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 **904.202.4AGE (4243)**

BaptistAgeWell.com

Three locations:

AgeWell Center at Baptist Jacksonville

841 Prudential Drive
Suite 180, 1st Floor
Jacksonville, FL 32207

AgeWell Center in Neptune Beach

700 3rd Street
Suite 102
Neptune Beach, FL 32266

AgeWell Center in Nocatee

98 Nocatee Village Drive
Ponte Vedra, FL 32081



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DONNA DEEGAN
MAYOR



OFFICE OF THE MAYOR

CITY HALL SUITE 400
117 W. DUVAL STREET
JACKSONVILLE, FL 32202

Dear Residents,

I am excited to introduce to you the *2024-2025 Jacksonville Senior Services Directory*. As Mayor of our wonderful city, it brings me immense pride to witness the dedication and collaborative effort of the City of Jacksonville's Senior Services Division—alongside our esteemed community partners—in serving the seniors who are an important piece of the beautiful mosaic that is our city.

The *Jacksonville Senior Services Directory* is part of the City of Jacksonville's commitment to providing comprehensive support and resources to our senior community. Within these pages, you will find a wealth of information about services, activities and resources tailored to meet your diverse needs and interests.

I encourage you to explore the offerings presented in this directory and embrace the opportunities for connection, growth, and fulfillment that await you. Let this directory be your companion in navigating the wealth of services and activities available to enhance your well-being and quality of life. This directory is more than just a compilation of listings. It is a road map to happy and healthy living. Whether you are seeking information about health care services, recreational activities, volunteer opportunities or social support groups, you will find valuable insights and guidance within these pages.

It is my goal to foster collaboration among all organizations within our city, better meet the various needs of our aging community, and ensure that Jacksonville remains a vibrant and inclusive home for people of all ages.

As we celebrate the invaluable contributions of our seniors, it is important to acknowledge the unique challenges some may face while growing older. Recognizing these challenges, we are continually taking steps to make the City of Jacksonville more age friendly. For these resources to be effective, citizens must be informed about the services that are available to them. That is the thinking behind this directory, and it's why I have instructed our city departments to bring more transparency and make information on aging safely and gracefully as easy to find as possible.

I extend my heartfelt gratitude to all the individuals, organizations and agencies who have contributed to the creation of this invaluable resource. Your dedication and generosity epitomize the spirit of community that defines Jacksonville.

As Mayor, I remain committed to advocating for the needs and interests of our senior population. Together, let us continue to build a city where every person—including our seniors—feels valued, supported and empowered to thrive.

Sincerely,

Donna Deegan
Mayor



Photo by Stephanie Marty

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City of Jacksonville
117 West Duval Street,
City Hall at St. James Building
Jacksonville, FL 32202

Stacy Amparan, Program Manager
117 West Duval Street, Suite 280
Jacksonville, FL 32202
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www.coj.net/seniors
www.jaxseniors.net

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Letter from the Desk of GLORIA CRAWFORD:



Dear Seniors,

It gives me great pleasure to introduce the *2024-2025 Jacksonville Senior Services Directory* on behalf of the City of Jacksonville's Senior Services Division. This directory is a great tool that will show you a selection of the numerous senior-focused programs that the City of Jacksonville provides.

The Senior Directory for this year is available at senior centers and local libraries in Duval County and has been updated to reflect the most up-to-date information about senior services in Jacksonville. I have no doubt that you will find this directory to be helpful and easy to use, and that it will assist you in finding services that will meet your requirements. The directory includes information given by the Senior Services Division of the City of Jacksonville on senior centers, activities, volunteering, caregiving, and other services and products available to seniors, their family members, and carers in our community. The Senior Services Division has continued to offer seniors excellent services despite the pandemic challenges of the previous year, and I implore you to utilize these services to maintain your independence for as long as possible and live your best life.

Mayor Donna Deegan's commitment to ensuring that this important resource remains available at no cost to the public, as well as the advertisers who work diligently to provide services that support the success of this publication, are both commendable achievements. If you have ideas for how to make the Jacksonville Senior Services Directory better, please take a moment to fill out the evaluation form in the directory's back or give the Senior Services Division a call at 904-255-5667. Your ideas, critiques and recommendations are gratefully received.

Sincerely,

A handwritten signature in black ink that reads "Gloria Crawford". The signature is fluid and cursive.

Gloria Crawford

Chief, Senior Services Division | Parks, Recreation, and Community Services Department

Letter from the Desk of STACY AMPARAN:



Dear Seniors,

The *Jacksonville Senior Services Directory* is a collaboration between the City of Jacksonville and Heritage Publishing, Inc. Each year, the directory is thoughtfully laid out to provide the most informative and reflective information for senior adults in our community. The resources provided in the directory ensure that you have access to the resources needed to secure and maintain productivity and independence here in Jacksonville.

We are excited to showcase the many opportunities that senior adults will have in the upcoming year as we offer programs and events that allow seniors to live active, independent lifestyles through social, educational, and wellness programs. We hope to see you at one or all our upcoming events!

Thank you for being a valued member of our community, and we hope to serve you in any way that makes resources readily available for you. Please take a moment to fill out and return the evaluation in the back of this publication.

Sincerely,

A handwritten signature in black ink that reads "Stacy Amparan". The signature is cursive and stylized.

Stacy Amparan

Senior Events Program Manager | City of Jacksonville Senior Services Division | 904-255-5408

CITY OF JACKSONVILLE RESOURCES

SENIOR SERVICES DIVISION, CITY OF JACKSONVILLE

904-255-5400

Provides a variety of services and activities that encourage and empower seniors to live active, independent lives through social, educational and wellness programs.

CITY OF JACKSONVILLE SENIOR CENTERS

www.jaxseniors.net

Provides nutritious midday meals and many other services and activities for senior citizens (60+) at the following 17 senior activity centers Monday through Friday from 8 a.m. - 5 p.m. While there are no charges for many of the programs, nominal fees may be charged for some classes. Contact individual centers listed below to determine specific activities. Daily door-to-door transportation to and from centers is available by calling **904-255-6805**. Each Community & Senior Center listing is numbered and has a corresponding pinpoint on the map on page 9.

1	Bennie Furlong Beaches Senior Center	281 19th Avenue South Jacksonville Beach, FL 32250	904-255-6730
2	Carvill Park Senior Center	1302 Carvill Avenue - 32208	904-255-6650
3	Charlie T. Joseph Senior Center	6943 Buffalo Avenue - 32208	904-255-6822
4	Frances Padgett Arlington Senior Center	1078 Rogero Road - 32211	904-255-6733
5	J.S. Johnson Senior Center	1112 Jackson Street - 32204	904-255-6755
6	Jim Fortuna Senior Center	11751 McCormick Road - 32225	904-255-6844
7	Lane Wiley Senior Center	6710 Wiley Road - 32210	904-255-6644
8	Leroy D. Clemons Senior Center	55 North Jackson Avenue - 32220	904-255-6737
9	Lincoln Villa Senior Center	7866 New Kings Road - 32219	904-255-6811
10	Long Branch Senior Center	4110 Franklin Street - 32206	904-255-6790
11	Louis Dinah Senior Center	1805 Flag Street - 32209	904-255-6800
12	Mandarin Senior Center	3848 Hartley Road - 32257	904-255-6750
13	Mary L. Singleton Senior Center	150 East 1st Street - 32206	904-255-6666

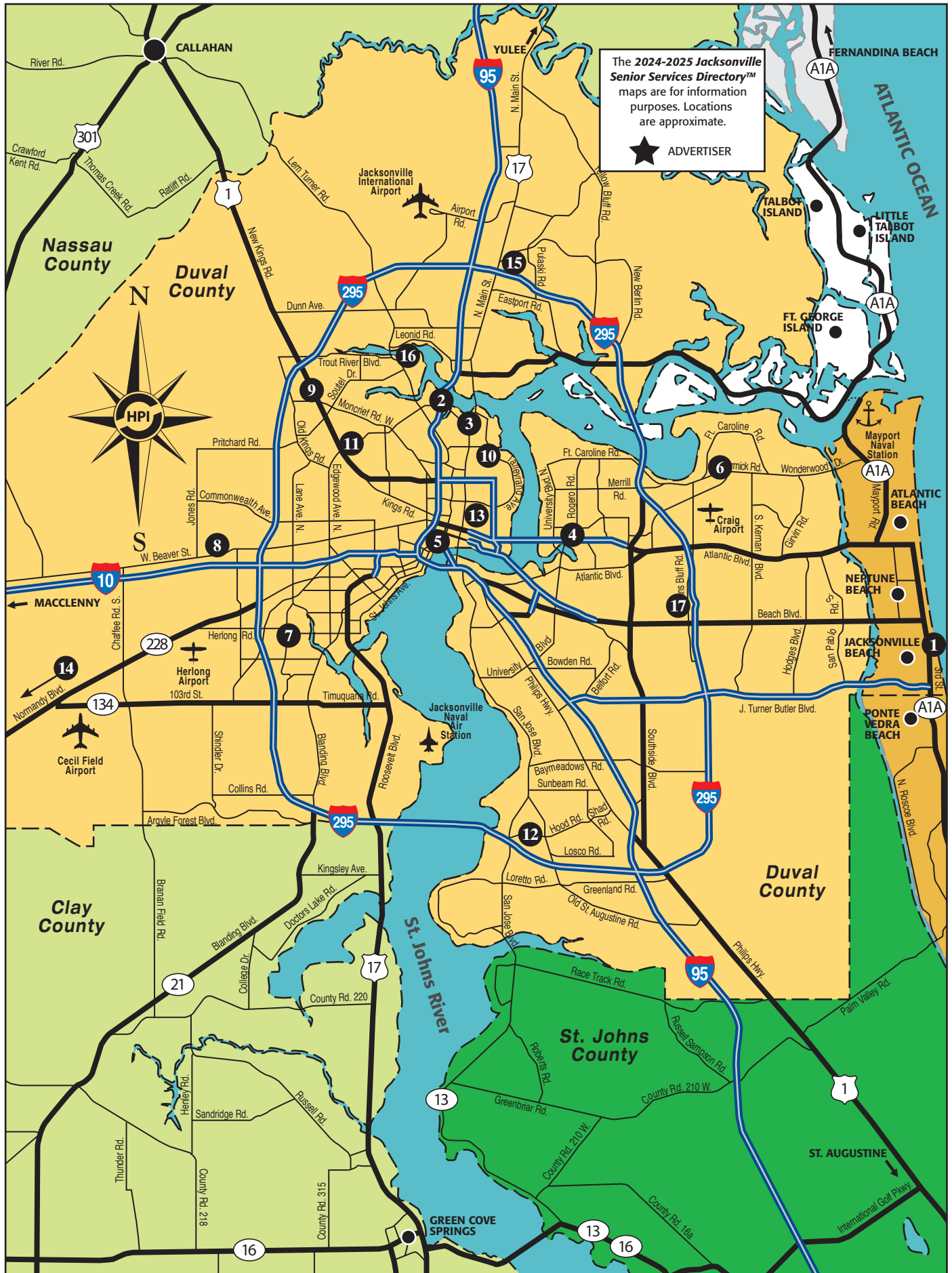
14	Maxville Senior Center	18065 Pennsylvania Avenue - 32234	904-255-6744
15	Oceanway Senior Center	12215 Sago Avenue - 32218	904-255-6855
16	Riverview Senior Center	9620 Water Street - 32208	904-255-6797
17	Southside Community Center	10080 Beach Boulevard - 32246	904-255-6940

JACKSONVILLE CITY COUNCIL MEMBERS

117 West Duval Street,
Suite 425 - 32202
www.coj.net/city-council

904-255-5200
TTY: 904-255-5223
Fax: 904-255-5230

COUNCIL DISTRICTS	PHONE	COUNCIL DISTRICTS	PHONE
Office of Council District # 1	904-255-5201	Office of Council District # 8	904-255-5208
Office of Council District # 2	904-255-5202	Office of Council District # 9	904-255-5209
Office of Council District # 3	904-255-5203	Office of Council District # 10	904-255-5210
Office of Council District # 4	904-255-5204	Office of Council District # 11	904-255-5211
Office of Council District # 5	904-255-5205	Office of Council District # 12	904-255-5212
Office of Council District # 6	904-255-5206	Office of Council District # 13	904-255-5213
Office of Council District # 7	904-255-5207	Office of Council District # 14	904-255-5214
COUNCIL AT-LARGE GROUPS		PHONE	
Office of At-Large Group # 1		904-255-5215	
Office of At-Large Group # 2		904-255-5216	
Office of At-Large Group # 3		904-255-5217	
Office of At-Large Group # 4		904-255-5218	
Office of At-Large Group # 5		904-255-5219	



JACKSONVILLE HOUSING AUTHORITY

904-630-3810

<https://jaxha.org>

JHA provides services such as housing assistance, including Section 8 and Public Housing.

JHA is dedicated to creating and sustaining healthy communities that promote individual responsibility, economic growth, human dignity and hope for the future.

NEIGHBORHOODS

AFFORDABLE HOUSING TEAM, THE

214 North Hogan Street,
3rd Floor - 32202

904-255-8200

www.coj.net/departments/neighborhoods/housing-and-community-development/housing-services

Tina Griffith, Affordable Housing Coordinator

904-255-8275

The Affordable Housing Team is responsible for the administration of the Emergency Solutions Grant (ESG), HOME Investment Partnership Program (HOME), and Housing Opportunities for Persons With AIDS (HOPWA) Programs, State Housing Initiatives Program (SHIP) and the Neighborhood Stabilization Program (NSP), which assists in the redevelopment of abandoned and foreclosed properties for affordable housing initiatives.

ANIMAL CARE AND PROTECTIVE SERVICES

2020 Forest Street - 32204

904-630-CITY (904-630-2489)

Hours of Operation:

Tuesday - Friday 12 p.m. - 7 p.m.

Saturday 10 a.m. - 6 p.m.



Photo courtesy of City of Jacksonville



Photo courtesy of City of Jacksonville

Animal Intake Hours:

Tuesday - Friday 8 a.m. - 12 p.m.
Jacksonville's Animal Care and Protective Services (ACPS) provides animal control to the citizens in Jacksonville by fair enforcement and community education.

NEIGHBORHOODS DEPARTMENT, DIRECTOR'S OFFICE, OFFICE OF CONSUMER AFFAIRS

Valerie J. Williams, Manager

904-255-7198

Email:

ConsumerAffairs@coj.net

The Office of Consumer

Affairs operates under the provisions legislated in the City of Jacksonville Municipal Code Ordinances listed: Miscellaneous Business Sec. 250, Deceptive Trade Practices Sec. 696, Solicitation in the Right of Way - Sec. 804.806 and Sec. 150.413 - Human Trafficking Public Awareness. The Office investigates, mediates consumer complaints, issues permits for various parts of Sec. 250 and Sec. 804.8w06 and is regulated and enforced through Sec. 609 through verbal/written warnings and paying citations. The Office also provides outreach consumer awareness services throughout the community.

SENIOR EVENTS



Ukulele Lessons at Southside,
photo courtesy of City of Jacksonville

904-255-5667 | Fax: 904-255-5415

Provides a variety of recreational, social and cultural activities for seniors 60 and over, including:

- **Bash at the Ball Field**

This event offers seniors the opportunity to enjoy a Jumbo Shrimp minor league baseball game while cheering along with other seniors.

- **Fish-a-Thon**

Fishing Competition and Fish Fry at Hanna Park in the spring with trophies for the Most, the Largest, the Smallest, the Ugliest and the Prettiest Fish.

- **Holiday Festival**

Dancing, dining and entertainment at the Holiday Festival allows seniors to celebrate the holidays in style in early December.

- **Jacksonville Senior Services Directory**

Provides comprehensive listings of services, programs and activities for seniors and their families in Jacksonville. Available at all senior centers, public libraries and City Hall, in the St. James Building.

- **Senior Expo**

Two days devoted to sharing programs, resources and services available for Jacksonville's senior citizens to maintain and enhance their independence and quality of life. The expo is held annually at the Prime Osborn Convention Center in the spring and fall.

- **Senior Games**

Competitions in various athletic events and games are offered to encourage and promote a healthy lifestyle for seniors 50+. The event is a qualifier for state and national Senior Games and held annually in the fall.



Senior Games,
photo courtesy of City of Jacksonville

- **Senior Prom**

Join us for dinner, a night of music, dancing and door prizes, and the crowning of the Prom King and Queen. Held in the summer.



Singleton Roaring 20s Fashion Show,
photo courtesy of City of Jacksonville

- **Walk for Senior Wellness**

The 1.5-mile walk, held each spring, begins and ends at a City of Jacksonville park and promotes wellness for seniors.



Bash at the Ball Field,
photo courtesy of City of Jacksonville

Find Us on Social Media

Facebook.com/jaxseniors

Instagram: @JaxSeniors

X: @COJSeniors

www.jaxseniors.net

SENIOR SERVICES

INDEPENDENT LIVING PROGRAM

904-255-6686

The Independent Living Program provides respite care services, volunteer support services, and educational/service events to homebound senior citizens 60 years of age and over, and their caregivers.

EMERGENCY HOME ENERGY ASSISTANCE FOR THE ELDERLY PROGRAM (EHEAP)

904-255-6680

The City of Jacksonville administers EHEAP for residents of Duval County. EHEAP assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy emergency. A home energy emergency may result from a delinquent utility bill, lack of heating fuel or the receipt of a shut off notice.

RSVP OF DUVAL COUNTY

904-255-6655

RSVP is one of the largest volunteer efforts in the nation matching community nonprofits, public agencies and elementary schools with individuals 55 and over.

FOSTER GRANDPARENT PROGRAM

904-255-6660

The Foster Grandparent Program provides tax-free hourly stipends to qualified seniors aged 60 and over to mentor, nurture and tutor at-risk or special needs students to increase academic proficiency.

COUNCIL ON ELDER AFFAIRS (COEA) - ADVOCATES FOR SUCCESSFUL AGING

904-255-5413

The Jacksonville - Duval County Council on Elder Affairs (COEA) is a volunteer organization with the singular mission of advocacy for seniors.



SOCIAL SERVICES

CITY OF JACKSONVILLE, SOCIAL SERVICES DIVISION, PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT

904-255-3333

904-255-2469 - Appointment Line

Fax: 904-255-3361

Emergency Assistance Program

The Social Services Division provides an Emergency Assistance Program to serve eligible households and individuals who are facing financial difficulties due to an unexpected emergency. The program provides temporary financial assistance to prevent eviction for non-payment of rent/mortgage or interruption of utilities. Specific guidelines and policies are used to determine eligibility, level of financial

assistance and other needed resources. Rent, mortgage and utility payments are made directly to the supplier in an amount and for a period of time specified by policy. On a daily basis, trained staff is available to provide temporary financial intervention and basic case management services in order to stabilize the household's overall well-being. Additionally, participation in a two-hour budgeting and money management workshop is an integral part of the financial intervention and case plan.

How to Access the Program:**Hours of Operation:**

Monday - Friday 8 a.m. - 5 p.m.

904-255-2469 - Appointment Line

Appointments are given on a “first caller, first service” basis for the next business day. Due to the high volume of calls, appointments fill quickly. Individuals with court-ordered eviction notices are given priority and should telephone **904-255-3329** for immediate assistance.

Available Services

- Temporary financial assistance with rent, mortgage and/or utility needs.
- Wintertime heating and fuel oil assistance for eligible elderly individuals, age 64 and older, and disabled adults.
- Temporary financial assistance and coordinated case management for eligible individuals living with HIV/AIDS.
- Provides Indigent Burial and Cremation. For information about eligibility, please contact Eternity Funeral Homes and Crematory at **904-348-5579** or Georgeanne Taylor at **904-255-3341**.
- Other resources may be explored to help address the needs of the household. As a result, applicants will be asked to sign a release form for the purpose of sharing information with other agencies that provide services.

Qualifying for Financial Assistance

- You must be a Duval County resident.
- Your household income must not exceed 150 percent of the federal poverty level.
- You must be in a documentable crisis situation.
- You must have an eviction, foreclosure, shut-off notice or loss of utility service.
- You must meet the established eligibility guidelines and provide proof of eligibility.
- You must not have received financial assistance from our program within the past 30 months.
- You must have had the capacity to meet basic needs before suffering the current financial hardship.
- You must provide a picture ID for the applying client and all adults in the household.
- You must provide Social Security documentation for all household members.
- You must provide proof of all household income and resources for the past 45 days.

- You must provide a lease agreement and copy of eviction notice.

For information call:

Georgeanne Taylor, Program Manager

Social Services Division

904-255-3329

Fax: 904-255-3361

Email: gtaylor@coj.net

RYAN WHITE (HIV/AIDS) PROGRAM

904-255-3342

Fax: 904-255-3362

Have you been tested for HIV? The Social Services Division manages the federally funded Ryan White HIV/AIDS Treatment Extension Act Program for the Jacksonville Metropolitan Area. Funding is provided to community-based agencies and public health departments for health and support services for persons living with HIV and AIDS, including seniors. Those services include:

- Confidential and anonymous HIV counseling and testing
- Outpatient medical care
- Pharmaceutical assistance
- Dental care
- Mental health counseling
- Substance abuse treatment
- Case management
- Health insurance premium assistance
- Legal services

For information call:

Sandy Arts at 904-255-3342

Email: sarts@coj.net

VICTIM SERVICES CENTER

904-255-3388

Fax: 904-255-3387

The Social Services Division's Victim Services Center offers comprehensive case management, referral and victim advocacy services for victims/survivors of crime. The services are structured to help reduce trauma associated with crime victimization by providing crisis intervention, stabilization and recovery services. All of the services are provided at no cost to victims and their significant others. The Victim Services Center works closely with the Mayor's Victims Assistance Advisory Council (VAAC) to ensure close collaboration with community agencies and service providers in an effort to improve the rights of crime victims. The Victim Services Center provides the following specialized programs and services:

- Violent/Property Crime Advocacy services
- Victim Rights information and referral
- Crisis Intervention and needs assessment
- Help with completion and filing of claims for Florida Victim Compensation benefits and follow-up
- Mobile Outreach services to Elderly, Disabled and Veteran victims/survivors
- Intimate Violence Enhanced Services Team (INVEST) for victims of domestic violence
- On Scene Hospital Program

- Victim Assistance Fund provides limited financial assistance with rent, prescriptions, utilities, auto theft/towing
- Community Education and awareness
- Criminal Justice support

For information call:

Charnetta Dawston, Program Manager
Social Services Division

403 West 10th Street - 32206

904-255-3388

Email: charnettad@coj.net

PARKS & RECREATION



Photo courtesy of Stock Images

PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT

www.jaxparks.com

Jacksonville has the largest park system in North America, maintaining over 400 public and recreational spaces. At Jacksonville's parks, you can enjoy a wide range of exciting and engaging experiences. There are traditional neighborhood and regional parks, as well as 24 Community Centers conveniently located throughout the city. Come make some memories here!

CITY OF JACKSONVILLE, DUVAL COUNTY EXTENSION SERVICE

1010 McDuff Avenue North - 32254

904-255-7450

<http://duval.ifas.ufl.edu>

Provides informational and educational programs in food preparation, nutrition, and agricultural and urban gardening.

CITY OF JACKSONVILLE JAXPARKS

214 North Hogan Street, 4th Floor - 32202

904-255-7919

www.jaxparks.com

The Department of Parks, Recreation and Community Services serves populations of all ages through recreational activities and programs, conservation and marine resources, senior services, social services, disabled services and agricultural education.



Photo courtesy of Stock Images

CITY OF JACKSONVILLE AQUATICS OFFICE

4012 University Boulevard North - 32277

904-744-5557

www.jaxparks.com

JaxParks manages 34 outdoor swimming pools along with the Cecil Aquatic Center, an indoor facility consisting of an Olympic-size pool and smaller exercise and training pools. Swim lessons, aqua fitness classes, open swim and more are available to all Jacksonville residents. Outdoor pools are open Memorial Day through Labor Day. The Cecil Aquatic Center is open year-round.

Adolph Wurn Park (Sans Souci) 904-724-8218	Grand Park Center and Pool 904-630-0282
Andrew Jackson High School 904-630-0281	Harts Road Park and Pool 904-696-2000
Baldwin High School 904-266-2478	Highlands Middle School 904-751-1533
Carvill Pool 904-764-5194	Julius Guinyard Pool 904-630-0994
Cecil Aquatic Center (open year-round) 904-255-4272	Lake Shore Middle School 904-387-1772
Charles “Boobie” Clark Park and Sherwood Pool 904-768-6422	Mallison Center and Pool 904-388-2639
Clanzel T. Brown Park (Golfair) 904-768-1330	Mandarin High School 904-292-1541
Ed White High School 904-783-4958	Oceanway Center and Pool 904-757-8704
Emmett Reed Park 904-630-0829	Paxon High School 904-783-0377
Englewood High School 904-448-6895	Pine Forest Park 904-398-0591
Eugene Butler Middle School 904-630-0322	Raines High School 904-765-0920
Fletcher High School 904-247-6327	Ribault High School 904-766-5319
Fort Caroline Club and Pool 904-744-5612	Riverside High School 904-387-6959

Robert Kennedy Center and Pool 904-630-0939	Thomas Jefferson Elementary School 904-783-2540
Sandalwood High School 904-642-5900	Westside High School 904-573-2485
Sunny Acres Pool 904-642-1930	Wolfson High School 904-448-6894
Terry Parker High School 904-723-6144	Woodland Acres Park and Pool 904-724-6196
CITY OF JACKSONVILLE COMMUNITY CENTERS	
www.jaxparks.com JaxParks manages 24 community centers where residents of all ages can enjoy a diverse range of recreational, educational and cultural activities.	
Balis Community Center 904-255-6633	Ed Austin Regional Park* 904-854-6555
Beachwood Center* 904-255-6918	Edith Brown Ford Center* 904-255-7920
Bethesda Center and Park 904-255-6695	Emmett Reed Gymnasium and Recreation Complex 904-255-6920
Blue Cypress Community Center 904-255-6780	Forestview Fitness Center 904-255-6898
Cecil Recreation Complex 904-255-4266 904-255-4271	Glyn Myra Center* 904-630-0537
Charles “Boobie” Clark Center and Playground 904-255-6895	Henry T. Jones Community Center 904-255-6899
Clanzel T. Brown Community Center and Park 904-765-5282	Joe James Community Center 904-255-6893
Cuba Hunter Gymnasium and Community Center 904-255-6690	Joseph Lee Center* 904-356-4226
Dinsmore Center and Playground 904-255-6884	Johnnie Walker Center and Park 904-255-6894
Eastside Center* 904-358-6767	Julian W. Barrs Community Center 904-255-6881

Kennedy Community Center 904-255-6860	Mitchell Community Center 904-255-6886
Legends Center and Gymnasium 904-255-4050	Murray Hill Art Center 904-677-2787
Lewis Cobb Center and Playground 904-255-6888	Normandy Center* 904-255-6925
Lillian Saunders Center* 904-389-4244	Oceanway Community Center 904-255-6850
Mallison Center* 904-381-1101	Westbrook Community Building* 904-410-9094
Mary Lena Gibbs Gymnasium and Center 904-255-6636	Westside Community Center 904-255-6631
McGirts Creek Center 904-255-6880	Windy Hill Community Center 904-255-6903

**Partner-managed facility*

CITY OF JACKSONVILLE MARINE AND NATURAL RESOURCES DIVISION

904-255-7919

www.jaxparks.com

Outdoor activities, environmental education, exploration and relaxation ... it is all a part of the offerings through JaxParks' division of Marine and Natural Resources. Along with extensive preservation properties, the division also manages the city's numerous boat ramps, kayak launch sites and fishing spots, providing opportunity for water access to the city's beautiful St. Johns River and its tributaries.



CITY OF JACKSONVILLE CUSTOMER SERVICE CENTER

904-630-CITY (2489) | 904-255-8008 TTY

Other Ways to Access City Services and Information:

Mobile App: MyJax | **Email:** 630CITY@coj.net

Write: 214 North Hogan Street, 1st Floor, Jacksonville, FL 32202

DISABLED SERVICES

PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT, DISABLED SERVICES DIVISION

117 West Duval Street,
Suite 205 - 32202

904-255-5466

904-255-5475 (TTY)

www.jaxada.com

www.coj.net

The Disabled Services Division's overall goal is to improve the quality of life for people with disabilities by addressing, researching and attempting to resolve the many barriers they encounter. These barriers include transportation, housing, accessibility, discrimination and employment.

The Division achieves this by:

- Monitoring federal and state legislation relating to disability rights and laws.
- Reviewing policies that impact citizens with disabilities, including services and programs provided by the city.
- Reviewing design plans for new construction and inspecting existing facilities to ensure accessibility.
- Providing ADA technical support to local agencies and businesses.
- Providing Braille and other accommodation requests to city departments in order to comply with federal laws and remove communication barriers.
- Working closely with the Mayor's Disability Council concerning issues relevant to citizens with disabilities.

The Division also works to remove barriers by offering programs and services to the community, which include:

- The Disabled Parking Enforcement Program, which consists of approximately 65 Florida Department of Law Enforcement (FDLE) certified auxiliary parking enforcement specialists who give their time and talents to enforce disability parking statutes within Duval County.



- The Title III Support Program, which provides technical support to local businesses to ensure compliance of disabled parking space requirements by state and local ordinance.
- The Wheelchair Ramp Program, which provides assistance for qualified citizens who need a wheelchair ramp installed to provide independence.
- Adaptive Sports and Recreation Program, which offers adaptive sports and recreation such as basketball, baseball, goalball, surfing, and rugby in city park facilities.
- Information and Referral Handbook available electronically and in print.

- Special Trainings and Events, including the ADA Symposium, Information and Technology for Accessibility Symposium, Hiring Abilities, Employment Symposium, Fun with the Jumbo Shrimp, the Spirit of the ADA, and other sponsored events for the community.

The Division has also partnered with local agencies such as Independent Living Resource Center of Northeast Florida, Jacksonville Job Corps, the Jacksonville Library, and Jacksonville Transportation Authority to promote accessibility through:

- The Wheelchair Repair Program
- Emergency Assistance
- Waste Assistance Program
- Cane Detector Program
- Jim Brady Scholarship for Students with Disabilities

TALKING BOOKS AND SPECIAL NEEDS LIBRARY

Main Library Conference Level
904-255-2665 ext. 7

www.jaxpubliclibrary.org

Anyone who has difficulty holding, handling or reading a standard print book because of a visual or physical disability may be eligible to receive our free services. Sign up to receive books in digital format, mailed to you free of charge. The Talking Books Collection is comparable to the library's print collection in quantity and variety. Popular magazines, newspaper access and described DVDs are also available. Return postage and loaned equipment are also free to eligible participants.

EHEAP



The City of Jacksonville administers the **Emergency Home Energy Assistance for the Elderly Program (EHEAP)** for residents of Duval County. EHEAP assists low-income households, with at least one person age 60 or older, when the households are experiencing a home energy emergency.

A home energy emergency may result from the lack of power to heat or cool the home or the receipt of a shut off notice. Payments are for home heating and cooling or any other emergency energy-related costs (A/C or heating repairs). The program provides financial assistance for electrical bills with households with persons age 60 or older. Financial assistance is paid directly to the utility company. Funding availability may vary.

This is a federally funded program with specific eligibility criteria.

Please note that cases are reviewed on a first come, first served basis and it depends on the crisis and our ability to resolve the underlying cause. Household must include a senior 60 or older, and have a total gross household income at or below 150 percent of the current Federal poverty level standard.

Call 630-CITY (2489) Option (7) for EHEAP Assistance.

The following documents are required for every EHEAP appointment:

- Picture ID for all members in the household age 18 or older.
- Proof of household income for all members age 18 or older.
- Social Security cards for everyone in the household.
- Birth Certificate for household members under age 18.
- Proof of Residence (Address).



The Area Agency on Aging and Disability Resources Center for Northeast Florida,
serving Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties



VOLUNTEER



Become an RSVP volunteer... make a difference in your community!

The AmeriCorps Seniors RSVP program pairs thousands of Americans age 55 and over with organizations making change in communities across the country. RSVP volunteers choose how, when and where they wish to serve with commitments ranging from a few hours to 40 hours per week.

RSVP of Duval County volunteer opportunities include:

- **Tale Tellers** read to DCPS Pre-K through 1st Grade students with a goal of increasing literacy rates.
- **Floor Captains** encourage social interaction, provide companionship, assist with meal preparation and delivery, or plan activities for socially isolated seniors. Virtual opportunities include telephone reassurance and can be done remotely.
- **Veteran Volunteers** provide services and support to military families to assist in finding sources of food, shelter, clothing, health screenings and wellness programs. Virtual opportunities include telephone reassurance to veteran seniors.
- **Other Community Priorities Volunteers** provide assistance and clerical support to non-profit agencies.

Please contact RSVP at 904-255-6655 or RSVPinfo@coj.net

The RSVP of Duval County program is funded by AmeriCorps with matching funds from the City of Jacksonville Parks, Recreation, and Community Service Department, Senior Services Division.



City of Jacksonville



**AmeriCorps
Seniors**

Duval County Senior Companion Program Volunteer Opportunities

You Are Needed!

The AmeriCorps Seniors City of Jacksonville-Duval County Senior Companion Program volunteers help frail seniors and other adults maintain independence primarily in the client's own home. Senior Companion volunteers typically serve between 15 and 40 hours per week and 2 to 4 clients. Among other activities, they assist with tasks of daily living such as grocery shopping and paying bills, provide friendship and companionship, alert doctors and family members to potential problems, and provide respite to family caregivers.

Financial Benefit (Tax-Free Cost Reimbursement)

- \$3.15 per hour stipend (Minimum of 15 hours per week)
- \$3.15 per hour in-service training
- \$2.50 daily meal allowance
- \$.45/mile transportation reimbursement
- Accident and liability insurance

Criteria for Senior Companion Volunteers

- Meet income guidelines and qualification
- Complete 20 hrs of In-Service Training
- Provide a minimum of 15 hrs of service per week
- Pass criminal background screenings (Level II Background & National Sex)



Contact Information:

Duval County Senior Companion Program
150 E. 1st St. Jacksonville, FL 32206

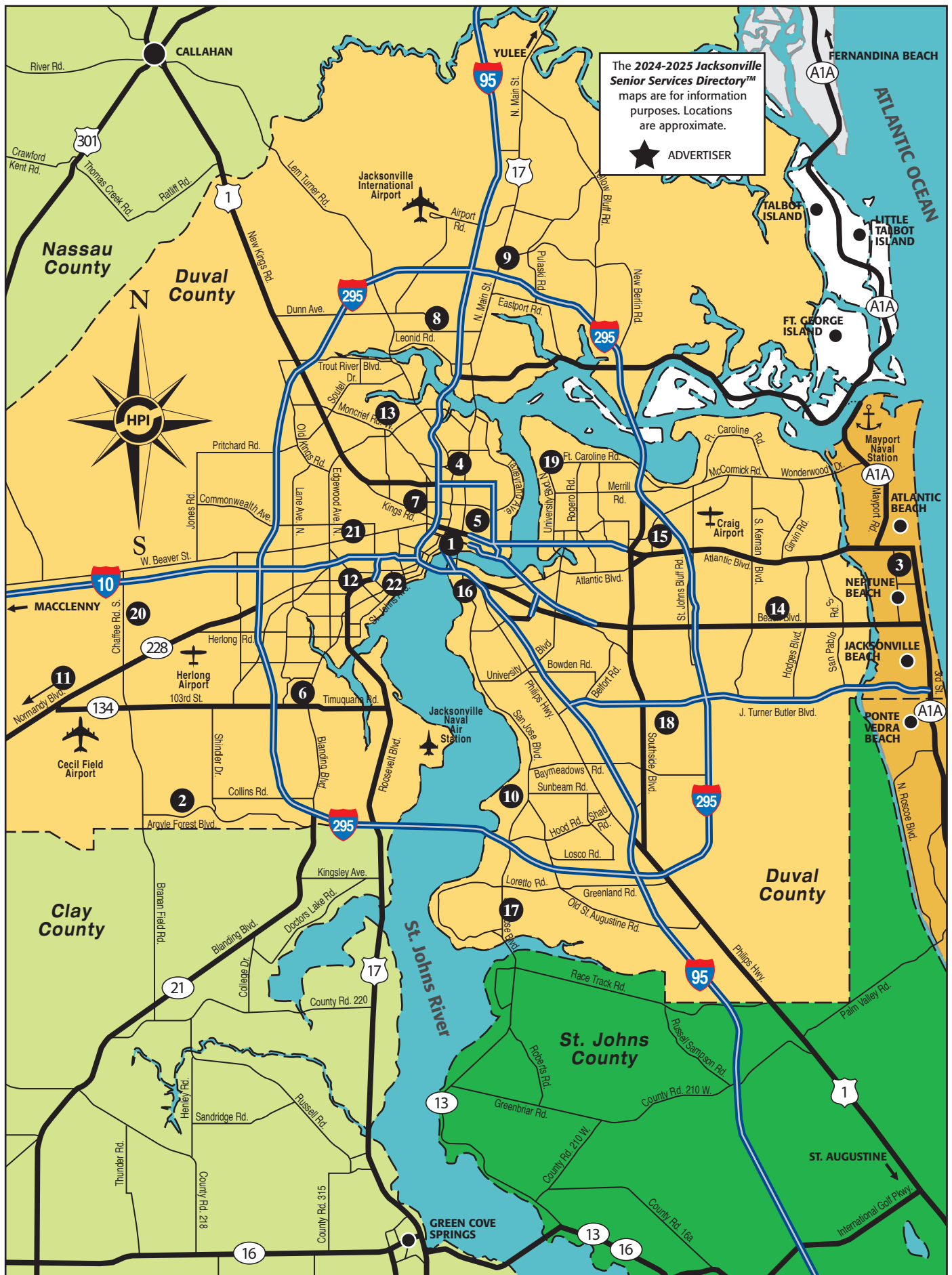
(904) 255-6686

LIBRARIES

LIBRARY LOCATIONS

The Jacksonville Public Library maintains a collection of approximately 3 million items, including books, audiobooks, e-books, compact discs, DVDs and videos. Internet service with wireless computer access and Microsoft software is available on all public computers at all library locations. Books are also available in large print at all locations. Please check your local library, since quantities vary. Duval County residents, individuals who own property in Duval County, students at a college located in Duval County, City of Jacksonville employees, Florida military personnel and Duval County Public School teachers can obtain a free Jacksonville Public Library card with proof of address and proper ID. For more information, call **904-255-BOOK (904-255-2665)** or log on to the library's website at www.jaxpubliclibrary.org. Each library listing is numbered and has a corresponding pinpoint on the map on page 23.

1	Main Library	303 Laura Street North - 32202	904-255-2665 711 - Florida Relay
2	Argyle Branch	7973 Old Middleburg Road South - 32222	904-573-3164
3	Beaches Branch	600 3rd Street Neptune Beach, FL 32266	904-241-1141
4	Brentwood Branch	3725 Pearl Street - 32206	904-630-0924
5	Brown Eastside Branch	1390 Harrison Street - 32206	904-630-5466
6	Charles Webb Wesconnett Regional	6887 103rd Street - 32210	904-778-7305
7	Dallas Graham Branch	2304 Myrtle Avenue North - 32209	904-630-0922
8	Highlands Regional	1826 Dunn Avenue - 32218	904-757-7702
9	JPL Express Oceanway (Highlands Branch) <i>Holds Pickup Location Only</i>	12215 Sago Avenue - 32218	904-757-7702
10	Mandarin Branch	3330 Kori Road - 32257	904-262-5201
11	Maxville Branch	8375 Maxville Boulevard - 32234	904-289-7563
12	Murray Hill Branch	918 Edgewood Avenue South - 32205	904-384-2665
13	Olga L. Bradham & Etta L. Brooks Branch	1755 Edgewood Avenue West - 32208	904-765-5402
14	Pablo Creek Regional	13295 Beach Boulevard - 32246	904-992-7101
15	Regency Square Branch	9900 Regency Square Boulevard - 32225	904-726-5142



16	San Marco Branch	1513 LaSalle Street - 32207	904-858-2907
17	South Mandarin Branch	12125 San Jose Boulevard - 32223	904-288-6385
18	Southeast Regional	10599 Deerwood Park Boulevard - 32256	904-996-0325
19	University Park Branch	3435 University Boulevard North - 32277	904-630-1265
20	West Branch	1425 Chaffee Road South - 32221	904-693-1448
21	Westbrook Branch	2809 Commonwealth Avenue - 32254	904-384-7424
22	Willowbranch Branch	2875 Park Street - 32205	904-381-8490 711 - Florida Relay

Library - Special Services

CENTER FOR ADULT LEARNING (CAL)

**Main Library Conference Level
904-255-6135**

Need help with your reading?
CAL offers confidential
instruction to adults who read
from the third to eighth grade
level.

JPL 50+

Main Library

904-255-6135

Hours of Operation:

Monday - Friday 11 a.m. - 3 p.m.

Jplsensors@coj.net

<https://jpl.coj.net/jpl50>

Trained specialists will help you
with job search information

and support, housing assistance,
local food banks and food
assistance, public benefits that
you may qualify for and much
more! The library will also
host programs on finances,
employment, legal issues, health,
culture and more—just for you!

DIVISION OF SPORTS & ENTERTAINMENT & OFFICE OF SPECIAL EVENTS

- World of Nations Celebration
- Jacksonville Jazz Festival
- Florida-Georgia Weekend
- Sea and Sky Spectacular
- Martin Luther King, Jr. Breakfast
- Veterans Day Parade



Veterans Day Parade,
photo courtesy of City of Jacksonville



Sea and Sky Spectacular,
photo courtesy of City of Jacksonville



Jacksonville Jazz Festival,
photo courtesy of City of Jacksonville

JACKSONVILLE TRANSPORTATION AUTHORITY

904-630-3181

904-630-3100 Customer Service

904-630-3191 (TDD)

www.jtafla.com

About JTA: Jacksonville Transportation Authority operates a system of buses, trolleys and shuttles that serve Jacksonville and the beaches. The Skyway, an automated monorail system, provides transportation in Downtown Jacksonville, between the Prime Osborn Convention Center and Rosa L. Parks Transit Station on the Northbank, San Marco and Kings Avenue Station across the St. Johns River. **Fare Information:** The fare for buses, trolleys and Community Shuttles is \$1.75 per trip, complimentary for ages 65 and older—with a Senior STAR Card—(\$.50 deviation fee may apply on Community Shuttle vehicles); express buses are \$2.75, complimentary for ages 65 and older. Anyone over the age of 65 will receive

complimentary travel on JTA buses, trolleys and community shuttles. A STAR Card is required for any senior wishing to receive complimentary rides. The Skyway is free. Discounted fares are available through the purchase of a multi-day STAR Card. For additional information, please call customer service at **904-630-3100** or visit www.jtafla.com. For added convenience, customers can now plan, track, and pay using the MyJTA mobile ticketing app on fixed route buses. For more information, visit www.myjta.com. JTA's Paratransit service is a comparable service under the Americans with Disabilities Act (ADA), for people with disabilities who are functionally unable to use regular, accessible, fixed route bus services for some or all of their transportation needs, and for people who are transportation disadvantaged. For information regarding Paratransit services, please call: **904-265-6001, TDD 904-636-7402.**

PROPERTY APPRAISER'S OFFICE

Office of Joyce Morgan

DUVAL COUNTY

Yates Building

231 East Forsyth Street, Suite 260 - 32202

904-255-5900

www.duvalpa.com

Hours of Operation:

Monday - Friday 7:30 a.m. - 5:30 p.m.

The office of the Property Appraiser for Duval County is responsible for assessing all real and tangible (business) property in Duval County for the purpose of taxation. The Property Appraiser's

Office maintains the property database for the county and administers property tax exemptions to applicants who qualify. Exemptions include: Homestead Exemptions, Disability Exemptions, Widow/Widower Exemptions, Senior Citizens Additional Homestead Exemptions, Military Exemptions and others. For exemptions criteria and more information, call **904-255-5900** or visit the Property Appraiser's website at www.duvalpa.com.

TAX COLLECTOR OFFICES

Office of Jim Overton

DUVAL COUNTY

Customer Call Center

904-255-5700

Email us: taxcollector@coj.net

<http://duvaltaxcollect.net>

Follow us on X: @DuvalTaxCollect

Like us on Facebook:

Duval County Tax Collector's Office

Hours of Operation:

Ed Ball Building Branch:

Monday - Friday 7 a.m. - 4 p.m.

All other Tax Collector Branches:

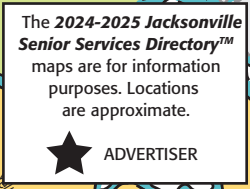
Monday - Friday 8 a.m. - 4:30 p.m.

New Appointment System!

Avoid the wait and visit duvaltaxcollect.net to make an appointment for a wide variety of services. We accept cash, check, credit cards and pin-based debit cards. Visit duvaltaxcollect.net to make an online payment.

Each Tax Collector Office listing is numbered with a corresponding pinpoint on the map on page 27.

COMMUNITY SERVICE TAX COLLECTION		
#	Name & Address	Additional Services
1	Beaches Branch 1505 Atlantic Boulevard Neptune Beach, FL 32266	Full-Service Driver's License, Fast Title Service, FL Birth Certificates, JEA payments.
2	Cedar Hills Branch 3520-1 Blanding Boulevard - 32210	Limited Driver's License Service (no road test), Fast Title Service, FL Birth Certificates, JEA payments.
3	Commonwealth Branch 6672 Commonwealth Avenue - 32254	Drive-Thru Window, Full-Service Driver's License & HAZMAT Fingerprinting, Fast Title Service, FL Birth Certificates, JEA payments.
4	Downtown Branch (Yates Building) 231 East Forsyth Street, Suite 130 - 32202	Administrative Offices - Tax Department, Local Business Tax Department, Drive-Thru Window, Limited Driver's License Service (no road test), Fast Title Service, FL Birth Certificates, JEA payments.
5	Ed Ball Building Branch - Downtown 214 North Hogan Street, Suite 212 - 32202	Not a full-service Tax Collector Office and does not offer DMV, Driver's License Services or accept JEA payments. Additional Services: Parking Citations, Real Estate Tax Payments, Local Business Tax Renewals, Building and Zoning transactions.
6	Gateway Branch 910 West 44th Street - 32208	Drive-Thru Window, Full-Service Driver's License, Fast Title Service, FL Birth Certificates, JEA payments.
7	Hogan at Beach Boulevard Branch 7120-15 Hogan Road - 32216	Full-Service Driver's License & HAZMAT Fingerprinting, Fast Title Service, FL Birth Certificates, JEA payments.
8	Kernan Branch 12220-102 Atlantic Boulevard - 32225	Drive-Thru Window, Limited Driver's License Service (no road test), Fast Title Service, FL Birth Certificates, JEA payments.
9	Mandarin Branch 10035 San Jose Boulevard - 32257	Drive-Thru Window, Full-Service Driver's License, Fast Title Service, FL Birth Certificates, JEA payments.
10	North Jacksonville Branch 12961-210 North Main Street - 32218	Full-Service Driver's License, Fast Title Service, FL Birth Certificates, JEA payments.



MILITARY AFFAIRS

MILITARY AFFAIRS AND VETERANS DEPARTMENT

117 West Duval Street,
Suite 175 - 32202

904-255-5550

Email: vetsvcs@coj.net

Serving Veterans of the U.S.
Military by:

- Assisting Veterans and their families with filing VA claims for disability, Surviving Spouse Indemnity Compensation, Widows Death Pension Benefit, and Aid and Attendance Benefit.
- Assistance with preparation and submitting Notice of Disagreement to VA Claims previously submitted.
- Assistance with preparation and submitting Formal Appeals to Board of Veterans Appeals to VA Claims previously submitted.
- Assistance with Amendment 7 or Amendment 2 Reduction of Property Tax for Veterans rated by VA Service Connected for Combat Related Disabilities.
- Assistance with submitting request to obtain VAFL 27-333, Reduction of Property Tax for Veterans rated by VA as Service Connected 100 percent Permanent and Total.
- Filling out and submitting VA forms for burial benefits.
- In-home consultations and assistance made available to severely disabled.
- Providing at-risk or homeless Veterans with temporary housing, food and clothes.

- Assisting homeless Veterans to connect to beneficial social services and full-time employment.
- Counseling referrals for Veterans in need of rehabilitation to gain independence.
- Providing transitional employment and job referral assistance. CareerSource staff are co-located and provide career assistance.

Monday - Thursday
8 a.m. - 12 p.m.

- Providing limited social services for Veterans in need of shelter, clothing, and health and comfort items.
- Amendment 7 homestead exemption assistance.
- Assistance with application for VA Health Care.
- Assistance with application for VA Home Loan.

Serving active-duty and reserve military members by:

- Hosting events that honor our military and their families.
- Providing transitional employment and job referral assistance.
- Interviewing skills and resume assistance provided on the third Thursday of each month from 1 p.m. - 4 p.m.

Advocating for the expansion of the military presence in Duval County by:

- Continuing the Federal advocacy for additional ships, personnel and aircraft and DoD investment at local military bases.
- Working with congressional delegation to ensure funding

for infrastructure improvements necessary for additional ships and personnel at NS Mayport.

- Continuing the collaborative effort with the Navy to acquire restrictive easements around OLF Whitehouse, thus preserving its operational capacity.
- Managing multiple grants that fund infrastructure improvements on and around area military bases.

VETERANS COUNCIL OF DUVAL COUNTY, C/O MILITARY AFFAIRS & VETERANS SERVICES DEPARTMENT

117 West Duval Street,
Suite 175 - 32202

904-255-5550

Meeting: Third Tuesday of each month at 7 p.m. (6 p.m. social)
40/8 Building (American Legion Post 137)

5443 San Juan Avenue - 32210
www.coj.net

“Strength in Unity,” the council’s purpose is to unify the Veteran organizations of Northeast Florida, providing solidarity in communicating the Veterans’ viewpoints and a means of disseminating information on issues before local government that affects Veterans, their dependents and surviving spouses. The Council’s general assembly of delegates from area Veteran organizations meet on the third Tuesday of the month (except December) at 7 p.m. at the City Hall Mezzanine at 117 West Duval Street, Jacksonville, FL 32202. Organizational dues are \$25 annually.

CITY OF JACKSONVILLE

SUPPORTS MILITARY & VETERANS

The Most Military and Veteran-friendly City in the Nation

The City of Jacksonville Military Affairs and Veterans Department (MAVD) is committed to serving and supporting the brave men and women who selflessly dedicate their lives to our nation's armed forces. The department assists Jacksonville's more than 200,000 Veterans with filing claims for VA disability compensation and pension benefits. During Mayor Curry's administration, MAVD has directly served 25,000 area Veterans and helped them secure approximately \$80 million in compensation from the U.S. Department of Veterans Affairs.



- ❖ Provides Veterans services, social services and employee transition assistance.
- ❖ Assists Veterans, widows and surviving children with filing a VA claim.
- ❖ Provides free monthly legal counseling services for Veterans and transitioning service members every third Thursday, 9 a.m. to noon.
- ❖ Advocates for expansion and increased investment by the military in Northeast Florida.
- ❖ Conducts military events and ceremonies to honor those who serve and those who have served.
- ❖ Connects Veterans and transitioning service members with more than 475 Veteran-friendly employers in the Jobs for Vets initiative at coj.net/MAVD/Jobs4Vets.
- ❖ Seeks federal and state grant funding for military base infrastructure, advocacy and Veteran social programs.
- ❖ Provides services to homeless and at-risk Veterans in conjunction with the Jacksonville Jaguars Foundation and U.S. Department of Labor.

CITY OF JACKSONVILLE

MILITARY AFFAIRS & VETERANS DEPARTMENT

117 WEST DUVAL STREET, SUITE 175

JACKSONVILLE, FLORIDA 32202

OFFICE: (904) 255-5550

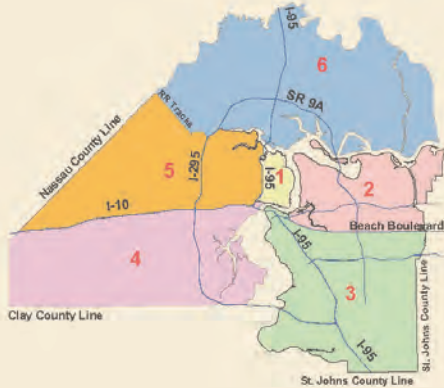
www.coj.net/MAVD

JACKSONVILLE SHERIFF'S OFFICE CONTACT INFORMATION

Our commitment to transparency begins by providing citizens with all the information they need to connect with us.



JSO PATROL SUBSTATIONS



Each of Jacksonville's six police zones has a conveniently located substation or office, open to assist citizens during business hours. Most non-emergency police services, such as obtaining a police report can be conducted at a substation.

ONLINE Crime Mapping

For more information about crime and your neighborhood please visit JSO's Online Crime Mapping tool at:

www.jaxsheriff.org | Key Search Term: Crime Statistics or select "Crime Statistics" at the bottom of the homepage

ZONE 1

(Downtown / Springfield / Eastside)

Located at: Gateway Town Center
5258-13 Norwood Avenue
Jacksonville, FL 32208
Phone: (904) 630-8144 • Fax: (904) 630-8155
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 4

(Riverside / Avondale / Ortega / Westside)

Located at: Cedar Hills Shopping Center
3726 Blanding Boulevard
Jacksonville, FL 32210
Phone: (904) 630-8133 • Fax: (904) 630-8122
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 2

(Arlington / Intracoastal West)

Located at: Regency Square Mall
9501 Arlington Expressway
Jacksonville, FL 32225
Phone: (904) 630-8166 • Fax: (904) 630-8170
Hours: 7 a.m. to 5 p.m., Monday - Friday

ZONE 5

(Northwest / New Town / Baldwin / Whitehouse)

Located at: Edward Waters University
1767 Kings Road
Jacksonville, FL 32209
Phone: (904) 470-8900 • Fax: (904) 470-8318
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 3

(Southside / Baymeadows / Mandarin / San Marco)

Located off of Prominence Parkway (Aug. 2017)
8875 Liberty Ridge Drive, Suite 110
Jacksonville, FL 32256
Phone: (904) 630-8100 • Fax: (904) 630-8101
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 6

(Northside / San Mateo / Oceanway / Dunn Avenue)

Located at: Highland Square Shopping Center
936 Dunn Avenue
Jacksonville, FL 32218
Phone: (904) 630-8688 • Fax: (904) 630-8677
Hours: 8 a.m. to 5 p.m., Monday - Friday



IMPORTANT NUMBERS

All numbers have a (904) area code

Jacksonville Sheriff's Office
501 E. Bay Street, Jacksonville, FL 32202
General Information: 630-7600



jaxsheriff.org

EMERGENCY (TTY Services Available)

Non-Emergency

JSOCrimeTips@jaxsheriff.org

General Information

Jail Information

Administration

Internal Affairs

Public Relations & Information

Public Records Request

9-1-1

630-0500

630-7600

630-5787

630-2120

630-2187

630-2133

jaxsheriff.org

DEPARTMENT OF CORRECTIONS

Fugitive Unit

Jacksonville Re-Entry Center

Pre-Trial Services Unit

630-2180

301-2400

301-2436

PATROL SUPPORT DIVISION

Crime Prevention

Safety Education Officers

Sheriff's Watch

Special Events

Civil Process Unit

Police Athletic League

630-2098

630-2160

630-2160

630-2162

630-2196

630-2141

854-6555

PATROL DIVISION

Zone 1

Zone 2

Zone 3

Zone 4

Zone 5

Zone 6

630-2190

630-8144

630-8166

630-8100

630-8133

470-8900

630-8688

HOMELAND SECURITY DIVISION

Narcotics/Vice

630-0449

630-2163

INVESTIGATIONS DIVISION

Aggravated Battery Unit

Auto Theft Unit/Marine Theft

Burglary Unit

Cold Case

Economic Crimes

Homicide Unit

Interagency Investigations

Intimate Violence Enhanced
Services Team

Missing Persons Unit

Robbery Unit

Special Assault Unit

Traffic Homicide Unit

Victim Services Coordinators

630-2170

255-2626

630-2173

630-2175

630-1157

630-2177

630-2172

255-7519

588-0201

630-2627

630-2179

630-2168

630-2178

630-1764

SUPPORT SERVICES DIVISION

Alarm Registration

Central Records Unit

Property and Evidence

630-2205

1-877-883-0677

630-2209

588-0005

HUMAN RESOURCES DIVISION

Recruitment

*The Jacksonville Sheriff's Office is an Equal Opportunity / Equal
Access Employer.*

Training Academy

630-2134

JoinJSO.com

713-4900



[Facebook.com/JacksonvilleSheriffsOffice](https://www.facebook.com/JacksonvilleSheriffsOffice)



[X.com/JSOPIO](https://twitter.com/JSOPIO)



[YouTube.com/JAXSHERIFF](https://www.youtube.com/JAXSHERIFF)



[Instagram.com/JAXSHERIFF](https://www.instagram.com/JAXSHERIFF)



[Periscope.tv/JSOPIO](https://www.periscope.tv/JSOPIO)



Snapchat: JAXSHERIFF



[Nextdoor.com](https://www.nextdoor.com)



Mobile App: JAXSHERIFF (FL)

*Free mobile app available on Android and iOS devices.
Learn about upcoming special event road closures,
submit tips, receive alerts and more!*

VOTER REGISTRATION

Office of Jerry Holland

*The Office of the Supervisor of Elections,
Duval County*

Main Office: 105 East Monroe Street - 32202

904-255-VOTE (8683)

www.duval elections.com

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

- Provides services related to voter registration, including requesting vote-by-mail ballot for yourself or an immediate family member, changing your address, updating your signature and changing your party affiliation.
- **Registering to Vote** - You may register to vote in person, by library drop box or by mail. You may register in person at the Supervisor of Elections Office, located at 105 East Monroe Street, Monday through Friday, from 8 a.m. until 5 p.m. You may complete a voter registration application at any branch of the Jacksonville Public Library. You may also register by mailing a completed voter registration application to the Monroe Street office. Online voter registration is now available on our website at www.duval elections.com. If you are registering for the first time in Florida, you must do so 29 days prior to an election in order to vote in that election. After registering, you will receive a voter information card in the mail. If you are already registered, but have moved, changed your name, changed your party affiliation or need to update your signature, please call **904-255-VOTE** for instructions.
- **Voting Options** - You may vote in person on Election Day or during early voting, or you may vote by mail. For Election Day voting, your voter information card will identify your precinct and polling location for Election Day. Florida Election Law requires a photo and signature identification (ID) at the polling place. Acceptable forms of identification are:
 - Florida Driver License
 - Florida ID Card
 - U.S. Passport
 - Debit/Credit Card
 - Military ID Card
 - Student ID Card
 - Retirement Center ID Card
 - Neighborhood Association ID Card

- Public Assistance ID Card
- Veteran health ID card issued by the U.S. Department of Veterans Affairs
- A license to carry a concealed weapon firearm
- Employee ID card issued by any branch, department, agency, entity of the federal government, the state, a county, or municipality.
- **Voting by Mail** - As an alternative to voting at your assigned polling location, you may request that a vote-by-mail ballot be sent to you. You may also request ballots for immediate family members. Requests may be made for specific elections or through the next regularly scheduled general election by calling **904-255-VOTE** or by visiting our website www.duval elections.com, prior to each election.
- **Early Voting** - Voters registered in Duval County may vote at any early voting sites; early voting begins 10 days prior to Election Day and ends on the third day before any election in which there is a state or federal race. For a list of the early voting sites and hours, please call our office at **904-255-VOTE** or visit our website www.duval elections.com, prior to each election.

Other Assistance Available to Voters with Special Needs:

- Signature guides are at each polling place to assist visually impaired voters to sign on the appropriate line.
- Sample ballots in large print, audio and Braille (not precinct-specific) are available upon request.
- Household mailers are available in large print and Braille upon request.
- **Supervised Voting Program** - Arrangements can be made to have poll workers come to your residential facility to assist with voting. For more information, call **904-255-VOTE**.
- **Poll Worker Training** - If you are interested in becoming a poll worker, please visit our website.
- **Polling Locations** - All polling places in Duval County meet the ADA requirements and give all persons the ability to access their precincts' polling places.
- **Voter Information Card** - The card identifies your polling location along with the location's address. The card no longer contains your signature and cannot be used as an official form of identification for voting. If you haven't received a new voter information card, call the Supervisor of Elections Office at **904-255-VOTE**.

HOW TO USE THIS GUIDE

The *Jacksonville Senior Services Directory* is just as helpful as it is easy to navigate! Whether you are a senior or a caregiver, this handy guide will be your go-to resource.



Senior services listings are sorted alphabetically in categories and include everything from Assisted Living Facilities to Volunteer Opportunities. On the following page you'll find our Alphabetical Listings Index and the corresponding page numbers for each category and listing.

To find a Senior Center near you, check out our list of centers under Adult Services/Senior Services. There is also a helpful map with corresponding points to show where each center is.



If you would like to know more about voting requirements, check out our Voting Registration listing under Community Services.

Jacksonville is home to top-notch healthcare. If you're looking for a doctor, check out our Physicians & Surgeons listings. We also have listings on Disease Information, Health Centers, Hospitals, Mental Health Services and more.



Jacksonville is the perfect city for those who love to explore the outdoors. Whether you are looking to take a dip in the pool or hike a trail in one of our many beautiful parks, our Recreation listings have all the resources you need.

At the end of this directory you will find many useful forms for Designation of Healthcare Surrogate, Living Will Declaration, Special Medical Needs Registration and Application for Disabled Person Parking.



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Jacksonville, FL 32210

904-419-7100

1220 University Boulevard North
Jacksonville, FL 32211

904-490-8700

9422 Arlington Expressway
Jacksonville, FL 32225

904-559-1844

6841 Blanding Boulevard
Jacksonville, FL 32244

904-862-2175

www.dedicated.care/jacksonville-senior-directory

► see our ad page 81

ADULT DAY CARE CENTERS

ALL SAINTS EARLY LEARNING & COMMUNITY CARE CENTER, INC.

4171 Hendricks Avenue - 32207

904-737-7800

ALMOST HOME DAYBREAK

3604 Cardinal Point Drive - 32257

904-731-4002

HARRIS HOUSE ADULT DAY CARE CENTER, INC.

9857 Gibson Avenue - 32208

904-768-1283

MARTHA'S ADULT DAYCARE & SERVICES, INC.

8668 Lem Turner Road - 32208

904-766-0496

PACE PLACE, THE

5450 Ramona Boulevard, Building 200 - 32205

904-407-6207

PORTER'S ADULT CARE, INC.

700 Day Avenue - 32205

904-381-8962

RIVER GARDEN ADULT DAY CARE PROGRAM

11401 Old St. Augustine Road - 32258

904-260-1818

RIVERFRONT ADULT DAY CARE

644 Cesery Boulevard, Suite 150 - 32211

904-420-3900

ADULT SERVICES/SENIOR SERVICES

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Jacksonville, FL 32257**

904-391-6600

HelpLine

904-391-6699

888-242-4464 Toll-Free

7-1-1 for Hearing Impaired

www.MyElderSource.org

HelpLine Hours:

Monday - Friday 8 a.m. - 5 p.m.

ElderSource is a nonprofit organization that assists older adults age 60+, persons 18+ living with a disability, and their caregivers. Programs and support include connecting people to resources that help individuals live and age with independence and dignity in their homes and community. Call for information on transportation, home-delivered meals, senior center services, legal help and much more.

FLORIDA DEPARTMENT OF CHILDREN & FAMILIES

Adult Protective Services

5920 Arlington Expressway - 32211

904-485-9742

www.myflfamilies.com/services/abuse/adult-protective-services

Florida Abuse Hotline

800-962-2873 Toll-Free

Investigates complaints of abuse, neglect or exploitation of vulnerable adults.

NEPTUNE BEACH SENIOR ACTIVITY CENTER, THE

2004 Forest Avenue

Neptune Beach, FL 32266

904-477-0386

http://ci.neptune-beach.fl.us/Senior-Center

The center offers safe and accessible cultural, physical, educational and social activities.

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ALCOHOLIC SERVICE CENTER

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904-355-6947

ALCOHOLICS ANONYMOUS (AA)

3128 Beach Boulevard - 32207

904-399-8535

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6100 Greenland Road, Suite 202 - 32258

904-733-7383

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Jacksonville Beach, FL 32250

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904-685-9083 Non-admission

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www.gatewaycommunity.com

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904-387-3749

LAKEVIEW HEALTH SYSTEMS, LLC

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904-531-3505

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904-723-5683

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904-800-2231***Jacksonville***

4427 Emerson Street, Building 4 - 32207

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904-446-1041**WEKIVA SPRINGS**

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904-296-3533

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904-356-0835**KINDRED CARE EMS**

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904-508-7600**LIBERTY AMBULANCE SERVICE**

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904-721-0008**MEDTRUST**

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➤ see our ad page 89

ARTS, CULTURE & LEISURE

**CULTURAL COUNCIL OF GREATER
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40 East Adams Street, Suite 140 - 32202

904-944-3620

www.culturalcouncil.org

Find information about continuing education opportunities, audition notices and calls-to-artists on our website.

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Email: frontdesk@jaxsymphony.org

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ARTS, CULTURE & LEISURE - MUSEUMS

BEACHES MUSEUM & HISTORY PARK

381 Beach Boulevard

Jacksonville Beach, FL 32250

904-241-5657

www.beachmuseum.org

Hours of Operation:

Tuesday - Saturday 10 a.m. - 4 p.m.

Sunday 12 p.m. - 4 p.m.

Admission for persons 65+= Free

CUMMER MUSEUM OF ART & GARDENS

829 Riverside Avenue - 32204

904-356-6857

www.cummermuseum.org

Hours of Operation:

Tuesday and Friday 11 a.m. - 9 p.m.

Wednesday, Thursday and Saturday

11 a.m. - 4 p.m.

Sunday 12 p.m. - 4 p.m.

Admission for seniors= \$6

Free admission on the 1st and 3rd Saturday of the month and every Tuesday and Friday

4 p.m. - 9 p.m.

MANDARIN MUSEUM & HISTORICAL SOCIETY

11964 Mandarin Road - 32223

904-268-0784

www.mandarinmuseum.org

Hours of Operation:

Wednesday - Saturday 10 a.m. - 4 p.m.

Call for tours.

MUSEUM OF CONTEMPORARY ART JACKSONVILLE (MOCA)

333 North Laura Street - 32202

904-366-6911

<https://mocajacksonville.unf.edu>

Hours of Operation:

Tuesday - Sunday 11 a.m. - 5 p.m.

Admission for persons 60+= \$5

Free admission: First Wednesday of every month for Artwalk, 5 p.m. - 9 p.m. and Sundays for Bank of America Family Free Days

MUSEUM OF SCIENCE & HISTORY

1025 Museum Circle - 32207

904-396-6674

www.themosh.org

Hours of Operation:

Monday, Thursday and Friday 10 a.m. - 5 p.m.

Saturday 10 a.m. - 6 p.m.

Sunday 12 p.m. - 5 p.m.

Admission for seniors= \$12

MUSEUM OF SOUTHERN HISTORY

4304 Herschel Street - 32210

904-750-1950

www.museumsofthesouthernhistory.com

Hours of Operation:

Tuesday - Friday 12 p.m. - 4 p.m.

Admission for adults= \$3

ARTS, CULTURE & LEISURE - THEATERS

ALHAMBRA THEATRE & DINING

12000 Beach Boulevard - 32246

904-641-1212

www.alhambrajax.com

ATLANTIC BEACH EXPERIMENTAL THEATRE

106 North 6th Street

Jacksonville Beach, FL 32250

904-249-7177

www.abetjax.com

FLORIDA THEATRE

128 East Forsyth Street, Suite 300 - 32202

904-355-2787

www.floridatheatre.com

JACKSONVILLE CENTER FOR THE PERFORMING ARTS

300 Water Street - 32202

904-633-6110

www.jacksonvillecenterfortheperformingarts.com

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www.ju.edu/cfa

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Jacksonville Beach, FL 32250

904-249-0289

www.playersbythesea.org

RITZ THEATRE AND MUSEUM

829 North Davis Street - 32202

904-807-2010

www.ritzjacksonville.com

THEATRE JACKSONVILLE

2032 San Marco Boulevard - 32207

904-396-4425

www.theatrejax.com

VINTAGE PLAYERS**904-616-1568**

Meets every Friday 10 a.m. - 12:30 p.m.

For more information call or email
vintageplayers2012@yahoo.com.**ARTS, CULTURE & LEISURE - ZOO****JACKSONVILLE ZOO AND GARDENS**

370 Zoo Parkway - 32218

904-757-4463

www.jacksonvillezoo.org

Hours of Operation:

Daily 9 a.m. - 5 p.m.

Closed Christmas Day

Daily admission for persons 65+= \$22.95

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Senior Individual= \$58.50

Individual + Unnamed Guest= \$93.50

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The zoo offers a wide variety of entertainment,
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volunteer program information,
call **904-757-4463 ext. 176**.**ASSISTED LIVING FACILITIES**

Assisted Living Facilities (ALF) provide housing, meals and personal services to individuals who require supervision or assistance with daily activities. To be eligible for residency at an ALF, a person—at a minimum—cannot be bedridden, does not require 24-hour nursing and does not have stage 3 or 4 pressure sores. ALFs are licensed and inspected by the state of Florida, except for those that are operated by the federal government. **First Coast Long-Term Care Ombudsman Program, District 5** located at 4161 Carmichael Avenue, Suite 141, Jacksonville, FL 32207 - Phone: **904-391-3942**, advocates for residents in Skilled Nursing Facilities and Assisted Living Facilities, investigates complaints on their behalf and inspects facilities annually.

For approximate location of facilities, see map with corresponding pinpoints on page 49.



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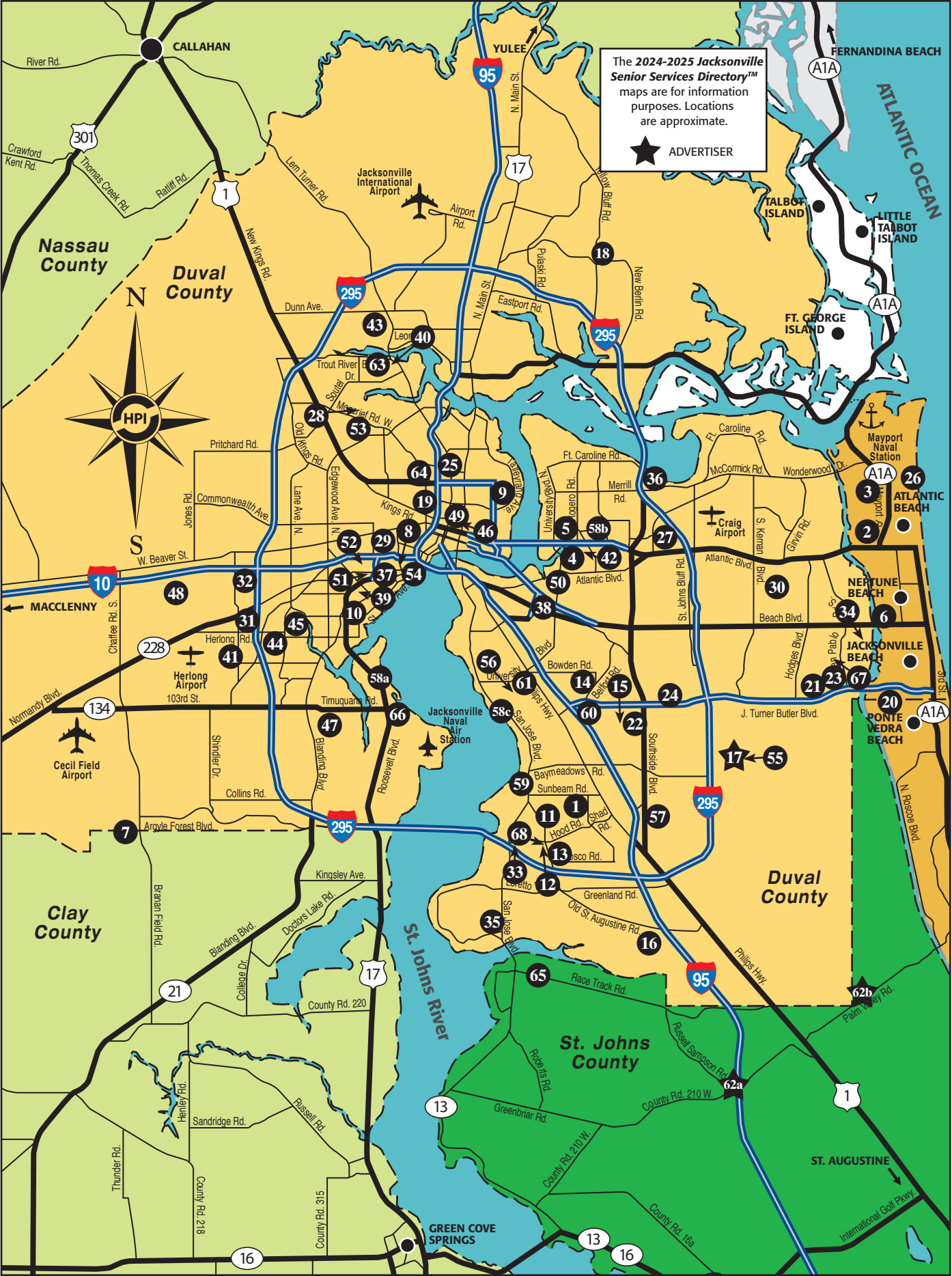


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2	ALMOST HOME BEACHES 100 West 1st Street Atlantic Beach, FL 32233 904-249-3233	10	BROOKDALE AVONDALE 4455 Merrimac Avenue - 32210 904-990-0234
3	ANTHEM LAKES, LLC 905 Assissi Lane, Atlantic Beach, FL 32233 904-513-2899	11	BROOKDALE CROWN POINT 10050 Old St. Augustine Road - 32257 904-932-0039
4	ARLINGTON ADULT RESIDENTIAL FACILITY, INC. 6300 Arlington Expressway - 32211 904-725-6600	12	BROOKDALE MANDARIN 10790 Old St. Augustine Road - 32257 904-636-8825
5	ARLINGTON HAVEN ALF 6320 Arlington Road - 32211 904-743-9069	13	BROOKDALE MANDARIN CENTRAL 10875 Old St. Augustine Road - 32257 904-932-0041
6	BEACH HOUSE ASSISTED LIVING & MEMORY CARE 1315 2nd Avenue North Jacksonville Beach, FL 32250 904-615-8076	14	BROOKDALE SOUTHPOINT 6895 Belfort Oaks Place - 32216 904-605-8201
7	BENTON HOUSE AT OAKLEAF 417 Oakleaf Plantation Parkway - 32222 904-214-3442	15	BROOKDALE SOUTHSIDE 9601 Southbrook Drive - 32256 904-720-8178
8	BETTER DAYS SENIOR LIVING 2317 Gilmore Street - 32204 904-683-1580	16	BROOKS REHABILITATION - BARTRAM LAKES 6209 Brooks Bartram Drive, Building 200 - 32258 904-528-3500



17	CAMELLIA AT DEERWOOD 10061 Sweetwater Parkway Jacksonville, FL 32256 904-519-1034 www.camelliaatdeerwood.com ► see our ad page 47	26	FLEET LANDING 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 904-246-9900 ext. 1131
18	CANOPY AT DUVAL STATION, THE 1035 Starratt Road - 32218 904-595-3086	27	FOUNTAINS AT MILL COVE, THE 9960 Atrium Way - 32225 904-724-4726
19	CIRCLE OF HOPE, INC. 1550 West 9th Street - 32209 904-537-6124	28	GOLDEN RETREAT SHELTER CARE CENTER, INC. 4410 Moncrief Road West - 32209 904-764-2581
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23	DISCOVERY COMMONS SAN PABLO 14199 WM Davis Parkway - 32224 904-821-9900	32	GWK HOME OF COMFORT, LLC II 7631 Crest Drive North - 32221 904-647-7370
24	DISCOVERY VILLAGE AT DEERWOOD 10520 Validus Drive - 32256 904-800-7001	33	HAMPTON'S LUXURY VILLAS, INC. 10695 Hampton Road - 32257 904-232-8575
25	DIVERSITY ME 3225 North Myrtle Avenue - 32209 904-355-6819	34	HARBORCHASE OF JACKSONVILLE 3455 San Pablo Road South - 32224 904-821-8030

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36	HER HEART GARDENS 9150 Fort Caroline Road - 32225 904-743-3315	46	OBI'S ASSISTED LIVING FACILITY 2122 North Myrtle Avenue - 32209 904-728-7474
37	HER HEART VILLAGE 1103 Barrs Street - 32204 904-384-7506	47	ORTEGA GARDENS 5760 Timuquana Road - 32210 904-701-7227
38	HERITAGE CROSSINGS 2689 Art Museum Drive - 32207 904-399-8999	48	PEABODY ALF, INC. 1309 Peabody Drive - 32221 904-695-2967
39	INGLESIDE ALF HOME, LLC 1433 Ingleside Avenue - 32205 904-686-0102	49	PETERSON ASSISTED LIVING FACILITY, INC. 1622 Silver Street - 32206 904-356-3022
40	INN AT AGING GRACE, THE 2408 Soutel Drive - 32208 904-379-7814	50	PINCKNEY ESTATES ASSISTED LIVING, INC. 1823 University Boulevard South - 32216 904-226-1817
41	KINGS HOUSE II 8356 Justin Road South - 32210 904-894-6828	51	PLYMOUTH HOME FOR ADULTS, INC. 3225 Plymouth Street - 32205 904-384-5796
42	L'ARCHE JACKSONVILLE, INC. 700 Arlington Road North - 32211 904-721-5992	52	PORTER'S ADULT CARE, INC. 700 Day Avenue - 32205 904-381-8962
43	LAUREL OAKS ALF, INC. 3809 Capper Road - 32218 904-765-5227	53	RIGHT TIME, RIGHT PLACE, LLC 6140 Cleveland Road - 32209 904-766-7885
44	NOBLE GARDENS OF JACKSONVILLE, LLC 7024 Wiley Road - 32210 904-374-2071	54	RIVERSIDE PRESBYTERIAN HOUSE, INC. 2020 Park Street - 32204 904-388-9376

55	ROSECASTLE AT DEERWOOD 8929 RG Skinner Parkway - 32256 904-513-6990	62a 62b	THE BLAKE AT ST. JOHNS 2430 County Road 210 St. Johns, FL 32259 904-677-3051 4210 Valley Ridge Boulevard, Suite 119 Ponte Vedra, FL 32081 904-800-7217 www.blakeseniorliving.com/senior-living/fl/st-johns/county-rd-210/ ► see our ad page 47
56	SAN JOSE GARDENS 3760 Dupont Avenue - 32217 904-601-3884	63	TROUT RIVER ASSISTED LIVING FACILITY 9821 Ribault Avenue - 32208 904-887-3931
57	SODALIS JACKSONVILLE 7620 Timberlin Park Boulevard - 32256 904-519-9300	64	VALIZ'S PLACE 3410 North Myrtle Avenue - 32209 904-354-0026
58a 58b 58c	SOME PLACE LIKE HOME, INC. 4217 Chippewa Drive - 32210 7819 Glen Echo Road North - 32211 2307 Smullian Trail North - 32217 904-744-8580	65	WESTMINSTER WOODS ON JULINGTON CREEK 25 State Road 13 - 32259 904-560-7911
59	STARLING AT SAN JOSE 9075 San Jose Boulevard - 32257 904-510-5482	66	WINDSOR AT ORTEGA, THE 5939 Roosevelt Boulevard - 32244 904-353-9500
60	SUNRISE OF JACKSONVILLE 4870 Belfort Road - 32256 904-332-0774	67	WINDSOR AT SAN PABLO, THE 4000 San Pablo Parkway - 32224 904-928-3700
61	TAYLOR MANOR 6605 Chester Avenue - 32217 904-636-0142	68	WYNDHAM LAKES 10660 Old St. Augustine Road - 32257 904-262-4600

ATTORNEYS - ELDER LAW

ROGERS TOWERS

1301 Riverplace Boulevard, Suite 1500

Jacksonville, FL 32207

904-346-5534

www.rtlaw.com

► see our ad this page

ATTORNEYS - WILLS, TRUSTS & ESTATES



Bruce R. Duggar ATTORNEY AT LAW

8596-B Arlington Expressway
Jacksonville, Florida 32211

904.725.0905

- Estate Planning
- Wills and Trusts
- Advance Directives
- Elder Law
- Probate
- Property Deeds
- Guardianship

BEHAVIORAL HEALTH

DEDICATED SENIOR MEDICAL CENTER

8000-2 Lem Turner Road

Jacksonville, FL 32208

904-539-8200

Fax: 904-539-8229

3059 Edgewood Avenue West

Jacksonville, FL 32209

904-647-3180

3614 Blanding Boulevard

Jacksonville, FL 32210

904-419-7100

1220 University Boulevard North

Jacksonville, FL 32211

904-490-8700

9422 Arlington Expressway

Jacksonville, FL 32225

904-559-1844

6841 Blanding Boulevard

Jacksonville, FL 32244

904-862-2175

www.dedicated.care/jacksonville-senior-directory

► see our ad page 81

ROGERS | TOWERS

ATTORNEYS AT LAW

Joseph Clay Meux, Jr.

Member National Academy of Elder Law Attorneys

Guardianship & Probate Matters
Medicaid & Estate Planning
Wills & Trusts

(904) 346-5534

www.rtlaw.com

1301 Riverplace Blvd., Ste. 1500 • Jacksonville, FL 32207

BETTER BUSINESS BUREAU - CONSUMER INFORMATION

BETTER BUSINESS BUREAU

Local Branch

4417 Beach Boulevard, Suite 202 - 32207

904-721-2288

Hours of Operation:

Monday - Thursday 8 a.m. - 4 p.m.

Friday 8 a.m. - 2 p.m.

www.bbb.org/north-east-florida

The Better Business Bureau is a resource for objective information on businesses.

BLOOD BANKS

ONE BLOOD

888-936-6283 Toll-Free

Beaches Community Donor Center

1927 3rd Street North

Jacksonville Beach, FL 32250

904-241-9963

Deerwood Park Donor Center

7595 Centurion Parkway - 32256

888-936-6283

Mandarin Donor Center

10501 San Jose Boulevard, Suites 4 & 5 - 32257

904-288-0032

Mayo Clinic Donor Center

4500 San Pablo Road South - 32224

904-953-6516

South Jacksonville Donor Center

8013 Beach Boulevard - 32216

904-725-0881

West Jacksonville Donor Center
5209 Blanding Boulevard - 32210
904-778-1507
www.oneblood.org

BREAST CANCER SUPPORT

BOSOM BUDDIES

5644 Colcord Avenue - 32211

904-722-3000

www.thewcj.org

Hours of Operation:

Monday - Friday 9 a.m. - 5 p.m.

Bosom Buddies offers a myriad of support to breast cancer patients and survivors.

DONNA FOUNDATION, THE

11762 Marco Beach Drive, Suite 6 - 32224

877-236-6626

www.thedonnafoundation.org

The foundation provides relief to breast cancer patients with critical financial needs.

IN THE PINK

522 3rd Street North

Jacksonville Beach, FL 32250

904-372-0029

<https://jaxinthepink.com>

Hours of Operation:

Monday - Friday 10 a.m. - 5:30 p.m.

In the Pink is a nonprofit boutique that provides resources for breast cancer patients and survivors.

SHINE

10881 San Jose Boulevard - 32223

904-880-5522

www.ackermancancercenter.com/support-groups.htm

SHINE helps women make informed decisions, eases treatment and provides support during and after a breast cancer diagnosis.

CASE MANAGEMENT

DEDICATED SENIOR MEDICAL CENTER

8000-2 Lem Turner Road

Jacksonville, FL 32208

904-539-8200

Fax: 904-539-8229

3059 Edgewood Avenue West

Jacksonville, FL 32209

904-647-3180

3614 Blanding Boulevard

Jacksonville, FL 32210

904-419-7100

1220 University Boulevard North

Jacksonville, FL 32211

904-490-8700

9422 Arlington Expressway

Jacksonville, FL 32225

904-559-1844

6841 Blanding Boulevard

Jacksonville, FL 32244

904-862-2175

www.dedicated.care/jacksonville-senior-directory

► see our ad page 81

COMMUNITY SERVICES

CITIZENS ENGAGEMENT PACT OF JACKSONVILLE

www.jaxpact.org

The PACT works to ensure that the values that foster a culture of civic engagement to improve the quality of life for all citizens will continue to be engrained in the community.

DIOCESAN CENTER FOR FAMILY LIFE

11625 Old St. Augustine Road - 32258

904-262-3200

<https://family.dosafl.com>

DOWNTOWN ECUMENICAL SERVICES COUNCIL

215 Ocean Street - 32202

904-358-7955

<https://descjax.org>

Hours of Operation:

Food Pantry:

Monday, Wednesday and Friday 9 a.m. - 12 p.m.

Clothing Ministry:

Monday, Wednesday and Friday 9 a.m. - 12 p.m.

* Clothing is open until the first 50 households are served. Provides emergency services, with a weekday food pantry for groceries. Also provides financial help in the form of vouchers for rent, utilities and deposit money. Financial assistance must be scheduled by phone at **904-358-7955** every Monday from 9:30 a.m. until 11:30 a.m. No walk-ins are accepted for financial aid.

**ELDERSOURCE AGING AND
DISABILITY RESOURCE CENTER
(ADRC)**

10688 Old St. Augustine Road - 32257

904-391-6699

www.myeldersource.org

Office Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

ADRC HelpLine Hours of Operation:

Monday - Friday 8 a.m. - 6 p.m.

ElderSource, the Area Agency on Aging for Northeast Florida, has been designated as the Aging Resource Center for this region. An Aging Resource Center is intended to reduce the fragmentation of the current system by providing easier access to elder services through a locally focused, coordinated approach that integrates information and referral for all available services. The Aging and Disability Resource Center will increase access to services, streamline the eligibility process and assist elders in finding the necessary resources and/or assistance. Our Aging Resource Center has specially trained staff available to help elders and their caregivers make informed decisions.

**FLORIDA'S POISON CONTROL
CENTER - JACKSONVILLE**

Administrative Office

904-244-4465

Poisoning Emergencies

800-222-1222 Toll-Free

www.fpicjax.org

The Florida's Poison Control Center - Jacksonville is available 24 hours a day, providing free emergency telephone resources for the public and healthcare professionals.

**HOUSING INITIATIVE AND
COUNSELING PROGRAM (HICP)**

Jacksonville Urban League

903 Union Street West - 32204

904-723-4007 ext. *481

Assists low- to moderate-income families in achieving home ownership and educates and assists mortgagors on options and strategies for maintaining timely payments and avoiding foreclosure. Other counseling services include: delinquent mortgage, loss mitigation, credit, reverse mortgage, pre- and post-homeowner education, money smart training and IDA enrollment.

INTERNAL REVENUE SERVICE (IRS)

Jacksonville Branch

Taxpayer Assistance Office

400 West Bay Street - 32202

Live Telephone Assistance

800-829-1040 Toll-Free

800-829-4059 (TDD) Toll-Free

Federal Tax Forms Only

800-829-3676 Toll-Free

Tele-Tax Recorded Tax Information

800-829-4477 Toll-Free

Local Taxpayer Advocate Service

904-665-1040

877-777-4778 Toll-Free

www.irs.gov

The Taxpayer Advocate Service is an independent organization within the IRS. Employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should. You can contact the Taxpayer Advocate Service by calling their toll-free case intake line at **877-777-4778** or **TTY/TDD 800-829-4059** to see if you are eligible for assistance. You can also call or write to your local taxpayer advocate, whose phone number and address are listed above and in Publication 1546, The Taxpayer Advocate Service of the IRS - How to Get Help with Unresolved Tax Problems. You can file Form 911, Application for Taxpayer Assistance Order, or ask an IRS employee to complete it on your behalf. For more information, go to www.irs.gov/advocate.

JACKSONVILLE AREA LEGAL AID, INC.

126 West Adams Street - 32202

904-356-8371

www.jaxlegalaids.org

Provides free legal services to seniors age 60+ and their caregivers. Legal services are available for advance healthcare directives, guardianships, simple wills, Medicare/Medicaid issues, consumer and lending issues, housing issues and more. The staff is also available for community legal education seminars.

JEWISH FAMILY & COMMUNITY SERVICES (JFCS)

8540 Baycenter Road - 32256

904-448-1933

www.jfcsjax.org

Jewish Family & Community Services (JFCS), founded in 1917, is a social service agency providing care for every stage of life. Serving the entire community, JFCS offers a wide variety of programs and services including:

- **Counseling Services**

Medicaid and Medicare are accepted.

- **Emergency Financial Assistance**

Rent and utilities.

- **Feed-A-Needy-Neighbor (FANN) Pantry**

Provides emergency groceries to individuals and families experiencing difficult times. Clients can receive food three times in a 12-month period. Recipients are asked to bring a picture ID. Call for hours of operation.

- **Geriatric Care Management**

Seniors wishing to live independently and safely, and individuals seeking help in obtaining benefit and supplementary support can find a professional staff to provide information and referrals. Counseling, medical advocacy, connecting to community services or identifying eligibility is available for older adults and their concerned families. Call **904-394-5722**.

- **Jewish Healing Network**

Trained volunteers make friendly visits to seniors in nursing homes, assisted living facilities or private homes. Call **904-394-5722**.

- **Meals 4 You**

Nutritious, kosher meals delivered to your home. A practical alternative for seniors or individuals recuperating from illness or hospitalization. Call **904-394-5810**.

- **Senior Transportation (CALL TO GO)**

Transportation for older adults of the Jewish faith. Rides to doctor appointments, grocery shopping at a reduced rate and to synagogue services at no charge. Call **904-224-6287**.

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY, INC. (NFCAA)

4070 Boulevard Center Drive, Building 4500, Suite 200 - 32207

904-398-7472

www.nfcaa.net

Provides programs and services to raise the health, education and economic standards of Duval County citizens. Programs include: low-income energy assistance program for utilities, weatherization assistance, home repairs, temporary food assistance program, rent/mortgage assistance and various services for the homebound, elderly and disabled, including employment and education assistance programs and financial literacy and asset building.

SENIOR LEGAL HELPLINE

888-895-7873 Toll-Free

<https://law.elderaffairs.org/>

Hours of Operation:

Monday - Friday 9 a.m. - 4:30 p.m.

The Florida Senior Legal Helpline is a free service for any senior who has a civil legal question or problem. Callers will be given legal advice from an experienced attorney or paralegal. Further services may be available in the caller's local community. All legal helpline phone conversations are subject to attorney/client confidentiality.

UNITED WAY OF NORTHEAST FLORIDA

40 East Adams Street, Suite 200 - 32202

904-390-3200

<https://unitedwaynefl.org>

2-1-1 Information and Elder Care Advocate Initiative

United Way 2-1-1 is a 24-hour, seven days a week, referral service covering nine counties throughout Northeast Florida. United Way 2-1-1 provides information and referral for:

- Emergency Financial Assistance
- Medical Needs and Assistance
- Child/Adolescent/Adult Mental Health and Substance Abuse

- Food, Shelter and Clothing
- Support Groups for People with Disabilities
- HIV/AIDS Information and Testing
- Victims of Abuse or Crime
- Adult, Child and Family Services
- 24-hour Suicide and Crisis Intervention and Prevention

WE CARE - JACKSONVILLE

Administrative Office

4615 Philips Highway - 32207

904-674-6450

www.wecarejacksonville.org

Provides free community-based medical services at local clinics for patients who cannot otherwise afford healthcare. Patient's income must be at or below 200 percent of the poverty level, as defined by the federal government, and the patient must be a resident of Duval County. Clinic locations are listed below.

Ascension St. Vincent's Mobile Health Outreach Ministry

3 Shircliff Way - 32204

904-308-7911

Community Health Outreach

5126 Timuquana Road - 32210

904-573-1333

Mission House Medical Clinic

800 Shetter Avenue

Jacksonville Beach, FL 32250

904-241-6767

Muslim American Social Services

2251 St. Johns Bluff Road - 32246

904-419-8006

Sulzbacher Beaches Clinic

850 6th Avenue South, Suite 500

Jacksonville Beach, FL 32250

904-224-3550

Sulzbacher Downtown Clinic

611 East Adams Street - 32202

904-394-8069

Trinity Rescue Mission

622 West Union Street - 32202

904-355-1205

Volunteers in Medicine

3728 Philips Highway, Suite 34 - 32207

904-399-2766

WOMEN'S CENTER OF JACKSONVILLE

5644 Colcord Avenue - 32211

904-722-3000

www.thewcj.org

www.heritagepublishinginc.com

The Women's Center of Jacksonville improves the lives of women through advocacy, support, and education and providing rape recovery services for individuals of all genders in Baker, Duval and Nassau counties.

- Stop Violence Against Elders provides training to those in law enforcement, criminal justice, victim-serving and elder-serving professions on recognizing, addressing, investigating and prosecuting cases of domestic and sexual violence against elders.
- Crisis support and long-term advocacy for victims of sexual violence available 24 hours a day, seven days a week. Available to victims who report to the police or choose not to report.
- Affordable Mental Health Counseling with a flexible fee schedule for individuals, couples and families.
- Community Education that includes personal growth groups and workshops on a variety of topics including self-esteem, relationships, stress management, art, music and more.
- Rape Prevention Education programs are available, by request, for your organization or club.
- Adult learning classes and one-on-one tutoring for women in our Expanded Horizon Literacy Program.
- Art & Soul group supports emerging and professional women artists.
- Breast cancer survivor support groups, personal advocacy and educational programs.
- Information and referral services for women who are looking for a service to help them meet a particular need.

COUNCILS ON AGING

BEACHES COUNCIL ON AGING DIAL-A-RIDE (BEACHES AREA)

Bennie Furlong Senior Center

281 19th Avenue South

Jacksonville Beach, FL 32250

904-246-1477

www.beachescoa.com

Hours of Operation:

Weekdays 8:30 a.m. to 3:30 p.m.

Provides transportation services for senior citizens and handicapped persons to doctor and

dentist appointments, Mayo Clinic, grocery stores, etc. Five-dollar donation round trip for Beaches area.

FLORIDA COUNCIL ON AGING (FCOA)

Christine Cauffield, President State Office

1018 Thomasville Road, Suite 110

Tallahassee, FL 32303

850-222-8877

www.fcoa.org

E-mail: moreinfo@fcoa.org

The Florida Council on Aging is dedicated to enhancing the quality of life for all older persons, their families and their communities through advocacy, information-sharing and education. Membership benefits include fast access to information, a network of professionals in aging, an annual training conference, monthly publications and opportunities for advocacy on behalf of older persons.

COUNSELING & ASSESSMENTS

FAMILY FOUNDATIONS

40 East Adams Street, Suite 320 - 32202

904-396-4846

www.familyfoundations.org

Family Foundations, a local nonprofit United Way agency, has financial, personal and family counseling, and education services specifically for the seniors in our community. Program areas include:

- Budgeting for Post-Retirement
- Identity Theft and Consumer Fraud Education
- Strategies for Managing and Reducing Debt
- Personal Counseling
- Family Counseling

SENIOR LIFE SOLUTIONS

904-536-3890

Free Consultation

DENTAL SERVICES

DENTAL HYGIENE SERVICES FSCJ - NORTH CAMPUS

4501 Capper Road, Building A,
Room 320 - 32218

904-766-6571

The dental hygiene students at Florida State College at Jacksonville - North Campus, will provide the following services: oral exam, scale and polish teeth, apply a topical fluoride treatment and take dental radiographs (X-rays) for a fee of \$10. Appointments last three to four hours, and sometimes more than one appointment is required. Call to have your name added to the waiting list.

DIAGNOSTIC CENTERS

DEDICATED SENIOR MEDICAL CENTER

8000-2 Lem Turner Road

Jacksonville, FL 32208

904-539-8200

Fax: 904-539-8229

3059 Edgewood Avenue West

Jacksonville, FL 32209

904-647-3180

3614 Blanding Boulevard

Jacksonville, FL 32210

904-419-7100

1220 University Boulevard North

Jacksonville, FL 32211

904-490-8700

9422 Arlington Expressway

Jacksonville, FL 32225

904-559-1844

6841 Blanding Boulevard

Jacksonville, FL 32244

904-862-2175

www.dedicated.care/jacksonville-senior-directory

► see our ad page 81

DISABLED SERVICES

AGENCY FOR COMMUNITY EMPOWERMENT, INC. (ACE)

5730 Bowden Road, Suite 206 - 32216

904-551-0760

AMERICAN COUNCIL OF THE BLIND

202-467-5081

www.acb.org

CIL JACKSONVILLE

2709 Art Museum Drive - 32207

904-399-8484

www.ciljacksonville.org

DISABILITY RIGHTS FLORIDA

2473 Care Drive, Suite 200

Tallahassee, FL 32308

850-488-9071**800-342-0823 Toll-Free**www.disabilityrightsflorida.org

Provides advocacy services for individuals with disabilities whose rights have been violated or who have been abused or neglected. It administers eight federally mandated programs.

FLORIDA COUNCIL OF THE BLIND, INC.**800-267-4448**www.fcb.org

Project Insight is an outreach service of the Florida Council of the Blind. Our peer counselors/advisors are happy to provide information, encouragement and referrals to local, state and national services that are available. They can also suggest areas of social interaction and community involvement.

**FLORIDA DEPARTMENT OF
EDUCATION, DIVISION OF
VOCATIONAL REHABILITATION**2050 Art Museum Drive, Building 4800,
Suite 101 - 32207**904-348-2770**921 North Davis Street, Building B,
Suite 115 - 32209**904-301-3660**www.rehabworks.org**Hours of Operation:**

Monday - Friday 8 a.m. - 5 p.m.

Provides services for persons who are mentally or physically impaired so that they can return to work.

**FLORIDA TELECOMMUNICATIONS
RELAY, INC. - FTTRI**

1820 East Park Avenue, Suite 101

Tallahassee, FL 32301

800-222-3448 (Voice) Toll-Free**888-447-5620 (TTY) Toll-Free****850-656-1414 (Voice)**

FTTRI distributes FREE amplified telephones, amplifiers, signalers, and other specialized telecommunications equipment to qualified Florida residents over the age of 3, regardless of income or insurance status. Easy-to-use, hearing aid-compatible options available for both cell

phones, and landlines. We serve the entire state of Florida, and there is never a charge for our services. Apply online at www.fttri.org/free.

➤ **see our ad page 2****JACKSONVILLE COUNCIL
OF THE BLIND**

2700 University Boulevard West - 32217

904-996-7404www.fcb.org/JCB

A national, statewide, and local nonprofit organization of blind, visually impaired, and sighted individuals who are committed to promoting independence, dignity, and a better quality of life for the blind and visually impaired.

**JACKSONVILLE SPEECH &
HEARING CENTER**

1010 North Davis Street, Suite 101 - 32209

904-355-3403<https://shcjax.org>**VISION EDUCATION &
REHABILITATION CENTER, THE**

101 West State Street, Room A-2140 - 32202

904-633-8220

The Vision Education & Rehabilitation Center is a community-based rehabilitation program for adults and high school students with blindness or visual impairment. Through specialized training, the students learn the necessary skills to gain independence in the home, workplace and community. The Vision Education & Rehabilitation Center services are offered at no cost to the student. Training is made possible by the State of Florida Division of Blind Services and Florida State College at Jacksonville. Located at the Downtown Campus since 1982, the Vision Education & Rehabilitation Center has maintained national accreditation and trains 300 to 400 students annually.

FEEDBACK

Has your listing information changed?

Have suggestions for next year's guide?

Please fill out the **Evaluation Form** found on page 112.

DISEASE INFORMATION

Category	Name Address Phone Website
ALZHEIMER'S DISEASE/ DEMENTIA	ALZHEIMER'S ASSOCIATION 800-272-3900 24/7 Helpline www.alz.org
	ALZHEIMER'S DISEASE EDUCATION & REFERRAL CENTER (ADEAR) 31 Center Drive, Building 31, Room 5-C-27 Bethesda, MD 20892 800-438-4380 Toll-Free www.nia.nih.gov/alzheimers
	BRIGHT FOCUS FOUNDATION ALZHEIMER'S DISEASE RESEARCH 22512 Gateway Center Drive, Clarksburg, MD 20871 800-437-2423 Toll-Free www.brightfocus.org/alzheimers
	DEMENTIA CARE & CURE INITIATIVE 10688 Old St. Augustine Road - 32257 888-242-4464 Toll-Free https://myeldersource.org/
	ELDERCARE LOCATOR 800-677-1116 Toll-Free https://eldercare.acl.gov
	MEMORY DISORDER CLINIC, MAYO CLINIC <i>Neurology Department</i> 4500 San Pablo Road South - 32224 904-953-2000 www.mayoclinic.org/departments-centers/neurology/memory-disorder-clinic-florida/overview
	NATIONAL INSTITUTES OF HEALTH CLINICAL TRIALS DATABASE http://clinicaltrials.gov
CANCER	AMERICAN CANCER SOCIETY <i>Florida Office</i> 12810 USF Magnolia Drive, Tampa, FL 33612 800-227-2345 www.cancer.org/about-us/local/florida.html

CANCER	DUVAL CAR CLUB CANCER AWARENESS PO Box 26044 - 32226-6044 904-629-8156 www.dccca23.org
	FLORIDA BREAST CANCER FOUNDATION, THE 888-492-4483 Toll-Free www.floridabreastcancer.org/support-resources/Duval
DIABETES	AMERICAN DIABETES ASSOCIATION PO Box 7023, Merrifield, VA 22116-7023 888-342-2383 Toll-Free/800-342-2383 Toll-Free - National www.diabetes.org
	NATIONAL INSTITUTE OF DIABETES AND DIGESTIVE AND KIDNEY DISEASES 9000 Rockville Pike, Bethesda, MD 20892 800-860-8747 Toll-Free www.niddk.nih.gov
EPILEPSY	EPILEPSY ALLIANCE OF FLORIDA 5209 San Jose Boulevard, Suite 102 - 32207 904-731-3752 www.epilepsyalliancefl.org
HEART	AMERICAN HEART ASSOCIATION 7751 Baymeadows Road East, Suite 106-F - 32256 904-903-5205 877-242-4277 Toll-Free/800-242-8721 Toll-Free - National www.heart.org
KIDNEY	AMERICAN ASSOCIATION OF KIDNEY PATIENTS 14440 Bruce B. Downs Boulevard, Tampa, FL 33613 800-749-2257 Toll-Free www.aakp.org
	AMERICAN KIDNEY FUND, THE 11921 Rockville Pike, Suite 300, Rockville, MD 20852 800-638-8299 Toll-Free www.kidneyfund.org
	NATIONAL KIDNEY DISEASE EDUCATION PROGRAM 9000 Rockville Pike, Bethesda, MD 20892 800-860-8747 Toll-Free www.niddk.nih.gov/health-information/communication-programs/nkdep

KIDNEY	NATIONAL KIDNEY FOUNDATION OF FLORIDA 5756 South Semoran Boulevard, Orlando, FL 32822 800-927-9659 Toll-Free www.kidneyfl.org
LEUKEMIA & LYMPHOMA	LEUKEMIA & LYMPHOMA SOCIETY <i>Northern & Central Florida Chapter (Jacksonville Office)</i> 40 East Adams Street, Suite LL-40 - 32202 904-332-6414 www.lls.org
LUNG	AMERICAN LUNG ASSOCIATION IN FLORIDA 6852 Belfort Oaks Place - 32216 904-743-2933/800-586-4872 Toll-Free www.lung.org
LUPUS	LUPUS FOUNDATION OF AMERICA <i>Florida Chapter</i> 2300 High Ridge Road, Suite 375, Boynton Beach, FL 33426 561-279-8606 ext. 2/855-905-8787 www.lupus.org/florida
MULTIPLE SCLEROSIS	NATIONAL MULTIPLE SCLEROSIS SOCIETY <i>North Florida Chapter</i> 8940 Western Way, Suite 16 - 32256 904-332-6810/800-344-4867 Toll-Free www.nationalmssociety.org/Chapters/FLN
MUSCULAR DYSTROPHY	MUSCULAR DYSTROPHY ASSOCIATION <i>National MDA Resource Center</i> 161 North Clark, Suite 3550, Chicago, IL 60601 1-833-ASK-MDA1 (1-833-275-6321) www.mda.org

EDUCATION

DUVAL COUNTY PUBLIC SCHOOLS COMMUNITY EDUCATION PROGRAM

8015 Parker School Road - 32211

904-858-6080

www.duvalschools.org

The Duval County Public School System designates selected hours to serve community needs by providing educational, recreational,

vocational and social activities. These community schools are open afternoons, evenings and, in some cases, weekends. Call the number above for the school nearest you and its schedule of activities.

EDWARD WATERS UNIVERSITY

1658 Kings Road - 32209

904-470-8000

www.ew.edu

FLORIDA STATE COLLEGE AT JACKSONVILLE***Advanced Technology Center***

401 West State Street - 32202

904-646-2300***Deerwood Center***

9911 Old Baymeadows Road - 32256

904-997-2500***Kent Campus***

3939 Roosevelt Boulevard - 32205

904-381-3400***North Campus***

4501 Capper Road - 32218

904-766-6500***South Campus***

11901 Beach Boulevard - 32246

904-646-2111***Urban Resource Center***

601 West State Street - 32202

904-632-3166www.fscj.edu/academics/workforce-education

Classes include how to use a computer, keyboarding, email, digital photography and photo restoration. Seniors can learn to connect with family and friends, create a simple website and much more.

UNIVERSITY OF NORTH FLORIDA***Osher Lifelong Learning Institute***

12000 Alumni Drive - 32224

904-620-4200www.unf.edu/ce/olli

EMERGENCY SERVICES

AMERICAN RED CROSS***Northeast Florida Chapter***

751 Riverside Avenue - 32204

904-358-8091www.redcross.org

Provides relief to victims of disasters and helps people prevent, prepare for and respond to emergencies. Offers education and certification in CPR/First Aid, Babysitting/Family Caregiving and Swimming/Water Safety courses. Volunteer opportunities are available in all areas of chapter service.

BRIDGE THE GAP

561 West 25th Street - 32206

904-630-0741**Hours of Operation:**

Tuesdays and Thursdays 10 a.m. - 2 p.m.

Nonprofit services provide emergency assistance based on income levels for the elderly or handicapped.

MAX BLOCK FOOD PANTRY***Jewish Family & Community Services***

6261 Dupont Station Court East - 32217

904-448-1933www.jfcsjax.org

Jewish Family and Community Services

provides emergency groceries to individuals and families experiencing difficult times.

EMPLOYMENT OPPORTUNITIES

CAREERSOURCE NORTHEAST FLORIDA

215 North Market Street, Suite 100 - 32202

904-798-9222

5000 Norwood Avenue, Suite 2 - 32208

904-924-1710

11268 Beach Boulevard - 32246

904-997-3100www.careersourcenortheastflorida.com

CareerSource is a publicly funded agency that provides extensive workforce-related services connecting workers to jobs.

FINANCIAL ADVISORS & PLANNERS

CONSUMER CREDIT COUNSELING SERVICES***Family Foundations***

40 East Adams Street, Suite 120 - 32202

904-396-4846

Consumer Credit Counseling Services is the premier nonprofit financial counseling and education organization in Northeast Florida.

FOOD, MEALS & NUTRITION

CLARA WHITE MISSION, INC.

613 West Ashley Street - 32202

904-354-4162www.clarawhitemission.org

Provides free hot meals, seven days a week.
Provides vocational training in culinary arts,
janitorial services and transitional housing.
Distribution of clothing, personal hygiene
products and referral services. Year-round tours
of the Eartha M.M. White Museum are available
Monday - Friday by appointment.

FEEDING NORTHEAST FLORIDA

1116 Edgewood Avenue North,
Units D & E - 32254
904-513-1333
www.feedingnefl.org

GLEANERS DISPATCH, INC.

8207 103rd Street - 32210
904-777-6344
www.gleanersdispatch.org

LSS FOOD PANTRY

4615 Philips Highway - 32207
904-448-5995
www.lssjax.org

The LSS Food Pantry is a food distribution
program of Lutheran Social Services. They also
offer volunteer opportunities to help distribute
food to school children and low-income senior
citizens who need it most.

MANDARIN FOOD BANK

11730 Old St. Augustine Road - 32258
904-292-1675
www.stjosephsjax.org/mandarin-food-bank

**FOOD, MEALS & NUTRITION
- FOOD ASSISTANCE PROGRAM**

The Florida Food Assistance Program enables
low-income households to obtain food that
will improve their diets through increased food
purchasing power. Income limitations must be
met to qualify. The Florida Department
of Children and Families administers this
program. The main program site is listed below.
You can apply at any Duval County Public
Library, online or at one of their Community
Partner locations. For applications and all
Access Florida community partners, visit
www.myflfamilies.com/myaccess.

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

DEDICATED SENIOR MEDICAL CENTER

8000-2 Lem Turner Road
Jacksonville, FL 32208
904-539-8200
3059 Edgewood Avenue West
Jacksonville, FL 32209
904-647-3180

Fax: 904-539-8229

3614 Blanding Boulevard
Jacksonville, FL 32210
904-419-7100
1220 University Boulevard North
Jacksonville, FL 32211
904-490-8700

9422 Arlington Expressway
Jacksonville, FL 32225
904-559-1844

6841 Blanding Boulevard
Jacksonville, FL 32244
904-862-2175

www.dedicated.care/jacksonville-senior-directory
► see our ad page 81

**FOOD, MEALS & NUTRITION
- FOOD EMERGENCY**

The following agencies will assist in providing
food in emergency situations.

CATHOLIC CHARITIES BUREAU

40 East Adams Street, Suite 320 - 32202
904-354-4846 ext. 221
www.ccbjax.org/food-assistance

Hours of Operation:

Opens Wednesday & Friday at 8:30 a.m.
Provides items from the food pantry once
every three months per family. No appointment
necessary. Please bring a picture ID.

**DOWNTOWN ECUMENICAL SERVICES
COUNCIL**

215 North Ocean Street - 32202
904-358-7955
www.descjax.org/assistance-services/get-groceries

Hours of Operation:

Monday, Wednesday & Friday 9 a.m. - 12 p.m.
Provides groceries once every 30 days per
household. DESC requires proof of housing and
IDs for members of the household.

MANDARIN PRESBYTERIAN CHURCH***Daily Bread Food Pantry***

11844 Mandarin Road - 32223

904-680-9944**Hours of Operation:**

Tuesday 4:30 p.m. - 6 p.m.

Participants may visit once every two weeks.

No one is turned away on the first visit.

SALVATION ARMY FOOD PANTRY

140 North Davis Street - 32204

904-355-5239

The Salvation Army operates a Senior Food Pantry that provides low-income seniors with supplemental groceries to ensure they won't go hungry before their next monthly income is received.

ST. JOSEPH'S CATHOLIC CHURCH**MANDARIN FOOD BANK**

11730 Old St. Augustine Road - 32258

904-292-1675**Hours of Operation:**

Monday, Wednesday, Friday 9 a.m. - 11:30 a.m.

Serving those in the Mandarin community regardless of religious affiliation.

UNITED COMMUNITY OUTREACH**MINISTRY EMERGENCY SERVICES****(UCOM)**

3349 St. Augustine Road - 32207

904-396-2401www.ucomjax.org**Hours of Operation:**

Monday - Thursday 9:30 a.m. - 12:30 p.m.

Provides food assistance to needy persons in the Southside area, serving ZIP codes 32205, 32207, 32216, 32217, 32246, 32256 and 32257.

ARLINGTON PRESBYTERIAN CHURCH

1351 Sprinkle Drive - 32211

904-743-1211**ISLE OF FAITH UNITED METHODIST CHURCH**

1821 San Pablo Road South - 32224

904-221-1700**LUTHERAN SOCIAL SERVICES OF NORTHEAST FLORIDA, INC.**

4615 Philips Highway - 32207

904-448-5995**NORTHEAST FLORIDA AREA ON AGING, INC.**

10688 Old St. Augustine Road - 32257

904-391-6699**RIVERSIDE PRESBYTERIAN CHURCH**

849 Park Street - 32204

904-355-4585

GERIATRIC CONSULTING & SERVICES

AGEWELL CENTER FOR HEALTH

841 Prudential Drive, 1st Floor, Suite 180

Jacksonville, FL 32207

904-202-4243

700 3rd Street, Suite 102

Neptune Beach, FL 32266

904-202-4243

98 Nocatee Village Drive

Ponte Vedra, FL 32081

904-202-4243www.baptistjax.com/agewell

➤ see our ad page 1

FOOD, MEALS & NUTRITION
- MEALS ON WHEELS

The Meals on Wheels program delivers meals to the homebound Monday through Friday; however, some provide service seven days a week. Call providers for additional information.

AGING TRUE SENIOR SERVICES

4250 Lakeside Drive, Suite 116 - 32210

904-807-1203**FEEDBACK**

Has your listing information changed?

Have suggestions for next year's guide?

Please fill out the **Evaluation Form** found on page 112.

HEALTH

DUVAL COUNTY HEALTH DEPARTMENT ADMINISTRATIVE OFFICE

921 North Davis Street - 32209

904-253-1000

<https://duval.floridahealth.gov>

The health department provides the highest quality clinical care at convenient locations throughout Duval County.

Breast and Cervical Cancer Program

904-253-1610

Diabetes Education & Awareness

904-253-2639

Nutrition & Chronic Disease Prevention

904-253-1500

Vital Statistics Birth and Death Certificates

904-253-1620

DUVAL COUNTY HEALTH DEPARTMENT CENTRAL HEALTH PLAZA COMPREHENSIVE CARE CENTER

515 West 6th Street - 32206

904-253-1040

<https://duval.floridahealth.gov>

This location provides the following services:

Testing, Counseling and Primary Care for HIV/AIDS and STDs, Overseas Travel Immunization, Refugee Health Screenings and Travel Medicine Center, Financial Eligibility/Social Services, Medicaid Information, and the Center for Specialized Pulmonary Services (Tuberculosis Care).

DUVAL COUNTY HEALTH DEPARTMENT IMMUNIZATION CENTER

515 West 6th Street - 32206

904-253-1420

<https://duval.floridahealth.gov>

HEALTH CENTER LOCATIONS

DUVAL COUNTY HEALTH DEPARTMENT HEALTH CENTERS *Center for Specialized Pulmonary Services*

515 West 6th Street - 32206

904-253-1070

Center for Women and Children at Central Health Plaza (Children & Women's Services)

515 West 6th Street - 32206

904-253-1080

Children's Dental Center at North Point

3416 Moncrief Road - 32209

904-253-1783

Comprehensive Care Center

515 West 6th Street - 32206

904-253-1040

Immunization Center

515 West 6th Street - 32206

904-253-1420

South Jacksonville Family Health Center (Children & Women's Services)

3225 University Boulevard South,
Suite 101 - 32216

904-253-2555

Wesconnett WIC and Nutrition Services

5917 105th Street - 32244

904-253-1500

Westside Health Services (Dental Services)

120 King Street - 32204

904-253-1680

<https://duval.floridahealth.gov>

HEALTH INSURANCE - COUNSELING

SHINE PROGRAM (SERVING HEALTH INSURANCE NEEDS OF ELDERS)

10688 Old St. Augustine Road - 32257

904-391-6600

888-242-4464 Toll-Free

www.myeldersource.org

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

Specially trained volunteers can assist with your Medicare, Medicaid and other health insurance questions by providing free and unbiased one-on-one counseling and information. There are ways to potentially lower Medicare costs for low-income individuals. Our trained SHINE volunteers are available to assist you by calling ElderSource at the number listed above.

HEALTH INSURANCE - MEDICAID/MEDICARE

FLORIDA MEDICARE CONTRACTOR (CARRIER AND INTERMEDIARY) FIRST COAST SERVICE OPTIONS, INC. (FCSO)

www.fcso.com

Medicare Information and Questions:

- Call **800-633-4227**. This toll-free helpline is available 24 hours a day, seven days a week to answer your questions. You can speak to a Customer Service Representative in English or Spanish. TTY users should call **877-486-2048**.
- Look at www.medicare.gov, Medicare's official consumer website. You can find the most up-to-date Medicare information and answers to your questions anytime.
- Medicare and You 2024, the official government handbook with important information about new changes to Medicare, your Medicare benefits, choosing a health plan that's right for you and other helpful information, can be found at www.medicare.gov/medicare-and-you.

MEDICAID AREA OFFICE (AHCA)

Area Four

921 North Davis Street, Building A,
Suite 115 - 32209

904-798-4201

888-419-3456 Toll-Free

<https://ahca.myflorida.com>

The state agency that administers Florida Medicaid is the Agency for Health Care Administration (AHCA). AHCA provides

information and referral assistance to beneficiaries, as well as technical assistance and policy interpretation to other agencies, medical providers and the general public. AHCA has 11 area offices throughout the state that serve as the local liaisons to providers and beneficiaries. Two basic groups of people are eligible for Medicaid: low-income children and families; and the aged, blind and disabled. Within these two groups, there are several categories of eligibility. In addition to qualifying under one of these two basic groups, an eligible Medicaid beneficiary must meet income and asset limits. These vary by category. The primary categories for Medicaid eligibility include low-income families, disabled people who receive SSI, aged and disabled persons, children in foster care and emergency shelters, undocumented immigrants, refugees, the medically needy, Institutional Care and Medicare Expansion.

HEALTH SCREENING

VISION IS PRICELESS, INC.

4615 Philips Highway, Suite 100-A - 32207

904-503-2423

www.visionispriceless.org

Vision is Priceless (VIP) is dedicated to improving the vision health of Florida's First Coast through vision screening for adults and children. VIP provides free vision acuity screenings for about 39,000 children and 3,300 adults each year and provides assistance with follow-up treatment for those in need through our Cared Vision Program. Call our office for a screening near you.



INTRODUCING

FIND-A-DOC

A new feature for the convenience of finding a specific doctor or provider via name, specialty, location or NPI. Visit our website at

www.heritagepublishinginc.com/finddoc



HOME SERVICES - HOME HEALTH CARE AGENCIES		
Name	Address	Phone
A CARE CONNECTION HOME HEALTH	11512 Lake Mead Avenue, Unit 402 - 32256	904-899-5520
A CARING HAND, LLC	9050 Cypress Green Drive, Suite 103 - 32256	904-733-8778
A HELPING HEART & HAND	103 Century 21 Drive, Suite 213 - 32216	904-438-8590
A PLACE AT HOME	4237 Salisbury Road, Building 3, Suite 305 - 32216	904-710-5269
ABILITY IN-HOME CARE	10151 Deerwood Park Boulevard, Building 200, Suite 250 - 32256	904-383-0741
ABSOLUTE CARE HOME HEALTH SERVICES, LLC	1839 Lane Avenue South, Suite 106 - 32210	904-379-1337
ACCENT CARE	1000 Riverside Avenue, Suite 550 - 32204	904-674-0860
AGELESS HOME CARE	12724 Gran Bay Parkway West, Suite 410 - 32258	904-383-0546
AGING TRUE HOME HEALTH	4250 Lakeside Drive, Suite 116 - 32210	904-807-1203
AHP HOME HEALTH CARE, INC.	7737 Lueders Avenue - 32208	904-766-1285
ALL AT HOME HEALTHCARE	9770 Old Baymeadows Road, Suite 133 - 32256	904-551-6942
ALLEGiant HOME CARE	5450 Ramona Boulevard - 32205	904-361-3902
ALWAYS CARING HOME HEALTH	3491 Pall Mall Drive, Suite 105 - 32257	904-606-4006
AMADA SENIOR CARE OF JACKSONVILLE	8833 Perimeter Park Boulevard, Suite 404 - 32216	904-512-7747
AMEDISYS HOME HEALTH	10199 Southside Boulevard, Suite 300 - 32256	904-683-9124

ANGELS OF CARE PEDIATRIC HOME HEALTH	6621 Southpoint Drive North, Suite 120 - 32216	904-683-8666
APEX COMPANION CARE	6621 Southpoint Drive North, Suite 310 - 32216	904-346-3026
APEX HOME HEALTHCARE	2651 Park Street - 32204	904-389-7385
ARCADIA HOME CARE & STAFFING	4244 University Boulevard South, Suite 3 - 32216	904-731-1183
AROSA	3390 Kori Road, Suite 2 - 32257	904-717-3600
ASCENSION AT HOME	7235 Bentley Road, Suite 236 - 32256	904-351-0795
ASSISTING HANDS - JACKSONVILLE BEACHES	263 River Hills Drive, Suite 2 - 32216	904-543-2300
AVEANNA HEALTHCARE	8659 Baypine Road, Building 3, Suite 100 - 32256	904-730-2200
B&E HOME CARE	10752 Deerwood Park Boulevard, Suite 100 - 32256	904-222-0644
BAPTIST HOME HEALTH CARE BY BAYADA	3563 Philips Highway, Building B, Suite 202-B - 32207	904-202-4300
BEACON IN HOME HEALTH, LLC	4237 Salisbury Road, Suite 205 - 32216	904-867-8900
BIOSCRIP INFUSION SERVICES	3986 Boulevard Center Drive, Suite 1 - 32207	904-398-1983
BLACKSTONE HOME HEALTHCARE, LLC	101 Century 21 Drive, Suite 208 - 32216	904-683-1159
BRIGHTSTAR CARE OF EAST JACKSONVILLE/NEPTUNE BEACH	4237 Salisbury Road, Suite 208 - 32216	904-574-8136
BROOKDALE AT HOME JACKSONVILLE	9601 Southbrook Drive, Suite PL-1 - 32256	904-413-0876

BROOKS REHABILITATION HOME HEALTH	6676 Corporate Center Parkway - 32216	904-306-9729
CDH HOME CARE, INC.	4738 Norwood Avenue - 32206	904-924-9200
CENTERWELL HOME HEALTH	10161 Centurion Parkway North, Suite 320 - 32256	904-730-4640
CHOICE MATTERS HOME HEALTHCARE, INC.	4741 Atlantic Boulevard, Suite D - 32207	904-680-1256
CJ'S HOME CARE, LLC	6034 Chester Avenue, Suite 105-A - 32217	904-723-1314
COMFORCARE HOME CARE	9432 Baymeadows Road, Suite 120 - 32256	904-232-4407
COMFORT KEEPERS	12276 San Jose Boulevard, Suite 304 - 32223 9951 Atlantic Boulevard, Suite 220 - 32225	904-230-9220 904-298-2273
COMMUNITY HOSPICE/ALIVIA CARE	4266 Sunbeam Road - 32257	904-268-5200
CONCIERGE CARE	6817 Southpoint Parkway, Suite 1003 - 32216	904-209-9467
CONCIERGE HOME CARE	4655 Salisbury Road, Suite 110 - 32256	904-733-1003
CONFIDENT CARE OF FLORIDA CORP.	9428 Baymeadows Road, Suite 230 - 32256	904-733-1717
CORAM CVS SPECIALTY INFUSION SERVICES	9143 Philips Highway, Suite 300 - 32256	904-363-3089
CORNERSTONE CAREGIVING	1628 San Marco Boulevard, Suite 9 - 32207	904-830-6360
COVENANT HOME HEALTH CARE	3636 University Boulevard South, Suite A-8 - 32216	407-358-3276
CYPRESS VILLAGE	4600 Middleton Park Circle East - 32224	904-223-6100

DILIGENT HOME HEALTH CARE	5757 Booth Road, Building 100 - 32207	904-425-1414
ELITE HOME HEALTH, LLC	200 West Forsyth Street, Suite 1130 - 32202	904-374-7307
ENHABIT HOME HEALTH JACKSONVILLE	9143 Philips Highway, Suite 535 - 32256	904-296-1913
EXCELLSIOR HOME CARE	11437 Central Parkway, Suite 106 - 32224	904-203-1323
FLETCHER'S HOME CARE, INC.	12443 San Jose Boulevard, Suite 501 - 32223	904-288-6036
GOOD NEWS HOME HEALTH SERVICES, LLC, THE	6034 Chester Avenue, Suite 207-A - 32217	850-284-4660
GRANNY NANNIES OF JACKSONVILLE	8130 Baymeadows Circle West, Suite 110 - 32256	904-731-2100
HARMONYCARES MEDICAL GROUP	4348 Southpoint Boulevard, Suite 100 - 32216	904-281-1915
HCA FLORIDA HEALTHCARE AT HOME	7411 Fullerton Street, Suite 106 - 32256	904-355-2991
HOME FIRST HOME HEALTH CARE, LLC	101 Century 21 Drive, Suite 210-A - 32216	904-725-6766
HOME HELPERS HOME CARE	6501 Arlington Expressway, Suite B-166 - 32211	904-447-5288
HOME INSTEAD SENIOR CARE	9191 RG Skinner Parkway, Suite 803 - 32256	904-299-6847
HEMECARE DIMENSIONS	8380 Baymeadows Road, Suite 12 - 32256	904-379-1299
HOMELIFE PERSONAL CARE, LLC	2535 University Boulevard West - 32217	904-646-8993
INTERIM HEALTHCARE OF JACKSONVILLE	6950 Philips Highway, Suite 3 - 32216	904-448-1133
JOYAL HEALTH CARE SERVICES, INC.	9905 Old St. Augustine Road, Suite 503 - 32257	904-448-1025

JUST FOR LOVE FAMILY CARE, LLC	6010 Du Clay Road - 32244	904-480-8164
MAXIM HEALTHCARE SERVICES, INC.	7775 Baymeadows Road, Suite 200 - 32256	904-396-2199
MEDICAL SERVICES OF AMERICA HOME HEALTH	3589 Cardinal Point Drive, Suite 2 - 32257	904-998-4408
MEGA NURSING SERVICES, INC.	1626 Camden Avenue - 32207	904-396-4908
NURSESPRING OF JACKSONVILLE, LLC	10024 San Jose Boulevard - 32257	904-346-0500
OPTUM INFUSION PHARMACY	9655 Florida Mining Boulevard West, Suite 411 - 32257	904-652-1990
PASSIONATE HANDS HOME CARE AGENCY, LLC	9362 Arbor Glen Lane - 32208	904-532-2984
PASSIONATE HANDS, LLC	3119 Spring Glen Road, Suite 103 - 32207	904-999-8528
PEOPLE 1ST HOME CARE	11555 Central Parkway, Suite 804 - 32224	904-361-3782
PHENOMENAL HEALTHCARE	6815 Atlantic Boulevard, Suite 3 - 32211	904-438-5837
PRECISE HOME CARE	8659 Baypine Road, Building 3, Suite 200 - 32256	904-448-8670
RIGHT AT HOME	10175 Fortune Parkway, Suite 202 - 32256	904-201-3566
RIVER CITY HOME HEALTH	6100 Greenland Road, Suite 602 - 32258	904-418-7900
RIVER GARDEN HEBREW HOME	11401 Old St. Augustine Road - 32258	904-288-7851
SANTE HOME HEALTHCARE	3830 Crown Point Road, Suite A-2 - 32257	904-683-7495

SENIOR HELPERS OF NORTH COAST FLORIDA	8833 Perimeter Park Boulevard, Suite 602 - 32216	904-479-1631
SENIORS HELPING SENIORS	2021 Art Museum Drive, Suite 115 - 32207	904-525-7236
SOUTHEAST HOMECARE	4348 Southpoint Boulevard, Suite 311 - 32216	904-717-9960
SUWANNEE MEDICAL PERSONNEL	1460 Cassat Avenue, Suite A - 32205	904-384-4402
SYNERGY HOMECARE	3761 San Jose Place, Suite 20 - 32257	904-783-7070
T.E.H.C., LLC	7899 Baymeadows Way, Suite 100 - 32256	904-722-1112
TEAM SELECT HOME CARE	9250 Baymeadows Road, Suite 450 - 32256	904-730-9580
THERAPYCARE HOME HEALTH, LLC	700 3rd Street, Suite 202 Neptune Beach, FL 32266	904-246-3436
TRILOGY HOME HEALTHCARE	12740 Gran Bay Parkway West, Suite 2400 - 32258	904-229-0510
UF HEALTH HOME CARE - JACKSONVILLE	580 West 8th Street, Tower II, 9th Floor, Suite 9009 - 32209	904-244-9900
UNDERHILL STAFFING, INC.	3515 Hendricks Avenue - 32207	904-396-7553
VISITING ANGELS	4250 Lakeside Drive, Suite 210 - 32210 3733 University Boulevard West, Suite 212 - 32217	904-302-7560 904-394-3203
VITALCARING GROUP	10250 Normandy Boulevard, Suite 502 - 32221	904-693-4516
WELCOME HOMECARE	9570 Regency Square Boulevard - 32225	888-446-1561

HOME SERVICES - RESPITE SERVICES

Respite is a service that provides families of homebound elderly individuals with a break from their responsibilities as caregivers. The purpose is to provide in-home assistance in order to give caregivers needed relief, which may increase their ability to continue to care for a homebound elder without jeopardizing their own mental or physical health. Fully trained, stipend and non-stipend volunteers are available to provide respite for weekdays, evenings and weekends. They are also available for holidays, birthdays, anniversaries, other special events and caregiver training sessions. For further information, call the Independent Living Program.

CAREGIVING.COM

www.caregiving.com

The website offers insights, information and inspiration to help family caregivers. Meet other family caregivers in a similar situation, start your own blog or take a quick game break.

HOSPICE & PALLIATIVE CARE

Hospice is provided in a terminally ill patient's place of residence, a hospital or a hospice facility. Hospice is a program that consists of pain control, counseling, nursing and other services for a terminally ill patient and their family members. A hospice staff is trained in assisting patients with end-of-life care. Hospices are licensed and inspected by the state of Florida.

COMMUNITY HOSPICE & PALLIATIVE CARE

4266 Sunbeam Road - 32257

904-268-5200

HAVEN HOSPICE

9143 Philips Highway, Suite 480 - 32256

904-733-9818

HEARTLAND HOSPICE

8130 Baymeadows Way West,
Suite 201 - 32256

877-329-0103

VITAS HEALTHCARE

7406 Fullerton Street, Suite 105 - 32256

904-802-6800

HOSPITALS

ASCENSION ST. VINCENT'S RIVERSIDE

1 Shircliff Way - 32204

904-308-7300

ASCENSION ST. VINCENT'S SOUTHSIDE

4201 Belfort Road - 32216

904-296-3700

BAPTIST MEDICAL CENTER BEACHES

1350 13th Avenue South

Jacksonville Beach, FL 32250

904-627-2900

BAPTIST MEDICAL CENTER CLAY

1771 Baptist Clay Drive

Fleming Island, FL 32003

904-516-1000

**BAPTIST MEDICAL CENTER
JACKSONVILLE/BAPTIST HEART
HOSPITAL**

800 Prudential Drive - 32207

904-202-2000

BAPTIST MEDICAL CENTER SOUTH

14550 Old St. Augustine Road - 32258

904-271-6000

**BROOKS REHABILITATION HOSPITAL -
BARTRAM CAMPUS**

6400 Brooks Bartram Drive - 32258

904-809-8080

**BROOKS REHABILITATION HOSPITAL -
UNIVERSITY CAMPUS**

3599 University Boulevard South - 32216

904-345-7600

**ENCOMPASS HEALTH REHABILITATION
HOSPITAL OF JACKSONVILLE**

11595 Burnt Mill Road - 32256

904-596-5033

HCA FLORIDA MEMORIAL HOSPITAL

3625 University Boulevard South - 32216

904-702-6111

MAYO CLINIC HOSPITAL

4500 San Pablo Road South - 32224

904-953-2000**NAVAL HOSPITAL JACKSONVILLE**

2080 Child Street - 32214

904-542-7300**PAM HEALTH SPECIALTY HOSPITAL OF JACKSONVILLE**

4901 Richard Street - 32207

904-425-0500**RIVER POINT BEHAVIORAL HEALTH**

6300 Beach Boulevard - 32216

904-724-9202**UF HEALTH JACKSONVILLE**

655 West 8th Street - 32209

904-244-0411**UF HEALTH NORTH**

15255 Max Leggett Parkway - 32218

904-244-0411**WEKIVA SPRINGS**

3947 Salisbury Road - 32216

904-296-3533

HOTLINE NUMBERS

AGING AND DISABILITY RESOURCE HELPLINE

10688 Old St. Augustine Road - 32257

904-391-6600*Elder HelpLine***904-391-6699****7-1-1 for Hearing Impaired****888-242-4464 Toll-Free****Administrative Hours of Operation:**

Monday - Friday 8 a.m. - 5 p.m.

Elder HelpLine Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

The Aging and Disability Resource Center HelpLine is a statewide network providing supportive services to elders and their caregivers seeking accurate, unbiased information and referrals about social and health services within the community and/or county. Elders, their families, and/or caregivers can access the ADRC HelpLine toll-free by calling **888-242-4464**. An

experienced Information and Referral Specialist is available to answer calls. ElderSource will also assist with SNAP (Supplemental Nutrition Assistance Program), more commonly known as Food Stamps. Customer Service Specialists can also assess eligibility for emergency energy assistance, Medicaid and Long-Term Care benefits and other community resources.

AIDS INFORMATION HOTLINE**800-352-2437 Toll-Free****AL-ANON HOTLINE****904-350-0600****DEPARTMENT OF ELDER AFFAIRS HOTLINE****800-963-5337 Toll-Free****FLORIDA ABUSE HOTLINE****800-962-2873 Toll-Free****GATEWAY CONNECT***Alcohol or Drug Problem***877-389-9966 Toll-Free - 24-Hour Help Line****MEDICARE****800-633-4227 Toll-Free****877-486-2048 TTY****MEDICATION INFORMATION HOTLINE**

655 West 8th Street - 32209

904-244-4700**NARCOTICS ANONYMOUS HOTLINE (SERVING FIRST COAST AREA)****904-723-5683****NATIONAL DOMESTIC VIOLENCE HOTLINE****800-799-7233 Toll-Free****800-787-3224 TTY****NATIONAL EATING DISORDERS ASSOCIATION HELPLINE****800-931-2237 Toll-Free****NATIONAL SEXUAL ASSAULT HOTLINE****800-656-4673 Toll-Free****NATIONAL SUICIDE PREVENTION LIFELINE****800-273-8255 Toll-Free****800-799-4889 TTY**

**U.S. DEPARTMENT OF HEALTH &
HUMAN SERVICES**
877-696-6775 Toll-Free

HOUSING ASSISTANCE

**FIRST COAST LONG-TERM CARE
OMBUDSMAN COUNCIL**

District 5

4161 Carmichael Avenue, Suite 141 - 32207

904-391-3942

<https://ombudsman.elderaffairs.org/>

Advocates for residents in Skilled Nursing
Facilities and Assisted Living Facilities.

Investigates complaints on their behalf and
inspects facilities annually.

**HABIJAX - HABITAT FOR HUMANITY OF
JACKSONVILLE, INC.**

40 East Adams Street, Suite 200 - 32202

904-798-4529

www.habijax.org

HabiJax works to eliminate substandard
housing in Jacksonville by building high-quality,
affordable housing that enhances
neighborhoods and communities. Call today to
see if you qualify to purchase a new HabiJax
home! Volunteers and donations are also always
needed.

**JACKSONVILLE URBAN LEAGUE
HOUSING INITIATIVES & COUNSELING
PROGRAM**

Suzanne Pickett, Coordinator

903 West Union Street - 32204

904-723-4007

Provides free first-time homebuyer education
and financial literacy classes, budget counseling,
delinquent mortgage counseling and reverse
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904-559-1844

6841 Blanding Boulevard

Jacksonville, FL 32244

904-862-2175

www.dedicated.care/jacksonville-senior-directory

► see our ad page 81

PHYSICIANS & SURGEONS - SLEEP MEDICINE - MD/DO

FIRST COAST CARDIOVASCULAR INSTITUTE, PA

Hamdani, Irram, MD

Salah, Jack, MD, FCCP

Thielemann, Daniel, MD

3599 University Boulevard South, Suite 901

Jacksonville, FL 32216

904-398-6971

3890 Dunn Avenue, Suite 203

Jacksonville, FL 32218

904-493-3333

7011 AC Skinner Parkway

Jacksonville, FL 32256

904-493-3333

9759 San Jose Boulevard, Suite 2

Jacksonville, FL 32257

904-493-3333

1681 Eagle Harbor Parkway East, Suite B

Fleming Island, FL 32003

904-644-0092

www.firstcoastcardio.com

➤ **see our Inside Front Cover**

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WJCT PUBLIC MEDIA

100 Festival Park Avenue

Jacksonville, FL 32202

904-358-6308

www.wjct.org/rrs

Broadcasts 24 hours a day - local, regional and national news, literature, drama, obituaries, and magazine and newspaper articles, as well as other vital information to people in Northeast Florida who are unable to use printed material. Any person with visual or physical impairments that prevent them from using ordinary printed material are eligible to receive a radio receiver. The service is free. However, donations are greatly appreciated. Local content is read by local volunteers and volunteers are welcome to audition to be a reader.

➤ **see our ad page 101**

RECREATION

JEWISH COMMUNITY ALLIANCE

8505 San Jose Boulevard - 32217

904-730-2100

www.jcajax.org

YMCA

Baptist North

11236 Baptist Health Drive - 32218

904-592-9622

Brooks Family YMCA

10423 Centurion Parkway North - 32256

904-854-2000

Johnson Family YMCA

5700 Cleveland Road - 32209

904-765-3589

Williams Family YMCA

10415 San Jose Boulevard - 32257

904-292-1660

Winston Family YMCA

221 Riverside Avenue - 32202

904-355-1436

www.fcymca.org

REHABILITATION SERVICES - SHORT TERM

NORTH BANK CENTER FOR REHABILITATION AND HEALING

333 East Ashley Street

Jacksonville, FL 32202

904-798-5300

www.cathedralcarejax.com

FEEDBACK

Has your listing information changed?

Have suggestions for next year's guide?

Please fill out the **Evaluation Form** found on page 112.

RELIGIOUS ORGANIZATIONS

Main organizations for each religion.
Please call or visit the website listed
to find a place of worship.

AFRICAN METHODIST EPISCOPAL CHURCH

11th Episcopal District Office

101 East Union Street, Suite 301 - 32202

904-355-8262

www.ame11th.org

BUCKMAN BRIDGE UNITARIAN UNIVERSALIST CHURCH

8447 Manresa Avenue - 32244

904-276-3739

www.bbuuc.org

CATHOLIC DIOCESE OF ST. AUGUSTINE

11625 Old St. Augustine Road - 32258

904-262-3200

www.dosafl.com

EPISCOPAL DIOCESE OF FLORIDA, THE

325 North Market Street - 32202

904-356-1328

www.diocesefl.org

FLORIDA BAPTIST CONVENTION

6850 Belfort Oaks Place - 32216

904-396-2351

www.flbaptist.org

FLORIDA CONFERENCE OF THE UNITED METHODIST CHURCH, THE

North District Office

1415 LaSalle Street - 32207

904-396-3026

www.flumc.org

FLORIDA JACKSONVILLE MISSION OF THE MORMON CHURCH

8663 Baypine Road, Suite 102 - 32256

386-462-0956

www.lds.org

HINDU SOCIETY OF NORTH EAST FLORIDA

4968 Greenland Road - 32258

904-268-7630

www.hsnef.org

ISLAMIC CENTER OF NORTHEAST FLORIDA, INC.

2333 St. Johns Bluff Road South - 32246

904-646-3462

www.icnef.org

JEWISH FEDERATION OF JACKSONVILLE

8505 San Jose Boulevard - 32217

904-448-5000

www.jewishjacksonville.org

MAITREYA KADAMPA BUDDHIST CENTER

8400 Baymeadows Way, Suite 7 - 32256

904-222-8531

www.meditationinjacksonville.org

PRESBYTERY OF ST. AUGUSTINE OF THE PRESBYTERIAN CHURCH

1937 University Boulevard West - 32217

904-733-8277

www.staugpres.org

RESPIRE CARE - SHORT TERM

CAMELLIA AT DEERWOOD

10061 Sweetwater Parkway

Jacksonville, FL 32256

904-519-1034

www.camelliaatdeerwood.com

➤ see our ad page 47

FEEDBACK

Has your listing information changed?

Have suggestions for next year's guide?

Please fill out the **Evaluation Form** found
on page 112.

RETIREMENT & LIFE CARE COMMUNITIES & HOMES


**PABLO
HAMLET**

1600 Shetter Avenue
Jacksonville Beach, FL 32250
904-241-5207
1-800-955-8771 /TTY

- **104 Newly Renovated One & Two Bedroom Apartments**
- **HUD Subsidy Available for Qualified Applicants**

50 New Affordable One Bedroom Apartments
www.pablohamlet.com




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& SUITES**

115 South Third Street
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904-249-3866
1-800-955-8771 /TTY

- **Efficiencies & One Bedroom Apartments**
- **Utilities Included**
- **HUD Subsidy Available on Some Apartments for Qualified Applicants**

A Senior Apartment Community at the Beach for 50 years
www.pablotowers.com




**National Church Residences
PSI MANDARIN CENTER**

A Commitment to Quality, Affordable Housing
One-Bedroom Floor Plan • 24hr Emergency Maintenance • Emergency Call System
Elevator • Service Coordinator • Picnic Area
Community Room • Library
62+ / Disabled 18 and over
904.268.6511
3933 Pritmore Rd. • Jacksonville, FL 32257
www.nationalchurchresidences.org
TDD/TTY Florida Relay 711





**ASHLEY SQUARE
APARTMENTS**

650 N. Newnan Street
Jacksonville, FL 32202
904-503-4573
Fax: 904-619-5702
Ashleysquare@carlertmgmt.com
www.ashley-square.com

- **For 62 Years of Age or Older**
- **Newly Constructed Apartment Homes**
- **Fitness Center**
- **Enclosed Secured Parking**
- **Library**
- **Computer Lab**
- **Conference Room**
- **Activity Room with Pool Table and Card Tables**
- **Large-Screen TVs**
- **On-Site Laundry for Each Residential Floor**




Planned senior retirement communities offer a range of options and services for seniors desiring a leisurely, hassle-free lifestyle. Maintenance, housekeeping, social programs, transportation, central dining facilities, security and a caring staff are just some of the helpful services that may be included. Choose among single-family homes in rural settings, standard apartment complexes, high-rises with breathtaking views, or apartments nestled among pristine golf courses. Each Retirement & Life Care Community & Home listing is numbered and has a corresponding pinpoint on the map on page 91.

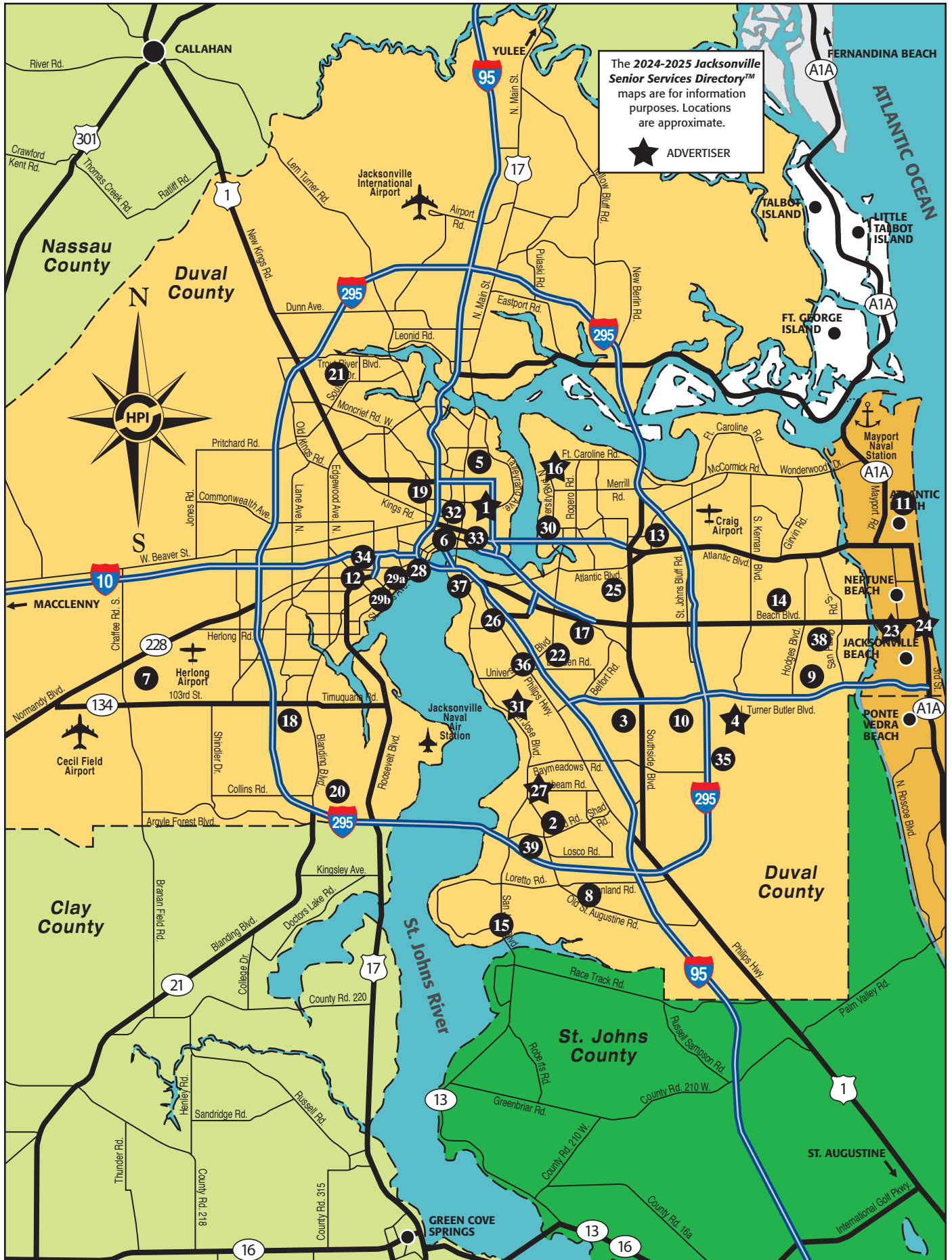
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RETIREMENT & LIFE CARE COMMUNITIES & HOMES

★ 1	ASHLEY SQUARE APARTMENTS 650 North Newnan Street Jacksonville, FL 32202 904-503-4573 www.ashley-square.com ► see our ad page 89	8	COVES AT RIVER GARDEN, THE 11501 Old St. Augustine Road - 32258 904-292-2683
2	AUGUSTINE LANDING 10141 Old St. Augustine Road - 32257 904-329-7219	9	CYPRESS VILLAGE 4600 Middleton Park Circle East - 32224 904-223-6100
3	BROOKDALE SOUTHSIDE 9601 Southbrook Drive - 32256 904-413-0876	10	DISCOVERY VILLAGE AT DEERWOOD 10660 Validus Drive - 32256 904-544-8220
★ 4	CAMELLIA AT DEERWOOD 10061 Sweetwater Parkway Jacksonville, FL 32256 904-519-1034 www.camelliaatdeerwood.com ► see our ad page 47	11	FLEET LANDING 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 904-246-9900 ext. 1131
5	CAROLINE OAKS 5175 North Main Street - 32208 904-559-2059	12	FLORIDA CHRISTIAN APARTMENTS 1115 Edgewood Avenue South - 32205 904-381-4800
6	CATHEDRAL RESIDENCES A SENIOR COMMUNITY 601 North Newnan Street - 32202 904-798-5360	13	FOUNTAINS AT MILL COVE, THE 9960 Atrium Way - 32225 904-724-4726
7	CECIL PINES ADULT LIVING COMMUNITY 6008 Lake Cove Avenue - 32221 904-771-8839	14	GRAND LIVING AT TAMAYA 3270 Tamaya Boulevard - 32246 904-410-8500



15	HARBORCHASE OF MANDARIN 12350 San Jose Boulevard - 32223 904-580-7676	21	MORRIS MANOR 9050 Norfolk Boulevard - 32208 904-764-3252
	 <p>Spacious Efficiencies & One Bedroom Apartments Available Convenient to Shopping • Planned Activities • Onsite Service Coordinators Individually Controlled Heat and A/C • Group Outings • HUD Subsidized Hurley.....3333 University Blvd. N. - 32277....904-744-6022 San Jose.....3630 Galicia Rd. - 32217.....904-739-0555 TTY Florida Relay Center.....711 1-800-955-8771</p>	22	MOUNT CARMEL GARDENS APARTMENTS 5846 Mount Carmel Terrace - 32216 904-733-6696
★16	HURLEY APARTMENTS 3333 University Boulevard North Jacksonville, FL 32277 904-744-6022	★23	PABLO HAMLET 1600 Shetter Avenue Jacksonville Beach, FL 32250 904-241-5207 www.pablohamlet.com ► see our ad page 89
17	MADISON MANOR 7400 Hogan Road - 32216 904-721-9555	★24	PABLO TOWERS 115 South Third Street Jacksonville Beach, FL 32250 904-249-3866 www.pablotowers.com ► see our ad page 89
18	MARCIS POINTE 6734 103rd Street - 32210 904-778-0030	25	PEYTON RIDGE 1800 Corporate Square Boulevard - 32216 904-559-2058
19	MARY EAVES 1250 16th Street West - 32209 904-630-7799	26	PHILIPS POINTE APARTMENTS 3465 Philips Highway - 32207 904-399-5065
20	MEETINGHOUSE AT COLLINS COVE, THE 5400 Collins Lake Drive - 32244 904-215-8686	★27	PSI MANDARIN CENTER 3933 Pritmore Road Jacksonville, FL 32257 904-268-6511 7-1-1 for Hearing Impaired www.nationalchurchresidences.org ► see our ad page 89

28	RIVERSIDE PARK APARTMENTS 750 Oak Street - 32204 904-356-9884	34	SUNDALE MANOR 3505 Corby Street - 32205 904-381-4817
29a 29b	RIVERSIDE PRESBYTERIAN RESIDENCES 1045 Oak Street - 32204 904-353-6111 2020 Park Street - 32204 904-388-9376	35	SWEETWATER BY DEL WEBB 9039 Del Webb Parkway - 32256 904-519-6673
30	RIVERTON TOWER 5353 Arlington Expressway - 32211 904-743-5090	36	TAYLOR RESIDENCES 6601 Chester Avenue - 32217 904-636-0313
31	SAN JOSE APARTMENTS 3630 Galicia Road Jacksonville, FL 32217 904-739-0555	37	TOWERS OF JACKSONVILLE, THE 1400 LeBaron Avenue - 32207 904-398-3406
32	SENIOR CITIZEN VILLAGE 801 West 4th Street, Building 18 - 32209 904-359-0907	38	WINDSOR POINTE OF JACKSONVILLE 4060 San Pablo Parkway - 32224 904-490-6300
33	STEVENS DUVAL APARTMENTS 601 North Ocean Street - 32202 904-358-8872	39	WYNDHAM LAKES 10660 Old St. Augustine Road - 32257 904-875-8325

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841 Prudential Drive, 1st Floor, Suite 180
Jacksonville, FL 32207

904-202-4243

700 3rd Street, Suite 102
Neptune Beach, FL 32266

904-202-4243

98 Nocatee Village Drive
Ponte Vedra, FL 32081

904-202-4243

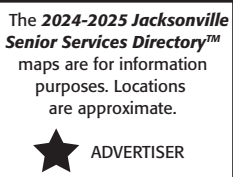
www.baptistjax.com/agewell

► see our ad page 1

SKILLED NURSING FACILITIES

Skilled Nursing Facilities are residences that provide meals, recreational activities, nursing, custodial assistance and rehabilitative care to those with illnesses, injuries or functional disabilities. Skilled Nursing Facilities (SNF) and Skilled Nursing Units (SNU) are the two main types of nursing homes in Florida. A SNF is a free-standing facility while a SNU is a hospital-based facility. SNFs are licensed and inspected by the state of Florida and SNUs are licensed as part of a hospital. **First Coast Long-Term Care Ombudsman Council, District 5**
4161 Carmichael Avenue, Suite 141 - 32207, **904-391-3942**. Advocates for residents in Skilled Nursing Facilities and Assisted Living Facilities, investigates complaints on their behalf and inspects facilities annually. For approximate locations of Skilled Nursing Facilities, see map with corresponding pinpoints on page 95.

1	ASCENSION LIVING ST. CATHERINE LABOURÉ PLACE 1750 Stockton Street - 32204 904-308-4700	7	CYPRESS VILLAGE 4600 Middleton Park Circle East - 32224 904-507-4962
2	ASPIRE AT JACKSONVILLE 4101 Southpoint Drive East - 32216 904-296-6800	8	DOLPHIN POINTE HEALTH CARE CENTER 5355 Dolphin Point Boulevard - 32211 904-914-8801
3	AVANTÉ VILLA AT JACKSONVILLE BEACH, INC. 1504 Seabreeze Avenue Jacksonville Beach, FL 32250 904-222-6675	9	FIRST COAST HEALTH & REHABILITATION CENTER 7723 Jasper Avenue - 32211 904-725-8044
4	BROOKS REHABILITATION - BARTRAM CROSSING 6209 Brooks Bartram Drive - 32258 904-528-3000	10	FLEET LANDING 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 904-246-9900 ext. 7750
5	BROOKS REHABILITATION - UNIVERSITY CROSSING 6210 Beach Boulevard - 32216 904-345-8100	11	FOUNTAINS AT MILL COVE, THE 9960 Atrium Way - 32225 904-724-4726
6	CEDAR HILL NURSING AND REHABILITATION CENTER 5888 Blanding Boulevard - 32244 904-772-1220	12	FOURAKER HILLS REHAB AND NURSING CENTER 1650 Fouraker Road - 32221 904-786-8668



13	HARTS HARBOR HEALTH CARE CENTER 11565 Harts Road - 32218 904-751-1834	21	OPIS RIVERWOOD CENTER 2802 Parental Home Road - 32216 904-721-0088
14	JACKSONVILLE CENTER FOR REHABILITATION AND HEALTHCARE 5377 Moncrief Road - 32209 904-768-1506	22	PALM GARDEN OF JACKSONVILLE 5725 Spring Park Road - 32216 904-733-6954
15	JACKSONVILLE NURSING AND REHAB CENTER 4134 Dunn Avenue - 32218 904-766-2297	23	PARK RIDGE NURSING CENTER 730 College Street - 32204 904-358-6711
16	JACKSONVILLE REHABILITATION AND NURSING 2061 Hyde Park Road - 32210 727-863-3100	24	PAVILION AT JACKSONVILLE, THE 1771 Edgewood Avenue West - 32208 904-766-7436
17	LAKESIDE NURSING AND REHABILITATION CENTER 11411 Armsdale Road - 32218 904-714-3793	25	REGENTS PARK OF JACKSONVILLE 8700 AC Skinner Parkway - 32256 904-642-7300
18	LANIER REHABILITATION CENTER 12740 Lanier Road - 32226 904-757-0600	26	RIVER CITY REHAB CENTER 15480 Max Leggett Parkway - 32218 904-443-9635
19	LIFE CARE CENTER OF JACKSONVILLE 4813 Lenoir Avenue - 32216 904-332-4546	27	RIVER GARDEN HEBREW HOME FOR THE AGED 11401 Old St. Augustine Road - 32258 904-260-1818
★ 20	NORTH BANK CENTER FOR REHABILITATION AND HEALING 333 East Ashley Street Jacksonville, FL 32202 904-798-5300 www.cathedralcarejax.com	28	RIVERWOOD CENTER 2802 Parental Home Road - 32216 904-721-0088

29	SAN JOSE HEALTH AND REHABILITATION CENTER 9355 San Jose Boulevard - 32257 904-739-0877	33	VIVO HEALTHCARE NORMANDY 8495 Normandy Boulevard - 32221 904-783-3749
30	SHANDS JACKSONVILLE MEDICAL CENTER 655 West 8th Street - 32209 904-244-8675	34	VIVO HEALTHCARE UNIVERSITY 3648 University Boulevard South - 32216 904-733-7440
31	TAYLOR CARE CENTER 6535 Chester Avenue - 32217 904-731-8230	35	WOODLAND GROVE HEALTH AND REHABILITATION CENTER 4325 Southpoint Boulevard - 32216 904-245-7620
32	TERRACE OF JACKSONVILLE, THE 10680 Old St. Augustine Road - 32257 904-268-4953	<i>All information is accurate at the time of publication.</i>	

SOCIAL SECURITY

SOCIAL SECURITY ADMINISTRATION

Jacksonville North Social Security Office

1685 Dunn Avenue - 32218

866-635-0789 Toll-Free

Jacksonville Social Security Office

7185 Bonneval Road, Suite 1 - 32256

877-409-8424 Toll-Free

www.ssa.gov

TELEPHONE EQUIP-HARD OF HEARING & SPEECH IMPAIRED

FLORIDA TELECOMMUNICATIONS

RELAY, INC. - FTRI

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Tallahassee, FL 32301

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888-447-5620 (TTY) Toll-Free

850-656-1414 (Voice)

FTRI distributes **FREE** amplified telephones, amplifiers, signalers, and other specialized telecommunications equipment to qualified Florida residents over the age of 3, regardless of income or insurance status. Easy-to-use, hearing aid-compatible options available for both cell phones, and landlines. We serve the entire state of Florida, and there is never a charge for our services. Apply online at www.ftri.org/free.

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TRANSPORTATION

DEDICATED SENIOR MEDICAL CENTER

8000-2 Lem Turner Road
Jacksonville, FL 32208

904-539-8200

Fax: 904-539-8229

3059 Edgewood Avenue West
Jacksonville, FL 32209

904-647-3180

3614 Blanding Boulevard
Jacksonville, FL 32210

904-419-7100

1220 University Boulevard North
Jacksonville, FL 32211

904-490-8700

9422 Arlington Expressway
Jacksonville, FL 32225

904-559-1844

6841 Blanding Boulevard
Jacksonville, FL 32244

904-862-2175

www.dedicated.care/jacksonville-senior-directory

► see our ad page 81

UTILITIES - ELECTRIC

BEACHES ENERGY SERVICES

Jacksonville Beach City Hall

11 3rd Street North

Jacksonville Beach, FL 32250

904-247-6241

www.beachesenergy.com

JEА - CUSTOMER CARE CENTER

21 West Church Street - 32202

904-665-6000

800-683-5542 Toll-Free

800-955-8771 (TDD)

www.jea.com

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D & D GAS

7709 Alton Avenue - 32211

904-725-9144

www.dndgas.com

GRIFFIS GAS

461 Tresca Road - 32225

904-724-4343

<https://griffisgas.com>

SHARP ENERGY

2960 Strickland Street - 32254

904-387-3511

www.sharpenergy.com/jacksonville-florida/

TECO PEOPLES GAS

4040 Philips Highway - 32207

904-739-1211

877-832-6747 Toll-Free

www.peoplesgas.com

UTILITIES - SOLID WASTE & RESOURCE MANAGEMENT

SOUTHLAND WASTE SYSTEMS (SWS)

904-384-2567

WASTE PRO OF FLORIDA (WP)

2940 Strickland Street - 32254

904-731-7288

www.wasteprousa.com

WM

8540 Old Kings Road - 32219

904-421-7373www.wm.com

UTILITIES - TELEPHONE

AT&T CUSTOMER SERVICE**800-288-2020 Toll-Free**www.att.com**COMCAST****800-934-6489**www.xfinity.com**FLORIDA TELECOMMUNICATIONS****RELAY, INC. - FTRI**

1820 East Park Avenue, Suite 101

Tallahassee, FL 32301

800-222-3448 (Voice) Toll-Free**888-447-5620 (TTY) Toll-Free****850-656-1414 (Voice)**

FTRI distributes FREE amplified telephones, amplifiers, signalers, and other specialized telecommunications equipment to qualified Florida residents over the age of 3, regardless of income or insurance status. Easy-to-use, hearing aid-compatible options available for both cell phones, and landlines. We serve the entire state of Florida, and there is never a charge for our services. Apply online at www.ftri.org/free.

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UTILITIES - WATER

BEACHES ENERGY SERVICES***Jacksonville Beach City Hall***

11 3rd Street North

Jacksonville Beach, FL 32250

904-247-6241www.beachesenergy.com**JEA - CUSTOMER CARE CENTER**

21 West Church Street - 32202

904-665-6000**800-683-5542 Toll-Free****800-955-8771 (TDD)**www.jea.com

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DEPARTMENT OF VETERANS AFFAIRS - VOCATIONAL REHABILITATION

7825 Baymeadows Way, Suite 120-B - 32256

904-731-0565**FIVE STAR VETERANS CENTER, INC.**

40 Acme Street - 32211

904-723-5950**JACKSONVILLE VA SOUTHPOINT**

6900 Southpoint Drive North - 32216

904-470-6900**JACKSONVILLE VET CENTER*****Veterans Readjustment Counseling Service***

3728 Philips Highway, Suite 31 - 32207

904-399-8351**VETERANS AFFAIRS OUTPATIENT CLINIC**

1536 North Jefferson Street - 32209

904-475-5800

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Provides a temporary shelter for victims of domestic violence and their children.

Empowerment counseling is offered to resident and nonresident victims and their children to help them take control of their lives.

JUSTICE COALITION, THE

1935 Lane Avenue, Suite 1 - 32210

904-783-6312www.justicecoalition.org

The Justice Coalition is a nonprofit, nonpartisan organization that advocates for innocent victims of violent crimes in Northeast Florida.

**MOTHERS AGAINST DRUNK DRIVING -
NORTHEAST FLORIDA CHAPTER**

9957 Moorings Drive, Suite 101 - 32257

904-388-2455

877-MADD-HELP (6233-4357) Toll-Free

For all victims of drunk drivers. Provides educational programs and promotes safe driving. Volunteers are always needed.

**OFFICE OF THE ATTORNEY GENERAL,
BUREAU OF VICTIM COMPENSATION**

The Capitol, PL-01

Tallahassee, FL 32399-1050

800-226-6667 Toll-Free

www.myfloridalegal.com

Please call the toll-free number or visit the agency website for applications and information.

WOMEN'S CENTER OF JACKSONVILLE

5644 Colcord Avenue - 32211

904-722-3000

www.thewcj.org

VITAL STATISTICS

**DUVAL COUNTY COURTHOUSE CLERK
OF COURTS**

Marriage Licenses

501 West Adams Street, Room 2403 - 32202

1543 Atlantic Boulevard

Neptune Beach, FL 32266

904-255-2000

**DUVAL COUNTY HEALTH
DEPARTMENT OFFICE OF VITAL
STATISTICS**

Birth/Death Certificates &

Marriage/Divorce Records

1217 North Pearl Street - 32202

904-359-6900

Birth/Death Certificates

3255 University Boulevard South,

Suite 100 - 32216

904-253-1620

VOLUNTEER OPPORTUNITIES

ASCENSION ST. VINCENT'S

AUXILIARY AND VOLUNTEER OFFICE

1 Shircliff Way - 32204

904-308-7300

<https://healthcare.ascension.org>

**BEACHES EMERGENCY ASSISTANCE
MINISTRY, THE (BEAM)**

850 6th Avenue, Suite 400 - 32250

904-241-2326

www.jaxbeam.org/volunteer

**CATHOLIC CHARITIES BUREAU
VOLUNTEER PROGRAM**

40 East Adams Street, Suite 320 - 32202

904-354-4846

www.ccbjax.org

CITY RESCUE MISSION, INC.

426 McDuff Avenue South - 32254

904-387-4357

www.crmjax.org

FARM SHARE, INC.

1460 Vantage Way South, Suite 100 - 32218

904-328-6158

<https://farmshare.org>

**GUARDIAN AD LITEM PROGRAM, 4TH
CIRCUIT**

214 North Hogan Street, 6th Floor,

Suite 6004 - 32202

904-255-8440

<https://guardianadlitem.org>

**HABIJAX - HABITAT FOR HUMANITY OF
JACKSONVILLE, INC.**

2404 Hubbard Street - 32206

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www.habijax.org

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904-861-2799

www.hartfelt.org

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904-509-4784

www.seniorsonamission.org

UF HEALTH JACKSONVILLE VOLUNTEER SERVICES

655 West 8th Street - 32209

15255 Max Leggett Parkway - 32218

904-244-4271

www.ufhealthjax.org/volunteer

WOLFSON CHILDREN'S HOSPITAL AUXILIARY

800 Prudential Drive - 32207

904-202-8008

www.wolfsonchildrens.com/about/volunteer

RADIO READING SERVICE

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Jacksonville, FL 32202

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www.wjct.org/rrs

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904-507-4095

ACCESSIBILITY SPECIALISTS, INC.

9556 Historic Kings Road South,

Suite 107 - 32257

904-260-6675

ACTION DISABILITY RESOURCES, INC.

5609 Timuquana Road - 32210

904-777-1979

AMRAMP ACCESSIBILITY

904-424-3331

HOME ABILITY

7660 Phillips Highway, Suite 4 - 32256

904-999-4705

MOBILITY PLUS JACKSONVILLE

5285 Shad Road, Suite 207 - 32257

904-903-7759

MOBILITY WORKS

2727 St. Johns Bluff Road South,

Suite 201 - 32246

904-383-3180

PRESTON HOME MEDICAL EQUIPMENT

6022 Atlantic Boulevard, Suite B - 32211

904-722-1882

When you know your loved one can no longer safely manage living on their own, it might be time to consider looking into assisted living facilities. To help you navigate the vast number of facilities in Jacksonville, there are a few resources that provide additional information you may need. Visit one of the following sites for information on which facilities accept Medicaid, what payment options are available, etc.

www.after55.com | www.assisted-living-directory.com

www.familyassets.com | www.ourparents.com

www.seniorhousing.net | www.seniorlivingfaq.com

www.seniorliving.org

Signs it may be time to consider assisted living for yourself or a loved one:

- Worsening medical conditions
- Money issues
- Isolation
- Messy living space
- Poor hygiene

Heritage Publishing, Inc. publishes a wide range of publications for healthcare professionals, seniors and newcomers. These guides are a widely used resource, referred to daily by physicians, nurses, referral coordinators, case managers, social workers, discharge planners, healthcare facilities, allied health providers, newcomers, seniors, senior caregivers, public libraries, care support centers and other professional services, as well as the general public. To learn more about our books and how you can be a part of them, visit our website at www.heritagepublishinginc.com.

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Our website has a new look. It's easy to navigate and full of optimized features. To learn more about the *Jacksonville Senior Services Directory™* and Find-a-Doc, visit our website **www.heritagepublishinginc.com**.

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Heritage Publishing, Inc. is known for producing a wide variety of high-quality publications throughout Florida and Southeast Georgia. Since 1996, we have produced comprehensive directories, reference and referral guides for senior care, relocation and real estate industries. HPI works with multiple medical societies, as well as city, civic and educational organizations.

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While our publications receive frequent praise, we realize that delivering exceptional quality products would not be possible without our talented staff. Our skilled group of individuals exemplify the highest degree of professionalism to help you properly market your business in our publications. We are excited for you to get to know us!

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Health system ranked No. 1 in Jacksonville; top 50 company in the state Jacksonville, Fla., September 15, 2021 – Baptist

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Baptist Health purchases VyStar

New HealthPlace On Demand app



NOTES

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2024-2025 Jacksonville Senior Services Directory™

Should I ever become unable to make healthcare decisions for myself, it is my wish that the person named below serve as my healthcare surrogate to make healthcare decisions for me:

Name of Surrogate: _____

—

Address: _____

—

City/State/Zip: _____

—

Telephone: _____

—

☐ I understand that this designation will permit my surrogate to provide, withhold or withdraw consent for medical treatment for me, including life-sustaining medical care; and to authorize my admission to or to transfer from a healthcare facility.

☐ I have informed my Designated Healthcare Surrogate of my preferences, and my designated surrogate has agreed to act on my wishes.

☐ I have also completed a Living Will, a copy of which is attached to this form.

Signed this _____ day of _____, _____

Printed Name: _____ Signature: _____

—

Witness Statement: The declarant is personally known to me, and I believe him/her to be of sound mind.

Witness: _____ Witness: _____

*Note: A copy of this form should be given to your physician and the surrogate. The surrogate cannot sign as a witness. Only one witness can be a spouse or blood relative.

CUT HERE

2024-2025 Jacksonville Senior Services Directory™

Declaration made this ____ day of _____, _____. I, _____(name), willfully and voluntarily make known my desire that my dying not be artificially prolonged under the circumstances set forth below, and I do hereby declare:

If at any time I should have a terminal condition and if my attending physician and one other physician have determined that there can be no recovery from such a condition, and that my death is imminent: (Check one or both boxes below)

- ☐ I direct that life-prolonging procedures be withheld or withdrawn when the application of such procedures would serve only to prolong artificially the process of dying, and that I be permitted to die naturally with only the administration of medication or the performance of any medical procedure necessary to provide me with comfort, care, or to alleviate pain.
- ☐ I request that my Designated Healthcare Surrogate, _____(name), make decisions on my behalf concerning the withholding of life-prolonging procedures. (Attach Healthcare Surrogate Designation.)

(Check only one of the boxes below)

- ☐ I want nutrition and hydration (including food and water administered through tubes) to be withheld or withdrawn when it would only serve to artificially prolong the process of dying.
- ☐ I do not want nutrition and hydration (including food and water administered through tubes) to be withheld or withdrawn, even when it would only serve to artificially prolong the process of dying.

In the absence of my ability to give directions regarding the use of such life-prolonging procedures, it is my intention that this declaration be honored by my family and physician as the final expression of my legal right to refuse medical or surgical treatment, and to accept the consequences of such refusal.

If I have been diagnosed as pregnant and this diagnosis is known to my physician, this declaration shall have no force or effect during the course of my pregnancy.

I understand the full meaning of this declaration, and I am emotionally and mentally competent to make this declaration.

Printed Name: _____ Signature: _____

Witness Statement: The declarant is personally known to me, and I believe him/her to be of sound mind.

Witness: _____ Witness: _____

*Note: A copy of this form should be given to your physician and the surrogate. The surrogate cannot sign as a witness. Only one witness can be a spouse or blood relative.

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City of Jacksonville / Duval County Special Medical Needs Registration Form



Personal Enrollment Data

Today's Date: _____

Full Name: _____ Gender: ☐ M ☐ F

Address: _____ Zip Code: _____ DOB: ____/____/____

Phone: _____ Alternate: _____ Email: _____ Age: _____

Weight: _____ lbs. Primary Language: _____ Pets: ☐ Yes ☐ No

Residence Type: ☐ House/Duplex ☐ Mobile Home/Trailer ☐ Apartment/Condo

Living Situation: ☐ Living Alone ☐ With Parents ☐ With Family/Friend

Emergency Contacts:

Name: _____ Relationship: _____ Phone: _____

Name: _____ Relationship: _____ Phone: _____

Special Medical Needs Assessment (Check all that apply):

Mobility <ul style="list-style-type: none"><input type="checkbox"/> I can walk<input type="checkbox"/> Walker/cane<input type="checkbox"/> Wheelchair/scooter<input type="checkbox"/> Bedridden<input type="checkbox"/> Hoyer lift<input type="checkbox"/> Stretcher	Oxygen Dependent <ul style="list-style-type: none"><input type="checkbox"/> Yes <input type="checkbox"/> No	Dialysis Dependent <ul style="list-style-type: none"><input type="checkbox"/> Yes <input type="checkbox"/> No
Electric Dependency <ul style="list-style-type: none"><input type="checkbox"/> O2 concentrator<input type="checkbox"/> CPAP-BiPAP<input type="checkbox"/> Ventilator<input type="checkbox"/> Feeding Pump<input type="checkbox"/> Nebulizer<input type="checkbox"/> Suction<input type="checkbox"/> Refrigerated Medication<input type="checkbox"/> Other: _____	Mental Health/ Behavioral <ul style="list-style-type: none"><input type="checkbox"/> Anxiety/Depression<input type="checkbox"/> Dementia/Alzheimer's<input type="checkbox"/> Psychiatric/Personality Disorder	Dialysis Center Name: _____
	Cognitive/Physical <ul style="list-style-type: none"><input type="checkbox"/> Autism/Developmental Delay<input type="checkbox"/> Speech Impaired<input type="checkbox"/> Vision Impaired<input type="checkbox"/> Hearing Impaired<input type="checkbox"/> Assistance administering medication<input type="checkbox"/> Incontinence<input type="checkbox"/> Open/Healing Wound<input type="checkbox"/> Morbid Obesity (>300 lbs)<input type="checkbox"/> Frail	Other Medical Concerns: _____

Do you have a caregiver who will be with you? ☐ Yes ☐ No (Required for memory impaired clients).

By signing this form, I give my authorization for the medical information contained herein to be released to the county health department, emergency management, local fire districts, and receiving facilities for the purpose of evaluating my needs and providing emergency transportation and sheltering. Records related to registration of disabled citizens are exempt for the provisions of F.S. 118.07(1), Public Records Law. The information contained here will be kept confidential.

Signature of Parent/ Guardian

Date Signed

MAIL to:

Jacksonville Fire & Rescue Department, Emergency Preparedness
Division 515 N. Julia Street, 4th Floor, Jacksonville, Florida 32202
Phone: 904-255-3110

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Other Medical Information:

Other medical problems: _____

Primary Doctor: _____ Telephone: _____

Home Health Agency: _____ Telephone: _____

Pharmacy: _____ Telephone: _____

Dialysis Center Name: _____ Telephone: _____

Health Insurance Provider: _____ Telephone: _____

Home Medical Equipment Provider: _____ Telephone: _____

Allergies: _____

Medications: _____

Consent:

In Case of Emergency, I, _____, authorize rescuers to enter my home.

Printed Name: _____

By signing this form, I, _____, agree that the information stated on this form is accurate and truthful, to the best of my knowledge.

Signature: _____ Date: _____

I do not authorize / I do authorize the release of this form in whole or in part to any third party. Should I fail to make selection, I do not authorize the release of this form.

Person Completing Form (If different from shelteree): _____

Address/Company: _____ Phone: _____

IMPORTANT NOTES:

- In an actual emergency, response agencies will try to provide the necessary assistance, but this cannot always be assured.
- To best guarantee personal safety, individuals should make plans and follow government emergency response guidance.
- The purpose of Special Medical Needs Shelters is to provide **shelter as a last resort**. A personal caregiver should accompany registered Special Medical Needs individuals to a Special Medical Needs shelter.
- Nursing homes have approved plans for evacuation and sheltering of residents that do not include use of Special Medical Needs Shelters. Contact your nursing home if you have questions or for more information.

All information contained in this form is confidential and exempt from disclosure and can be made available only to other emergency response agencies (Section 252.355, Florida Statute).

**MAIL or FAX TO: Jacksonville Fire & Rescue Department, Emergency Preparedness Division
515 N. Julia Street, 4th Floor, Jacksonville, Florida 32202**

Fax: 904-630-0600

Phone: 904-255-3110

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FLORIDA DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
APPLICATION FOR DISABLED PERSON PARKING PERMIT

*****SUBMIT APPLICATION TO YOUR LOCAL COUNTY TAX COLLECTOR'S OFFICE OR LICENSE PLATE AGENCY*****

www.flhsmv.gov/offices/

This form is not valid for more than 12 months from the date of the certifying authority's signature.

Please Print/Type below

APPLICATION BY DISABLED PERSON (See Warning Below)

I certify that I am a person with one of the disabilities listed in section 320.0848, Florida Statutes. I further state that my physician or other certifying practitioner has completed the statement of certification below on my behalf, as required in section 320.0848, Florida Statutes.

Name of Disabled Person as printed on their Florida Driver License or Florida ID Card		Current Disabled Parking Permit Number (if applicable)		Signature of Disabled Person or Guardian of the Disabled Person	
Date of Birth	Sex	Disabled Person's E-mail Address		Disabled Person's Phone Number	Date Signed
Address		City		State	Zip
Florida Driver License or Florida ID Number: (Required for permanent and temporary parking permits unless exception is noted by physician below)				If applicable, check one of the following: <input type="checkbox"/> I am a frequent traveler. <input type="checkbox"/> I am a quadriplegic.	

PHYSICIAN/CERTIFYING PRACTITIONER'S STATEMENT OF CERTIFICATION (See Warning Below)

☐ **TEMPORARY PERMIT:** This is to certify that the applicant named above is a person with a temporary disability (six months or less) that limits or impairs his/her ability to walk or is temporarily sight impaired. Due to the temporary specific disability(ies) checked below (2-8), the disabled person parking permit should be issued from _____ (date) through _____ (date).

☐ **PERMANENT PERMIT:** This is to certify that the applicant named above is legally blind or is a disabled person with a permanent disability (ties) that limits or impairs his/her ability to walk 200 feet without stopping to rest. Specify below (2-8) either legally blind or the specific disability (ties).

DISABILITY TYPE AS DISPLAYED IN FRVIS:

- ☐ 2. Inability to walk without the use of or assistance from a brace, cane, crutch, prosthetic device, or other assistive device, or without assistance of another person. If the assistive device significantly restores the person's ability to walk to the extent that the person can walk without severe limitation, the person is not eligible for the exemption parking permit.
- ☐ 3. The need to permanently use a wheelchair.
- ☐ 4. Restriction by lung disease to the extent that the person's forced (respiratory) expiratory volume for 1 second, when measured by spirometry, is less than one liter or the person's arterial oxygen is less than 60 mm/hg on room air at rest.
- ☐ 5. Use of portable oxygen.
- ☐ 6. Restriction by cardiac condition to the extent that the person's functional limitations are classified in severity as Class III or Class IV according to standards set by the American Heart Association.
- ☐ 7. Severe limitation in a person's ability to walk due to an arthritic, neurological, or orthopedic condition.
- ☐ 8. Legally Blind

WARNING: Any person who knowingly makes a false or misleading statement in an application or certification under section 320.0848, Florida Statutes, commits a misdemeanor of the first degree, punishable as provided in section 775.082 or 775.083, F.S. The penalty is up to one year in jail or a fine of \$1,000 or both.

Certification or License No. (Required) _____ of a Physician, Osteopathic or Podiatric Physician, Chiropractor, Optometrist, Advanced Practice Registered Nurse under the protocol of a licensed physician or a Physician Assistant licensed under Chapter 458 or 459.			LICENSED IN THE STATE OF	
Print/Type Name of Certifying Authority	Business Address	City	State	Zip
Certifying Authority Signature	Date Signed:	(Area Code)Telephone Number		

☐ **SPECIAL EXCEPTION:** The severely disabled applicant named above applying for a permanent placard is unable to obtain a Florida driver license or Identification card. If the Special Exception box is checked, the certifying physician must provide his/her signature and date signed below. If the Special Exception box is checked, one of the conditions in boxes 2-8 above must also be checked.

Certifying Authority Signature:	Date Signed:
---------------------------------	--------------

APPLICATION BY AN ORGANIZATION (See Warning Above)

This is to certify that _____ provides regular transportation service to disabled persons having disabilities that limit or impair their ability to walk or are certified to be legally blind.

Number of Vehicles in fleet for this purpose:	Organization's E-mail Address			
Signature of Organization's Authorized Representative			Date Signed:	
Address:	City:	State:	Zip:	

TAX COLLECTOR USE ONLY

Agency Personnel Processing this Application	County	Agency	Date
--	--------	--------	------

NOTE: For renewals and replacements only, a veteran who has been previously evaluated and certified by the United States Department of Veterans Affairs or any branch of the United States Armed Forces as permanently and totally disabled from a service-connected disability may provide a United States Department of Veterans Affairs Form Letter 27-333, or its equivalent, issued within the last 12 months in lieu of a certificate of disability.

PROVISIONS OF LAW:

Section 316.1958, Florida Statutes, provides that motor vehicles displaying a license plate or parking permit issued to a disabled person by any other state or district subject to laws of the United States, shall be recognized as a valid plate or permit, allowing such vehicle the special parking privileges in Florida, provided such other state or district grants reciprocal recognition for disabled residents of this state. All of the United States has agreed to reciprocate.

Section 320.0848, Florida Statutes, provides for the issuance of the disabled person parking permit. **A disabled parking permit may be issued only for a medical necessity that severely affects mobility.** The applicant must be currently certified as being legally blind or having a disability that renders him or her unable to walk 200 feet without stopping to rest. The disability must be due to a condition listed in (2-8) on the reverse of this form in the "Physician/Certifying Practitioner's Statement of Certification" section.

Section 320.0848(1)(d), Florida Statutes, provides that the department shall renew the disabled parking permit of any person certified as permanently disabled on the application if the person provides a certificate of disability issued within the last 12 months pursuant to this subsection.

RENEWAL INSTRUCTIONS:

Submit a copy of the registration for your expiring parking permit and a certificate of disability (form HSMV 83039). The form must be completed and signed by the certifying authority within the last 12 months. Send form by mail or in person to the tax collector office or license plate agency in the county where you live. For a temporary permit, submit the appropriate fees.

Please visit our online renewal site at www.GoRenew.com.

APPLICATION REQUIREMENTS:

1. The form HSMV 83039 must be accurately completed, including the "Physician/Certifying Practitioner's Statement of Certification" section, verifying the disability. See list below for acceptable "certifying authorities".
2. A Florida driver license number or Florida identification number is required unless the authorized physician certifies that the applicant's disability is too severe to visit or be transported to an office to obtain a driver's license or identification card.
3. Fees: There is no charge for a Permanent Parking Placard. A Temporary Parking Placard is \$15.

Note: If a second Temporary Parking Placard is required within one year of the initial Temporary Parking Placard, there will be no charge. If a second Temporary Parking Placard is required outside the one year issuance, a fee of \$15 would be required.

CERTIFYING AUTHORITIES:

The "**Physician/Certifying Practitioner's Statement of Certification**" section on the reverse side of this form **MUST** be completed by **one** of the following and must include the certifying authority's license number and the name of the state where their license was issued:

- Physician licensed to practice under Chapters 458, 459 or 460, Florida Statutes, or similarly licensed by another state. **NOTE: Documentation of the physician's licensure in the other state must be submitted with a signed statement verifying the physician's knowledge of Florida's eligibility guidelines (s. 320.0848(1)(b)2., 2, Florida Statutes).**
- Osteopathic Physician.
- Podiatric Physician.
- Chiropractor.
- Optometrist.
- Advanced Practice Registered Nurse licensed under Chapter 464, under the protocol of a licensed physician.
- Physician Assistant licensed to practice under Chapter 458 or Chapter 459.

MISCELLANEOUS INFORMATION:

1. Proof of identity is required when submitting this application.
2. An additional permit may be issued to a disabled person who qualifies as a frequent traveler or as a quadriplegic.
3. An organization may be issued as many disabled person parking permits as it has vehicles (that are used to transport disabled persons).
4. Temporary parking permits are issued for the time period specified by the certifying authority, not to exceed six (6) months.
5. Permits issued to disabled persons will expire in four years on the owner's birthday. Permits issued to an organization will expire in four years on June 30.
6. The permit must be hung on the rear view mirror of any vehicle used to transport the disabled person(s) while parked in a designated disabled person parking space. The permit number must be visible from the front of the vehicle.
7. It is unlawful for any person to obstruct the path of travel to an accessible parking space, curb cut or access aisle by standing or parking a vehicle within any such designated area.

Check your local phone book government pages or visit the following website for current mailing addresses: <http://www.flhsmv.gov/offices/>

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2024-2025 Jacksonville Senior Services Directory™

Name _____

Address _____

Email Address _____

Phone _____

(Please check appropriate response)

- | | |
|---|---|
| <input type="checkbox"/> Senior Citizen | <input type="checkbox"/> Family Member |
| <input type="checkbox"/> Government Official | <input type="checkbox"/> Caregiver |
| <input type="checkbox"/> Citizen of Jacksonville | <input type="checkbox"/> Service Provider |
| <input type="checkbox"/> Other (please specify) _____ | |

Overall, I am satisfied with the information that I received.

- | | |
|--|--|
| <input type="checkbox"/> Strongly Agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Disagree |
| <input type="checkbox"/> Neither Agree
nor Disagree | <input type="checkbox"/> Not Applicable |

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In what ways can we improve this publication?

Where did you get this directory?

- | | |
|---|--|
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| <input type="checkbox"/> ALF _____ | <input type="checkbox"/> ILF _____ |
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What would you like to see the City of Jacksonville do for seniors?

- ☐ Workshops, educational activities
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☐ Cultural events
☐ Activity events
☐ Other (please specify) _____

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Please check:

- ☐ New Listing
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☐ Other _____

Name of agency or listing:

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Address _____

City, State _____

ZIP _____

Phone () _____

Fax () _____

Contact Name _____

Phone () _____

Other details _____

Please contact me about advertising in the 2025-2026 Jacksonville Senior Services Directory.

- ☐ Yes _____ ☐ No _____



Mail to:

**Senior Services Division
117 West Duval Street, Suite 210
Jacksonville, FL 32202**

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Gold Kidney Health Plan

 Donneria Kaymore

 (904) 907-0435



Scan this
QR Code for more
information

goldkidney.com

Benefits may vary by plan

Gold Kidney Health Plan, Inc., is an HMO-POS and HMO-POS C-SNP with a Medicare contract. Enrollment in Gold Kidney Health Plan depends on contract renewal Gold Kidney Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, or sex (including pregnancy, sexual orientation, and gender identity).

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