



December 2, 2025

Duval DOGE Committee:

Attached please find the requested information on behalf of Emergency Resources Group.

The attached files contain the requested communication. There are no email communications between Emergency Resources Group and Telescope Health regarding the City of Jacksonville Telehealth contract(s) during the relevant period.

Should you require any additional assistance, please do not hesitate to contact us.

Matthew C. Rill, MD FACEP  
Chief Executive Officer

ERG000001

## Heather D. Pennington

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**From:** cgrippa@ephysiciansinc.com  
**Sent:** Monday, December 16, 2024 11:42 PM  
**To:** jmacski@yahoo.com; dgilman@changinghomelessness.org  
**Cc:** jones3@vystarcu.org; Thomas\_Novelli@onecallcm.com; WillAdams@coj.net  
**Subject:** Re: Congratulations and Welcome

Both dates work for me. Looking forward to it!

Christopher Grippa | CFO | +1(678)984-3979  
cgrippa@ergjax.com | cgrippa@telescopehealth.com

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**From:** J Mac <jmacski@yahoo.com>  
**Sent:** Monday, December 16, 2024 9:10:25 PM  
**To:** Dawn Gilman <dgilman@changinghomelessness.org>  
**Cc:** Chris Grippa <cgrippa@ephysiciansinc.com>; Stephen Jones <jones3@vystarcu.org>; Thomas Novelli <Thomas\_Novelli@onecallcm.com>; William Mayor's Office Adams <WillAdams@coj.net>; William Mayor's Office Adams <WillAdams@coj.net>  
**Subject:** Re: Congratulations and Welcome

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Congratulations and welcome, Chris and Stephen!

Dawn, I am available both dates you mentioned. Thank you for scheduling the new member orientation, I'm looking forward to it.

Happy Holidays!

On Dec 13, 2024, at 4:58 PM, Dawn Gilman <dgilman@changinghomelessness.org> wrote:

Chris and Stephen

Congratulations and welcome to the Changing Homelessness Board of Directors!

On behalf of the entire agency, I want to thank you for volunteering with us.

On this email I have also copied three relatively new fellow Board members, Thomas, William and Jen and would like to schedule a new member orientation for all of you in January. The two dates we are looking at are Thursday, January 16<sup>th</sup> and Friday, January 24<sup>th</sup>. The orientation would be from 3:00 pm to 4:30 pm followed by a full board open house to see our new office space.

Please let me know your availability for those days.

Thanks,  
Dawn



**Dawn Gilman**

**Chief Executive Officer**

**a:** 532 Riverside Avenue, Jacksonville, FL 32202

**e:** [dgilman@changinghomelessness.org](mailto:dgilman@changinghomelessness.org)

**w:** [www.changinghomelessness.org](http://www.changinghomelessness.org)

**p:** 904-354-1100 Ext. 469 or 904-206-2751



**New number, same support.  
Dial 988 then Press 1.**



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**Duval DOGE Committee Document Requests and Interrogatories regarding  
Jacksonville Telehealth Contracts**

**REQUEST FOR PRODUCTION OF DOCUMENTS TO EMERGENCY RESOURCES  
GROUP**

Pursuant to the Charge of the Duval DOGE Committee ("Committee") issued by the Jacksonville City Council President, the Committee met on November 18, 2025, and by its action authorized this Request for Documents and Interrogatories. It is requested that Emergency Resources Group, by and through its officers, employees and agents, produce the documents designated below and respond to the below interrogatories as soon as is reasonably possible **but no later than December 3, 2025.**

**Instructions**

Produce all documents responsive to each request that are in Emergency Resources Group's possession, custody, and control, including all responsive documents within the possession of all agents, employees, consultants, and attorneys. If a request references a person or entity by name, the request includes all of the past and present directors, officers, managers, members, shareholders, agents, attorneys, accountants, advisors, consultants, contractors, subcontractors, employees, representatives, and any other persons or entities acting on their behalf.

Produce ESI in its native or near native form. Do not convert ESI to an imaged format (e.g., \*.TIF or \*.PDF). All requests must be interpreted to include any attachments, amendments, exhibits, schedules, and drafts for any responsive documents.

**Definitions**

1. The "City" means the City of Jacksonville.
2. The "Administration" means anyone working in the office of Mayor Donna Deegan or in the City's Executive Branch or acting on Mayor Deegan's or anyone in the City's Executive Branch's behalf including but not limited to the Mayor's direct staff, the Procurement Office, Sunil Joshi, and/or third parties who are not employed by the City.



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3. The "Contract" means the City of Jacksonville contract with Telescope Health for Telehealth services.
4. "Communication" and "communications" means any and all inquiries, discussions, conferences, conversations, negotiations, agreements, meetings, interviews, telephone or Zoom/Teams or other similar platforms conversations, letters correspondence, notes, telegrams, facsimiles, electronic mail (email), text messages, memoranda, documents, writings, or other forms of communications, including but not limited to both oral and written communications.
5. "Document" means any written, recorded, or graphic material of any kind, whether prepared by you or by any other person, that is in your possession, custody, or control. The term includes agreements; contracts; letters; telegrams; logbooks, inter- office communications; memoranda; reports; records; instructions; specifications; notes; notebooks; scrapbooks; diaries; plans; drawings; sketches; blueprints; diagrams; photographs; photocopies; charts; graphs; descriptions; drafts, whether or not they resulted in a final document; minutes of meetings, conferences, and telephone or other conversations or communications; invoices; purchase orders; bills of lading; recordings; published or unpublished speeches or articles; publications; transcripts of telephone conversations; phone mail; electronic-mail; ledgers; financial statements; microfilm; microfiche; tape or disc recordings; and computer print-outs. The term "document" also includes electronically stored data from which information can be obtained either directly or by translation through detection devices or readers; any such document is to be produced in a reasonably legible and usable form. The term "document" includes all drafts of a document and all copies that differ in any respect from the original, including any notation, underlining, marking, or information not on the original. The term also includes information stored in, or accessible through, computer or other information retrieval systems (including any computer archives or back-up systems), together with instructions and all other materials necessary to use or interpret such data compilations. Without limitation on the term "control" as used in the preceding paragraph, a document is deemed to be in your control if you have the right to secure the document or a copy thereof from another person.
6. "ESI" means electronically stored information in all forms in which it is stored and communicated. ESI specifically includes emails, word processing files, electronic documents, spreadsheets, presentations, databases, images, movies, audio files, voicemails, text messages, and any other information stored on any computer, laptop, tablet, cell phone, smartphone, external hard drive USB drive, cd drive, dvd drive, backup



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drive, SharePoint site, file server, or in any remote or "cloud" -based system or location, including Dropbox. ESI specifically includes, without limitation, all of the following electronic file types: \*.msg, \*.pst, \*.eml, \*.jpg, 2 \*.tif, \*.gif, \*.mov, \*.mpg, \*.mpeg, \*.wmv, \*.avi, \*.wav, \*.mp3, \*.doc, \*.docx, \*.wpd, \*.xls, \*.xlsx, \*.ppt, \*.pptx, \*.mdb and \*.pdf. ESI also includes social media data, including information stored by you or communicated by you through Facebook, Twitter, LinkedIn, Skype and blogs. ESI also includes business or personal email accounts such as Yahoo Mail, Gmail, Hotmail, Outlook.com, AOL mail and other web-based email services.

7. "Including" means including, but not limited to.
8. "Relating to" means containing, constituting, considering, comprising, concerning, discussing, regarding, describing, reflecting, studying, commenting or reporting on, mentioning, analyzing, or referring, alluding, or pertaining to, in whole or in part.
9. "Relevant time period" means July 1, 2023 through the date of your response to these requests.
10. "Telehealth" is the use of telecommunications technology to provide healthcare services from a distance. It includes a wide range of applications, such as real-time video consultations, remote monitoring of patient data, and the electronic transmission of health records, images, and other medical information. Telehealth enables remote assessment, diagnosis, consultation, and patient education to improve access to care.

**It is presumed that these definitions are clearly understood by the respondent unless a request for clarification is submitted to CM Diamond. This request is not bound by public records exemptions or any other similar privacy or confidentiality laws.**

**Document Requests:**

1. All Communications between any Emergency Resources Group employees, officers or agents and the Administration during the Relevant Time Period.
2. All Communications between any Emergency Resources Group employees, officers or agents and any Telescope Health employees, officers or agents during the Relevant Time Period related to the City of Jacksonville Telehealth contract(s).



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3. All Communications between any Emergency Resources Group employees, officers or agents and anyone within the Jacksonville Fire and Rescue Department, including Dr. Bradley Elias, during the Relevant Time Period.

**Archived:** Tuesday, December 2, 2025 4:43:47 PM  
**From:**  
**Mail received time:** Thu, 7 Sep 2023 19:37:45 +0000  
**Subject:** FW: Virtual Safety Net Clinic Discussion

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-----Original Appointment-----

**From:** Sherman, Lynn <LSherman@coj.net>  
**Sent:** Wednesday, September 6, 2023 7:47 PM  
**To:** Sherman, Lynn; cindyfunkhouser@sulzbacherjax.org; faisal@massclinic.org; Mia Jones; jryan@vimjax.org; Matthew Thompson; Erin Harris; Angela Strain; Jenny O'Donnell; Joshi, Sunil  
**Subject:** Virtual Safety Net Clinic Discussion  
**When:** Monday, September 18, 2023 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).  
**Where:** Mayor Large Conference Room

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Thanks, everyone!

We are looking forward to the discussion about the process of the Virtual Safety Net Clinic.

We are looking forward to seeing all of you then!

Kind regards,

*Lynn*

Lynn C. Sherman, MHA, CCHL  
Executive Director of Health Programs  
Office of Mayor Donna Deegan | City of Jacksonville  
117 W. Duval Street, Suite 400  
Jacksonville, FL 32202  
Office: (904)255-4628  
Cell: (904)468-0467  
[lsherman@coj.net](mailto:lsherman@coj.net)  
<https://www.coj.net>

ERG000008



**Heather D. Pennington**

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**From:** jramirez@ergjax.com  
**Sent:** Thursday, September 7, 2023 5:27 PM  
**To:** LSherman@coj.net  
**Subject:** Accepted: Virtual Safety Net Clinic Discussion

## Heather D. Pennington

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**Subject:** Virtual Safety Net Clinic Discussion  
**Location:** Mayor Large Conference Room  
  
**Start:** Mon 9/18/2023 10:00 AM  
**End:** Mon 9/18/2023 12:00 PM  
**Show Time As:** Tentative  
  
**Recurrence:** (none)  
  
**Meeting Status:** Not yet responded  
  
**Organizer:** LSherman@coj.net

Thanks, everyone!

We are looking forward to the discussion about the process of the Virtual Safety Net Clinic.

We are looking forward to seeing all of you then!

Kind regards,

*Lynn*

Lynn C. Sherman, MHA, CCHL  
Executive Director of Health Programs  
Office of Mayor Donna Deegan | City of Jacksonville  
117 W. Duval Street, Suite 400  
Jacksonville, FL 32202  
Office: (904)255-4628  
Cell: (904)468-0467  
[lshe@coj.net](mailto:lshe@coj.net)  
<https://www.coj.net>

## Heather D. Pennington

---

**Subject:** Virtual Safety Net Clinic Discussion  
**Location:** Mayor Large Conference Room

**Start:** Mon 9/18/2023 10:00 AM  
**End:** Mon 9/18/2023 12:00 PM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Sherman, Lynn  
**Resources:** Mayor Large Conference Room

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Office: (904)255-4628  
Cell: (904)468-0467  
[lshepherd@coj.net](mailto:lshepherd@coj.net)  
<https://www.coj.net>

**Heather D. Pennington**

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**From:** jramirez@ergjax.com  
**Sent:** Monday, September 11, 2023 5:04 PM  
**To:** LSherman@coj.net  
**Subject:** Accepted: Virtual Safety Net Clinic Discussion

**Heather D. Pennington**

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**From:** 1Cloud Supplier Registration <1CLOUD\_SUPPLIER\_REGISTRATION@LIST.COJ.NET> on behalf of 1Cloud Supplier Registration <SupplierRegistration@COJ.NET>  
**Sent:** Thursday, November 2, 2023 11:46 AM  
**To:** 1CLOUD\_SUPPLIER\_REGISTRATION@LIST.COJ.NET  
**Subject:** COJ 1Cloud Supplier Announcement

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

The City of Jacksonville's Procurement Division is currently in the process of building the 1Cloud templates required to bring our entire solicitation and bid submission process into the future! This said, in the upcoming months, the procurement division will be rolling out enhancements to the informal quotation process and will start using the same platform for our formal Invitation to Bid opportunities. Most of our current suppliers are already familiar with receiving and replying to low-dollar, informal quotations using 1Cloud, so the learning curve should not be that steep.

The registration process may take up to 7-10 days to complete, so we recommend early registration. We encourage existing suppliers to make sure their contact information is accurate by removing any e-mails or phone numbers that are no longer valid. We also recommend the use of a generic email address for the primary contact that is monitored by a sales team rather than one individual. For example, insidesalesteam@company.com.

Please be on the lookout for additional information which will be posted on our [supplier portal](#) located on the COJ Procurement Division webpage as we get closer to the launch!

-----  
If you wish to unsubscribe from this mailing list, please send email to: [LISTSERV@LIST.COJ.NET](mailto:LISTSERV@LIST.COJ.NET) with a single line of text in the main BODY of the message that reads, UNSUBSCRIBE  
1CLOUD\_SUPPLIER\_REGISTRATION

**Heather D. Pennington**

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**Heather D. Pennington**

---

**From:** 1Cloud Supplier Registration <1CLOUD\_SUPPLIER\_REGISTRATION@LIST.COJ.NET> on behalf of 1Cloud Supplier Registration <SupplierRegistration@COJ.NET>  
**Sent:** Friday, December 1, 2023 1:42 PM  
**To:** 1CLOUD\_SUPPLIER\_REGISTRATION@LIST.COJ.NET  
**Subject:** COJ is launching new ITQ Templates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello Suppliers,

As previously announced, the City of Jacksonville's Procurement Division is now launching updated Invitation to Quote templates as part of the process of bringing our entire solicitation and bid submission process into the future! Starting on Monday, December 4, 2023, suppliers will notice some additional questions, prompts and attachments as part of Invitation to Quotes received for our low-dollar purchases using 1Cloud. This is a minor modification to the previous design so the learning curve should not be that steep. Our formal solicitation templates will be introduced over the next few months and will have the same look and feel as the new ITQ design.

If you need to refresh yourself on the instructions for viewing and responding to solicitations please refer to the training information posted on our [supplier portal](#) located on the COJ Procurement Division.

By the way, we encourage all suppliers to make sure their contact information is accurate by removing any e-mails or phone numbers that are no longer valid. We also recommend using a generic email address for the primary contact that is monitored by a sales team rather than one individual. For example, insidesalesteam@company.com.

If you have any questions, please contact us at [SupplierRegistration@coj.net](mailto:SupplierRegistration@coj.net) or (904) 255-8800.

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## Heather D. Pennington

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1CLOUD\_SUPPLIER\_REGISTRATION



**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Thursday, August 29, 2024 12:56 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

8/29/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	189310
<b>Paper Document Number</b>	60263759
<b>Payment Date</b>	8/29/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	514,820.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1654	Contract #71335-24	7/31/24	USD	514,820.00	0.00	0.00	514,820.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>514,820.00</b>

**Heather D. Pennington**

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8/29/24

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		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
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Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1654	Contract #71335-24	7/31/24	USD	514,820.00	0.00	0.00	514,820.00
				<b>Total</b>	0.00	0.00	514,820.00

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, October 1, 2024 12:59 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

10/1/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	193727
<b>Paper Document Number</b>	60266408
<b>Payment Date</b>	10/1/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	171,500.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1687		9/25/24	USD	171,500.00	0.00	0.00	171,500.00
				<b>Total</b>	0.00	0.00	171,500.00

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, October 1, 2024 12:59 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

10/1/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	193727
<b>Paper Document Number</b>	60266408
<b>Payment Date</b>	10/1/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	171,500.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1687		9/25/24	USD	171,500.00	0.00	0.00	171,500.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>171,500.00</b>

**Heather D. Pennington**

---

**From:** dstarling@ergjax.com  
**Sent:** Tuesday, October 1, 2024 1:31 PM  
**To:** lsherman@coj.net  
**Cc:** psapia@telescopehealth.com  
**Subject:** PAYMENT REMITTANCE  
**Attachments:** Telescope Health Invoice (552 KB); Invoice 1677.pdf; Exhibit B Contract #71335-24 08.31.2024.pdf

Good afternoon,

We received notice that the September invoice has been paid. Thank you so much. We appreciate your help processing this payment promptly. However, we still have not received payment for the August invoice. I have attached a copy of the August invoice and the Exhibit B backup plus a copy of the email to show it was originally submitted on 9/6/24.

Can you please provide an update on when the August payment might be processed when you have a chance?

We appreciate your assistance.

Hope you have a great afternoon.

Thank you,

**Dani Starling**

Accounting

**Phone:** 904-396-5682 Ext. 7028

**Email:** [dstarling@ergjax.com](mailto:dstarling@ergjax.com)

841 Prudential Drive, Suite 1400  
Jacksonville, FL 32207

[www.telescopehealth.com](http://www.telescopehealth.com)



**From:** [TREAS@coj.net](mailto:TREAS@coj.net) <[TREAS@coj.net](mailto:TREAS@coj.net)>  
**Sent:** Tuesday, October 1, 2024 12:59 PM  
**To:** Matthew Thompson, MD, FACEP <[mthompson@ergjax.com](mailto:mthompson@ergjax.com)>; Aaron Harden <[aharden@ergjax.com](mailto:aharden@ergjax.com)>  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

### Payment Remittance Advice

10/1/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	193727
<b>Paper Document Number</b>	60266408
<b>Payment Date</b>	10/1/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	171,500.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1687		9/25/24	USD	171,500.00	0.00	0.00	171,500.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>171,500.00</b>

## Heather D. Pennington

---

**From:** IMCEAEX-\_O=EXCHANGELABS\_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29\_CN=RECIPIENTS\_CN=134C61C32FE947139C834486119AE06F-96197B1D-1E@namprd22.prod.outlook.com  
**Sent:** Friday, September 6, 2024 3:57 PM  
**To:** rbarnett@coj.net  
**Cc:** psapia@telescopehealth.com; lsherman@coj.net; mthompson@telescopehealth.com  
**Subject:** Telescope Health Invoice  
**Attachments:** Invoice 1677.pdf; Exhibit B Contract #71335-24 08.31.2024.pdf

Good afternoon,

Please see attached the Telescope Health August invoice and Exhibit B Form for Contract#71335-24.

Please let us know if you have any questions or need any additional information.

Thank you,

### Dani Starling

Accounting

**Phone:** 904-396-5682 Ext. 7028

**Email:** [dstarling@ergjax.com](mailto:dstarling@ergjax.com)

841 Prudential Drive, Suite 1400  
Jacksonville, FL 32207

[www.telescopehealth.com](http://www.telescopehealth.com)



**Telescope Health**

841 Prudential Drive Suite 1410

Jacksonville, FL 32207 US

+1 9043735304

accounts.receivable@telescopehealth.com

www.telescopehealth.com

**Invoice****BILL TO**City of Jacksonville  
117 West Duval Street  
Suite 375  
Jacksonville, FL 32202

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
1677	09/05/2024	\$171,500.00	09/20/2024	Net 15	

**P.O. NUMBER**

POA 71335-24

DATE		DESCRIPTION	QTY	RATE	AMOUNT
	<b>Telehealth Safety Net Clinic</b>	Contract #71335-24 Please see Exhibit B	1	171,500.00	171,500.00

Please pay by ACH

BALANCE DUE

**\$171,500.00**

Ameris Bank

Bank ABA#: 061201754

Account Name: Telescope Health

Account #: 2049290253

Please send remittance to

accounts.receivable@telescopehealth.com

ERG000024




**GRANT PROGRAM**  
**Invoice Sheet**  
**Fiscal Year 2023/2024**

Name of Agency: Telescope Health

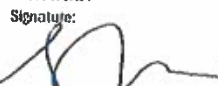
Program Title: Telehealth Safety Net Clinic Contract #71335-24 EXHIBIT B

Month Beginning: August 1, 2024 Month Ending: August 31, 2024

PART I: SUMMARY OF REVENUE		APPROVED	REVISED	CURRENT	TOTAL	REMAINING
		BUDGET	BUDGET	MONTH	YEAR-TO-DATE	BALANCE
Grant Funds		\$2,185,000	\$0	\$171,600	\$686,320	\$1,498,680
PART II: EXPENDITURES		APPROVED	REVISED	CURRENT	TOTAL	REMAINING
		BUDGET	BUDGET	MONTH	EXPENDITURES	BALANCE
Infrastructure						
Overhead	210,000	-	17,600	35,000	176,000	
Facilities and safety net infrastructure	640,000	-	45,000	369,000	171,000	
Purchases and other	60,000	-	5,000	10,000	60,000	
Subtotal	\$810,000		\$87,500	\$414,000	\$395,000	
In-House Staff						
Executive Leadership	33,600	-	2,800	5,600	28,000	
Safety net marketing and community outreach staff	201,800	-	18,800	60,400	151,200	
Clinical care navigation team	269,200	-	21,600	43,200	216,000	
Call Center and General Staffing	51,840	-	4,320	8,640	43,200	
Information technology staff	129,800	-	10,800	62,840	66,960	
Analytics team with dictated analysis	24,000	-	2,000	4,000	20,000	
Project management	9,600	-	800	1,600	8,000	
Subtotal	\$709,440		\$59,120	\$170,080	\$539,360	
Subcontractors						
Safety net marketing and community outreach	80,840	-	8,720	13,440	67,200	
Virtual physicians and advance practitioners	172,800	-	14,400	28,800	144,000	
Call center and general staffing	69,120	-	5,760	11,520	57,600	
Information and technology staff	88,400	-	7,200	24,480	61,920	
EMTs and mobile service staff	43,200	-	3,600	3,600	39,600	
Translation resources	86,400	-	7,200	14,400	72,000	
Subtotal	\$538,660	\$0	\$44,880	\$96,240	\$442,320	
<b>TOTALS</b>	<b>\$2,058,000</b>	<b>\$0</b>	<b>\$171,600</b>	<b>\$686,320</b>	<b>\$1,371,680</b>	

Prepared By:  
 Agency: Telescope Health  
 Name: Paul Sapla  
 Title: Chief Population Health Officer  
 Date: 9/6/24  
 Signature: 

Awardee Use Only.

Approved By:  
 Agency: Telescope Health  
 Name: Matthew Thompson, MD  
 Title: Chief Executive Officer  
 Date: 9/6/24  
 Signature: 

For COJ Use Only. Do not Complete.

Reviewed By:  
 City of Jacksonville  
 Name:  
 Title:  
 Date:  
 Signature:

**Heather D. Pennington**

---

**From:** Sherman, Lynn - Mayor's Office <LSherman@coj.net>  
**Sent:** Thursday, October 3, 2024 3:10 PM  
**To:** Undisclosed recipients:  
**Subject:** Please Join Us!  
**Attachments:** TELE24-37512-01 Healthlink JAX Announcement Invitation-0930.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.



**Please join us**  
for a press conference  
with Mayor Donna Degan

to unveil a **new initiative**  
**for improving access**  
**to health care** for the uninsured  
residents of Duval County.

**October 7 at 11:30 a.m.**  
Mayor's Large Conference Room

Kind regards,

*Lynn*

Lynn C. Sherman, MHA, CCHL  
Executive Director of Health Programs  
Office of Mayor Donna Deegan | City of Jacksonville  
117 W. Duval Street, Suite 400  
Jacksonville, FL 32202  
Office: (904)255-4628  
Cell: (904)468-0467  
[lshe@coj.net](mailto:lshe@coj.net)  
<https://www.coj.net>





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to unveil a **new initiative**  
**for improving access**  
**to health care** for the uninsured  
residents of Duval County.

**October 7 at 11:30 a.m.**  
Mayor's Large Conference Room

**Heather D. Pennington**

---

**From:** Sherman, Lynn - Mayor's Office <LSherman@coj.net>  
**Sent:** Friday, October 4, 2024 6:31 PM  
**To:** Undisclosed recipients:  
**Subject:** Please Join Us!  
**Attachments:** TELE24-37512-01 Healthlink JAX Announcement Invitation-0930b.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.



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**to health care** for the uninsured  
residents of Duval County.

**October 7 at 11:30 a.m.**  
Mayor's Large Conference Room



Kind regards,

*Lynn*

Lynn C. Sherman, MHA, CCHL  
Executive Director of Health Programs  
Office of Mayor Donna Deegan | City of Jacksonville  
117 W. Duval Street, Suite 400  
Jacksonville, FL 32202  
Office: (904)255-4628  
Cell: (904)468-0467  
[lsherman@coj.net](mailto:lsherman@coj.net)  
<https://www.coj.net>







**Please join us**  
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with Mayor Donna Deegan

to unveil a **new initiative**  
**for improving access**  
**to health care** for the uninsured  
residents of Duval County.

**October 7 at 11:30 a.m.**  
Mayor's Large Conference Room

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Monday, October 14, 2024 11:06 AM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

10/14/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	194727
<b>Paper Document Number</b>	60267027
<b>Payment Date</b>	10/14/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	171,500.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1677		9/5/24	USD	171,500.00	0.00	0.00	171,500.00
				<b>Total</b>	0.00	0.00	171,500.00

Heather D. Pennington

**From:** TREAS@coj.net  
**Sent:** Monday, October 14, 2024 11:06 AM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Payment Remittance Advice

10/14/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	194727
<b>Paper Document Number</b>	60267027
<b>Payment Date</b>	10/14/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	171,500.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1677		9/5/24	USD	171,500.00	0.00	0.00	171,500.00
				Total	0.00	0.00	171,500.00

**Heather D. Pennington**

**From:** TREAS@coj.net  
**Sent:** Friday, December 27, 2024 2:03 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

12/27/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	201900
<b>Paper Document Number</b>	60271719
<b>Payment Date</b>	12/27/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	298,113.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1723	Contract #71335-24	10/31/24	USD	175,780.00	0.00	0.00	175,780.00
1726		11/30/24	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>298,113.00</b>

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Friday, December 27, 2024 2:03 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

12/27/24

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	201900
<b>Paper Document Number</b>	60271719
<b>Payment Date</b>	12/27/24
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	298,113.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1723	Contract #71335-24	10/31/24	USD	175,780.00	0.00	0.00	175,780.00
1726		11/30/24	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>298,113.00</b>



**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, January 21, 2025 11:35 AM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

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**Payment Remittance Advice**

1/21/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	204382
<b>Paper Document Number</b>	60273509
<b>Payment Date</b>	1/21/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	122,333.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1735		12/31/24	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	0.00	0.00	122,333.00

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Thursday, March 6, 2025 2:04 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

3/6/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	209399
<b>Paper Document Number</b>	60276859
<b>Payment Date</b>	3/6/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	244,666.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1747		1/31/25	USD	122,333.00	0.00	0.00	122,333.00
1756		2/28/25	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>244,666.00</b>

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Thursday, March 6, 2025 2:04 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

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**Payment Remittance Advice**

3/6/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	209399
<b>Paper Document Number</b>	60276859
<b>Payment Date</b>	3/6/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	244,666.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1747		1/31/25	USD	122,333.00	0.00	0.00	122,333.00
1756		2/28/25	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>244,666.00</b>



**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, May 13, 2025 1:12 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

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**Payment Remittance Advice**

5/13/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account IBAN</b>	XXXXXX0253

The following payment has been remitted.

<b>Payment Reference Number</b>	216995
<b>Paper Document Number</b>	60282102
<b>Payment Date</b>	5/13/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	244,666.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1767	Contract #71335-24	3/31/25	USD	122,333.00	0.00	0.00	122,333.00
1781	Contract #71335-24	4/30/25	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>244,666.00</b>

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, May 13, 2025 1:12 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

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**Payment Remittance Advice**

5/13/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	216995
<b>Paper Document Number</b>	60282102
<b>Payment Date</b>	5/13/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	244,666.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1767	Contract #71335-24	3/31/25	USD	122,333.00	0.00	0.00	122,333.00
1781	Contract #71335-24	4/30/25	USD	122,333.00	0.00	0.00	122,333.00
				<b>Total</b>	0.00	0.00	244,666.00

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, June 10, 2025 3:05 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

6/10/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	220199
<b>Paper Document Number</b>	60284417
<b>Payment Date</b>	6/10/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	164,753.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1794		5/31/25	USD	164,753.00	0.00	0.00	164,753.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>164,753.00</b>

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, June 10, 2025 3:05 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

6/10/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	220199
<b>Paper Document Number</b>	60284417
<b>Payment Date</b>	6/10/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	164,753.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1794		5/31/25	USD	164,753.00	0.00	0.00	164,753.00
				<b>Total</b>	0.00	0.00	164,753.00

**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, July 15, 2025 1:52 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Payment Remittance Advice**

7/15/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	224305
<b>Paper Document Number</b>	60287301
<b>Payment Date</b>	7/15/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	215,274.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1802		6/30/25	USD	215,274.00	0.00	0.00	215,274.00
				<b>Total</b>	0.00	0.00	215,274.00

**Heather D. Pennington**

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**From:** TREAS@coj.net  
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**To:** mthompson@ergjax.com; aharden@ergjax.com  
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7/15/25

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		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
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		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

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<b>Paper Document Number</b>	60287301
<b>Payment Date</b>	7/15/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	215,274.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1802		6/30/25	USD	215,274.00	0.00	0.00	215,274.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>215,274.00</b>



**Heather D. Pennington**

---

**From:** TREAS@coj.net  
**Sent:** Tuesday, October 14, 2025 3:09 PM  
**To:** mthompson@ergjax.com; aharden@ergjax.com  
**Subject:** PAYMENT REMITTANCE

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**Payment Remittance Advice**

10/14/25

<b>From Payer</b>	City of Jacksonville 117 West Duval Street Jacksonville FL US 32202	<b>Supplier or Party To Payee</b>	Telescope Health, LLC Telescope Health, LLC 841 Prudential Drive, Suite 1410 Jacksonville FL US 32207
		<b>Bank Name</b>	AMERIS BANK
		<b>Bank Number</b>	
		<b>Branch Number</b>	061201754
		<b>Bank BIC Code</b>	
		<b>Bank Account</b>	XXXXXX0253
		<b>IBAN</b>	

The following payment has been remitted.

<b>Payment Reference Number</b>	234650
<b>Paper Document Number</b>	60294377
<b>Payment Date</b>	10/14/25
<b>Payment Currency</b>	USD
<b>Payment Amount</b>	205,020.00

Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1846		9/30/25	USD	205,020.00	0.00	0.00	205,020.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>205,020.00</b>

Heather D. Pennington

**From:** TREAS@coj.net  
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**To:** mthompson@ergjax.com; aharden@ergjax.com  
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**Payment Remittance Advice**

10/14/25

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Remittance Detail							
Document Reference Number	Document Description	Document Date	Document Currency	Document Amount	Amount Withheld	Discount Taken	Amount Paid
1846		9/30/25	USD	205,020.00	0.00	0.00	205,020.00
				<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>205,020.00</b>



**Heather D. Pennington**

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**From:** Teal, Jason - CCSS <JTeal@coj.net>  
**Sent:** Friday, November 21, 2025 3:47 PM  
**To:** info@ergjax.com  
**Cc:** Diamond, Rory - City Council Office; Latour, Makenzi - CCSS  
**Subject:** Duval DOGE Committee Telehealth Document Requests and Interrogatories  
**Attachments:** DOGE RFP Emergency Resources Group.pdf

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To Whom It May Concern:

Please forward the below and attached to Dr. Matthew Rill for response. Thank you so much!

Dear Dr. Rill:

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Any questions that you may have regarding the attached document should be directed to Council Member Rory Diamond at 904-255-5213.

Sincerely,

Jason Teal

Jason R. Teal  
City Council Secretary/Legislative Counsel  
117 West Duval Street  
Suite 425  
Jacksonville, Florida 32202



**OFFICE OF THE CITY COUNCIL**

117 WEST DUVAL STREET, SUITE 421  
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**Duval DOGE Committee Document Requests and Interrogatories regarding  
Jacksonville Telehealth Contracts**

**REQUEST FOR PRODUCTION OF DOCUMENTS TO EMERGENCY RESOURCES  
GROUP**

Pursuant to the Charge of the Duval DOGE Committee ("Committee") issued by the Jacksonville City Council President, the Committee met on November 18, 2025, and by its action authorized this Request for Documents and Interrogatories. It is requested that Emergency Resources Group, by and through its officers, employees and agents, produce the documents designated below and respond to the below interrogatories as soon as is reasonably possible but no later than December 3, 2025.

**Instructions**

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5. "Document" means any written, recorded, or graphic material of any kind, whether prepared by you or by any other person, that is in your possession, custody, or control. The term includes agreements; contracts; letters; telegrams; logbooks, inter- office communications; memoranda; reports; records; instructions; specifications; notes; notebooks; scrapbooks; diaries; plans; drawings; sketches; blueprints; diagrams; photographs; photocopies; charts; graphs; descriptions; drafts, whether or not they resulted in a final document; minutes of meetings, conferences, and telephone or other conversations or communications; invoices; purchase orders; bills of lading; recordings; published or unpublished speeches or articles; publications; transcripts of telephone conversations; phone mail; electronic-mail; ledgers; financial statements; microfilm; microfiche; tape or disc recordings; and computer print-outs. The term "document" also includes electronically stored data from which information can be obtained either directly or by translation through detection devices or readers; any such document is to be produced in a reasonably legible and usable form. The term "document" includes all drafts of a document and all copies that differ in any respect from the original, including any notation, underlining, marking, or information not on the original. The term also includes information stored in, or accessible through, computer or other information retrieval systems (including any computer archives or back-up systems), together with instructions and all other materials necessary to use or interpret such data compilations. Without limitation on the term "control" as used in the preceding paragraph, a document is deemed to be in your control if you have the right to secure the document or a copy thereof from another person.
6. "ESI" means electronically stored information in all forms in which it is stored and communicated. ESI specifically includes emails, word processing files, electronic documents, spreadsheets, presentations, databases, images, movies, audio files, voicemails, text messages, and any other information stored on any computer, laptop, tablet, cell phone, smartphone, external hard drive USB drive, cd drive, dvd drive, backup



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8. "Relating to" means containing, constituting, considering, comprising, concerning, discussing, regarding, describing, reflecting, studying, commenting or reporting on, mentioning, analyzing, or referring, alluding, or pertaining to, in whole or in part.
9. "Relevant time period" means July 1, 2023 through the date of your response to these requests.
10. "Telehealth" is the use of telecommunications technology to provide healthcare services from a distance. It includes a wide range of applications, such as real-time video consultations, remote monitoring of patient data, and the electronic transmission of health records, images, and other medical information. Telehealth enables remote assessment, diagnosis, consultation, and patient education to improve access to care.

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**Document Requests:**

1. All Communications between any Emergency Resources Group employees, officers or agents and the Administration during the Relevant Time Period.
2. All Communications between any Emergency Resources Group employees, officers or agents and any Telescope Health employees, officers or agents during the Relevant Time Period related to the City of Jacksonville Telehealth contract(s).



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3. All Communications between any Emergency Resources Group employees, officers or agents and anyone within the Jacksonville Fire and Rescue Department, including Dr. Bradley Elias, during the Relevant Time Period.

## Heather D. Pennington

---

**From:** Teal, Jason - CCSS <JTeal@coj.net>  
**Sent:** Friday, November 21, 2025 3:47 PM  
**To:** info@ergjax.com  
**Cc:** Diamond, Rory - City Council Office; Latour, Makenzi - CCSS  
**Subject:** Duval DOGE Committee Telehealth Document Requests and Interrogatories  
**Attachments:** DOGE RFP Emergency Resources Group.pdf

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Sincerely,

Jason Teal

Jason R. Teal  
City Council Secretary/Legislative Counsel  
117 West Duval Street  
Suite 425  
Jacksonville, Florida 32202



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**Duval DOGE Committee Document Requests and Interrogatories regarding  
Jacksonville Telehealth Contracts**

**REQUEST FOR PRODUCTION OF DOCUMENTS TO EMERGENCY RESOURCES  
GROUP**

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**Heather D. Pennington**

---

**From:** rgreen@ergjax.com  
**Sent:** Friday, November 21, 2025 3:50 PM  
**To:** jthomas@ergjax.com  
**Subject:** Fw: Duval DOGE Committee Telehealth Document Requests and Interrogatories  
**Attachments:** DOGE RFP Emergency Resources Group.pdf

---

**From:** Teal, Jason - CCSS <JTeal@coj.net>  
**Sent:** Friday, November 21, 2025 3:47 PM  
**To:** ERG Info <info@ergjax.com>  
**Cc:** Diamond, Rory - City Council Office <RDiamond@coj.net>; Latour, Makenzi - CCSS <MSConner@coj.net>  
**Subject:** Duval DOGE Committee Telehealth Document Requests and Interrogatories

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Sincerely,

Jason Teal

Jason R. Teal  
City Council Secretary/Legislative Counsel  
117 West Duval Street  
Suite 425

Jacksonville, Florida 32202



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**Duval DOGE Committee Document Requests and Interrogatories regarding  
Jacksonville Telehealth Contracts**

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3. All Communications between any Emergency Resources Group employees, officers or agents and anyone within the Jacksonville Fire and Rescue Department, including Dr. Bradley Elias, during the Relevant Time Period.



## Heather D. Pennington

---

**From:** jthomas@ergjax.com  
**Sent:** Friday, November 21, 2025 3:52 PM  
**To:** mrill@ergjax.com  
**Subject:** Fw: Duval DOGE Committee Telehealth Document Requests and Interrogatories  
**Attachments:** DOGE RFP Emergency Resources Group.pdf

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---

**From:** Rachel Green <rgreen@ergjax.com>  
**Sent:** Friday, November 21, 2025 3:49:44 PM  
**To:** Jeanny Thomas <jthomas@ergjax.com>  
**Subject:** Fw: Duval DOGE Committee Telehealth Document Requests and Interrogatories

---

**From:** Teal, Jason - CCSS <JTeal@coj.net>  
**Sent:** Friday, November 21, 2025 3:47 PM  
**To:** ERG Info <info@ergjax.com>  
**Cc:** Diamond, Rory - City Council Office <RDiamond@coj.net>; Latour, Makenzi - CCSS <MSConner@coj.net>  
**Subject:** Duval DOGE Committee Telehealth Document Requests and Interrogatories

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To Whom It May Concern:

Please forward the below and attached to Dr. Matthew Rill for response. Thank you so much!

Dear Dr. Rill:

At the direction of the City Council's Duval DOGE Committee, please find attached a Request for Production of Documents and Interrogatories regarding the DOGE Committee's investigation of the City's telehealth contract with Telescope Health. This is an investigation from the City Council, and this request is not bound by public records exemptions or any other similar privacy or confidentiality laws. The deadline for the production of these documents and responses to these interrogatories is as soon as is reasonably possible **but no later than December 3, 2025**.

Any questions that you may have regarding the attached document should be directed to Council Member Rory Diamond at 904-255-5213.

Sincerely,

Jason Teal

Jason R. Teal  
City Council Secretary/Legislative Counsel  
117 West Duval Street  
Suite 425  
Jacksonville, Florida 32202



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117 WEST DUVAL STREET, SUITE 421  
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**Duval DOGE Committee Document Requests and Interrogatories regarding  
Jacksonville Telehealth Contracts**

**REQUEST FOR PRODUCTION OF DOCUMENTS TO EMERGENCY RESOURCES  
GROUP**

Pursuant to the Charge of the Duval DOGE Committee ("Committee") issued by the Jacksonville City Council President, the Committee met on November 18, 2025, and by its action authorized this Request for Documents and Interrogatories. It is requested that Emergency Resources Group, by and through its officers, employees and agents, produce the documents designated below and respond to the below interrogatories as soon as is reasonably possible but no later than December 3, 2025.

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**Heather D. Pennington**

---

**From:** info@ergjax.com  
**Sent:** Monday, November 24, 2025 8:38 AM  
**To:** jthomas@ergjax.com  
**Subject:** Fw: Duval DOGE Committee Telehealth Document Requests and Interrogatories  
**Attachments:** DOGE RFP Emergency Resources Group.pdf

*Alana Jackson*

Recruitment Associate

**Phone:** 904-396-5682

**Fax:** 904-346-0864

**Email:** [ajackson@ergjax.com](mailto:ajackson@ergjax.com)

841 Prudential Drive, Suite 1400

Jacksonville, FL 32207

[www.ergjax.com](http://www.ergjax.com)

---

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**Sent:** Friday, November 21, 2025 3:47 PM  
**To:** ERG Info <info@ergjax.com>  
**Cc:** Diamond, Rory - City Council Office <RDiamond@coj.net>; Latour, Makenzi - CCSS <MSConner@coj.net>  
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Jason Teal

Jason R. Teal  
City Council Secretary/Legislative Counsel  
117 West Duval Street  
Suite 425  
Jacksonville, Florida 32202





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## Heather D. Pennington

---

**From:** Elias, Bradley <BElias@coj.net>  
**Sent:** Tuesday, February 13, 2024 8:39 AM  
**To:** Anthony Pohlgeers  
**Subject:** RE: Question

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The policy has not changed. They are supposed to do an assessment and if there is a medical complaint, they will be transported to a designated pediatric receiving facility (those that provide peds or peds ED coverage in addition to adult ED physicians). As always, the parent must provide consent and they do sign a refusal and take the child via POV at times, provided it is medically acceptable to do so. If you have particular instances where a refusal was obtained incorrectly or unsafely, please bring them to my attention and we will address it.

RightSite is not permitted to be used for patients 15 and younger.

Brad

**From:** Anthony Pohlgeers <apohlgeers@ergjax.com>  
**Sent:** Friday, February 9, 2024 1:09 PM  
**To:** Elias, Bradley <BElias@coj.net>  
**Subject:** Question

**EXTERNAL EMAIL:** This email originated from a non-COJ email address. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Brad,

Hope all is well with you.

Quick question: What is your current policy/protocol/SOP regarding the 'triaging of pediatric patients away from transport'? In other words showing up, Assessing, and giving parents option to take them to the ED on their own.

Then, knowing this, are you all partnering with Rite Site?; and, if so, how will this change current policy/protocol/SOP?

Thanks,

TonyP

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## Heather D. Pennington

---

**From:** Elias, Bradley - FRRS <BElias@coj.net>  
**Sent:** Tuesday, June 24, 2025 12:45 PM  
**To:** Brigance, Parker J; Bezerra, Julia  
**Cc:** Daniel, Tammy; McCann, Michael, DO  
**Subject:** RE: FRCE for Baptist

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We can set up some time to meet in person in July.

What is the impact on JFRD for this initiative?

Brad Elias, M.D.  
Medical Director  
Jacksonville Fire Rescue Department  
515 N. Julia Street  
Jacksonville, FL  
32202  
Office 904-255-3307  
Cell 904-483-0471



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**From:** Brigance, Parker J <Parker.Brigance@bmcjax.com>  
**Sent:** Thursday, June 19, 2025 2:01 PM  
**To:** Elias, Bradley - FRRS <BElias@coj.net>; Bezerra, Julia <Julia.Bezerra@bmcjax.com>  
**Cc:** Daniel, Tammy <Tammy.Daniel@bmcjax.com>; McCann, Michael, DO <MMCCANN@ERGJAX.COM>  
**Subject:** FRCE for Baptist

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Hey Dr. Elias,

Following up from our text conversation earlier...

Dr. McCann and I met with the state today regarding the FRCE credential. Baptist is currently evaluating this opportunity for JAX, STH, and WCH. Presently, it is only available for sites with CATH lab capability.

After we verify internally that we have all these criteria in place, the next step is for the hospital and local EMS agency to sign an agreement (attached) that they will collaborate regarding resuscitation. The state often uses the term "symbolic" to describe this document, especially since most hospitals are already well-aligned with the local 911 agencies.

Dr. Bachista has registered his full support for STH, but given that all these sites are within Duval county, I would certainly like to involve JFRD.

Would you be willing to review the attached document and meet with us for 30 mins or so to further discuss if this would benefit our community?

@Bezerra, Julia - can help us get something set up.

Many thanks,

**Parker Brigrance DNP, MSN, MBA, RN, CEN, CCRN, CNE, NE-BC, NI-BC, EMT-P**  
*Director, Emergency Service Line*  
(904)-386-5233



**"Making hope, healing and well-being accessible to every person as an expression of God's love."**

## Heather D. Pennington

---

**From:** Elias, Bradley - FRRS <BElias@coj.net>  
**Sent:** Wednesday, June 25, 2025 11:01 AM  
**To:** Brigance, Parker J; Bezerra, Julia  
**Cc:** Daniel, Tammy; McCann, Michael, DO  
**Subject:** RE: FRCE for Baptist

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Appears a lunch meeting on July 11, or 15-18 would work.

Brad Elias, M.D.  
Medical Director  
Jacksonville Fire Rescue Department  
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32202  
Office 904-255-3307  
Cell 904-483-0471



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**From:** Brigance, Parker J <Parker.Brigance@bmcjax.com>  
**Sent:** Tuesday, June 24, 2025 9:27 PM  
**To:** Elias, Bradley - FRRS <BElias@coj.net>; Bezerra, Julia <Julia.Bezerra@bmcjax.com>  
**Cc:** Daniel, Tammy <Tammy.Daniel@bmcjax.com>; McCann, Michael, DO <MMCCANN@ERGJAX.COM>  
**Subject:** Re: FRCE for Baptist

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Thanks Dr. Elias,

I would like that a lot. Can we do a lunch meeting? or I can meet you elsewhere.

The official impact to JFRD/Baptist is a mutual commitment to aid one another in ongoing improvement of our cardiac arrest patients, for a period of 3 years. (they do not go into specifics on what this looks like)

In full transparency, I feel as though the language is written to support the development of EMS relationships between hospitals/fire departments in areas where they do not presently exist.

I feel as though our current collaboration with JFRD is commendable, and that we have already met the criteria they are looking for. (I'm basing this on regular availability, case reviews, participation in the First Coast EMS Advisory group, and joint problem solving.)

I hope this helps. Do you have a day of the week that works well for you? Julia can help us get something set up.

thanks

**Parker Brigrance DNP, MSN, MBA, RN, CEN, CCRN, CNE, NE-BC, NI-BC, EMT-P**  
*Director, Emergency Service Line*  
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**From:** Elias, Bradley - FRRS <[BElias@coj.net](mailto:BElias@coj.net)>

**Sent:** Tuesday, June 24, 2025 12:44 PM

**To:** Brigrance, Parker J <[Parker.Brigrance@bmcjax.com](mailto:Parker.Brigrance@bmcjax.com)>; Bezerra, Julia <[Julia.Bezerra@bmcjax.com](mailto:Julia.Bezerra@bmcjax.com)>

**Cc:** Daniel, Tammy <[Tammy.Daniel@bmcjax.com](mailto:Tammy.Daniel@bmcjax.com)>; McCann, Michael, DO <[MMCCANN@ERGJAX.COM](mailto:MMCCANN@ERGJAX.COM)>

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Following up from our text conversation earlier...

Dr. McCann and I met with the state today regarding the FRCE credential. Baptist is currently evaluating this opportunity for JAX, STH, and WCH. Presently, it is only available for sites with CATH lab capability.

After we verify internally that we have all these criteria in place, the next step is for the hospital and local EMS agency to sign an agreement (attached) that they will collaborate regarding resuscitation. The state often uses the term "symbolic" to describe this document, especially since most hospitals are already well-aligned with the local 911 agencies.

Dr. Bachista has registered his full support for STH, but given that all these sites are within Duval county, I would certainly like to involve JFRD.

Would you be willing to review the attached document and meet with us for 30 mins or so to further discuss if this would benefit our community?

@Bezerra, Julia - can help us get something set up.

Many thanks,

**Parker Brigance DNP, MSN, MBA, RN, CEN, CCRN, CNE, NE-BC, NI-BC, EMT-P**

*Director, Emergency Service Line*  
(904)-386-5233



**"Making hope, healing and well-being accessible to every person as an expression of God's love."**

## Heather D. Pennington

---

**From:** Elias, Bradley - FRRS <BElias@coj.net>  
**Sent:** Thursday, August 28, 2025 10:32 PM  
**To:** Parker J Brigance  
**Cc:** Cooke, Dallas - FROD; Michael McCann DO  
**Subject:** Re: Follow up with Baptist

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Just looking at these dates. What do you have available the following week?

The week of the 15th will be better.

Brad

On Aug 28, 2025, at 9:29 PM, Brigance, Parker J <Parker.Brigance@bmcjax.com> wrote:

**EXTERNAL EMAIL:** This email originated from a non-COJ email address. Do not click any links or open attachments unless you trust the sender and know the content is safe.

Hello Dr. Elias and Chief Cooke,

I trust this message finds you well!

Chief - congratulations on your recent confirmation of Division Chief of Rescue!

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As always, your partnership is valuable to the us, and we are looking forward to connecting soon.

Here is some quick availability on my end:

- 9/3 2p-5p
- 9/10 8-12
- 9/11 8-12

Many thanks,

**Parker Brigance DNP, MBA, MHA, RN, CEN, CCRN, CNE, NEA-BC, NI-BC, EMT-P**

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<image.png>

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## Heather D. Pennington

---

**From:** Elias, Bradley - FRRS <BElias@coj.net>  
**Sent:** Friday, August 29, 2025 8:55 AM  
**To:** Brigance, Parker J  
**Cc:** Cooke, Dallas - FROD; McCann, Michael, DO  
**Subject:** RE: Follow up with Baptist

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25<sup>th</sup> would work. I have meetings at 10am and 2pm currently.

Brad Elias, M.D.  
Medical Director  
Jacksonville Fire Rescue Department  
515 N. Julia Street  
Jacksonville, FL  
32202  
Office 904-255-3307  
Cell 904-483-0471



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**From:** Brigance, Parker J <Parker.Brigance@bmcjax.com>  
**Sent:** Thursday, August 28, 2025 10:38 PM  
**To:** Elias, Bradley - FRRS <BElias@coj.net>  
**Cc:** Cooke, Dallas - FROD <MCooke@coj.net>; McCann, Michael, DO <MMCCANN@ERGJAX.COM>  
**Subject:** Re: Follow up with Baptist

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Ill be at a conference that entire week.

Can you do the 25th?

**Parker Brigrance DNP, MBA, MHA, RN, CEN, CCRN, CNE, NEA-BC, NI-BC, EMT-P**  
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Archived: Wednesday, December 3, 2025 8:01:47 AM

From: "[Cooke, Dallas - FROD](#)"

Mail received time: Tue, 2 Sep 2025 11:08:48 +0000

Subject: RE: Follow up with Baptist

---

Good morning,

September 25, 2025, will work for me! On that day, 12:30/1pm would be a good time for me.

***M. Dallas Cooke, DNP, APRN, EMT-P***  
***Division Chief of Rescue***

Jacksonville Fire & Rescue Department  
515 N. Julia Street, 3rd Floor  
Jacksonville, FL 32202  
Office: (904) 255-4629

**Peer Support Duty Cell: (904) 535- 3727**  
**EAP / HEALTH ADVOCATE [877.240.6863](#)**  
**National Suicide Hotline [800.273.8255](#)**



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ERG000090

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Many thanks,

**Parker Brigrance DNP, MBA, MHA, RN, CEN, CCRN, CNE, NEA-BC, NI-BC, EMT-P**  
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<image.png>

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