



SOLVING COMMUNITY NOISE PROBLEMS

Each of us can play a part in reducing noise levels and being a good neighbor:

- Monitor the volume of televisions, radios, and other sound-producing equipment, especially during "quiet hours." Pay particular attention to bass controls.
- Avoid using power tools in your home, garage, or outdoors during "quiet hours."
- Check central and window air conditioning units periodically to ensure that they are operating as quietly as possible.
- ✓ In multi-tenant settings, avoid performing noisy domestic activities, like operating appliances and exercise equipment or moving furniture during "quiet hours."



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A SOUND SOLUTION TO NOISE IN OUR COMMUNITY

CONSTRUCTION • HVAC EQUIPMENT • MUSIC • PA SYSTEMS NOISY NEIGHBORS • YARD MAINTENANCE • LEAF BLOWERS

Sound is an everyday fact of life for most of us. However, when sound becomes noise (sound which disturbs humans or which causes or tends to cause an adverse psychological or physiological effect on humans, or that exceeds standards established by the Board), problems arise.

Jacksonville Ordinance Code Section 368 establishes noise as a quality of life issue and provides the Jacksonville Environmental Protection Board (JEPB) the authority to establish standards that must be adhered to. JEPB Rule 4 - Noise Pollution sets those standards.

NOISE POLLUTION

KEY PROVISIONS OF JEPB RULE 4

- ✓ Provides day/night sound level limits
- ☑ Establishes that nighttime is 10 pm to 7 am and prohibits some activities such as construction
- Prohibits the operation of trash or refuse service using a mechanical device during nighttime hours within 200 meters of a Class A or Class B land area (residential property)
- Prohibits the operation of any HVAC units which exceed noise standards

IF A PROBLEM ARISES, WHAT YOU CAN DO

To report a noise issue, please call **630-CITY (2489)** or you may file a complaint online at **myjax.custhelp.com**.

For emergencies, please call JSO.