City of Jacksonville, Florida

Lenny Curry, Mayor

Employee Services Department
City Hall, 117 West Duval St., Suite 150
Jacksonville, Florida 32202

ONE CITY, ONE JACKSONVILLE

MEMORANDUM

To: Greg Pease, Chairperson
Professional Services Evaluation Committee

From: Mary DiPerna, Chief, Compensation and Benefits
Carolina Teran-Oceguera, Manager, Compensation and Benefits

Re: P – 02-16 – Employee Wellness Program
Amendment #6

Date: September 17, 2020

This is to recommend that the City approve the sixth amendment to the contract with Harris Rothenberg International Inc., d/b/a Humana Wellness for the employee wellness program GO365. The contract shall be for a one-year period effective January 1, 2021 through December 31, 2021; rates shall not increase and the total indebtedness for CY 2021 shall not exceed $600,000; the maximum indebtedness for the City of Jacksonville shall not exceed $2,512,560.

All other terms and conditions are per the City's standard contract language and the RFP. Nothing contained herein shall be amended, modified, or otherwise revised without prior approval from PSEC and the Mayor.

Attachment:

Humana 2021 renewal letter

City of Jacksonville Renewal

Effective Period: 1/1/2021 - 12/31/2021

Please note all fees are quoted on a per member per month (PMPM) basis unless specified otherwise.

	PMPM
Total Administration Fee for Go365:	**$3.76**

The following services are included in the monthly administration fee:
Go365 web portal content and Go365 App
Go365 Health Assessment (HA)
Designated account management: Account Management Professional, Consumer Engagement Professional, and Installation Administration Professional; in addition to onsite support for program launch
Unlimited Employer-sponsored Event (ESE) activities
Call center administration and management
Access to Go365 Engagement Source, an online employer portal for electronic communication materials and templates
Employer Go365 reporting package including four standard reports: Activity, Member Engagement, Taxable Redemptions, and Wellness & Health Promotion Performance
Downloadable self-submission activity forms for biometric screenings, preventive services and other recommended activities
Access to over 5,000 national retail clinics for biometric screenings
Go365 Champs program: provides support to selected Covered Persons to enable them to successfully promote Go365 to their co-workers
Sleep, Nutrition, Fitness, Mindfulness, etc. tracking through various connected apps
Incentive structure designed to encourage members to engage in Go365 and achieve personal wellness goals
Employee discounts via Go365 Mall for food delivery, race entry fees, weight loss resorts, travel, etc.
Data feeds accommodating eligibility and network fitness facilities
Beacon technology for additional capability to record completed activities
Broad suite of online health improvement programs including calculators, conversations, and courses
HealthyFood program included: Help members save money on healthier foods at eligible retailers through discounts at point of sale.

	PMPM
Bucks Estimated Average (Billed Monthly):	**$1.56 - $2.19**

The Bucks average payment of $1.56 - $2.19 PMPM is an estimation. Actual rewards payment will be calculated monthly based on actual results and outstanding balance is available monthly on billing statements. Rewards cost increases with member engagement. Employers that promote engagement in the program may realize higher actual reward costs.

Caveats:

*Go365 Administration Fees are applied to all eligible members except dependent children. Eligibility cannot be determined by member opt in, and cannot be defined as active participation in the program.
*Go365 Administration Fee does not include the cost for biometric screening or Beacons.
*Preferred partner retail biometric screen cost is $50-$60 per participant and will be billed back to customer.
*Additional reports outside of standard self-service offerings may be subject to an additional fee.
*Additional fees apply for customized printing and mailing.