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City of Jacksonville, Florida

Procurement Award Form (PAF)

Part 1 – Form Type: JPAC 126.204 (a) New Award, Renewals, Waive Technical Defects, Price Increases, NTE Increases.

Goods and/or Services: Legacy Voice and SONET Ring Services

Requested Action and Justification:

Recommend approval of a Single Source award to AT&T Enterprises, LLC for Legacy Voice and SONET Ring Services. Period of service will be one (1) year for the date of the executed contract. Total not-to-exceed award amount will be $800,000.00.

This award will be executed through the Office of General Counsel and processed via Purchase Order.

Supplier:	AT&T Enterprises, LLC	**Basis of Award:**	N/A	**BID Opening Date:**	

POA #:	N/A	**PO #:**	TBD	**Change Order #:**	N/A
Solicitation #:	SS 17804 26	**Contract #:**	TBD	**Contract ADM #:**	N/A
Term:	1 year	**Options:**	0	**Options Used:**	N/A

Federally Funded:	No	**JSEB Rec:**	N/A
Licenses Verified:	N/A	**JSEB %:**	N/A
Bonds Required:	No	**Bonds Waived Pursuant To:**	N/A

Fund:	53101	**Center:**	113001	**Acct:**	541020	**Proj:**	000000	**Activity:**	00000000	$	800,000.00
Fund:		**Center:**		**Acct:**		**Proj:**		**Activity:**		$	
Fund:		**Center:**		**Acct:**		**Proj:**		**Activity:**		$	

New NTE/GMP:	$ 800.000.00	**Contingent Amt:**	$ 0.00	**DMP/ODPO Amt:**	$ 0.00

Using Agency/BU:	TSOD:OFFICE OF THE DIRECTOR			
Concurrence:	Signed by: Elizabeth H. Brown 28B08059445AE9...	**Title:**	ASST INFO TECH OFFICER - TECHNOLOGY INFRASTRUCTURE MANAGER	4/30/2026
Concurrence:	Signed by: Thomas Ossi 4A2DE920D177418...	**Title:**	ASST INFO TECH OFFICER - TECHNOLOGY CONTRACT AND RECORDS MGR	4/30/2026
Concurrence:	Signed by: Kendrick Wanyonyi F3E522F095434F5...	**Title:**	DIRECTOR OF TECHNOLOGY SOLUTIONS	4/30/2026
Concurrence:		**Title:**		

Procurement Analyst/Buyer:	Signed by: Simpson, Sandy 309A036BE9B74A5...	**Chief of Procurement:**	Signed by: B19F1D517352456...	5/5/2026
Name:	Simpson, Sandy	**Name:**	Dustin L. Freeman	

Part 2 – JPAC Action: All award actions subject to lawfully appropriated funds.		**Part 3 – Final Awarding Authority Action:**	
Members who approve:		**Action:**	
Members who disapprove:		**Signature:**	
Date:		**Date:**	

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PAF Instructions
Part 1 (using agency)

Form Type: This form will be used for both Administrative Awards and JPAC Requests. Select type from dropdown options.

Goods and/or Services: Enter a brief description of the types of goods and services included in the request.

Requested Action and Justification: Enter a brief description of the requested action or authority being sought. i.e.; *Request permission to award the lowest, responsive responsible bidder for an ITB or award the highest ranked supplier for an RFP.* This block should also be used for additional information such as additional 4th account strings, or other information essential for contract execution.

Supplier: Enter awarded supplier name**.** If multiple, include in "Requested Action and Justification" box.

Basis of Award: Select from Lowest Price Technical Acceptable (LPTA), Highest Price Technical Acceptable (HPTA) or N/A.

Bid Opening Date: The date bids were unsealed by Procurement.

POA #: This is your 1Cloud generated Agreement number. Select Type, Enter Number.

PO #: Enter the PO number or agreement release number.

Change Order #: Provide the applicable change order number represented by this request.

Solicitation #: Select Prefix type, Enter Number, and Year.

Contract #: This number should be the same as your POA number (unless procured prior to 2020)

Contract Amendment #: Provide the applicable amendment number represented by this request.

Term: Select the Period of Performance or Term for the initial period.

Options: Period of time for each renewal or option.

Options Used: Prior to this request, enter how many options were already used.

Federally Funded: Select yes or no from dropdown if Federal Funds will be used.

JSEB Rec: Select Encouragement or JSEB Set Aside Option.

JESB %: If JSEB Participation, enter the percentage.

Bonds Waived Pursuant to: Select option from Drop down.

Funding Sources: Fund/Center/Account/Project/Activity, all fields are required even if zeros.

New NTE/GMP: Enter the new total not to exceed amount. Note, this should match the contract maximum indebtedness, if applicable**.**

Contingent Amount: If your agency requests an allowance for unforeseen additional expenses, then specify the amount of your requested increase and new NTE that represents the contingency allowance. This is over and above any quote.

DMP/ODPO Account: Enter the Direct Materials Purchase/Owner Direct Purchase Order Account. Used mainly for CIP (Capital Improvement/Construction) Projects

Using Agency/BU: Select one from the dropdown list.

Concurrence: Using Agency internal routing requirements for Electronic Signatures (follow Proc Manual for threshold requirements)

Title: Title of person electronically signing form.

Attachments: Included any supplemental information to the Procurement Award Form. i.e.; *Scope of work, previous awards*.

**Any field where there is no data available, or no entry is required, either leave it blank or enter N/A. Any fields where there is known data, include for informational purposes. Any changes to an original award should contain the data that is being changed and any other relevant data required for JPAC review and approval.*

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A NEW DAY.

City of Jacksonville, Florida

Donna Deegan, Mayor
Technology Solutions Department
Ed Ball Building
214 N. Hogan Street, Suite 900
Jacksonville, Florida 32202
(904) 630-CITY
www.jacksonville.gov

M E M O R A N D U M

TO: Dustin L. Freeman, Chief of Procurement Division

THROUGH: Wanyonyi Kendrick, Director of Technology Solutions Signed by: Wanyonyi Kendrick F3E522F095434F5...

FROM: Elizabeth Brown, Technology Infrastructure Manager Signed by: Elizabeth Brown A8B08059445 54E9...

SUBJECT: Single Source Award to AT&T for Legacy Voice and SONET Ring Services

DATE: April 15, 2026

The Technology Solutions Department (TSD) requests approval of a Single Source award to AT&T Enterprises, LLC (AT&T) for legacy phone and data services, specifically, SONET Ring, Fire Voice, Sheriff Voice, COJ Voice, and COJ Data. AT&T's SONET Ring infrastructure is currently in place at JFRD Headquarters, Ed Ball Data Center, JSO Pre-trial Detention Center, and AT&T's central office. SONET Ring services are necessary to provide full redundancy to COJ, JFRD, and JSO telephone services. No other service providers can provide SONET Ring infrastructure in AT&T's central office where the affected legacy telephone circuits originate.

These legacy services, which use the Primary Rate Interface (PRI), are in the process of being phased out in lieu of SIP Trunk (Session Initiated Protocol). PRI and SIP Trunk are the phone circuits that allow COJ's services to connect to AT&T. A solicitation for SIP Trunk services will be issued in the coming weeks. It was anticipated that the legacy PRI services referenced above would have been phased out prior to the start of FY26; however, due to the complexities of the transition and the attempt to reduce as many services as possible while still maintaining citywide functionality, a new agreement for SIP Trunk services is not yet in place. In addition, COJ staff spent time negotiating with AT&T to reduce pricing on the existing lines. Furthermore, COJ is working with S2K Consulting, Inc. to eliminate as many unnecessary lines as possible. These things led to a delay in receiving a quote from AT&T for the FY26 lines still in use (the formal quotes were received on March 17, 2026).

The period of service will be one (1) year from the date of executed contract. The total not-to-exceed award amount will be $800,000.00.

This award will be executed through the Office of General Counsel and processed via Purchase Order.

FUNDING SOURCE: 53101.113001.541020.000000.00000000.00000.0000000 Signed by: Nihal Kekec E2017D8B4B0C4D5...

Your favorable consideration of TSD's request is appreciated.

CC: Christopher Folker, Telecom Infrastructure Manager
Thomas Ossi, Technology Contract and Records Manager
Ruben Ola, IT Contract Compliance Analyst
David Klages, IT Contract Administrator

Attachments: Single Source Justification Form
Supplier's Single Source Letter
Supplier's Quote

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JUSTIFICATION FOR SINGLE SOURCE (JSS)

Pursuant to the City of Jacksonville Procurement Code§ 126.206 & § 126.312, when requesting a purchase from a vendor subject to the referenced sections, please complete this form to justify your request and submit to Procurement with applicable attachments.

1. Requesting Agency:	Information Technologies
2. Nature and/or description of the requirement being requested. ***Identify each item, component or service being procured. (Attach quote/proposal):*** ***Why does the city need these particular goods or services?***	The Technology Solutions Department (TSD) requests approval of a Single Source award to AT&T Enterprises, LLC (AT&T) for legacy phone and data services, specifically, SONET Ring, Fire Voice, Sheriff Voice, COJ Voice, and COJ Data. AT&T's SONET Ring infrastructure is currently in place at JFRD Headquarters, Ed Ball Data Center, JSO Pretrial Detention Center, and AT&T's central office. SONET Ring services are necessary to provide full redundancy to COJ, JFRD, and JSO telephone services. Period of service will one (1) year from the date of award. Total not-to-exceed award amount will be $800,000.00.
3. Provide a detailed justification as to why the requested goods/services can only be efficiently and effectively procured through the recommended Single Source vendor:	No other service providers can provide SONET Ring infrastructure in AT&T's central office where the affected legacy telephone circuits originate. AT&T is currently working with the COJ IT department to migrate from these legacy services to IP services. Until the transition is complete, the legacy services currently in place will continue without interruptions in service.
4. Date of Request	4/15/2026

5. Summary of Market Research

[Provide a description of the market research performed, how it was performed, by whom, and market research results. Please spell out acronyms.]

[David Klages, IT Contract Administrator, conducted Intertnet searches for other service providers with no results, and due to the technical nature of this award, David Klages consulted with the COJ project manager. In addition, AT&T provided a Single Source letter confirming that no other suppliers can use the infrastructure in their central office where the legacy circuits originate.]

6. Conflict of Interest (Must Check)

√ By checking this box, I affirm that there are no actual, potential, or perceived conflicts of interest with the entity in which I am requesting a single source award. Conflict of Interest shall be interpreted consistent with *Chapter 112, Florida Statutes*.

7. Other Documentation (Check and attach all that apply)

√ Supplier Quote

√ Single Source Memo signed by Director

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☐ Other [Click here to list other documentation.]

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April 2, 2026

To whom it may concern:

RE: Sole Source with City of Jacksonville and AT&T for Legacy Voice and Sonet Ring Services

AT&T's SONET Ring infrastructure is currently in place at the Jacksonville Fire & Rescue Department Headquarters, the Ed Ball Data Center, the Jacksonville Sheriff's Office Pretrial Detention Center, and AT&T's central office. SONET Ring services are necessary to provide full redundancy to the COJ, JFRD, and JSO telephone services. No other service providers can provide SONET Ring infrastructure in AT&T's central office where the affected legacy telephone circuits originate.

AT&T is working with the City of Jacksonville's IT department to migrate from these legacy services to IP services and will work to get this done as quickly as possible. Until the transition is complete, the Voice services currently in place that include Business Lines, Centrex Services, and PRIs will continue without interruptions in service.

Should your office require any further information, please feel free to contact me at 904-476-3100.

Sincerely,

W. Chris Wadley

Chris Wadley

AT&T Client Solutions Executive

904-476-3100 cell

Cw3669@att.com

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AT&T Quote for Centrex

Customer Name **City of Jacksonville**
Customer Address **214 N Hogan St Jacksonville, FL 32202**
Customer Contact **Chris Folker**

Service	USOC	Component	Term	Cost before tax	QTY	Total estimated Monthly Cost	Total Estimated Annual Cost
Centrex	CENAA	Standard Feature	12	$ 3.95	120	$ 474.00	$ 5,688.00
Centrex	M1ACS	Common Equipment	12	$ 15.00	5	$ 75.00	$ 900.00
Centrex	M1FCX	Bridged Link Different Premise Same Continuous Property	12	$ 8.71	3	$ 26.13	$ 313.56
Centrex	M1FEX	Extended Bridged Links Different Premise-Svc Wire Ctr	12	$ 8.71	1	$ 8.71	$ 104.52
Centrex	M1FNX	Bridged Link Different Premise Non-Continuous Property	12	$ 8.71	30	$ 261.30	$ 3,135.60
Centrex	M1GBC	Interofc Ch-Non-ISDN Ch-Each	12	$ 28.50	74	$ 2,109.00	$ 25,308.00
Centrex	M1GBM	Interofc Ch-Non-ISDN Ch /Mile	12	$ 1.60	571	$ 913.60	$ 10,963.20
Centrex	M1GEB	Interofc Ch Bridging-Ch Bridgd	12	$ 10.25	1	$ 10.25	$ 123.00
Centrex	M4LFA	Station Link Flat Rate	12	$ 15.00	1071	$ 16,065.00	$ 192,780.00
Centrex	M4LFD	Station Links Terminated on EBS-M5009 Flat Rate	12	$ 15.00	29	$ 435.00	$ 5,220.00
Centrex	M4LFF	Station Links Terminated on EBS-M5009 Flat Rate	12	$ 15.00	1	$ 15.00	$ 180.00
Centrex	M4LFH	Station Links Equipped with Caller ID Flat Rate	12	$ 15.00	103	$ 1,545.00	$ 18,540.00
Centrex	M4LFM	Station Links Provisioned Diff Svc Wire Center-Flat Rate	12	$ 15.00	34	$ 510.00	$ 6,120.00
Centrex	M9QCX	NAR Package-2Way-Flat Rt	12	$ 13.25	208	$ 2,756.00	$ 33,072.00
Centrex	M9QOX	NAR 1Way Outward	12	$ 13.25	2	$ 26.50	$ 318.00
						$ 25,230.49	$ 302,765.88

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AT&T Quote for Smartring

Customer Name	**City of Jacksonville**
Customer Address	**214 N Hogan St Jacksonville, FL 32202**
Customer Contact	**Chris Folker**

Service	USOC	Component	Term	Cost before tax	QTY	Total estimated Monthly Cost	Total Estimated Annual Cost
SONET	1HXAX	SMARTRing Interoffice Ch Mile per .25 Air Mile	12	$ 32.40	24	$ 777.60	$ 9,331.20
SONET	1HXFX	SMARTRing Interoffice Ch Mile Fixed Rate	12	$ 117.00	3	$ 351.00	$ 4,212.00
SONET	SHNH1	SMARTRing 12-CO Node	12	$ 1,782.00	3	$ 5,346.00	$ 64,152.00
SONET	1HVXX	SMARTRING LOCAL CH MILEAGE	12	$ -	6	$ -	$ -
SONET	1HVAX	SMARTRing Local Ch Mileage per .25 Air Mile	12	$ 74.70	7	$ 522.90	$ 6,274.80
SONET	SHNC1	SMARTRing Cust Node-OC-12 Cap	12	$ 1,782.00	2	$ 3,564.00	$ 42,768.00
						$ 10,561.50	$ 126,738.00

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AT&T Quote for Business Lines

Customer Name	**City of Jacksonville**
Customer Address	**214 N Hogan St Jacksonville, FL 32202**
Customer Contact	**Chris Folker**

Service	USOC	Component	Term	Cost before tax	QTY	Total estimated Monthly Cost	Total Estimated Annual Cost
POTS Line	MFB	Business Line	12	$ 50.00	230	$ 11,500.00	$ 138,000.00
POTS Line	MFBCL	Bus Flat Rate Multiline with Call ID	12	$ 50.00	1	$ 50.00	$ 600.00
						$ 11,500.00	$ 138,000.00

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AT&T Quote for PRI

Customer Name **City of Jacksonville**
Customer Address **214 N Hogan St Jacksonville, FL 32202**
Customer Contact **Chris Folker**

Service	USOC	Component	Term	Cost before tax	QTY	Total estimated Monthly Cost	Total Estimated Annual Cost
ISDN PRI	WDDKR	Flat Rate PRI	12	$ 750.00	23	$ 17,250.00	$ 207,000.00
ISDN PRI	1LN1A	PRI Fixed Rate Interoffice Ch	12	$ 112.50	16	$ 1,800.00	$ 21,600.00
ISDN PRI	1LN1B	PRI Interoffice Mileage Charge	12	$ 36.00	68	$ 2,448.00	$ 29,376.00
ISDN PRI	PR7CN	Calling Name Delivery Feature	12	$ 15.00	14	$ 210.00	$ 2,520.00
ISDN PRI	PR70F	Overflow	12	$ 45.00	1	$ 45.00	$ 540.00
ISDN PRI	PR7TF	Primary Rate ISDN	12	$ 0.15	20,989	$ 3,148.35	$ 37,780.20
ISDN PRI	SHNBB	SmartRing Interface	12	$ 33.00	14	$ 462.00	$ 5,544.00
ISDN PRI	SHNCB	SMARTRing CO Channel Interface per DS1	12	$ 33.30	14	$ 466.20	$ 5,594.40
						$ 21,498.00	$ 257,976.00