Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

City of Jacksonville, Florida

Procurement Award Form (PAF)

Part 1 – Form Type: JPAC 126.204 (a) New Award, Renewals, Waive Technical Defects, Price Increases, NTE Increases.

Goods and/or Services: Service, Maintenance and Repair of Power Load Units for JFRD Rescue

Requested Action and Justification:

Recommend approval of a Single Source award with Howmedica Osteonics Corp. (DBA Stryker Sales LLC) for Service, Maintenance and Repair of Power Load Units for JFRD Rescue. Period of service is the date of award through February 27, 2027. Total estimated expenditure amount not-to-exceed is $175,358.40.

To be executed by formal contract amendment through the Office of General Counsel.

Supplier:	Howmedica Osteonics Corp. DBA	**Basis of Award:**	N/A	**BID Opening Date:**	

POA #:	N/A	**PO #:**	N/A	**Change Order #:**	N/A
Solicitation #:	SS 17706 26	**Contract #:**	N/A	**Contract ADM #:**	0
Term:	1 year	**Options:**	0	**Options Used:**	N/A

Federally Funded:	No	**JSEB Rec:**	N/A
Licenses Verified:	N/A	**JSEB %:**	N/A
Bonds Required:	No	**Bonds Waived Pursuant To:**	N/A

Fund:	51101	**Center:**	114005	**Acct:**	546020	**Proj:**	000000	**Activity:**	00000000	$ 175,358.40
Fund:		**Center:**		**Acct:**		**Proj:**		**Activity:**		$
Fund:		**Center:**		**Acct:**		**Proj:**		**Activity:**		$

New NTE/GMP:	$ 175,358.40	**Contingent Amt:**	$ 0	**DMP/ODPO Amt:**	$ 0

Using Agency/BU:	ASFM:FLEET MANAGEMENT		
Concurrence:	Signed by: Schwarz, Kyle. 3E6462FE283E44E...	**Title:**	FLEET MANAGEMENT ADMINISTRATOR 4/14/2026
Concurrence:	Pracher, Eric 9B60722B731B427...	**Title:**	CHIEF OF FLEET MANAGEMENT 4/14/2026
Concurrence:		**Title:**	
Concurrence:		**Title:**	

Procurement Analyst/Buyer:	Signed by: Ruth Keith C58E7E28D7654E9...	**Chief of Procurement:**	Signed by: 4/21/2026
Name:	Ruth Keith	**Name:**	Dustin L. Freeman B10F1D517352456...

Part 2 – JPAC Action: All award actions subject to lawfully appropriated funds.		**Part 3 – Final Awarding Authority Action:**	
Members who approve:		**Action:**	
Members who disapprove:		**Signature:**	
Date:		**Date:**	

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

PAF Instructions
Part 1 (using agency)

Form Type: This form will be used for both Administrative Awards and JPAC Requests. Select type from dropdown options.

Goods and/or Services: Enter a brief description of the types of goods and services included in the request.

Requested Action and Justification: Enter a brief description of the requested action or authority being sought. i.e.; *Request permission to award the lowest, responsive responsible bidder for an ITB or award the highest ranked supplier for an RFP.* This block should also be used for additional information such as additional 4th account strings, or other information essential for contract execution.

Supplier: Enter awarded supplier name**.** If multiple, include in "Requested Action and Justification" box.

Basis of Award: Select from Lowest Price Technical Acceptable (LPTA), Highest Price Technical Acceptable (HPTA) or N/A.

Bid Opening Date: The date bids were unsealed by Procurement.

POA #: This is your 1Cloud generated Agreement number. Select Type, Enter Number.

PO #: Enter the PO number or agreement release number.

Change Order #: Provide the applicable change order number represented by this request.

Solicitation #: Select Prefix type, Enter Number, and Year.

Contract #: This number should be the same as your POA number (unless procured prior to 2020)

Contract Amendment #: Provide the applicable amendment number represented by this request.

Term: Select the Period of Performance or Term for the initial period.

Options: Period of time for each renewal or option.

Options Used: Prior to this request, enter how many options were already used.

Federally Funded: Select yes or no from dropdown if Federal Funds will be used.

JSEB Rec: Select Encouragement or JSEB Set Aside Option.

JESB %: If JSEB Participation, enter the percentage.

Bonds Waived Pursuant to: Select option from Drop down.

Funding Sources: Fund/Center/Account/Project/Activity, all fields are required even if zeros.

New NTE/GMP: Enter the new total not to exceed amount. Note, this should match the contract maximum indebtedness, if applicable**.**

Contingent Amount: If your agency requests an allowance for unforeseen additional expenses, then specify the amount of your requested increase and new NTE that represents the contingency allowance. This is over and above any quote.

DMP/ODPO Account: Enter the Direct Materials Purchase/Owner Direct Purchase Order Account. Used mainly for CIP (Capital Improvement/Construction) Projects

Using Agency/BU: Select one from the dropdown list.

Concurrence: Using Agency internal routing requirements for Electronic Signatures (follow Proc Manual for threshold requirements)

Title: Title of person electronically signing form.

Attachments: Included any supplemental information to the Procurement Award Form. i.e.; *Scope of work, previous awards*.

**Any field where there is no data available, or no entry is required, either leave it blank or enter N/A. Any fields where there is known data, include for informational purposes. Any changes to an original award should contain the data that is being changed and any other relevant data required for JPAC review and approval.*

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

SS 17706-26

Title	**Service, Maintenance and Repair of Power Load Units for JFRD Rescue**
Synopsis	**Single Source for Service, Maintenance and Repair of Power Load Units for JFRD Rescue with Stryker Sales Corporation. Stryker Medical Corporation has a maintenance agreement or Powerload Units that are no longer under warranty. Period of Service is Date of Award through February 27, 2027.**

Preview Date		Open Date	**3/19/26 4:56 PM**
Close Date	**4/7/26 4:00 PM**	Award Date	
Time Zone	**Eastern Standard Time**		

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

1 Overview

1.1 General Information

Title	**Service, Maintenance and Repair of Power Load Units for JFRD Rescue**		
Synopsis	**Single Source for Service, Maintenance and Repair of Power Load Units for JFRD Rescue with Stryker Sales Corporation. Stryker Medical Corporation has a maintenance agreement or Powerload Units that are no longer under warranty. Period of Service is Date of Award through February 27, 2027.**		
Buyer	**Ruth Keith**	Outcome	**Single Source Contract Purchase Agreement**
E-Mail	**RKeith1@coj.net**		

1.2 Attachments

File Name or URL	Type	Description
Chief memo.pdf	File	
Stryker.pdf	File	
SS Stryker memo (1).pdf	File	
JSS form Stryker.docx	File	
7-1-24 Protest Procedures.pdf	File	

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

2 Lines

2.1 Line Information

Line	Estimated Quantity	Response Price	Line Amount
1-Service, Maintenance and Repair of Power Load Units for JFRD Rescue			

2.2 Line Details

2.2.1 Line 1 Service, Maintenance and Repair of Power Load Units for JFRD Rescue

Category Name **340.72 Rescue Equipment, Supplies and Accessories Including Rescue Nets, Power Extractors (Jaws of Life), Rope and Life Harnesses, etc.**

175,358.40

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

FINANCE & ADMINISTRATION DEPARTMENT, PROCUREMENT DIVISION

SINGLE SOURCE JUSTIFICATION FORM (SSJF)	
Pursuant to the City of Jacksonville Procurement Code 126.306(a) (8) & The Procurement Operating Manual, when requesting to purchase from a Supplier subject to the referenced sections, this form is to be completed and must be submitted to the Procurement Division with applicable attachments via 1Cloud Smart Form Requisition.	
1. Requesting Agency:	Fleet Management
2. Nature and/or description of the requirement being requested. ***Identify each item, component or service being procured. (Attach quote/proposal):*** ***Why does the city need these particular goods or services?***	Stryker Medical Corporation has a maintence agreemtnf or Powerload Units that are no longer under warranty. Period of Servvcie is Date of Award thorugh February 27, 2027. This is used to service, maintenance and repairs for the Power Load units in JFRD Rescue.
3. Provide a detailed justification as to why the requested goods/services can only be efficiently and effectively procured through the recommended Single Source Supplier:	Stryker Medical Certifies that it is the original equipment manufacturer (OEM) or sole source distributor of parts for Stryker's Emergency Care Products. All parts are manufactured at Stryker of by an outside supplier specifically for Stryker. They are the single source manufacturer of Stryker OEM Service and parts. Stryker employs its own field service team to service its products. Stryker only uses OEM parts for repairs and has exclusive use of certain proprietary tools for diagnostics and repairs. Stryker Corporation use or have applied for the following trademarks: CP Lus, LifePak, Lucas, Power-Load, Power-Pro, Procare, Stryker.
4. Date of Request	3/4/2026

5. Summary of Market Research

[Provide a description of the market research performed, how it was performed, by whom, and market research results. Please spell out acronyms.]

[Sheryl Kurtz has identified and confirmed with my own research that Stryker Medical Corporation is the sole distributor for Stryker's emergency care products. Per attached memo Stryker Medical Corporation Sale Source Distributor of parts for Stryker's emergency care products.]

6. Conflict of Interest (Must Check)

√ By checking this box, I affirm that there are no actual, potential, or perceived conflicts of interest with the entity in which I am requesting a single source award. Conflict of Interest shall be interpreted consistent with *Chapter 112, Florida Statutes.*

7. Other Documentation (Check and attach all that apply)

√ Supplier Quote

☐ Single Source Memo signed by Director

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

√ Other [Chife's memo]

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

stryker

3800 E. Centre Ave.
Portage MI 49002 USA
1-800-STRYKER
stryker.com

To:	Whom it may concern
Subject:	Emergency Care Parts and
Date:	Service June 3, 2025

Stryker's Medical division certifies that it is the original equipment manufacturer (OEM) or sole source distributor of parts for Stryker's Emergency Care products. All parts are manufactured at Stryker or by an outside supplier specifically for Stryker.

Stryker employs its own field service team (known as ProCare Services) to service its products. Stryker only uses OEM parts for repairs and has exclusive use of certain proprietary tools for diagnostics and repairs. Stryker Emergency Care products that require the use of such proprietary tools include, but are not limited to:

- Power-LOAD fastener
- Power-PRO cot
- Stair-PRO
- LUCAS 3 chest compression system
- LIFEPAK 15 monitor/defibrillator
- LIFEPAK 20e monitor/defibrillator
- LIFEPAK 1000 defibrillator
- LIFEPAK CR Plus / LIFEPAK CR2 defibrillator

Tooling is calibrated, documented and controlled by Stryker's home offices in Portage, MI, USA and Redmond, WA, USA. Calibration records and training records are available upon request.

Service repairs are documented and reviewed by Stryker's quality team. To help ensure Stryker's commitment to quality, Stryker tracks and trends its service to help ensure the highest level of product performance for its customers. Preventive maintenance (PM) and service history documentation is available upon request.

Please contact your local Stryker representative with questions.

Stryker Corporation or its divisions or other corporate affiliated entities own, use or have applied for the following trademarks or service marks: CR Plus, LIFEPAK, LUCAS, Power-LOAD, Power-PRO, ProCare, Stryker. All other trademarks are trademarks of their respective owners or holder.

Copyright © 2018 Stryker
Mkt Lit-1630 03 JUL 2018 Rev D

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

FINANCE AND ADMINSTRATION DEPARTMENT

FLEET MANAGEMENT DIVISION

Jacksonville
Where Florida Begins.

Date: March 4, 2026

To: Dustin Freeman, Chief of Procurement Division

From: Erik Preacher, Fleet Management Administrator

Re: Single Source Request Stryker Medical Corporation

Fleet Management Division is requesting approval of Single Source Award to Stryker Medical Corporation in the amount of $ 175,358.40. As per the attached memo Stryker is the single source distributor of parts for Stryker's emergency Care products. All parts are manufactured at Stryker or by an outside supplier specifically for Stryker.

Funding Source: 51101.114005.546020.000000.00000000.00000.0000000 to be encumbered by purchase order

2581 Commonwealth Ave. Jacksonville, FL 32254 Phone: 904.255-7499 Fax: 904.381.4607 www.coj.net

stryker

1 Year PLT, BATT, PM - Renewal

Quote Number:	11261141		
Version:	1	Division:	Medical
Prepared For:	CITY OF JACKSONVILLE FLEET MGMT DIVISION	Rep:	Eric Smith
	Attn:	Email:	
		Phone Number:	
GPO:	CUSTOMER CONTRACT		
Quote Date:	02/17/2026		
Expiration Date:	03/19/2026	DUAL Service Rep Name:	Gary Patterson
		DUAL Service Rep Email:	gary.patterson@stryker.com
Contract Start:	02/28/2026		
Contract End:	02/27/2027		

Delivery Address		Sold To - Shipping		Bill To Account	
Name:	CITY OF JACKSONVILLE FLEET MGMT DIVISION	Name:	CITY OF JACKSONVILLE FLEET MGMT DIVISION	Name:	CITY OF JACKSONVILLE FLEET MGMT DIVISION
Account #:	20027840	Account #:	20027840	Account #:	20027840
Address:	2581 COMMONWEALTH AVE	Address:	2581 COMMONWEALTH AVE	Address:	2581 COMMONWEALTH AVE
	JACKSONVILLE		JACKSONVILLE		JACKSONVILLE
	Florida 32254-2013		Florida 32254-2013		Florida 32254-2013

ProCare Products:

#	Product	Description	Months	Qty	Discount %	Sell Price	Total
1.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD *06/28/2026 - 02/27/2027* √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	8	5	30.0%	$1,142.40	$5,712.00
2.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	12	25	30.0%	$1,713.60	$42,840.00
3.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD √ Parts, Labor, Travel √ Preventative Maintenance √ Batteries Service	12	74	30.0%	$1,713.60	$126,806.40
					ProCare Total:		$175,358.40

Price Totals:

This is not an Invoice

stryker

1 Year PLT, BATT, PM - Renewal

Quote Number:	11261141		
Version:	1	Division:	Medical
Prepared For:	CITY OF JACKSONVILLE FLEET MGMT DIVISION	Rep:	Eric Smith
	Attn:	Email:	
		Phone Number:	
GPO:	CUSTOMER CONTRACT		
Quote Date:	02/17/2026		
Expiration Date:	03/19/2026	DUAL Service Rep Name:	Gary Patterson
		DUAL Service Rep Email:	gary.patterson@stryker.com
Contract Start:	02/28/2026		
Contract End:	02/27/2027		

Authorized Customer Signer (Printed) Date

Stryker Authorized Signature (Printed) Date

Authorized Customer Signature Date

Stryker Authorized Signature Date

Purchase Order Number

Service Terms and Conditions:
The Terms and Conditions outlined in this quote, as well as any resulting Customer purchase order, are governed by the Terms and Conditions specified in the Terms Addendum to ProCare Medical Quote attached hereto. However, these Terms and Conditions do not apply if the Customer and Stryker are bound by a Master Service Agreement or by a separate written agreement that governs the purchase or sale of goods and/or services.

Equipment Service Plan

Line Item #	Model	ProCare Materials	Serial #
1.0	639005550001p	PROCARE-SVC-POWER-LOAD	2504012400035
1.0	639005550001p	PROCARE-SVC-POWER-LOAD	2504012400036
1.0	639005550001p	PROCARE-SVC-POWER-LOAD	2504012400034
1.0	639005550001p	PROCARE-SVC-POWER-LOAD	2505012400241
1.0	639005550001p	PROCARE-SVC-POWER-LOAD	2505012400244
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1901012400401
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1902012400155
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1902012400156
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1902012400163
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1902012400164
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1902012400165
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1903012400025
2.0	639005550001	PROCARE-SVC-POWER-LOAD	1903012400029
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2001012400282
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2001012400284
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2001012400285
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2101012400184
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2101012400188
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2101012400193
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2101012400195
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2101012400203
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400479
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400480
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400481
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400485
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400487
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400488
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2309012400493
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2312012400088
2.0	639005550001	PROCARE-SVC-POWER-LOAD	2403012400022
3.0	6390000000	PROCARE-SVC-POWER-LOAD	150240403
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160540529
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160540530
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160540531
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541748
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541749
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541750
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541751
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541752
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541753
3.0	6390000000	PROCARE-SVC-POWER-LOAD	160541754
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140700
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140701
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140702
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140703
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140704
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140705
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140706

3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140707
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140708
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140709
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140710
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140711
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140712
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140713
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140714
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140715
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140716
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140717
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140718
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140719
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140720
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140721
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140723
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140724
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140725
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140726
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140727
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140728
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140729
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140730
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140731
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140732
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140733
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140734
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140735
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140737
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140738
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140739
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140740
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140741
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140742
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140744
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140745
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140746
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140747
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140748
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140749
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140750
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140751
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170140752
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170539718
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170539996
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170539997
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170539998
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170539999
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170540750
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170540751
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170540752

3.0	6390000000	PROCARE-SVC-POWER-LOAD	170540753
3.0	6390000000	PROCARE-SVC-POWER-LOAD	170540754
3.0	6390000000	PROCARE-SVC-POWER-LOAD	180141344
3.0	6390000000	PROCARE-SVC-POWER-LOAD	180141345
3.0	6390000000	PROCARE-SVC-POWER-LOAD	180141346

Docusign Envelope ID: B6533B90-2811-46C1-AC00-DD89934729A3

stryker

ProCare® Services

Our ProActive approach

With ProCare Services, we offer you operational and financial peace of mind through three comprehensive offerings: **ProCare Preventive Maintenance, ProCare Protect and ProCare Prevent.** You will have confidence in your device's state of readiness along with these additional benefits of your service plan.

Your service details are:

Parts, labor and travel (PLT)

Our most inclusive service offering. All parts, labor and travel associated for repairs of contracted products are included in the cost of the service agreement. This does not include replacement of soft goods or accessories (i.e. mattresses, restraints, removable parts) and is not available for AEDs.

Preventive Maintenance (PM)

Contracted products receive an annual PM for the length of the service agreement. PM-only agreements do not cover any necessary repairs identified through the PM process. For details on preventive maintenance, refer to applicable product sheet. Preventive maintenance can also be done as individual billable work.

- **Additional Preventive Maintenance:** Contracted products on a PM-only contract can receive an additional PM at the 6-month mark for the length of the service agreement.

Case Change

Stryker defibrillators, AEDs and LUCAS® products with this entitlement are allowed an agreed upon and documented number of case changes, upon failure, during the length of the service agreement.

Special Ops

This is a premium, fully customizable service based on your installed assets. This white-glove experience is designed to complete large scale PM projects in a short amount of time, typically within a week. Services include PM's, product unboxing and set up, power washing, all repair work as well as other customer or field initiatives.

Maintenance inspections

Stryker Medical products past their service life, with this entitlement, will receive one maintenance inspection annually for the duration of the service agreement. This does not include any repair work or any work that is part of the PM process. Additional inspections are available for purchase.

Battery service

Stryker Medical products with this entitlement can have the batteries replaced, as a one-for-one swap, upon failure, during the length of the service agreement.

Stryker or its affiliated entities own, use, or have applied for the following trademarks or service marks: LUCAS, ProCare, Stryker.
All other trademarks are trademarks of their respective owners or holders. The absence of a product, feature, or service name, or logo from this list does not constitute a waiver of Stryker's trademark or other intellectual property rights concerning that name or logo.

3800 E. Centre Avenue
Portage, MI 49002 USA

stryker.com

08/2025
E C-GSNPS-BROC-2126150_REV-0_en_us Copyright © 2025 Stryker

ADDENDUM TO PROCARE MEDICAL QUOTE

This Addendum ("**Addendum**") is entered into by and between the facility listed on the Quote ("**Customer**") and Stryker Sales, LLC, acting through its Medical Division ("**Stryker**") and modifies the ProCare Medical Quote ("**Quote**"). The terms of this Addendum will apply to Customer's purchase of Services as outlined in the Quote for Service. In the event of a conflict or inconsistency between the Quote and this Addendum, relative to Service, this Addendum will govern.

1. **Effective Date and Term.** The term of this Addendum shall be coterminous with the Quote ("**Term**").
2. **Service.** Stryker will perform the repair and maintenance services as described in the Quote (collectively, the "**Services**") to the Equipment set forth on the Quote ("**Equipment**").
3. **Service Terms and Conditions.** Services will be subject to the terms and conditions set forth in this Addendum.
4. **Product Maintenance**. Customer is required to adhere to the routine maintenance instructions provided by Stryker, its equipment and operations manuals, and accompanying labels and/or inserts for each item of Equipment. Customer covenants and agrees that its appropriate user personnel will follow the instructions and contents of those manuals, labels and inserts.
5. **Warranty and Limitations of Warranty**. During the Term, Stryker warrants, with the exception of software maintenance services, the following:
   a. Stryker has the experience, capability and resources to perform the Services, and Stryker further represents and warrants that the Services will be performed in a workmanlike manner and with professional diligence and skill;
   b. Services will comply with all applicable laws and regulations and all applicable standards set forth by law or ordinance or established by the rules and regulations of any federal, state or local agency, department, commission, association or pertinent governing, accrediting or advisory body, including The Joint Commission having authority to set standards for healthcare facilities;
   c. If the Services are to be performed on Customer's premises, Stryker represents and warrants that Stryker will comply with all applicable safety laws and Customer's then current safety and other applicable regulations, all human resource policies and health and drug and alcohol screening policies; provided that Customer has provided advance written notification of such rules, regulations and policies to Stryker;
   d. Stryker currently has, or prior to the commencement thereof, will obtain, pay for, and maintain any and all licenses, fees, and qualifications required to perform the Services.
   e. TO THE FULLEST EXTENT PERMITTED BY LAW, THE EXPRESS WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES APPLICABLE TO THE SERVICES AND ARE EXPRESSLY IN LIEU OF ANY OTHER WARRANTY BY STRYKER, AND STRYKER HEREBY EXPRESSLY DISCLAIMS ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES REGARDING THE SERVICES, INCLUDING, BUT NOT LIMITED TO, MERCHANTABILITY, NON-INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.
6. **Limitation of Liability**. EXCEPT FOR THIRD PARTY DAMAGES RELATED TO STRYKER'S INDEMNITY OBLIGATIONS UNDER THE SECTION HEREOF ENTITLED "INDEMNIFICATION," STRYKER'S LIABILITY ARISING UNDER THIS ADDENDUM WILL NOT EXCEED THE AMOUNT OF SERVICE FEES PAID UNDER THIS ADDENDUM DURING THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE DATE THE CLAIM AROSE. IN NO INSTANCE WILL STRYKER BE LIABLE TO CUSTOMER FOR INCIDENTAL, PUNITIVE, SPECIAL, COVER, EXEMPLARY, MULTIPLIED OR CONSEQUENTIAL DAMAGES OR ATTORNEYS' FEES OR COSTS FOR ANY ACTIONS UNDER OR RELATED TO THIS AGREEMENT.
7. **Customer Obligations.** Customer will use commercially reasonable efforts to cooperate with Stryker in connection with Stryker's performance of the Services. Customer understands and acknowledges that Stryker employees will not provide surgical or medical advice, will not practice surgery or medicine, will not come in physical contact with the patient, will not enter the "sterile field" at any time, and will not direct equipment or instruments that come in contact with the patient during surgery. Customer's personnel will refrain from requesting Stryker employees to take any actions in violation of these requirements or in violation of applicable laws, rules or regulations, Customer policies, or the patient's informed consent. A refusal by Stryker employees to engage in such activities will not be a breach of this Addendum. Customer consents to the presence of Stryker employees in its operating rooms, where applicable, in order for Stryker to provide Services under Addendum and represents that it will obtain all necessary consents from patients.
8. **Limitations and Exclusions from Service.** Notwithstanding any other provision set forth herein, the Services not covered under this Addendum as determined by Stryker in its sole discretion are as follows: (a) abnormal wear or damage caused by reckless or intentional misconduct, abuse, neglect or failure to perform normal and routine maintenance as set out in the applicable maintenance manual or operating instructions provided with the Equipment; (b) catastrophe, fire, flood or act(s) of God; (c) damage resulting from faulty maintenance, improper storage, repair, handling or improper use (including use of non-Stryker accessories or consumables), damage and/or alteration by non-Stryker-authorized personnel; (d) equipment on which any original serial numbers or other identification marks have been removed or destroyed; (e) damage caused as a result of the use of the Equipment beyond the useful life, if any, specified for such equipment in the user manual; (f) service Stryker cannot perform because the Equipment has been discontinued or its parts have been discontinued or made obsolete; (g) service to the Equipment if the Equipment or the Equipment site is contaminated with potentially infectious and/ or biohazardous substances; (h) Equipment that has been repaired or used with any unauthorized or non-Stryker components or by an unauthorized or non-Stryker third party; or (i) any Services provided by the Stryker Medical division do not include batteries (unless stated in Stryker's quote), mattresses, disposable items, IV poles or rust or corrosion damage; Customer agrees to provide personal protective equipment ("**PPE**") to OnSite/Clinical Specialists. Notwithstanding anything else in this Addendum in the event Customer fails to provide appropriate industry-standard PPE to all OnSite Specialists, as determined in Stryker's sole discretion, then Stryker may immediately, in its sole discretion: (i) suspend the OnSite Specialist Coverage until Customer provides such PPE; or (ii) terminate the applicable Service.
9. **Indemnification.** Stryker shall indemnify Customer from any third party liability and/or damages which Customer suffers directly as a result of the gross negligence or willful misconduct of Stryker or its employees or agents in the course of providing Services. The foregoing indemnification will not apply to any liability arising solely from: (i) an injury or damage due to the negligence of any person other than Stryker's employee or agent; (ii) the failure of any person other than Stryker's employee or agent to follow any instructions outlined in the labeling, manual, and/or

instructions for use of the Equipment; (iii) the use of any equipment or part not purchased from Stryker or any equipment or any part thereof that has been modified, altered or repaired by any person other than Stryker's employee or agent; or (iv) any actions taken or omissions made by any Stryker employee while under the direction or control of Customer's staff. Customer agrees to hold Stryker harmless from and indemnify Stryker for any claims or losses or injuries arising from (i)-(iv) above resulting from Customer's or its employees' or agents' actions.

10. **Insurance**. Stryker shall maintain the following insurance coverage during the Term: (i) commercial general liability insurance, including coverage for products and completed operations liability, with limits of $1,000,000.00 per occurrence and $2,000,000.00 annual aggregate applying to Stryker's liability for bodily injury, personal injury, and property damage; (ii) automobile liability insurance with a combined single limit of $1,000,000.00 each accident covering Stryker's use of owned, hired, and non-owned vehicles; and (iii) worker's compensation insurance as required by applicable law subject to statutory limits and employer's liability insurance with limits of $1,000,000.00 each accident and/or $1,000,000.00 each employee and policy limit for disease covering Stryker's employees. At Customer's written request, certificates of insurance shall be provided by Stryker prior to commencement of the Services at any premises owned or operated by Customer. Notwithstanding any other requirements within this Addendum to the contrary, to the extent allowed by applicable law or regulation, Stryker shall be permitted to meet the above insurance requirements through a program of self-insurance.

11. **Confidentiality.** Stryker and Customer: (i) shall hold in confidence this Addendum and any information and materials which are related to the business of the other or are designated as proprietary or confidential, herein or otherwise, or which a reasonable person would consider to be proprietary or confidential information; and (ii) hereby covenant that they shall not disclose such information to any third party without prior written authorization of the one to whom such information relates. The rights and remedies available to a Party hereunder shall not limit or preclude any other available equitable or legal remedies.

12. **Non-Solicitation and Non-Hire**. Customer agrees that, during the Term and for a period of one (1) year following Service, it will not solicit any employees of Stryker to terminate their employment with Stryker, unless Stryker consents in writing.

13. **Background Check**. Stryker warrants that all of its employees who will be on a Customer's premises to perform Services will have undergone a criminal background check as part of Stryker's hiring practice. The background check consists of the following:

a. Education verification, which includes a review of employee's submitted educational institutions to ensure proper accreditation;
b. Employment history verification;
c. SSN trace, including address history verification;
d. OFAC Watch List search, including a search of global terrorist and national drug trafficker lists;
e. FDA Debarment and Disqualified/Restricted List search;
f. OIG/HHS Exclusion List check;
g. EPLS/GSA Exclusion List check;
h. Criminal history search, including a National Criminal Database (NCD) search and a national sex offender registry search and a search of all jurisdictions where the employee has lived or worked during the last seven years; and
i. Motor vehicle check

During the Term, a Customer may request a meeting with Stryker to review the performance, behavior or expectations of Stryker service personnel who are assigned to provide service at Customer's facility. Any Stryker service personnel who willingly and knowingly violate Customer's rules, regulations, procedures, or policies may be removed from Customer's facility at Customer's option and will be replaced by Stryker promptly.

14. **Independent Contractor.** The relationship between the Parties is that of independent contractors. It is mutually agreed that Stryker is at all times acting and performing as an independent contractor with respect to Customer, and nothing is intended nor shall be construed to create an employer/employee relationship between Stryker and Customer. It is agreed that any person employed by Stryker to perform hereunder shall not be deemed to be an employee of Customer, and Stryker and Stryker's employees, agents or representatives shall not be, or represent themselves to be, officers, employees, agents or representatives of Customer.

15. **Miscellaneous**. No Party shall be liable for failure of or delay in performing obligations set forth in this Addendum, and no Party shall be deemed in breach of its obligations, if such failure or delay is due to natural disasters or any causes reasonably beyond the control of such Party. This Addendum shall be governed by and construed in accordance with the laws of the State of Michigan and the Parties consent and agree that any and all litigation arising from this Addendum will be conducted by state or federal courts located in the State of Michigan. This Addendum shall inure to the benefit of, and be binding upon, Customer and Stryker and their respective successors and assigns. Neither Party may assign any of its rights or obligations under this Agreement without the prior written consent of the other Party. Any purported assignment in violation of the preceding sentence will be void. This Agreement constitutes the entire agreement between the Parties concerning the subject matter of this Agreement and supersedes all prior negotiations and agreements between the Parties concerning the subject matter of this Addendum. In the event of an inconsistency or conflict between this Addendum and any purchase order, invoice, or similar document, this Addendum will control. The sections entitled Warranty and Limitation of Warranties, Indemnification, Limitation of Liability, Confidentiality and Miscellaneous of this Addendum shall survive its termination or expiration.

****

stryker

PURCHASE ORDER FORM

Does the Customer require a PO# on invoices for payment? ☐ **No** ☐ **Yes**
If yes, do not use this form.

Check box confirming BILL TO and SHIP TO on quote is accurate. ☐

	Customer # - 20027840
Company Name	CITY OF JACKSONVILLE FLEET MGMT DIVISION
Contact or Dept	
Phone	
Email	

Stryker Quote #	**Grand Total Amount**
11261141	$175,358.40

Authorized Customer:

Printed Name: _____

Title: _____

Signature: _____

Date: _____

Check box if anything attached ☐

Sales or use taxes on domestic (USA) deliveries will be invoiced in addition to the price of the goodsand services on the Stryker Quote.

***Service Terms and Conditions:**
The Terms and Conditions outlined in this quote, as well as any resulting Customer purchase order, are governed by the Terms and Conditions specified in the Terms Addendum to ProCare Medical Quote attached hereto. However, these Terms and Conditions do not apply if the Customer and Stryker are bound by a Master Service Agreement or by a separate written agreement that governs the purchase or sale of goods and/or services