

Healthlink JAX: Free Virtual Care for Duval County Residents

Healthlink JAX is a free virtual care program provided by the City of Jacksonville. It offers 24/7 access to medical care for uninsured residents of Duval County.

Who Can Use Healthlink JAX

To use Healthlink JAX, you must:

- Live in Duval County
- Not have health insurance

Services Available

Healthlink JAX connects eligible residents with licensed healthcare providers who can:

- Diagnose and treat common medical conditions
- Provide medical advice and treatment plans
- Prescribe medications when appropriate
- Help coordinate follow-up care, including referrals to local providers

All services are provided virtually using a phone or computer.

Why Use Healthlink JAX

Healthlink JAX offers:

- Access to care 24 hours a day, 7 days a week
- No-cost care for eligible residents
- A way to get care without traveling or waiting in an emergency room
- Private and convenient access to care
- Help connecting to ongoing care and local resources

How It Works

1. Call [904-925-2273](tel:904-925-2273)
2. Receive a secure link to connect with the care team
3. Join a virtual visit and speak with a doctor

Patient Impact Example

One uninsured resident used the emergency room multiple times to manage a chronic condition, resulting in significant medical costs.

After connecting with Healthlink JAX, the patient was able to speak with a doctor virtually and was connected to a primary care provider. This support helped reduce emergency room visits and improve long-term health management.

Get Started

Call: [904-925-2273](tel:904-925-2273)

Website: www.HealthlinkJAX.com

Accessibility

If you need this information in an alternative format or need assistance accessing services, please call [904-925-2273](tel:904-925-2273). If you use relay services, dial **711**.