.com](http://www.gatewaycommunity.com)

Gateway reduces substance abuse and mental health problems by initiating a world class prevention program, providing a highly effective continuum of care and improving care by: Increasing transitional housing, creating and identifying additional employment opportunities and increasing participation in support groups.

Detoxification Center AIDS Project

Impact House Step-UP Unit

**International Center for the Disabled (ICD)**

340 East 24th Street New

York, NY 10010

**Telephone:** 212-585-6000

**Fax:** 212-585-6262

**TTY:** 212-585-6060

ICD-International Center for the Disabled is a nonprofit outpatient rehabilitation center in New York City serving people of all ages with disabilities and other rehabilitative and developmental needs. Since our founding in 1917 as the first outpatient rehabilitation center in the country, ICD has pioneered new programs and services to help thousands of individuals achieve better health, greater independence, and more productive work, school, and family life.

**Island Dolphin Care**

150 Lorelane Pl.

Key Largo, FL 33037

**Telephone:** 305-451-5884

**Fax:** 305-453-5399

**Website:** [www.islanddolphincare.org](http://www.islanddolphincare.org)

A non-profit organization providing dolphin assisted therapy to critically ill, disabled and special needs children.

**Medicaid Program - Department of Children and Families**

Program Office for Economic Self-Sufficiency Services District 4

P. O. Box 2417

Jacksonville, FL 32231-0083

**Telephone:** 904-723-2000

**Fax:** 904-723-5389

Call the **ACCESS** office at 1-866-762-2237

**Website:** [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

Medicaid provides Medical coverage to low income individuals and families. The state and federal government share the costs of the Medicaid program. Medicaid services in Florida are administered by the [Agency for Health Care Administration](#).

Clay County

Clay County Service Center

1845 Town Center Blvd. #225

Orange Park, FL 32003

**Fax:** 904-723-2079

Duval County

Southside Service Center

3740 Beach Blvd. Suite 3720

Jacksonville, FL 32207

**Fax:** 904-723-2079

Gateway Service Center

5000-1 Norwood Avenue

Jacksonville, FL 32208

**Fax:** 904-723-2079

Nassau County

Nassau County Service Center

463688 State Rd. 200

Yulee, FL 32097

**Fax:** 904-548-9309

**Mental Health Center of Jacksonville**

3333 W 20th Street

Jacksonville, FL 32254

**Telephone:** 904-695-9145

**Fax:** 904-695-2465



Affiliated with Mental Health Resource Center, Inc.

**Mental Health Resource Center, Inc.**

11820 Beach Blvd  
Jacksonville, FL 32246  
**Telephone:** 904-642-9100  
**Fax:** 904-642-9108

Improving the quality of life of persons suffering from emotional distress, behavioral problems, mental-illness and substance abuse disorders. This goal will be achieved through the provision of comprehensive services aimed at assessment, intervention, treatment, rehabilitation, education and advocacy. Our services will be delivered in the most appropriate, least restrictive setting and in the most cost effective manner utilizing caring, professional staff.

**NATIONAL Organization for Rare Disorders, Inc. (NORD)**

55 Kenosia Avenue  
Danbury, CT 06810-1968  
**Telephone:** 203-744-0100 or 1-800-999-6673  
**Fax:** 203-798-2291  
**TDD:** 203-797-9590  
**Website:** [www.rarediseases.org](http://www.rarediseases.org)

The National Organization for Rare Disorders (NORD) is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. NORD is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and service.

**Northwest Behavioral Health Service**

2400 Edgewood Ave.  
Jacksonville, FL 32254  
**Telephone:** 904-781-0600 Children's Program, 904-781-7797 Admin./Adult Program  
**Fax:** 904-781-0016  
**Website:** [www.nwbh.org](http://www.nwbh.org)

Our mission is to enhance the quality of life for children, adults and their families who are experiencing mental health problems, social maladjustment, and other at-risk behaviors.

Outpatient Services include: Bio psychosocial assessments, psychiatric services, individual, family and group therapy, intensive therapeutic on-site services, adult day treatment and rehabilitation counseling, substance abuse prevention,

counseling, intervention and aftercare services, HIV/AIDS testing and counseling and crisis intervention.

Community Support include: Mental health case management, social rehabilitation overlay, supported housing, community and school-based therapeutic programs, social rehabilitation counseling, HIV/AIDS education, prevention and outreach, HIV/AIDS case management, and employment counseling and job placement.

**Office of Rare Diseases (ORD)**

6100 Executive Blvd., Room 3B01, MSC

7518 Bethesda, MD 20892

**Telephone:** 301-402-4336

**Fax:** 301-480-9655

**Website:** <http://rarediseases.info.nih.gov>

ORD is within the Office of the Director of the National Institute of Health providing information on rare diseases, linking research investigators with research subjects and patients, coordinates rare diseases research, identifies research opportunities, etc.

**River Region Human Services**

390 Park Street

Jacksonville, FL 32204

**Telephone:** 904-899-6300

**Website:** [www.rrhs.org](http://www.rrhs.org)

The mission of River Region Human Services is to improve the quality of life for individuals and families of Northeast Florida affected by substance abuse, mental illness, homelessness, HIV/AIDS and other communicable illness through outreach, prevention, intervention, treatment and housing services.

**University of Florida, Adult Psychiatry Outpatient Clinic**

655 West 8th St.

Jacksonville, FL 32209

**Telephone:** 904-383-1038

**Fax:** 904-244-4486

**Fees, If applicable/Form of Payment:** Undergo Shands Jacksonville financial evaluation process (244-4015) and, if you qualify, will receive a hospital clinic card.

The primary care physician that has been assigned to you during the evaluation process must refer you to psychiatry.

Then contact our clinic for an appointment.

**Days and Hours of Operations:** 8:30 am-4:30 pm

Individual psychotherapy  
Pain management therapy  
Medication management

**University of Florida, Spinal Cord Injury Program**

655 West 8th St

Jacksonville, FL 32209

**Telephone:** 904-244-4427

**Fax:** 904-244-4916

**Website:** [www.shands.org](http://www.shands.org)

**Days and Hours of Operations:** 8:30 am -5:00 pm

The spinal cord injury team excels in the care of the spinal cord injured patient teaching the patient and family how to meet the physical and emotional challenges affecting the family while the patient works toward regaining physical independence.

**Veterans Center**

300 State St. E.

Jacksonville, FL 32202

**Telephone:** 904-232-3621

**Fax:** 904-232-3167

**Website:** [www.va.gov](http://www.va.gov)

The Jacksonville OPC provides a broad range of general and specialized medical, dental, surgical, psychiatric, nursing and ancillary services. Types of patients served: Acute and chronically ill eligible veterans.

**Visiting Physicians Association**

4348 Southpoint Blvd.

Jacksonville, FL 32216

**Telephone:** 904-281-1915

**Fax:** 904-281-1119

**Website:** [www.visitingphysicians.com](http://www.visitingphysicians.com)

**Fees, If applicable/Form of Payment:** Medicare/Medicaid

**Days and Hours of Operations:** Monday-Friday, 8:30 am-5 pm

Visiting Physicians Association (VPA) is revitalizing the "old fashioned" tradition of house calls. Utilizing the advances of modern medicine and technology. VPA brings the doctor's office right to the comfort and privacy of the patient's home.

## **Housing**

### **Contents:**

Ability Housing  
Affordable Assisted Living Website, Florida  
Cathedral Court, Apartments for Disabled Adults  
Fannie Mae Southeastern Regional Office  
Florida Association for the Deaf, Blind & Multi-Handicapped, Inc.  
Florida Housing Coalition - Tallahassee Office  
Habijax  
Jacksonville Housing Authority  
Kaelin Support Services Inc.  
L'Arche Harbor House  
Liberty Center Supportive Housing Coalition  
U.S. Department of Housing and Urban Development

## **Housing**

### **Ability Housing**

76 S. Laura St., Suite 303

Jacksonville, FL 32202

**Telephone:** 904-359-9650

**Fax:** 904-359-9653

**Web Site:** [www.abilityhousing.org](http://www.abilityhousing.org)

The mission of Ability Housing is to provide quality affordable community based housing with an emphasis on adults with disabilities. Formerly known as Grove House of Jacksonville, Ability Housing is a unique non-profit dedicated to meeting the housing needs of adults with disabilities wishing to live within the community as independent adults.

Ability Housing does not limit its housing opportunities to adults with disabilities. Due to the need for affordable housing throughout the community Ability Housing provides quality housing affordable to a myriad of households throughout Northeast Florida.

Ability Housing has two dynamic programs providing affordable housing designed specifically to meet the community inclusive housing needs of adults with disabilities.

### **Affordable Assisted Living Website, Florida**

Department of Elder Affairs

4040 Esplanade Way, Suite 360

Tallahassee, FL 32399-7000

**Telephone:** 850-414-2000

**Website:** [www.floridaaffordableassistedliving.com](http://www.floridaaffordableassistedliving.com)

The Florida Affordable Assisted Living Web site is a project of the Department of Elder Affairs' Coming Home program. This Web site was created through a public-private partnership between the Florida Department of Elder Affairs, the Agency for Health Care Administration, the Robert Wood Johnson Foundation, the NCB Development Corporation, and the Florida Housing Finance Corporation. This Web site is intended to serve as a comprehensive clearinghouse of information for assisted living consumers, operators and developers.

### **Cathedral Court, Apartments for Disabled Adults**

601 North Newnan Street

Jacksonville, FL 32202

**Telephone:** 904-798-5360

**Fax:** 904-798-9470

Cathedral Court, a 16 unit apartment building offering wheelchair accessibility for adults ages 18 and up, disabled income qualified individuals. Rental rates are based on the income of the individual and subsidized by the US Department of Housing and Urban Development. Each apartment is equipped with an emergency call system to a 24-hour staffed reception desk in nearby Cathedral Towers. Cafeteria style dining is available in Cathedral Towers offering two meals daily at reasonable rates. The convenience of our downtown location places you close to interesting cultural and entertainment activities. Whether you drive or rely on public transportation, our locale is ideal.

**Elite Homecare Companion Service**

1932 Pearl Place

Jacksonville, FL 32206

**Telephone:** 904-359-0399

**WEBSITE:** [jaxelitehomecompanion@yahoo.com](mailto:jaxelitehomecompanion@yahoo.com)

Jacksonville Elite Homecare Companion Services Inc. offer NON-Medical personal care services with peace mind. Our Mission is to provide the best QUALITY, NON-MEDICAL, and Personalized Care to seniors and long or short term disability adults. We offer 24 hour, on call answering services that allow us to serve our client's needs anytime day or night. Low affordable rates, min 2 hours required. Overnight and weekend companionship to accommodate our clients' needs is available.

**Fannie Mae Southeastern Regional Office**

950 East Paces Ferry Road, Suite 1800

Atlanta, GA 30326-1161

**Telephone:** 404-398-6000

**Website:** <http://www.fanniemae.com/portal/index.html>

Our public mission, and our defining goal, is to help more families achieve the American Dream of homeownership. We do this by providing financial products and services that make it possible for low-, moderate-, and middle-income families to buy homes of their own. Since Fannie Mae began in 1968 we have helped more than 63 million families achieve homeownership.

**Florida Association for the Deaf, Blind & Multi-Handicapped, Inc.**

7576 San Jose Blvd

Jacksonville, FL 32217

**Telephone:** 904-356-1437

**Fax:** 904-356-3359

**Fees, if applicable/Form of Payment:** Medicaid Waiver only

Provides specialized residential living for individuals who are multi-sensory impaired.  
Support, advocacy and referral information available where appropriate.

**Florida Housing Coalition - Tallahassee Office**

1367 E. Lafayette Street, Ste. C

Tallahassee, FL 32301

**Telephone:** 850-878-4219

**Fax:** 850-942-6312

**Email:** [info@flhousing.org](mailto:info@flhousing.org)

**Hours of Operation:** Monday to Friday, 8:30 a.m. to 5 p.m. ET

The Florida Housing Coalition, Inc. is a nonprofit, statewide membership organization whose mission is to act as a catalyst to bring together housing advocates and resources so that all Floridians have a quality affordable home and suitable living environment.

The Coalition provides professional consultation services through training and technical assistance on affordable housing and related issues; supports community-based partnerships in leveraging resources; and advocates for policies, programs and use of funding resources that maximize the availability and improve the quality of affordable housing in Florida. The Coalition carries out this mission recognizing that affordable housing is an integral part of community revitalization and economic development.

**Habijax**

2404 Hubbard St.

Jacksonville, FL 32206

**Telephone:** 904-798-4529

**Fax:** 904-798-2728

**Website:** [www.habijax.com](http://www.habijax.com)

**Email:** [info@habijax.org](mailto:info@habijax.org)

The mission of Habijax (Habitat for Humanity of Jacksonville, Inc.) is to eliminate poverty and substandard housing conditions in Duval County by working in cooperation with God's people in need, without regard to race or religion, to create a better habitat in which to live and work.

**Housing Authority, Jacksonville HUD**

1300 Broad St.

Jacksonville, FL 32202

**Telephone:** 904-630-3800

**Fax:** 904-630-3818

**TTY:** 904-630-3894

**Website:** [www.jaxha.org](http://www.jaxha.org)

**Days and Hours of Operations:** Monday-Friday, 7:30 am-5:30 pm

Provides low income housing to persons who meet the income requirements. There is no discrimination against people with disabilities. Eligibility for HUD housing is based on Federal requirements. These requirements are primarily related to income. Each applicant is evaluated to see if these requirements are met. There is no fee for assistance with application, or for income determination. Once in HUD housing, tenant contributes to his or her monthly rent.

**KAELIN SUPPORT SERVICES INC**

2916 Plum Orchard Dr. Orange

Park, FL 32073

**TELEPHONE:** 904-422-3303

**Fax:** 904-374-1639

Kaelin Support Services provide the following services to individuals with development disabilities who are on the med waiver program through the Agency for Persons with Disabilities: Personal Care, Respite, Companion, In-Home and Live-in Home services. Services are provided in Duval or Clay County.

**L'Arche Harbor House**

700 Arlington Road

Jacksonville, FL 32211

**Telephone:** 904-721-5992

**Fax:** 904-721-7143

**Website:** [www.larchejacksonville.org](http://www.larchejacksonville.org)

To provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. To establish family units through which our residents are helped to reach their maximum potential, and become all that God created them to be.

**Liberty Center**

Administrative Office

909 N. Liberty Street

PO Box 40126

Jacksonville, FL 32206

**Telephone:** 904-353-0099

**Fax:** 904-353-7704

**Days and Hours of Operations:** Monday - Thursday, 8:00 am- 4:00 pm

Closed noon to 1 pm for lunch.

Friday, 8:00 am - 2:00 pm



**Liberty Center 1 & 2:**

Provides single room occupancy for single men (18 and older) who meet the application requirements - must first go to Jacksonville Housing Authority at 1300 Broad Street, 2nd floor to qualify.

**Liberty Center 3:**

Provides single room occupancy for single women (18 and older) who meet the application requirements - must first go to the Jacksonville Housing Authority at 1300 Broad Street, 2nd floor to qualify.

Telephone: 353-1698 Fax: 353-0566

Monday - Thursday, 8:00 am -4:00 pm, Friday 8:00 am - 2:00 pm

We DO NOT provide emergency housing. Facility IS accessible for disabled persons.

**Supportive Housing Coalition**

P.O. Box 11242

Tallahassee, FL 32308

**Telephone:** 850-241-2051

**Website:** [www.flshc.org](http://www.flshc.org)

**Email:** [admin@flshc.net](mailto:admin@flshc.net)

The Florida Supportive Housing Coalition is a statewide organization dedicated to fostering the development of housing for various special needs populations, including: the elderly, certain veterans returning from service abroad, young people aging out of the foster care system, persons with a disability, those at risk or suffering from homelessness, ex-offenders, and others.

**U.S. Department of Housing and Urban Development**

451 7th Street SW

Washington, D.C. 20410

**Telephone:** 202-708-1112

**TTY:** 202-708-1455

**Website:** [www.hud.gov](http://www.hud.gov)

The Fair Housing Act which is Title VIII of the Civil Rights Act of 1968 as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status, and disability.

## **Information/Referral**

### **Contents:**

Advocacy, Support and Knowledge (ASK)  
Agency for Persons with Disabilities  
Architectural & Transportation Barriers  
Clearinghouse on Rehabilitation Training Materials (NCHRTM), National  
Christopher & Dana Reeve Paralysis Resource Center  
Deaf Consumer Program/Sign Language Interpreter Services-  
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Disabled Services Division  
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## **Information/Referral**

### **Advocacy, Support and Knowledge (ASK)**

1050 North Davis Street

Jacksonville, FL 32209

**Telephone:** 358-1200

**Fax:** 358-3800

**Website:** [www.arcjacksonville.org](http://www.arcjacksonville.org)

**Days and Hours of Operations:** Monday-Friday, 8:00-4:00

To provide advocacy, support and knowledge so that individuals with developmental disabilities have full access to the community and have the opportunity to live enriched lives. The ASK program provides individual assistance, information, referral, to individuals with disabilities, their families and circles of support throughout the lifespan. The program maintains a resource library. First Coast Self-advocates in Action. Call ASK for meeting details.

### **Agency for Persons with Disabilities**

4030 Esplanade Way

Tallahassee, FL 32399

**Telephone:** 850-488-4257 or 1-866-APD-CAREs (1-866-273-2273)

**Website:** <http://apd.myflorida.com>

**Email:** [APDinfo@apd.state.fl.us](mailto:APDinfo@apd.state.fl.us)

The Agency Supports Persons with Developmental Disabilities in living, learning and working in their community. The Agency goal is to ensure the well-being and safety of the people we serve, and maximize self-sufficiency through the programs we provide. Reduce the waitlist for services by implementing the Family & Supported Living Waiver expansion. Increase the number of people employed in integrated settings. Increase the independence of people receiving services through expansion of the Consumer Directed Care program. Reduce reliance on large institutions as service settings. Improve consumer outcomes and service quality. Increase provider focus on achieving consumer outcomes through quality assurance reviews and quality improvement initiatives. Work with Real Choice Systems Grant: a customer service approach to quality management in community-based service programs, to enhance consumer outcome results. Implement core competency training for all persons providing direct care.

### **Architectural & Transportation Barriers Compliance Board**

1331 F Street, NW, Suite 1000

Washington, DC 20004-1111

**Telephone:** 800-872-2253

**Fax:** 202-272-0081

**TTY:** 800-993-2822

**Website:** [www.access-board.gov](http://www.access-board.gov)

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities. The Board is structured to function as a coordinating body among Federal agencies and to directly represent the public, particularly people with disabilities. Half of its members are representatives from most of the Federal departments. The other half is comprised of members of the public appointed by the President, a majority of whom must have a disability.

**Clearinghouse on Rehabilitation Training Materials (NCHRTM), National (NCRTM)**

Utah State University

6524 Old Main Hill

Logan, UT 84322-6524

**Telephone:** 866-821-5355

**Fax:** 435-797-7537

**Website:** <http://nchrtm.org>

The NCRTM is sponsored by the **Rehabilitation Services Administration (RSA)** and hosted by **Utah State University**. We serve the profession of Vocational Rehabilitation as a centralized resource for the development, collection, dissemination, and utilization of training materials; as a forum for advancing knowledge through applied research and open dialog; and as a marketplace for career and staff development.

The **mission** of the NCRTM is to advocate for the advancement of best practice in rehabilitation counseling through the development, collection, dissemination, and utilization of professional information, knowledge and skill.

Initiatives that may be developed under this rubric include: (a) training material publication and archive; (b) technical assistance in training development; (c) distance-based continuing education; (d) professional recruitment/employment services; (e) Professional networking and forums; (f) applied research and data warehousing; and (g) special events and projects.

**Christopher & Dana Reeve Paralysis Resource Center**

636 Morris Turnpike Suite 3A

Short Hills, NJ 07078

**Telephone:** 800-539-7309

**Website:** [www.paralysis.org](http://www.paralysis.org)

The Christopher and Dana Reeve Paralysis Resource Center (PRC), a program of the Christopher Reeve Paralysis Foundation (CRPF), was created in 2002 to provide a comprehensive, national source of information for people living with paralysis and their caregivers to promote health, foster involvement in the community, and improve quality of life.

**Deaf Consumer Program and Sign Language Interpreter Services- Independent Living Resource Center**

2709 Art Museum Dr.

Jacksonville, FL 32207

**Telephone:** 904-399-8484

**TTY:** 904-398-6322

**DCP:** 904-396-0859

**Interpreter Services:** 904-399-0448

**Website:** [www.cilj.com](http://www.cilj.com)

**Days and Hours of Operations:** Monday-Friday, 9 am-4 pm

In an effort to maintain the availability of effective communication for the Deaf and Hard of Hearing as determined in the ADA law, the Independent Living Resource Center has an Interpreter Service available. Also, we have the Deaf Program that provides Information and Referral, Advocacy, Peer Mentoring, and Independent Living Skills.

**Disability Info**

**Website:** [www.disabilityinfo.gov](http://www.disabilityinfo.gov)

DisabilityInfo.gov is a comprehensive online resource designed to provide people with disabilities with the information they need to know quickly and easily. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including civil rights, community life, education, employment, housing, health, income support, technology and transportation.; DisabilityInfo.gov is the result of an Executive Memorandum issued by President George W. Bush on August 28, 2002 as part of his New Freedom Initiative which directed federal agencies to work together to build a one-stop interagency Web portal for people with disabilities, their families, employers, service providers and community members.

**Disabled Services Division**

117 W. Duval St., Suite 205  
Jacksonville, FL 32202

**Telephone:** 904-630-4940 or 904-630-3476

**TDD:** 904-630-4933

**Website:** [www.coj.net](http://www.coj.net)

**Days and Hours of Operations:** Monday-Friday, 8 am-5 pm

Mission: The overall goal of the Disabled Services Division is to improve the quality of life for people with disabilities by addressing, researching, and attempting to resolve the many barriers they encounter. These barriers include, but are not limited to, transportation, housing, accessibility, discrimination, employment, etc.; The Disabled Services Division is responsible for increasing awareness concerning the accomplishments and needs of people with disabilities, monitoring federal and state legislation relating to disability rights and issues, and advising the Mayor and his staff about necessary city compliance. It is also responsible for suggesting and implementing ordinances that favorably impact on equal access and opportunity while changing city policies that may adversely impact individuals with disabilities. Services: Conferences, Public Hearings, Accessibility Surveys and Compliance; Monitors the Americans with Disabilities Act (ADA) and Disabled Parking Enforcement laws; Produces The Directory of Services for People with disabilities, Disable Parking Dos and Don'ts, Online Community Calendar of events, Provides a variety of ADA Literature; Information and Referral concerning transportation, employment, medical, financial assistance, Peer counseling, recreation, etc.; Increases public awareness on the needs and accomplishments of persons with disabilities by; serving as staff for Mayor's Disability Council, public speaking engagements, media appearances, sensitivity training, Jim Brady Scholarship Fund (for Duval County High School Seniors with disabilities) and online newsletter.

**Easter Seals Florida**

2010 Mizell Ave.  
Winter Park, Fl. 32792

**Telephone:** 407-629-7881

**Website:** [fl.easterseals.com](http://fl.easterseals.com)

Easter Seals provides exceptional Services to ensure that all people with disabilities or special needs and their families have equal opportunities to live. Learn, work and play in their communities.

**Easter Seals Society National Headquarters**

233 South Wacker Dr. Suite 2400  
Chicago, IL 60606

**Telephone:** 312-726-6200 800-221-6827

**Fax:** 312-726-1494

**TDD:** 312-726-4258

**Website:** [www.easter-seals.org](http://www.easter-seals.org)

Easter Seals assists more than one million children and adults with disabilities and their families annually through a nationwide network of more than 450 service sites. Each center provides top-quality, family-focused and innovative services tailored to meet the specific needs of the particular community it serves.

Primary Easter Seals services include: Medical  
Rehabilitation  
Early Intervention Physical  
Therapy Occupational  
Therapy  
Speech & Hearing Therapy Job  
Training & Employment Child  
Care  
Adult Day Services Camping  
& Recreation

Easter Seals also advocates for the passage of legislation to help people with disabilities achieve independence, including the Americans with Disabilities Act (ADA). Passed in 1990, the ADA prohibits discrimination against anyone who has a mental or physical disability, guaranteeing the civil rights of people with disabilities. At the core of the Easter Seals organization is a common passion for caring, shared by its 13,000 staff members and thousands of volunteers, and by those who support its mission. This heart-felt commitment to helping people with disabilities and their families is what Easter Seals is all about.

**Exceptional Family Member Program**

Naval Hospital Jacksonville  
2080 Child St.  
Jacksonville, FL 32214  
**Telephone:** 904-542-7300  
**Fax:** 904-542-9171  
**Website:** [www.npc.navy.mil/channels](http://www.npc.navy.mil/channels)

Click on support and services, go to the forms and download DD Form 2792, Exceptional Family Member Medical Summary or click DD Form 2792, Special Education/Early Intervention Summary for school age children.

**Days and Hours of Operations:** Monday-Friday, 7:30 AM - 4PM

**First Call**

**Telephone:** 211 or 904-632-0600

**Fax:** 904-390-3251

**Website:** [www.firstcalljax.org](http://www.firstcalljax.org)

Linking people in need with community services. Provides information, referrals to Health and Human Services, also provides crisis and suicide intervention. Serving Baker, Clay, Duval, Nassau and St. Johns counties.

**Institute for Family Involvement (FIFI), Florida**

P.O. Box 208

Sopchoppy, FL 32358

**Telephone:** 877 926-3514, 850-926-4230

**Fax:** 925-475-6542

**Website:** [www.fifionline.org](http://www.fifionline.org)

Support, information and a resource for families of children and youth with special health care needs.

**Respite Coalition, Florida**

2304 Aloma Ave, Suite 100

Winter Park, FL 32792

**Telephone:** 407-740-8909                      866-FL-RELIEF (357-3543)

**Fax:** 407-644-6548

**Website:** [www.floridarespite.org](http://www.floridarespite.org)

The Mission of the Florida Respite Coalition is to strengthen the care giver and family's ability to handle the on-going demands of care giving. The Florida Respite Coalition envisions a coordinated and fully funded system of Lifespan Respite Care in the State of Florida which supports providers, families and care givers in their ongoing responsibility of caring for loved ones with special needs or circumstances. This statewide Lifespan Respite Care System for Florida is built on the following values: Community-based so local communities are recognized as the expert in identifying their own unique needs Asset-based so communities are building on their existing assets, skills and capacities. Outcome-based to assure reasonable, measurable results are achieved for successful documentation and continued support Culturally-competent so all cultures within Communities are appreciated and represented Integrated to assure support and services are coordinated, efficient and clearly defined across all ages and disabilities of the Lifespan Family-centered so the strengths of family relationships are honored and families act as the decision-makers for their loved ones in the context of receiving services.



**Hope Haven Children's Clinic and Family Center**

4600 Beach Blvd.

Jacksonville, FL 32207

**Telephone:** 346-5100

**Fax:** 346-5111

**Website:** [www.hope-haven.org](http://www.hope-haven.org)

Programs include: After School Programs for Children with Disabilities; Attention Deficit Disorder Clinic; Autism Services ; Psychological-Educational Evaluations; Speech and Language; Counseling Services; Educational Services; Tutoring; Summer Programs; Children First in Divorce; Down Syndrome Center; Parent; Resource Library; Adaptive Toy Lending Library; Access to Success For Adults With Disabilities; Florida Alliance for Assistive Services and Technology (FAAST); Workplace Accommodation Demonstration Center.

**ILRC-Independent Living Resource Center**

2709 Art Museum Dr.

Jacksonville, FL 32207

**Telephone:** 904-399-8484

**Fax:** 904-396-0859

**TDD:** 904-398-6322

**Website:** [www.cilj.com](http://www.cilj.com)

**Days and Hours of Operations:** Monday-Friday, 8 AM -5 PM

The Independent Living Resource Center of N. E. Florida (ILRC), has been serving people with disabilities for over 20 years. The ILRC is a consumer driven, community based, non-residential, 501 (c) (3) private not-for-profit organizations. We serve as a resource agency serving people with disabilities in 7 counties throughout Northeast Florida, including: Duval, Baker, Clay, Nassau, Flagler, St. Johns, and Volusia. We provide services through partnerships with Vocational Rehabilitation Service, Department of Education, the ABLE Trust, Brain and Spinal Injury Program, and Social Security Administration.

Living independently means having control over one's life and participating fully and productively in society. The ILRC is an established community resources operated by people with disabilities with a strong record of responding to the needs of people with disabilities. The Center, in keeping with Independent Living Philosophy, is staffed and governed by a majority of people with disabilities. In addition, all of our services are provided on a cross- disability basis.

Services: Independent Living Advocacy; Information & Referral; Peer counseling; Career Development Office; Benefits Planning Assistance & Outreach; High School/High Tech; Career Choice; Youth Career Choice; Job Placement; Computer Training. Other Programs: Temporary Loan Closet; Sign Language Interpreting Service; Nursing Home Transition Service; Deaf consumer Program; Victim Advocate for the Deaf Program and FTRI.

**Independent Living Research Utilization Program**

2323 South Shepherd, Suite 1000

Houston, TX 77019

**Telephone:** 713-520-0232

**Fax:** 713-520-5785

**TDD:** 713-520-0232

**Website:** [www.ilru.org](http://www.ilru.org)

The ILRU (Independent Living Research Utilization) program is a national center for information, training, research and technical assistance in independent living. Its goal is to expand the body of knowledge in independent living and to improve utilization of results of research programs and demonstration projects in this field. It is a program of TIRR (The Institute for Rehabilitation and Research), a nationally recognized medical rehabilitation facility for persons with disabilities.

**Internal Revenue Service**

Washington DC

77 K Street NE

Washington, D.C. 20002

**Telephone:** 202-874-6748 or 800- 829-1040

**Website:** [www.irs.gov](http://www.irs.gov)

Florida-Jacksonville Office

400 West Bay St

Jacksonville, FL 32202

**Telephone:** 904-665-1040

**Days and Hours of operation:** Monday-Friday, 8:30 AM -4:30 PM General information regarding the IRS.

**U.S. Department of Health and Human Services, National**

PO Box 1133

Washington, DC 20013-1133

**Telephone:** 301-565-4167 or 800-336-4797

**Fax:** 301-984-4256

**Website:** [www.health.gov/nhic](http://www.health.gov/nhic)

The National Health Information Center (NHIC) is a health information referral service sponsored by the Office of Disease Prevention and Health Promotion. NHIC puts health professionals and consumers who have health questions in touch with those organizations that are best able to provide answers. Using a database that contains descriptions of health-related organizations, NHIC staff refers people to the most appropriate resource. Spanish language information specialists are available. NHIC also produces three annual health information directories: Federal Health Information Centers and Clearinghouses, National Health Observances, and Toll-free Numbers for Health Information.

**Mental Health Association (NMHA), National**

2001 N. Beauregard St.

Alexandria, VA 22311

**Telephone:** 703-684-7722 800-969-6642

**Fax:** 703-684-5968

**TDD:** 800-433-5959

**Website:** [www.nmha.org](http://www.nmha.org)

NMHA has an active information center which can refer callers to one of 600 affiliate centers across the country. It also has fact sheets about various types of mental illness and mental health, such as schizophrenia, depression, adolescent suicide prevention, stress and tension.

**Mental Health Consumer Self Help Clearinghouse, National**

1211 Chestnut St., Suite 1207

Philadelphia, PA 19107

**Telephone:** 800-553-4539, 215-751-1810

**Fax:** 215-636-6312

**Website:** [www.mhselfhelp.org](http://www.mhselfhelp.org)

**E-mail:** [info@mhselfhelp.org](mailto:info@mhselfhelp.org)

We help connect individuals to self-help and advocacy resources, and we offer expertise to self-help groups and other peer-run services for mental health consumers.

**Organization for Empowering Caregivers, National**

425 West 23rd Street, Suite 9B

New York, NY 10011 **Telephone:**

218-807-1204

**Fax:** 212- 645-5143

**Website:** [www.nofec.org](http://www.nofec.org)

Provides assistance, education, support, referrals and respite volunteers for informal family caregivers, as well as promotes public awareness about the realities of care giving. Services include online/offline support groups, seminars and workshops, info and referrals, printed educational materials and publications, professionals for counseling, respite care resources, speaker's bureau, lectures, etc.

**National Rehabilitation Information Center (NARIC)**

4200 Forbes Blvd., Suite 202

Lanham, MD 20706

**Telephone:** 301-459-5900, 800-346-2742

**Fax:** 301-459-4263

**TTY:** 301- 459-5984

**Website:** [www.naric.com](http://www.naric.com)

For 20 years, the staff of the National Rehabilitation Information Center (NARIC) has collected and disseminated the results of federally funded research projects. NARIC's literature collection, which also includes commercially published books, journal articles, and audiovisuals, averages around 200 new documents per month. We are funded by the National Institute on Disability and Rehabilitation Research (NIDRR) to serve anyone, professional or lay person, who is interested in disability and rehabilitation, including consumers, family members, health professionals, educators, rehabilitation counselors, students, librarians, administrators, and researchers.

**Rehabilitation International (RI)**

25 E. 21st St.

New York, NY 10010

**Telephone:** 212-420-1500

**Fax:** 212 505-0871

**Website:** [www.rehab-international.org](http://www.rehab-international.org)

Rehabilitation International is a worldwide network of people with disabilities, service providers and government agencies working together to improve the quality of life for disabled people and their families. Founded in 1922, it now has more than 200 member organizations in 90 nations.

**Southeast Disability and Business Technical Assistance Center**

490 Tenth Street

Atlanta, GA 30318

**Telephone:** 800-949-4232 or 404 385-0636

**Fax:** 404-385-0641

**TTY:** 800-949-4232

**Website:** [www.sedbtac.org](http://www.sedbtac.org)

The National Institute on Disability and Rehabilitation Research (NIDRR) has established ten regional centers to provide information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. The centers act as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. Each center works closely with local business, disability, governmental, rehabilitation, and other professional networks to provide ADA information and assistance.

Our Services: Technical Assistance; Materials Dissemination; Training; Referrals; Public Awareness.

**TASH: Equity, Opportunity and Severe Inclusion for People with Disabilities**

1025 Vermont Ave N.W. Suite 300

Washington, D.C. 20005

**Telephone:** 410-828-8274

**Fax:** 410-828-6706

**Website:** [www.tash.org](http://www.tash.org)

TASH is an international association of people with disabilities, their family members, other advocates, and professionals fighting for a society in which inclusion of all people in all aspects of society are the norm. TASH is an organization of members concerned with human dignity, civil rights, education, and independence for all individuals with disabilities. We have over thirty chapters and members from thirty-four different countries and territories. Since our inception over twenty-five years ago, TASH has gained international acclaim for our uncompromising stand against separatism, stigmatization, abuse and neglect. We actively promote the full inclusion and participation of persons with disabilities in all aspects of life. TASH believes that no one with a disability should be forced to live, work, or learn in a segregated setting; that all individuals deserve the right to direct their own lives. TASH's mission is to eliminate physical and social obstacles that prevent equity, diversity, and quality of life.

**U.S. Department of Justice**

950 Pennsylvania Avenue, NW

Civil Rights Division

Disability Rights Section - NYAV Washington,  
D.C. 20530

**Telephone:** 800-514-0301

**Fax:** 202-307-1198

**TDD:** 800-514-0383

**Website:** [www.usdoj.gov/crt/ada/](http://www.usdoj.gov/crt/ada/)

For information and technical assistance regarding Title II & Title III of The Americans with Disabilities Act (ADA).

**Legal Aide, Jacksonville**

See this listing under Assistance

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**United Parents Syndicate on Disabilities**

3680 Kings Highway  
Douglasville, GA 30135

**Telephone:** 800 322-7065 or 770-577-7771

**Fax:** 770-577-7774

**Website:** [www.peppinc.org](http://www.peppinc.org)

The United Parents Syndicate on Disabilities is a national program of Parents Educating Parents and professionals Inc. (PEPP, Inc.), a non-profit corporation dedicated to improving life for all families of children, youth and adults with special needs. PEPP, Inc. has the unique capabilities to provide the most up-to-date resources and information concerning all community, educational and government events on both state and national levels.

**University of Florida's Senior Safety Resource Center**

Florida has the largest population of older adult in the US- many of them are unable to or choose not to drive. To address this issue, the University of Florida's Senior Safety Resource Center, created an easy-to-use database containing over 700 transportation option to help seniors remain mobile within their own communities. To see what options are available in your area, visit:

**Website:** [www.SafeandMobileSeniors.org/FindaRide.htm](http://www.SafeandMobileSeniors.org/FindaRide.htm)

**Veterans Services Division**

117 W. Duval St., Suite 175  
Jacksonville, FL 32202

**Telephone:** 630-3680

**Fax:** 630-3422

**Website:** [www.coj.net](http://www.coj.net)

**Days and Hours of Operations:** Monday-Friday, 8 am-5 pm

Our Mission: To make Jacksonville the best host city in the nation through unparalleled service to the military community and events which honor the patriotic legacy of those who serve, or have served. The Military Affairs & Veterans Services Division is a fully integrated, multifaceted resource center that offers today's veterans, their families, and the community three major community-based service components: 1. Veterans' entitlement services for eligible veterans and their families 2. Employment and social service case management services for qualifying veterans and their families. 3. Public relations and marketing services designed to bring veterans, their issues, and the community closer together through awareness, outreach, veteran-related special events and development and maintenance of community partnerships.

**World Institute on Disability**

510 16th St., Suite 100  
Oakland, CA 94612-1500

**Telephone:** 510-763-4100

**Fax:** 510-763-4109

**TDD:** 510-208-9493

**Website:** [www.wid.org](http://www.wid.org)

The World Institute on Disability (WID) is a nonprofit research, public policy and advocacy center dedicated to promoting independence and societal inclusion of people with disabilities. WID has earned a reputation for high quality research and public education on a wide range of issues. The Board of Directors and staff, over half of who are people with disabilities, are respected national leaders in the disability field as well as in industry, government and social services. As a result, WID is able to bring a diverse disability perspective to the policy arena.

## **Recreation**

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Bethesda Park  
Challenge Program  
Challenger Baseball  
Dolphin Human Therapy Florida  
Disabled Outdoors Association  
Exceptional Vacations LLC  
Flying Wheels  
Gimp on the Go  
Mark Wellman “Extreme Athlete & Motivational Speaker”  
National Center on Accessibility  
National Disability Sports Alliance (NDSA)  
National Park Service  
Search Beyond Adventures  
Smithsonian Institution- Visitors with Disabilities  
Tranquil Adventures  
Wheelchair Bowling Association (AWBA) American  
Wheelchair Tennis- First Coast Tennis Foundation  
Wheelchairs on the Go



## Recreation

### **Access-Able Travel Source, LLC**

P.O. Box 1796

Wheat Ridge, CO 80034

**Telephone:** 303-232-2979

**Fax:** 303-239-8486

**Website:** [www.access-able.com](http://www.access-able.com)

Data is divided into the following categories:

Transportation - Van rentals, and the public or private sector.

Accommodations - Detailed information about each place.

Attractions - Resorts, theme parks, museums, National Parks in USA and Canada.

Adventures - These aren't for everyone, not imitations, but the real thing! Travel

Resources - Access guides for cities, states/provinces, and countries. Equipment rental, repair and medical - Self-explanatory!

### **Amelia Anchors Away Charters**

1664 Scott Road

Fernandina Beach, FL 32034

**Telephone:** 904-277-2086

**Fax:** 904-321-2862

**Website:** [anchorsaweighcharters.com](http://anchorsaweighcharters.com)

**Days and Hours of Operations:** Open year round weather permitting. Call Monday through Friday 8 - 5 for reservations.

Anchors Aweigh Charters, Inc., based in Fernandina Beach, Amelia Island, Florida is a non-profit 501 (c)(3) organization that provides no cost fishing charters to those with permanent physical and/or developmental disabilities as well as those diagnosed with a terminal illness.

Customized fishing or other boating activities, to provide for educational, recreational or therapeutic needs. Sunset cruises, intercostal cruises, bird watching, nature tours, manatee watch, porpoise watch, luncheons by boat, inshore or offshore fishing trips. We can accommodate MOST physically challenged clients.

### **BASCA (Baptist Association for Special Children and Adults)**

841 Plain Field Ave.

Orange Park, FL 32073

**Telephone:** 904-541-1742

**Fax:** 904-278-6686

**Website:** [www.bascainc.net](http://www.bascainc.net)

**Fees, if applicable/Form of Payment:** \$5/bowling

A non-profit charitable organization for the benefit of the developmentally disabled of all denominations in northeast Florida. Monthly meetings, Highrollers II Bowling, BASCA Newsletter, Activity/Computer Class, Residential Summer Camp, Tuesday Night Workout, Daystar Center and L.I.F.E. Group Home at Lakeside Villa. Contact for more information.

**Bethesda Park**

10790 Key Haven Blvd.

Jacksonville, FL 32218

**Telephone:** 904-764-5531

**Fax:** 904-764-5532

**Website:** [www.coj.net](http://www.coj.net)

**Days and Hours of Operations:** 8:00 am-4:30 pm

Operating year-round, Bethesda Park has the unique features of being a completely accessible and barrier free recreation complex, providing easy access to the outdoors. This specially designed park offers a wide range of facilities that cater to the needs of both individuals with disabilities and to the general public.

**Challenge Program**

Jewish Community Alliance

8505 San Jose Boulevard

Jacksonville, FL 32217

**Telephone:** 904-730-2100

**Fax:** 904-730-2444

**Website:** [www.jcajax.org](http://www.jcajax.org)

This program is aimed at getting physically challenged people out of their homes and back into the mainstream of life. Program includes water exercise and support group.

**Challenger Baseball**

402 N. Geyer Road St.

Louis, MO 63122

**Telephone:** 314-822-2518

**Website:** [www.challengerbaseball.org](http://www.challengerbaseball.org)

Saint Louis Challenger Baseball is a baseball league for youngsters and adults with developmental disabilities from ages 5 on up. The fundamental goal of Challenger Baseball is to give everyone a chance to play. To realize that goal, Challenger has two basic rules: every player bats each inning, and every player plays the field. We don't count strikes, and we don't count outs. Everybody scores, and everybody wins.

**Dolphin Human Therapy**

13053 S.W. 104 Ct.

Miami, FL 33176

**Telephone:** 786-457-9448

**Website:** [www.dolphinhumantherapy.com](http://www.dolphinhumantherapy.com)

A professional therapy and rehabilitation program utilizing dolphins for special needs children and limited adults.

**Disabled Outdoors Association, Florida**

2475 Apalachee Pkwy Ste. 205

Tallahassee, FL 32308

**Telephone:** 850-201-2944

**Fax:** 850-201-2945

**Website:** [www.fdoa.org](http://www.fdoa.org)

The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities (both present and future) by providing information and education about the therapeutic value of recreation, promotion of participation in leisure activities, development of accessible outdoor recreational facilities and programs, and advocacy for inclusion in all sports, recreation and leisure opportunities.

Affiliated Event: Sportsability

**Exceptional Vacations, L.L.C**

P.O. Box 970220

Coconut Creek, FL 33097

**Telephone:** 954-972-3667

**Fax:** 954-972-3688

**Website:** [www.exceptional-vacations.com](http://www.exceptional-vacations.com)

**Email:** [info@exceptional-vacations.com](mailto:info@exceptional-vacations.com)

Mission Statement: Exceptional Vacations, LLC was founded with the sole purpose of providing Exceptional Quality Vacations for individuals with developmental disabilities. We ensure a safe environment that promotes interaction, socialization, friendship and fun.

**Flying Wheels**

143 West Bridge Street

P.O. Box 382

Owatonna, MN 55060

**Telephone:** 507-451-5005

**Fax:** 507-451-1685

**Website:** [www.flyingwheelstravel.com](http://www.flyingwheelstravel.com)

We have been in business since 1970, specializing in travel for persons with physical disabilities. My late husband, Judd Jacobson, was a quadriplegic as a result of a driving accident. Brief outline of what we do: A full service Travel agency specializing in travel for persons with disabilities escorted tours outside the United States mainly in Europe and the Middle East. Provide worldwide cruises on both an individual and escorted basis. They customized itineraries for disabled travelers and able bodied companions worldwide.

**Gimp on the Go**

**Website:** [www.gimponthego.com](http://www.gimponthego.com)

The internet's premiere disability travel publication. Information on the following topics and more:

Hearing impaired travel ideas  
List of beaches with wheelchair access Planes  
and power chairs  
Travel with a service animal  
Traveling with oxygen  
Visually impaired travel

Heroes on the Water, Northeast Florida Chapter 11325  
River Mooring Rd.  
Jacksonville, FL 32225

**Coordinator: Melita Ganoe**

**TELEPHONE:** 904-318-3936

**WEBSITE:** [www.facebook.com/HeroesOnTheWaterNortheastFloridaChapter](http://www.facebook.com/HeroesOnTheWaterNortheastFloridaChapter)

Mission: Heroes on the Water help wounded warriors relax, rehabilitate and reintegrate through kayak fishing and the outdoors. HOW takes wounded and disabled veterans out kayak fishing as part of their physical and mental rehabilitation. There is NO cost to the warriors. We hold events every month. Please RSVP

**Mark Wellman "Extreme Athlete & Motivational Speaker"**

**Telephone:** 530-582-1135

**Fax:** 530-582-1199

**Website:** [www.nolimitstahoe.com](http://www.nolimitstahoe.com)

Mr. Wellman is a paraplegic who continues to do extreme rock climbs and other athletic events.

**National Center on Accessibility**

Indiana University Research Park 501

North Morton St, Suite 109

Bloomington, IN 47404

**Telephone:** 812-856-4422

**Fax:** 812-856-4480

**TTY:** 812-856-4421

**Website:** <http://ncaonline.org>

The National Center on Accessibility promotes access and inclusion for people with disabilities in parks, recreation and tourism.

**National Disability Sports Alliance (NDSA)**

25 W. Independence Way

Kingston, RI 02881

**Telephone:** 407-792-7130

**Website:** [www.ndsaonline.org](http://www.ndsaonline.org).

National Disability Sports Alliance, NDSA, is the national governing body for competitive sports for individuals with cerebral palsy, traumatic brain injuries and survivors of stroke. NDSA is responsible for conduct and administration of approved sports in the United States and is a DSO (Disabled Sports Organization) member of the United States Olympic Committee (USOC). NDSA formulates the rules, implements policies and procedures, conducts national championships in twelve sports, disseminates safety and sports medicine information and selects the athletes to represent the United States in international competition.

**National Park Service**

1849 C Street NW

Washington, D.C. 20240

**Telephone:** 202-208-6843

**Website:** [www.nps.gov](http://www.nps.gov)

The National Park Service preserves unimpaired the natural and cultural resources and values of the national park system for the enjoyment, education, and inspiration of this and future generations. The Park Service cooperates with partners to extend the benefits of natural and cultural resources conservation and outdoor recreation throughout this country and the world.

**Search Beyond Adventures****Telephone:** 800-800-9979**Fax:** 612-721-3409**Website:** [www.searchbeyond.com](http://www.searchbeyond.com)

This organization provides escorted, assisted tours for people with disabilities.

**Smithsonian Institution - Visitors with Disabilities**

P.O. Box 37012

Washington, D.C. 20013-7012

**Telephone:** 202-633-3717**Fax:** 202-633-4352**TTY:** 202-357-1563**Website:** [www.si.edu/visit/visitors\\_with\\_disabilities.htm](http://www.si.edu/visit/visitors_with_disabilities.htm)

The Smithsonian has completed an intensive study of the accessibility of its buildings, exhibitors, public programs and publications. The Institution continues to work to eliminate deficiencies.

**Tranquil Adventures**

225 Upper Matecumbe Rd.

Key Largo, FL 33037

**Telephone:** 305-451-2102**Fax:** 866-451-2102**Website:** [www.tranquiladventures.com](http://www.tranquiladventures.com)

Custom and private tours of the Florida Keys aboard a 28' wheelchair accessible pontoon boat. Also specializes in beach parties, backcountry tours, kayak/canoe, fishing, diving, sunset cruises, etc.

**Wheelchair Bowling Association, (AWBA) American**

P.O. Box 69

Clover, VA 24534

**Telephone:** 727-734-0023**Fax:** 727-734-0023**Website:** [www.awba.org](http://www.awba.org)**Wheelchair Tennis - First Coast Tennis Foundation**

P.O. Box 9826

Flemming Island, Fl. 32006

**Telephone:** 338-8713**Fax:** 645-9321**Website:** [www.firstcoasttennis.com](http://www.firstcoasttennis.com)**Fees. If applicable/Form of Payment:** No Charge**Days and Hours of Operations:** Every Monday, 5:00 pm at UNF Tennis Center.

To provide to everyone on the First Coast the opportunity to participate in the lifetime sport of tennis, regardless of physical limitations or economic abilities. Weekly wheelchair tennis clinics and referrals to tournaments, leagues and camps.

**Wheelchairs On The Go**

14074 Egret Lane

Clearwater, FL 33762

**Telephone:** 888-750-6411

**Fax:** 727-572-0185

**Website:** [www.wheelchairsonthego.com](http://www.wheelchairsonthego.com)

**Fees, if applicable/Form of Payment: \$24.95 per book**

Wheelchairs on the Go: Accessible Fun in Florida is a 424 page book that describes accessible and wheelchair-friendly things to do and places to stay throughout the state of Florida. Written in a lively style, the travel guide describes access to activities from parasailing to scuba diving, wheelchair sports and accessible features at tourist attractions, beaches and parks. The book also includes wheelchair events throughout the state, maps and appendixes jam-packed with sources for information on Florida and accessible travel.

## **Support Group**

### **Contents:**

Alcoholics Anonymous  
ALS (Lou Gehrig's Disease) Support Group  
ALS Association Florida Chapter  
Children & Adults with Attention Defecit/Hyperactivity Disorder  
(CHADD) of Duval County  
Depression Bipolar Support Alliance (DBSA) - Jacksonville Beaches  
Family Caregivers Association, National  
Brain Injury Support Group, Inc.  
Gateway Stroke Club  
Hearing Loss Association of Jacksonville Support Group  
Parents of Children with Learning Disabilities Support Group  
Pastoral Care Department- St. Mark's Episcopal Church Reflex  
Sympathetic Dystrophy (RSDSA) Syndrome Association  
University of Florida Spinal Cord Injury Support Group  
Spinal Cord Injury Support Group



## **Support Group**

### **Alcoholics Anonymous**

**Telephone:** 399-8535 (24 hour information line)

**Website:** [www.aa.org](http://www.aa.org)

To help people attain and sustain sobriety.

### **ALS (Lou Gehrig's Disease) Support Group**

Brooks Rehabilitation Hospital

**Telephone:** 1-888-257-1717 option 1

**Website:** [www.als-florida.org](http://www.als-florida.org)

For patients of ALS and caregivers. 3rd Monday of the month at 6 pm. Contact is Dr. Charles Schauer.

### **ALS Association Florida Chapter**

St. Vincent Medical Center Roger

Main Bldg. Room 340

Jacksonville, FL 32223

Telephone: 904-688-0886

Meet the second Saturday of each month from 1PM to 3PM. Monthly educational and support group meeting for persons with ALS and family members. Meetings include separate breakout session for patients and care givers. Contact for more information.

### **Children & Adults with Attention-Deficit/Hyperactivity Disorder (CHADD) of Duval County**

Meetings are held the first Tuesday of the month at the Ronald McDonald House

824 Children's Way

Jacksonville, FL 32207

**Telephone:** 904-333-4003

**Website:** [www.chadd.org](http://www.chadd.org)

Email contact for information: [duval-area@chadd.net](mailto:duval-area@chadd.net)

For children and adults with Attention Deficit Disorder (ADD) or Attention Deficit Hyperactivity Disorder (ADHD) and their families.

### **Depression and Bipolar Support Alliance (DBSA) - Jacksonville Beaches**

Baptist Hospital

13th Ave S., Conference Room A,B, & C Jacksonville

Beach, FL 32250

**Telephone:** 904-728-5494

**Contact Person:** Inge Neece

**Website:** [www.dbsalliance.org](http://www.dbsalliance.org)

Provides support services and educational materials to self-help groups and the general public who deal with mood disorders.

Meets every Sunday evening from 5:00 pm. Contact Marcy for more information.

**Family Caregivers Association, National**

10400 Connecticut Avenue, Suite 500

Kensington, MD 20895

**Telephone:** 800-896-3650

**Fax:** 301-942-2302

**Website:** [www.thefamilycaregiver.org](http://www.thefamilycaregiver.org)

The National Family Caregivers Association (NFCA) supports, empowers, educates, and speaks up for the more than 50 million Americans who care for a chronically ill, aged, or disabled loved one. NFCA reaches across the boundaries of different diagnoses, different relationships and different life stages to address the common needs and concerns of all family caregivers.

**Brain and Spinal Cord Injury**

Brooks Rehabilitation

3974 Woodcock Dr., #101B

Jacksonville, FL 32207

**Telephone:** 904-348-2755

**Website:** [www.FC-BISG.org](http://www.FC-BISG.org)

**Hearing Loss Association of Jacksonville Support Group**

Nemours Children's Clinic

807 Children's Way, 10<sup>th</sup> Floor

Jacksonville, FL 32207

**Telephone:** 904-778-2265 or email [judy.martin@bellsouth.net](mailto:judy.martin@bellsouth.net) for more information

HLA-JAX meets the 3rd Tuesday of the month (except in July and August) at 5:30 p.m. CART (Communication Access Realtime Translation) is available at all meetings. This is captioned text of the meeting proceedings projected on a screen.

**Pastoral Care Department- St. Mark's Episcopal Church**

4129 Oxford Ave

Jacksonville, FL 32210

**Telephone:** 904-388-2681

**Fax:** 904-388-0488

**Days and Hours of Operations:** Church Office: Monday –Thursday 8:30 am Friday 8:30 am-2:00 pm

Group meetings currently available at St. Mark's Episcopal Church: Alcoholics Anonymous  
Al-Anon  
Food Addicts Anonymous

**Reflex Sympathetic Dystrophy (RSDSA) Syndrome Association**

P.O. Box 502

Milford, CT 06460

**Telephone:** 203-877-3790 or 877-662-7737

**Fax:** 203-882-8362

**Website:** [www.rlds.org](http://www.rlds.org)

**Email:** [info@rlds.org](mailto:info@rlds.org)

Founded in 1984 Our mission is to promote public and professional awareness of CRPS and to educate those afflicted with the syndrome, their families, friends, insurance and healthcare providers on the disabling pain it causes. We encourage individuals with CRPS (Complex Regional Pain Syndrome) to offer each other emotional support within affiliate groups. Finally, we are committed to raising funds for research into the cause and cure of CRPS.

Support Group: North Florida RSD|CRPS

We encourage family members and friends to come and share. Please call or send e-mail for meeting details. Contact: Tanya Kee **Telephone:** 268-2838

**Email:** [nfrsdsupport@aol.com](mailto:nfrsdsupport@aol.com)

E-mail or Phone Support Only

**University of Florida Spinal Cord Injury Support Group**

665 West 8<sup>th</sup> Street

Jacksonville, FL 32209

**Telephone:** 904-244-6407 or 904-244-4427

**Website:** [www.shands.org](http://www.shands.org)

Dedicated to enhancing the quality of life for all physically challenged/wheelchair dependent persons by promoting a positive image through advocacy. Providing community education, crisis intervention, and social interaction with group or family training session. The Support group has held meetings with City Council members, representatives from HUD, various representatives from Vocation Rehabilitation and several other public officials from the Jacksonville community to address problems encountered by disable persons in the community.

**Spinal Cord Injury Support Group**

Brooks Rehabilitation 3901

University Blvd S

Healthcare Plaza

Jacksonville, FL 32216

**Telephone:** 904-858-7238

Contact for meeting information.

## **Transportation**

### **Contents:**

Dial-A-Ride at the Beaches  
Federal Aviation Administration  
Jacksonville Transportation Authority  
State of Florida Commission for the Transportation Disadvantaged  
U.S. Department of Transportation

## **Transportation**

### **Dial-A-Ride at the Beaches**

Beaches Senior Citizens Center  
281 19th Avenue S  
Jacksonville Beach, FL 32250  
**Telephone:** 246-1477

We provide transportation for senior citizens and/or handicapped persons to the doctor, dentist, drug store, grocery shopping, etc. Our mission is to help seniors maintain their independence for as long as possible. Donations accepted

### **Federal Aviation Administration**

800 Independence Ave SW  
Washington, D.C. 20591  
**Telephone:** 866-835-5322  
**Website:** [www.faa.gov](http://www.faa.gov)

Information regarding: Alerts, aviation safety, regulatory/advisory, space transportation, certification, Traveler briefing.

### **Jacksonville Transportation Authority**

Administrative Office  
P.O. Box Drawer "O" 100  
North Myrtle Avenue  
Jacksonville, FL 32203  
**Telephone:** 904-630-3181  
**TDD:** 904-630-3191  
**Website:** [www.jtafla.com](http://www.jtafla.com)

**JTA Customer Information:** 904-630-3100 Voice TTY 904-630-3191

**Lost and Found:** 904-630-3189

ChoiceRide, buses and car/vanpools: 904-633-8535

**Skyway Parking:** 904-630-3110 JTA

Connexion Paratransit Service:

**Reservation:** 904-265-6999

**Questions about Eligibility:** 904-265-6999 Press 7

**Fax:** 904-265-8919

JTA's Mission Statement: To facilitate safe and efficient movement of people throughout Duval County by providing an integrated and affordable transportation system that increases accessibility, relieves congestion and improves air quality

**State of Florida Commission for the Transportation Disadvantaged**

605 Suwannee St., MS-49

Tallahassee, FL 32399

**Telephone:** 850-410-5700 or 866-374-3368

**Fax:** 850-410-5752

**TTY:** 850 410-5708

**Website:** [www.dot.state.fl.us/ctd](http://www.dot.state.fl.us/ctd)

Mission: To ensure the availability of efficient, cost-effective and quality transportation services for transportation disadvantaged persons. Toll free helpline: 800-983-2435

**U.S. Department of Transportation**

Office of the Secretary Departmental

Office of Civil Rights 400 Seventh

Street, SW Washington, D.C. 20590

**Telephone:** 202-366-1000

**Website:** [www.dot.gov](http://www.dot.gov)

Offers technical assistance concerning the public transportation provisions of title II and III of the Americans with Disabilities Act.

## **Vendor**

### **Contents:**

Accessibility Services, Inc.  
Accessibility Specialists, Inc.  
Action Disability Resources, Inc.  
American Printing House for the Blind  
American Ramp Systems  
Aquatic Access, Inc.  
Attention Control Systems, Inc.  
Best Bath Systems Beyond  
Central Mobility & Rehab Equipment  
Hearing Aids, Inc.  
Disabled Dealer Magazine of the Southeast Drymids  
Florida Service Dogs Inc.  
Ford Mobility Motoring  
GM Mobility Handicapped Driver Services, Inc.  
Help at Hand  
Independent Living Aids, Inc.  
Mother Earth Pillows  
MyMedMart, Inc.  
Power Access  
Prarie View Industries Soundbytes  
Special Care Standers, Inc.  
The Disability Resource  
Toy “R” Us Guide for Differently Abled  
U CAN DO, Inc.



## Vendor

### **Accessibility Services, Inc.**

10624 S. Eastern Ave., Suite A721

Henderson, NV 89052

**Telephone:** 702-469-6090

**Fax:** 702-914-0580

**Website:** <http://accessibilityservices.net>

We are personal lift and conveyance experts and suppliers; certified dealers and licensed installers. We strive to provide the best selection of quality products made today. We have over 50 different devices available for you. Bring us your problems; we have the solutions. In-home consultations are FREE.

### **Accessibility Specialists, Inc.**

4556 Historic Kings Rd., Suite 107

Jacksonville, FL 32257

**Telephone:** 904-260-6675

**Fax:** 904-262-7088

**Website:** [www.accessibilityspecialists.com](http://www.accessibilityspecialists.com)

**Days and Hours of Operations:** Monday-Friday, 8-5 Accessibility Specialists, Inc. is a locally owned and operated company that has served Jacksonville & N.E. Florida since 1983. We provide factory trained and certified technicians to assist with your mobility needs.; In addition to handicapped modifications s to vehicles, we install wheelchair and scooter carriers, residential and commercial wheelchair lifts and home elevators and home modifications including ramps.; We are authorized experienced dealers for Braun, Bruno, Ricon, Access Unlimited, Vantage Mobility, MPS, MPD, plus many others. All work is performed in our shop. We are certified by Vocational Rehabilitation, Veterans Administration, Brain & Spinal Cord Injury Program, Med-waiver providers and work with many insurance companies. We also participate in all automotive mobility rebate programs; Call for a free consultation and estimate.

### **Action Disability Resources, Inc.**

5609 Timuquana Road

Jacksonville, FL 32210

**Telephone:** 904-777-1979

**Fax:** 904-771-0150

**Website:** [www.actiondisabilityresources.com](http://www.actiondisabilityresources.com)

At Action Disability Resources we will try to assist you in getting the service you will need. Helping you to find a wheelchair equipped minivan, to buy or rent. We

also assist with all kinds of wheelchairs and equipment like: shower chairs, seat lift chairs, easy access ramps, support bars, hand controls, accessible shower bars, and many more items to make your life easier. We will also assist you and supply you with the top of the line computer technology and computers to put you on the super highway to the internet.

**American Printing House for the Blind**

1839 Frankfort Avenue

P.O. Box 6085

Louisville, Kentucky 40206-0085

**Telephone:** 502-895-2405 or 800-223-1839

**Fax:** 502-899-2284

**Website:** <http://www.aph.org>

The American Printing House for the Blind promotes independence of blind and visually impaired persons by providing specialized materials, products, and services needed for education and life.

**American Ramp Systems, Inc.**

202 West First Street South

Boston, MA 02127

**Telephone:** 800-649-5215

**Fax:** 617-268-3701

**Website:** <http://www.amramp.com>

Contact: Barbara Gayton

**Email:** [barbarag@americanramp.com](mailto:barbarag@americanramp.com)

American Ramp Systems manufactures and installs America's leading ramps. We are experts in providing accessibility solutions both indoors and outdoors for people in wheelchairs and for those with limited mobility. We also have experience in installing indoor ramps to accommodate differing levels, such as in a gym or fitness facility.

**Aquatic Access, Inc.**

1921 Production Drive

Louisville, KY 40299

**Telephone:** 502-425-5817 800-325-5438

**Fax:** 502-425-9607

**Website:** [www.aquaticaccess.com](http://www.aquaticaccess.com)

Offers a full line of water-powered lifts for in-ground pools and spas, above-ground pools, portable spas, and most whirlpool therapy or rehabilitation tubs and pools. We also build lifts for boats, docks and lifts in use on many cruise ship pools and spas.

**Attention Control Systems, Inc.**

650 Castro St., Suite 120, PMB 197  
Mountain View, CA 94041

**Telephone:** 650-494-2002

**Fax:** 650-493-2002

**Website:** [www.brainaid.com](http://www.brainaid.com)

Designs and manufactures several tools for individuals with disabilities, mainly individuals with memory, attention and cognitive disorders. They have created PEAT: planning and execution assistant and trainer, which is a type of personal planning device with software designed for persons with cognitive disabilities.

**Best Bath Systems**

723 Garber Street

Boise, ID 83705

**Telephone:** 800-727-9907

**Fax:** 800-627-0929

**Website:** [www.best-bath.com](http://www.best-bath.com)

Designs, develops and manufactures numerous types of showers including transfer showers, roll-in showers, etc.

**Beyond Hearing Aids, Inc.**

463 Erlanger Road Suite 1

Erlanger, KY 41018

**Telephone:** 800-838-1649

**Fax:** 859-342-4641

**TDD:** 800-838-1649

**Website:** [www.beyondhearingaids.com](http://www.beyondhearingaids.com)

Designs and manufactures devices for persons with hearing impairments to include telephones with amplified volume/rings, TTY's, alerting systems, alarm clocks, TV's, personal listening systems, etc.

**Central Mobility & Rehab Equipment**

Corp Office: 11433 U.S. Hwy 441

Tavares, FL 32778

**Telephone:** (352) 742-7878

**Fax:** (352) 742-7877

**Website:** [www.centralmobility.com](http://www.centralmobility.com)

Local Representative – (904) 239-7682

CENTRAL MOBILITY & REHAB, specializes in medical equipment such as power wheelchairs custom to meet the needs of high end diagnosis such as Amyotrophic lateral sclerosis (ALS), Multiple sclerosis, Muscular dystrophy, Cerebral palsy, Brain and spinal cord-injuries and many others. You will be working with a certified seating specialist who will design the wheelchair according to your medical needs and to support your life style. We have factory trained repair technicians to exceed your expectations in providing superior service in a timely manner. CENTRAL MOBILITY & REHAB, also provides lifts and carriers for your vehicle to match your wheelchair needs to help keep you active. Expert installation occurs right at your home. Our overall goal is to provide you with the most independent possible to promote an active and quality lifestyle with the best possible outcome and customer experience.

**Disabled Dealer Magazine of the Southeast**

426 Island Cay Way.

Apollo Beach, Fl. 33572

**Telephone:** 1-888-521-8778

**Fax:** 770-455-7451

**Website:** [www.disableddealer.com](http://www.disableddealer.com)

**Days and Hours of Operations:** Monday-Friday, 9 am-5 pm

Mission: Bring people with disabilities and the elderly complete access to new and pre-owned adaptive equipment, services, resources and events throughout Georgia and Florida. Sales include vans, wheelchairs, scooters, accessible homes and more.

**Drymids**

680 Crown Industrial Court

Warehouse – E

Chesterfield, Missouri 63005

**Telephone:** 1-636-536-6887      1- 866-202-2482

**Website:** <http://exceptionalcaresolutions.com>

The Drymids boxer offers a discrete solution for incontinence that looks and feels exactly like regular boxer shorts, but contains a built-in Drymids pant for absorption and support.

**Florida Service Dogs, Inc.**

See this listing under Assistive Resources  
p. 19

**FOOD WITH CARE**

6995 Venture Circle

Orlando, FL 32807

TELEPHONE: 1-800-578-9938

Provide Nutritious menus specializing in Regular Diets, Diabetic, Low Fat/Cholesterol, Low Sodium, Renal and Puree. Each meal is labeled with nutritional information and preparation instructions. All meals delivered in a refrigerated van right to your door step. Locations in Duval County.

**Ford Mobility Motoring**

**Telephone:** 800-952-2248

**TDD:** 800-232-5952

**Website:** [www.mobilitymotoringprogram.com](http://www.mobilitymotoringprogram.com)

Ford company department, which manufactures and retrofits vans and vehicles with adaptive equipment. Also has some limited reimbursements available and special financing offers for those vehicles.

**GM Mobility**

**Telephone:** 800-551-4123

**Website:** [www.gmmobility.com](http://www.gmmobility.com)

GM company department, which manufactures and retrofits vans and vehicles with adaptive equipment. Limited reimbursement \$ available.

**Handicapped Driver Services, Inc.**

2727 St. John's Boulevard

Jacksonville, FL 32246

**Telephone:** 281-0111 877-437-8267

**Fax:** 730-7272

**Website:** [www.hdsvans.com](http://www.hdsvans.com)

**Days and Hours of Operations:** 8 - 5:30, Monday - Friday, or by appointment

Provides wheelchair accessible vans for rental and sale. Modifying vans for wheelchair accessibility is our specialty. Wheelchair accessible van modifications for driver or passenger. From hand controls to electronic driving systems, Handicapped Driver Service has been the South's most complete adaptive equipment facility since 1974.

**Help at Hand**

P.O. Box 302

Newbury, NH 03255

Prefer that you use E-mail: [input@lifewithease.com](mailto:input@lifewithease.com).

**Telephone:** 800-966-5119

**Fax:** 603-938-5090

A small wireless pendant carried in your pocket or worn around your neck signals for help from anywhere in your home. Five pre-programmed emergency telephone numbers are automatically dialed and a pre-recorded message is sent. For total peace of mind you or a loved one live safely at home while enjoying independence and security. No matter what happens in your home (accident, fall, stroke, heart attack, burglary or other unwanted events) Help at Hand is designed to dial the telephone numbers you select and send your emergency message. You choose the persons to be called and you record the message they receive. Simply pull the ring on the wireless pendant to contact the persons you choose to hear the message you record. Help at Hand just dials the phone for you. Silent dialing provides additional protection during a crime. Regardless of your age or disability, you can feel secure knowing you are never completely alone.

**Independent Living Aids, Inc.**

P.O. Box 9022

Hicksville, NY 11802

**Telephone:** 80-537-2118

**Fax:** 516-937-3906

**Website:** [www.independentliving.com](http://www.independentliving.com)

Products for your active, independent life. Items include: large print, Braille and talking products for blind or low vision; hearing accessories; mobility aids; telephones & aids; computer related; games, etc.

**Mother Earth Pillows**

**Telephone:** 636-296-6100 or 800-344-2072

**Website:** [www.motherearthpillows.com](http://www.motherearthpillows.com)

Various products available include several types of pillows (neck, eye, heart, wrist, lumbar, chair, bed, yoga, etc.). Some may be warmed or chilled, herbal, aromatherapy, etc.

**MyMedMart, Inc.**

111 1st Ave NE

Clarion, IA 50525

**Phone:** (515) 602-6850      866-627-4185

**Website:** <http://www.mymedmart.com>

**Home Health Solutions, Inc.** and its partner, **MyMedMart, Inc.** provide home health care equipment and supplies to home care patients, clinics, home care providers, and organizations through direct access to our interactive Web site. The business was started by Maureen Seamonds, the parent of a son who has multiple disabilities and her brother, Dr. Thomas Chambers, an orthopedic surgeon. It is our intention to eliminate the hassles and provide the necessary supplies and equipment in a smarter, faster, and better way.

**Power Access**

170 Main Street

P.O. Box 1050

New Hartford, CT 06057-0980

**Telephone:** 800-344-0088

**Fax:** 860-693-0641

**Website:** <http://www.power-access.com>

**Email:** [salesint@power-access.com](mailto:salesint@power-access.com)

Power Access is a Connecticut manufacturer of automatic door openers that are designed to assist the handicapped through side hinged doors. For over thirty years, Power Access has manufactured automatic door openers and related door controls to help those handicapped and others who need assistance through doors with side hinges. To date, many thousands of Power Access door openers have been built and installed throughout the USA and Canada. Wheelchair and scooter users are now able to open their doors to independence with ease and economy.

**Prairie View Industries, Inc.**

P.O. Box 575

Fairbury, NE 68352-0575

**Telephone:** 800-554-7267

**Fax:** 402-729-4058

**Email:** [info@pviramps.com](mailto:info@pviramps.com)

Prairie View Industries' mission has not changed since 1991 when Richard Allen, (President/Founder) built the very first ramp. It is to help mobility-challenged people to lead more active, productive and happier lives. We strive every day to improve designs for better adaptability in the everyday world. We also encourage customer input and are more than willing to adapt to specific needs.

**Soundbytes**

P.O. Box 9022

Hicksville, NY 11802

**Telephone:** 888-816-8191

**Fax:** 516-938-1513

**TTY:** 516-937-3546

**Website:** [www.soundbytes.com](http://www.soundbytes.com)

Welcome to your online headquarters for cell phone amplifiers, signaling systems, accessories for hearing aids, TTY devices, ASL products and hundreds of other invaluable products for people who are deaf or hard of hearing.

**Special Care**

12201 N. Western Ave.

Oklahoma City, OK 73114

**Telephone:** 405-752-5112

**Fax:** 405-752-8963

**Website:** <http://specialcareinc.org>

To ensure that children of all abilities achieve a sense of accomplishment and heightened self-worth.

To strengthen and educate families.

To train others in the skills of caring for children with disabilities.

To provide an environment where every child can thrive and develop.

**Standers, Inc**

1615 Quail Way

Logan, UT 84321

**E-mail:** [sales@stander.com](mailto:sales@stander.com)

**Telephone:** 435-755-0453      800-506-9901

**Fax:** 435-787-2301



**Website:** <http://stander.com>

Assisting people to regain mobility and live life independently with our mobility aids.

**The Disability Resource**

Online resource

**Website:** <http://www.disabilityresources.org/FLORIDA.html>

Is a nonprofit 501(c)(3) organization established to promote and improve awareness, availability and accessibility of information that can help people with disabilities live, learn, love, work and play independently. We serve thousands of individuals with disabilities through a multidisciplinary network of service providers and consumers. In order to reach as many people with disabilities as cost effectively as possible, we target our services and publications to libraries, disability organizations, independent living centers, rehabilitation facilities, educational institutions, and health and social service providers.

**Toys "R" Us Guide for Differently Abled**

**Website:** [www.toysrus.com](http://www.toysrus.com)

Small catalog that illustrates toys and lists some of their developmental qualities. It assists in buying toys for children who may have special needs.

**U CAN DO, Inc.**

**Telephone:** 866-822-6362

**Website:** [www.ucandocentral.com](http://www.ucandocentral.com)

This company makes and creates adaptive pinball machines that can be played by anyone with or without disabilities using a custom designed console and input system.

## **Youth**

### **Contents:**

Angelwood Inc.  
Camp I am Special, hosted by Ministry to Persons with Disabilities  
Child Find/FDLRS  
Child Guidance Center  
Children's Home Society  
Disabled Children's Relief Fund  
Early Steps  
Family Network on Disabilities of Florida  
Family Voices  
Florida Directory of Early Childhood Services  
Pediatric Services of America (PSA)-Jacksonville  
Youth Crisis Center

## Youth

### **Angelwood, Inc.**

4674-2 Hood Road  
Jacksonville, FL 32257

**Telephone:** 904-288-7259

**Fax:** 904-288-7260

**Web site:** [www.angelwoodjax.org](http://www.angelwoodjax.org)

The Mission of Angelwood, Inc. is to improve the quality of life for children and adults with disabilities and their families.

Programs include: Residential  
Group Homes Community  
Services Respite Services  
Angelwood Summer Day Camp  
Behavioral Assessment & Analysis

### **Camp I Am Special, hosted by Ministry to Persons with Disabilities**

235 Marywood Dr. St.

John's, FL 32259

**Telephone:** 904-230-7447

**Fax:** 904-230-7465

**Fees, If applicable/Form of Payment:** \$150 to include cabin living, meals and all activity materials. Full and partial scholarships are available.

**Days and Hours of Operation:** 8am- 4pm

The camps are for children living with Down Syndrome, Cerebral Palsy, Spina Bifida, Autism, Epilepsy, Multi-Sensory Disorders and other challenges so that they may enjoy a fun-filled week of camping during the summer months...a week to just be an average child! Camps are held at Camp St. John in Switzerland, FL. Camp St. John is on 100 acres of woodland on the eastern bank of the St. John's River.

### **Child Find/FDLRS**

4124 Boulevard Center Drive  
Jacksonville, Florida 32207

**Telephone:** 904- 346-4601

**Fax:** 904-346-4611

The Florida Diagnostic and Learning Resources System/Crown Associate Center (FDLRS/Crown) is 1 of 19 associate centers that make up the statewide FDLRS

network. The network supports educators, families and agencies working with children with disabilities and special needs. FDLRS/Crown, located in Jacksonville, Florida provides services to Clay, Duval and Nassau counties.

**Child Guidance Center**

Southside Office: 5776 St. Augustine Road

Jacksonville, FL 32207

**Telephone:** 904-448-4700

**Website:** [www.childguidancecenter.org](http://www.childguidancecenter.org)

The mission of the Child Guidance Center is to provide quality mental health and social services to children and their families in Florida's First Coast. Specialties: Adjustment Difficulties; Anxiety, Fear & Worry; Abuse; Improving Self- Confidence; School Problems; Conflict Resolution; Parent/Child Problems; Adoption Adjustment; Self-Esteem; Emotional Problems; Relationship Problems; Foster Care; Attention Deficit Disorders; Depression; Talk of Suicide;

**Children's Home Society**

3027 San Diego Road

Jacksonville, FL 32207

**Telephone:** 904-493-7744

**Fax:** 904-348-2818

**Website:** [www.chsfl.org](http://www.chsfl.org)

**Fees, If applicable/Form of Payment:** Sliding fee scale, but no one is denied services because of inability to pay.

The Buckner Division's 165 employees provide services to children and families in Duval, Baker, St. Johns, Nassau and Clay counties. Services include: birth parent counseling; residential maternity care; adoption; family foster care which includes pre-adoptive foster care, medically needy foster care for children who have complex medical problems, therapeutic foster care for children with serious emotional and behavioral problems, and teen foster care which is part of a network of local agencies.

**Disabled Children's Relief Fund**

P.O. Box 89

Freeport, New York 11520

**Telephone:** 516-377-1605

**Fax:** 516-377-3978

**Website:** [www.dcrf.com](http://www.dcrf.com)

Disabled Children's Relief Fund (DCRF), a non-profit 501(c)(3) organization, provides disabled children with assistance to obtain wheelchairs, orthopedic

braces, walkers, lifts, hearing aids, eyeglasses, medical equipment, physical therapy, and surgery. Blind, Deaf, Amputees, and children with Cerebral Palsy, Muscular Dystrophy, Spastic Quadriplegia, Encephalitis, Rheumatoid Arthritis, Spina Bifida, Down's Syndrome, and other disabilities receive assistance. DCRF focuses special attention on helping children throughout the U.S. that do not have adequate health insurance, especially the physically challenged. In some cases, DCRF may be the last resort...

### **Early Steps**

910 N. Jefferson St.

Jacksonville, FL 32209

**Telephone:** 904-360-7022 or 800-226-6964

**Fax:** 904-798-4544

**Website:** [www.fdlrscrown.org/eip.htm](http://www.fdlrscrown.org/eip.htm)

**Monday-Friday:** 8 am-5 pm

Mission is to establish a coordinated system of supports and services to enhance the capacity of families/caregivers to support the development of infants and toddlers with special needs and to ensure the children and their families are integrated into their communities. Provides services to infants and toddlers from birth to age three who are suspected of having a developmental delay or who have an established medical condition that may result in delay. Services include but are not limited to, identification, trans-disciplinary evaluation and assessment, development of an Individual Family Support Plan, service coordination and referral to community provider team. Early Steps screens newborns in area Neonatal Intensive Care Units, provides service coordination and makes referrals as needed. A team of Family Resource Specialists is also available to offer support to families via individual consultation, a support group for parent and former Early Steps families, Early Steps play groups, newsletter and educational presentations. Eligibility is based solely on the age (not yet reached third birthday) and developmental needs of the child. Contact Early Steps for further information.

### **Family Network on Disabilities of Florida**

2196 Main St. Suite K

Dunedin, FL 34698

**Telephone:** 800- 825-5736

**Fax:** 727-523-8687

**Website:** [www.fndfl.org](http://www.fndfl.org)

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals who may be at-risk, have disabilities, or have special needs and their families, professionals and concerned citizens. Our mission is to ensure

through collaboration that Floridians have full access to family-driven support, education, information, resources and advocacy.

**Family Voices**

2340 Alamo St. SE, Ste. 102  
Albuquerque, NM 87106

**Telephone:** 505-872-4774

**Fax:** 888-835-5669

**TTY:** 505-872-4780

**Website:** [www.familyvoices.org](http://www.familyvoices.org)

Provide advocacy on the behalf of children with special health care needs and their families. Assists families with training, advocacy and managed care, etc.

**Florida Directory of Early Childhood Services**

2807 Remington Green Circle  
Tallahassee, FL 32308

**Telephone:** 800-654-4440 or 850-487-6301

**TTY:** 850-922-9156

**Website:** [www.centraldirectory.org](http://www.centraldirectory.org)

A Statewide computerized referral system that provides resources for medical services and special needs for young children and their families.

**Pediatric Services of America (PSA) - Jacksonville**

8659 Baypine Rd. Ste. 102, Bldg. 3  
Jacksonville, FL 32256

**Telephone:** 904-730-2200      800-287-9026

**Fax:** 904-730-0630

**Website:** [www.psakids.com](http://www.psakids.com)

PSA believes that children are special - so we specialize. We provide effective education; clinical services and support to assure that today's children have every opportunity to take their place in the adult world of tomorrow. Our strength lies in our ability to find unique solutions to assist in the care of children. We provide technically advanced products and services to meet the complex needs of pediatric patients. Services include: Family focused care; Case management; Pediatric specialists; Home medical equipment; Asthma management programs; Unit dose medications; Infusion therapy services; Respiratory therapy; High tech home care.

**Youth Crisis Center** 3015

Parental Home Road  
Jacksonville, FL 32216

**Telephone:** 904-720-0002 or 1-877- 720-0007

**Website:** [www.ycc.org](http://www.ycc.org)

**Days and Hours of Operations:** 24/7

Programs: Project Safe Place is a program that utilizes public/private partnership to help children in trouble. Residential Program provides short term shelter care and counseling to more than 2,000 troubled children each year. Family Link Program is an outpatient counseling program for families experiencing any type of youth-related problem, which disrupts the health and stability of the family. Special Needs Assistance Program is a longer-term residential program for older adolescents (16-17 years old) who have no family support system to which they can be immediately returned. These youths can remain in our residential program until they are either reunited with their families or placed in a program that best suits their needs, such as Job Corps. Some of these youths are enrolled in FCCJ (Florida Community College of Jacksonville) and working.