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SUBJECT: Securonix NextGen SIEM Security Analytics SaaS Platform

BID #: SC-0454-22 **OPEN DATE: 09/21/2022**

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT:
SERVICE CONTRACT – Three (3) years from date of award

AGENCY: Jacksonville Sheriff's Office

BASIS OF AWARD: All or None, to the lowest responsive, responsible bidder

NUMBER OF BIDS INVITED: 22 **NUMBER RECEIVED:** 1 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:

Recommend approval of award to Netsync Network Solutions, Inc. as the lowest responsive, responsible bidder for Securonix NextGen SIEM Security Analytics SaaS Platform for the Jacksonville Sheriff's Office. Period of service is three (3) years from date of award. Total estimated award not to exceed $194,520.00.

Funding for this award to be encumbered for the first year (FY22) by account: 00111.552104.546620.000000.00000000, to be executed by purchase order.

Attachments: Recommendation Memo, Tabulation Sheet, Terms and Conditions, Specification

Analyst: _____ OLIVE WALLACE-COHEN

RESPECTFULLY SUBMITTED: _____ DUSTIN FREEMAN, ACTING CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: DELORES O'NEAL, DIRECTOR OF POLICE SERVICES

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING _____ MEMBERS DISAPPROVING _____ DATE: _____

_____ _____ OTHER: _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE _____

APPROVED _____ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

Jacksonville Sheriff's Office

PAT IVEY, SHERIFF

Serve • Protect • Community

To: Dustin Freeman
Interim Chief of Procurement

Thru: Bill Clement, CPA
Chief of Budget

From: Delores O'Neal
Director of Police Services

Subject: SC-0454-22 Securonix NextGen SIEM Security Analytics SaaS Platform

Date: September 22, 2022

There was one (1) response received for SC-0454-22 Securonix NextGen SIEM Security Analytics SaaS Platform. We recommend awarding Netsync Network Solutions, the lowest responsive, responsible bidder, in the amount of $194,520.00, for a three (3) year period from date of award. The amount allocated for FY22, the first year, is $74,740.00 from account number 00111.552104.546620.000000.00000000.00000. The purchase will be made via a purchase order.

Please let me know if you require any additional information. Thank you for your assistance.

TERMS AND CONDITIONS

Securonix NextGen SIEM Security Analytics SaaS Platform

1. SCOPE
The City of Jacksonville's Sheriff's Office is currently accepting bids to obtain a source of supply for the items/services as outlined in the bid documents provided. The purpose of this bid invitation is to obtain information about your firm and its ability to provide these items/services and to obtain pricing commitments for **Securonix NextGen SIEM Security Analytics SaaS Platform** as listed in the bid documents.

- **Supplier must be authorized reseller of Securonix NextGen SIEM**
- **No Substitutions**

2. AWARD
Award will be **All or None** whichever is in the best interest of the City of Jacksonville, to the lowest responsive, responsible bidder. **Bidders must bid on all items to be considered for an award.** The City reserves the right to reject any or all bids. ALL awards are subject to the availability of funds.

3. TERM OF AGREEMENT
Three (3) Year Agreement from date of award.

4. PRE-BID CONFERENCE
Not Applicable

5. COMPLIANCE WITH SPECIFICATIONS
The bidder, by affixing their signature to the bid form submitted, agrees to provide the items/services in accordance with the bid documents provided. Bid only a single offering for each bid item. Multiple offerings, alternates (unless stated) and or stipulations may be cause for bid rejection. Bid only on forms provided herein unless otherwise stated. Bid submissions shall be in ink or typewritten. All corrections must be initialed.

6. STATE CONTRACTS
The City reserves the right to utilize contracts established by the State of Florida and or other governmental agencies for service(s) covered under this bid. The city reserves the right to cancel this contract in whole or in part for such service(s).

7. QUANTITIES
Quantities are fixed.

8. PRICES
All unit prices shall include freight, delivery, and handling charges to the delivery location as outlined in the bid documents.

9. ESCALATION / DE-ESCALATION
All pricing submitted shall remain firm for the initial term period. Upon renewal (if applicable), a supplier may submit in writing a request for price escalation/de-escalation for the percentage of change as listed in the Consumer Pricing Index (CPI) and/or documentation notifying of an industry wide increase. The City reserves the right to decline any price increase request.

10. DELIVERY

Jacksonville Sheriff's Office 501 E Bay Street, Jacksonville, Florida 32202 Attn: Information Systems Management. A packing list shall accompany all shipments, which shall indicate, at a minimum, the following: purchase order number, item number and description, date of shipment, quantity ordered, and shipped, unit price, and unit of measure.

11. PICK UP AND RETURNS

The City reserves the right to return an order in whole or in part if the merchandise is not in compliance with the bid specifications. The City or its agencies will determine compliance with bid specifications. Pick-up and returns will be made within 48 hours of notification at no charge to the City or its agencies.

12. COMPLIANCE WITH SPECIFICATIONS

The bidder, by affixing their signature to the bid form submitted, agrees to provide items(s) in accordance with the bid documents provided. Bid only a single offering for each bid item. Multiple offerings, alternates (unless stated) and or stipulations may be cause for bid rejection. Bid only on forms provided herein unless otherwise stated. Bid submissions shall be in ink or typewritten. All corrections must be initialed.

13. SUPPLIER ACCESSIBILITY

The City or its representative must be able to contact, during normal business hours, by telephone or email any supplier providing goods or services to the City or its agencies. Any supplier accessibility requirements outlined in the specifications supersede this section.

14. REPORTING

The City may request, during the term of this bid, reports including but not limited to; usage, pricing, and delivery. Suppliers will be required to provide reports requested in hard copy and electronic format as required.

15. INVOICING

Invoices will be issued once supplies/services are delivered and/or rendered to the City of Jacksonville or its agencies. At a minimum, invoices must include purchase order number or contract number, item number and description, date of shipment, quantity ordered and shipped, unit prices, unit of measure, and extended totals. Payment terms are Net 30 days. **All original invoices shall be submitted through the City of Jacksonville's 1Cloud Supplier Portal or can be e-mailed directly to coj1cloudinvoices@coj.net .**

16. INSURANCE / INDEMNIFICATION

Each supplier shall maintain, for the entire term of this bid, current insurance coverage as stated in the bid documents. All insurance certificates shall list the City of Jacksonville as an additional insured. The awarded vendor will be required to submit the copy of insurance certificate within ten (10) days from date of receipt of award notice. Bid number should be listed on certificate.

SPECIFICATION

Securonix NextGen SIEM Security Analytics SaaS Platform

- **Supplier must be authorized reseller of Securonix NextGen SIEM**
- **No Substitutions**
- **Bid is for a three (3) year period**

ITEM 1 - Year 1 - Securonix NextGen SIEM Security Analytics SaaS Platform

- SIEM-UEBA-0919 Next-Gen SIEM (SIEM and UEBA)
    - Includes Security Data Lake Platform
    - Includes Securonix UEBA Platform
    - Includes 7 days of hot, 90 days searchable, 365 days cold data retention
    - Includes correlation rules, compliance reports/dashboards
    - Includes Insider Threat Analytics Application
    - Includes Cyber Threat Analytics Application
    - Includes Cloud Security Analytics
    - Includes Spotter Search with event super-enrichment
- **AddOn Agent for Windows Log Collection**
    - NxLog
        - Includes NXLog for 385 endpoints for 1 year
        - Three-year commit with Annual Payment 385 Windows Servers
- **Cloud Storage**
    - SAASHIDR
        - Data Retention
            - Includes indexed data retention in Securonix SOLR
            - Priced by number of days of (Premium) indexed data to be stored
            - Premium Data Retention: Increments of 7 or 30 days
            - Retention Days: 7
    - SAASWIDR
        - Data Retention
            - Priced by number of days of (Standard) long term data to be stored
            - Standard Data Retention: Increments of 90 or 365 days
            - Retention Days: 90
    - SAASANIDR
        - Data Retention

- Priced by number of days of long-term data to be archived
- Cold Data Retention: Increments of 365 days
- Retention Days: 365

- Implementation Services
  - SPI
    - Phase 1 Implementation for Go-live
      - Setting up the environment
      - Adding four most important data sources
      - Identification of the most important use cases and modules
      - Recommend 6-10 high fidelity Use Cases per Workstream
      - Ensuring Go-Live and turnover to the customer

ITEM #2 - Year 2 - Securonix NextGen SIEM Security Analytics SaaS Platform

- SIEM-UEBA-0919 Next-Gen SIEM (SIEM and UEBA)
  - Includes Security Data Lake Platform
  - Includes Securonix UEBA Platform
  - Includes 7 days of hot, 90 days searchable, 365 days cold data retention
  - Includes correlation rules, compliance reports/dashboards
  - Includes Insider Threat Analytics Application
  - Includes Cyber Threat Analytics Application
  - Includes Cloud Security Analytics
  - Includes Spotter Search with event super-enrichment
- **AddOn Agent for Windows Log Collection**
  - NxLog
    - Includes NXLog for 385 endpoints for 1 year
    - Three-year commit with Annual Payment 385 Windows Servers
- **Cloud Storage**
  - SAASHIDR
    - Data Retention
      - Includes indexed data retention in Securonix SOLR
      - Priced by number of days of (Premium) indexed data to be stored
      - Premium Data Retention: Increments of 7 or 30 days
      - Retention Days: 7
  - SAASWIDR
    - Data Retention

- Priced by number of days of (Standard) long term data to be stored
- Standard Data Retention: Increments of 90 or 365 days
- Retention Days: 90

- SAASANIDR
  - Data Retention
    - Priced by number of days of long-term data to be archived
    - Cold Data Retention: Increments of 365 days
    - Retention Days: 365

ITEM #3 - Year 3 - Securonix NextGen SIEM Security Analytics SaaS Platform

- SIEM-UEBA-0919 Next-Gen SIEM (SIEM and UEBA)
  - Includes Security Data Lake Platform
  - Includes Securonix UEBA Platform
  - Includes 7 days of hot, 90 days searchable, 365 days cold data retention
  - Includes correlation rules, compliance reports/dashboards
  - Includes Insider Threat Analytics Application
  - Includes Cyber Threat Analytics Application
  - Includes Cloud Security Analytics
  - Includes Spotter Search with event super-enrichment
- **AddOn Agent for Windows Log Collection**
  - NxLog
    - Includes NXLog for 385 endpoints for 1 year
    - Three-year commit with Annual Payment 385 Windows Servers
- **Cloud Storage**
  - SAASHIDR
    - Data Retention
      - Includes indexed data retention in Securonix SOLR
      - Priced by number of days of (Premium) indexed data to be stored
      - Premium Data Retention: Increments of 7 or 30 days
      - Retention Days: 7
  - SAASWIDR
    - Data Retention
      - Priced by number of days of (Standard) long term data to be stored
      - Standard Data Retention: Increments of 90 or 365 days
      - Retention Days: 90

- SAASANIDR
  - Data Retention
    - Priced by number of days of long-term data to be archived
    - Cold Data Retention: Increments of 365 days
    - Retention Days: 365

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