



Dermatology



Access licensed dermatologists without leaving the house.

Teladoc Health's Dermatology service gives members convenient and reliable skin care for a wide range of conditions—without the wait.

Dermatology makes skin care easy. Members simply log in to their Teladoc account, request a Dermatology consult, complete the intake form, and upload digital images of their skin issue. Within two business days, the member will receive a response from a board-certified dermatologist through the online message center. Members can ask follow-up questions and, when medically necessary, have prescriptions sent right to their local pharmacy.

Access

Members have 24/7 access to care for a wide variety of skin issues by web or mobile app.

Secure communication

All communication between the member and the dermatologist is kept completely confidential through Teladoc Health's secure message center.

High-quality care

A licensed dermatologist will review images, make a diagnosis, and provide a personalized treatment plan right in the app.



2 days to diagnosis versus 32.3 days for major metropolitan areas.¹



Approved medications can be prescribed right over the app or web.

How Dermatology works



Request a
consult



Upload images



View results online



Follow up

Features

- Access board-certified dermatologists by web or mobile app
- Treat acute or ongoing skin conditions like psoriasis, skin infection, rosacea, and more
- Share high-quality images and receive a diagnosis within 2 business days (on average within 8 hours)
- Consult includes one follow-up question within 7 days
- Select the provider of choice
- Providers can prescribe approved medications
- Offered at no additional cost to the client in conjunction with the Teladoc Health General Medical product

“I noticed a small dark spot on the side of my leg that was asymmetrical in shape. I took a few photos, requested a consult, and shared them right through the app. The very next day, Dr. Levine had reviewed my photos and determined the spot was benign. Instead of waiting weeks to see a dermatologist, I had peace of mind in less than 24 hours! Thank you, Teladoc!” **Adam W.**



1 Merritt Hawkins. 2017. "2017 Survey of Physician Appointment Wait Times." September 22, 2017. <https://www.merrithawkins.com/news-and-insights/thought-leadership/survey/survey-of-physician-appointment-wait-times/>.

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About Teladoc Health

Teladoc Health is the global virtual care leader, helping millions of people resolve their healthcare needs with confidence. Together with our clients and partners, we are continually modernizing the healthcare experience and making high-quality healthcare a reality for more people and organizations around the world.

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