

# Solid Waste Collection Quick Reference Guide

Solid Waste Division  
1031 Superior St., Jacksonville, FL 32254  
(904) 630-CITY (2489)  
[myjax.custhelp.com](http://myjax.custhelp.com)

## SOLID WASTE COLLECTION SCHEDULES

Visit [myjax.custhelp.com](http://myjax.custhelp.com) or call 630-CITY (2489) to obtain the schedule for your specific address.

- Garbage and yard waste are collected weekly.
- Household bulk collection varies by service area.
- Recycling is collected every other week.
- Tires and appliances are collected only by request to 630-CITY (2489).
- Household hazardous waste cannot be collected curbside. For more information, visit [Jacksonville.gov](http://Jacksonville.gov) or contact 630-CITY (2489).

## HOLIDAYS

- Collection schedules are adjusted ONLY for Thanksgiving Day and Christmas Day.
- Thanksgiving: Customers with Thursday collection days will be serviced the following Saturday.
- Christmas: Schedules are changed only when the holiday falls on a scheduled collection day.
- Call 630-CITY (2489) or visit [coj.net/swschedule](http://coj.net/swschedule) for the revised schedule.

**Visit [myjax.custhelp.com](http://myjax.custhelp.com) to access the solid waste collection schedule.**

## COMMON STANDARDS OF SERVICE

The following standards are applicable to all service areas in accordance with Sec. 382.415, Jacksonville Ordinance Code.

- Place all items curbside no later than 6 a.m. on collection day, and no earlier than 5 p.m. the day prior.
- Remove empty receptacles by 6 a.m. the day after collection.
- Items set out for collection must be visible, accessible, and placed three (3) feet away from obstructions such as vehicles, mailboxes, fire hydrants, and utilities.
- Garbage, yard waste and recycling must be kept separate.
- Place items within five (5) feet of the curb/edge of pavement.

Visit [myjax.custhelp.com](http://myjax.custhelp.com) to view service standards.

## **WHY WASTE GETS LEFT BEHIND**

Typically, waste isn't collected because it doesn't meet service standards. Common mistakes include:

- Items not set out by 6 a.m.
- Materials are not separated by type; garbage cannot be mixed with recycling and/or yard waste
- Prohibited items set out for collection
- Excess size, weight and/or amount
- Automated collection carts are filled over capacity (lids aren't shut tight) or are placed too close to an obstruction

## **HOUSEHOLD GARBAGE AND BULK**

Bulk items include furniture, mattresses, rolled carpet/padding, fencing, plywood, treated/painted wood, and non-recyclable glass (such as mirrors). Glass must be wrapped and taped.

## **AREAS WITHOUT AUTOMATED GARBAGE COLLECTION (RESIDENTS USE THEIR OWN CANS)**

- Use tied plastic bags and/or cans with handles and lids
- Bags/cans cannot be more than 45-gallon capacity or weigh more than 40 pounds
- Bulk items are collected weekly on the same day as household garbage

## **AREAS WITH AUTOMATED GARBAGE COLLECTION (City Provided GARBAGE can/Cart)**

- Must use city-issued household garbage cart
- Place cart three (3) feet apart from bulk items or recycling, and away from obstructions, with wheels facing away from the road
- Lid must be fully closed; save excess garbage for the next week
- Bulk items are collected every other week

## **YARD WASTE**

Yard waste set out for collection must be completely natural and vegetative. Do not mix yard waste with garbage, lumber, fencing, recycling or bulk materials.

NO manufactured wood material, such as plywood

NO treated or painted wood, such as fencing or landscape timbers

- Five (5) cubic yard limit per week - roughly 30, 32-gallon garbage bags or what would fit in the bed of a standard pickup truck
- Limbs, logs and stumps must be five (5) feet or less in length and less than six (6) inches in diameter
- No single item or container can weigh more than 40 pounds

It is unlawful for a hired contractor to leave tree debris for the city to collect. [Ord. Sec. 380.206]

## **APPLIANCES & TIRES**

Must schedule collection in advance by calling 630-CITY (2489) or visiting [myjax.custhelp.com](http://myjax.custhelp.com).

- Appliance doors should be securely closed or detached, with food and other materials removed
- Tire collection is limited to four (4) standard vehicle tires, with or without rims

## **RECYCLING**

- Must use city-issued recycling cart with a yellow lid
- Place cart three (3) feet apart from bulk items or garbage and away from obstructions, with wheels facing away from the road
- Lid must be fully closed; save excess recycling for the next recycle collection day  
Ensure items are empty and free from residue
- Do not put recycling in plastic bags!

### **These items are accepted:**

#### **PAPER**

- Mail, office and school paper
- Newspapers, magazines, catalogs, phone books
- Paperback books
- Brown paper bags
- Fiberboard boxes
- Corrugated cardboard, flattened and 2'x3' or smaller

#### **PLASTICS**

- Numbered 1-3, 5 and 7
- Water/soda bottles
- Detergent bottles
- Cleaning solution bottles

#### **CARTONS**

- Milk and creamer containers
- Juice boxes
- Soup and broth containers

#### **GLASS**

- Green, brown or clear bottles and jars (discard lids with garbage)

#### **METAL**

- Steel food containers
- Aluminum cans
- Aluminum baking pans

ITEMS SHOULD BE CLEAN, EMPTY, AND DRY.

**These items are not accepted:**

- Any #4 PLASTICS (LDPE) including cling wrap, sandwich bags, and plastic garbage or grocery bags.
- Any #6 plastics (polystyrene) including Styrofoam, disposable cups and bowls, take-out food containers, packing peanuts, plastic cutlery, hangers, and medicine bottles.
- ANY TYPE OF PLASTIC THAT IS NOT MARKED AS RECYCLABLE
- SHREDDED PAPER
- WEAPONS
- BATTERIES
- FIREWORKS OR FLARES
- NEEDLES
- FOOD OR YARD WASTE
- CABLES OR WIRES
- RUBBER
- AEROSOL CANS
- COLORED GLASS (except brown and green)

Remember, just because an item might contain a recyclable material does not mean it can be recycled. Most recyclable items, including plastics, will be marked with recycling symbol.