

PUBLIC SERVICE GRANT (PSG) COUNCIL MEETING **AGENDA**

Ed Ball Building, 214 N. Hogan, 8TH Floor, Room 851 September 09, 2014 - 11:00 am PSG Chair: Roshanda Jackson

- Welcome & Introduction of PSG Council Members Ms. Jackson I.
- Public Service Grant Council Meeting Minutes Approval- Ms. Jackson II. 07/08/15
- III. State of Nonprofit Jacksonville - John Snyder *Establishment of PSG Priority Populations (15-minute)
 - Grants administered through Social Services Division-Johnnetta Moore, Chief
 - Mayor's Disability Council TBA
 - Jacksonville Community Council, Inc. (JCCI)- Clayton Davis, CEO
 - Elder Source Northeast Area Agency On Aging Linda Levin, Executive Director
 - Northeast Florida Health Planning Council Deanna McDonald, Executive Director
 - Duval County Food Policy Council Cecil Williams, Chairman
- IV. Information from Staff - John Snyder
- V. FY 2015 Budget Update- Ms. Jackson
- VI. **Open Discussion**
- VII. Public Comments (Please fill out a card if you wish to speak on a topic that isn't on the agenda)
- VIII. Adjourn

Introduced by Council President at the request of the Mayor:

2015-653.tit

RESOLUTION 2015-653

A RESOLUTION CONFIRMING THE MAYOR'S APPOINTMENT OF CAROL BROCK, A DUVAL COUNTY RESIDENT, TO THE PUBLIC SERVICE GRANT COUNCIL, FILLING A SEAT FORMERLY HELD BY MELISSA KAYE ADAMS, PURSUANT TO SECTION 118.803, ORDINANCE CODE, FOR A PARTIAL TERM TO EXPIRE DECEMBER 31, 2016; PROVIDING AN EFFECTIVE DATE.

BE IT RESOLVED by the Council of the City of Jacksonville:

Section 1. Appointment. The Council hereby confirms the Mayor's appointment of Carol Brock, a Duval County resident, to the Public Service Grant Council, filling a seat formerly held by Melissa Kaye Adams, pursuant to Section 118.803, Ordinance Code, for a partial term to expire December 31, 2016.

Section 2. Effective Date. This resolution shall become effective upon signature by the Mayor or upon becoming effective without the Mayor's signature.

Form Approved:

/s/ Margaret M. Sidman

- 26 Office of General Counsel
- 27 | Legislation Prepared By: Margaret M. Sidman
- 28 G:\SHARED\LEGIS.CC\2015\Reso\PSG C. Brock.doc

INTRA-GOVERNMENTAL SERVICES



City of Jacksonville
Office Grants & Contracts Compliance
Public Service Grant Council
Application Oral Presentations
Ed Ball Building, 8th Floor, Room 851
Wednesday, July 08, 2015 11:00 a.m.
PSG Chair: Roshanda Jackson

1200-	Public Service Grant Cou	ncil Mer	nber	Attendance
X	Roshanda Jackson, Chair	0		Lois Salaun-resigned 7/7/2015
X	Melissa Adams, Vice Chair	V	X	Autumn Tomas
	N/A, City Council	V	X	Iris Young
X	Lawsikia Hodges, General Counsel	X	X	Chris Rose
Χ	Kevin Monahan Sparker Stocker	X	X	Dorrell Briscoe

Quorum Present: YES Staff:

- I. Welcome & Introduction of PSG Council Members Chair, Roshanda Jackson
 The Public Service Grant Council (hereinafter "PSGC") meeting was called to
 order by Ms. Roshanda Jackson, Chair at 11:11 a.m. The PSG Council members
 and staff introduced themselves. Ms. Jackson introduced Dr. Jerry Fliger as a
 potentially new PSG Council Member who is currently going through the
 legislative process.
- II. Approval of Meeting Minutes from June 10, 2015 Chair, Roshanda Jackson Ms. Jackson stated that the council needs to go back and correct the minutes from May 11, May 12, May 22, & May 27, and change Ms. Adams from excused to Unexcused, as well as approved the minutes from June 10th. Mr. Monahan moved that the June 10th minutes be accepted and Ms. Tomas seconded and motion passed unanimously. Mr. Monahan moved that all these minutes with the correction be moved and Mr. Briscoe seconded the motion. The motion passed unanimously.
- III. Vacant Seat of Ms. Adams Chair, Roshanda Jackson

Ms. Jackson read Section 50.104 and asked Ms. Adams if she has any comments. Ms. Adams stated, "I think you are just moving on and it is what it is." Ms. Hodges advised the Council that a motion is need to declare the seat vacant. Mr. Monahan moved a motion declaring Ms. Adam's PSG Council seat vacant. Mr. Briscoe seconded the motion. **The motion passed unanimously**. Ms. Adams left the meeting.

IV. Discussion of solicitation of new members – Chair, Roshanda Jackson Mr. Snyder reviewed the PSG Board make-up of 6 members as 4 City Council appointees and 2 Mayoral appointees. Ms. Salaun officially resigned Tuesday, July 7th and Mr. Fliger is scheduled to be a City Council appointee leaving 1 City Council appointee and 5 Mayoral appointees.

The decision was made to wait until next year to wait until September or October before an election of Vice-Chair. Ms. Jackson asked that Mr. Snyder notified the Mayor's Office of the actions regarding Ms. Adams seat.

Ms. Jackson asked that everyone resubmit those names who may have submitted under the old administration to the current administration.

Mr. Snyder stated that the DuPont Foundation is waiting on a time frame from the PSG Council before she can schedule PSG training. Mr. Snyder went over the FY 2017 Time Table. No discussion was made regarding a time frame.

V. Support of everyone to discuss need for funding full requested amount – Chair, Roshanda Jackson

Ms. Jackson stated that she will be advocating for \$3,781,058 (full funding) to be included in the COJ Budget. She also asked that members of the PSG Council and those in attendance ask for the full amount.

Mr. Rose asked Ms. Jackson if she knew the position of the new administration. Ms. Jackson indicated that she has not heard of their position. Ms. Hodges asked Mr. Snyder if he has had any conversation regarding PSG funding. Mr. Snyder stated that he had conversations and went to budget meeting with Mayor's Office in which PSG funding was being looked into and the Mayor will make a recommendation July 20th. Mr. Snyder indicated that he laid out various funding level and those agencies that will be funded at these amount. Ms. Jackson stated she will resubmit a letter to Mayor and Council President.

VI. Background Checks changes/ requirements - Staff, John Snyder

Ms. Snyder went over the e-mail from Risk Management regarding the requirement and the need for Level 2 background checks for those individuals who have contact with those "protected populations". However, each agency will be considered on a case by case basis and most agencies he discussed this to have already been conducting Level 2 background checks.

Ms. Pittman asked about volunteers and the implementation of the Level 2 requirement. Mr. Snyder stated that it will be in the FY 2016 contract and he is concerned with COJ funded employees, and an agency needs to get with their board on agency specific requirements. She asked that during the training in November if Risk Management could be there to discuss this issue.

Dave Ojeda with Emergency Services Homeless Coalition asked that we look at client facing employees.

Mr. Higginbotham with Sulzbacher said they are moving toward Level 2.

VII. PSG Meeting Time - Chair, Roshanda Jackson

The decision was made to have everyone look at their own schedule and try to come up with some alternative dates at the next or the September meeting.

Mr. Rose and Ms. Tomas both indicated that if the date and time is not changed they would have to resign from the Council.

VIII. Public Comments (Please fill out a card if you wish to speak on a topic that isn't on the agenda)

Ms. Pittman committed on the PSG Council meeting with Mayor's Office and City Council members.

IX. Adjourn

Meeting was adjourned at 12:04 PM

Recorder: John Snyder

i. Completed - 07/24/2015

The written minutes for this meeting are only an overview. A verbatim audio recording is available upon request.

TITLE V - ADMINISTRATION AND PERSONNEL Chapter 118 - CITY GRANTS

PART 8. - PUBLIC SERVICE GRANT

- (b) Members of the Public Service Grant Council shall be chosen to provide community diversity and knowledge of needed services; shall demonstrate an interest in the impact of public service programs in the community, and a willingness to participate fully in the process. A minimum of two Mayoral appointees and two Council appointees shall have prior experience with grant processes, whether as grant writers, applicants, administrators, or recipients.
- (c) Members shall serve three-year terms commencing January 1, 2008 or upon confirmation by the City Council, whichever is earlier, and may be reappointed for up to two additional consecutive full terms.
- (d) The Public Service Grant Council shall be subject to all Chapter 50 general obligations, privileges and responsibilities except as may be provided for herein. No Public Service Grant Council member shall be allowed to participate in review or consideration of any application from any organization with which such member is affiliated as an employee, Board Member, or consultant.
- (e) The responsibilities of the Public Service Grant Council include:
- (1) Review and consideration of the annual needs of the City for public services for a program not otherwise funded by City funds, based on presentations and reports submitted to the Public Service Grants Council;
 - (2) Establishment of recommended priorities for such services, whether by population served or service provided, which recommendation shall include an allocation of percentage of priorities;
 - (3) Review and evaluation of all Public Service Grant applications based on the information contained in the application and the evaluation criteria specified herein;
 - (4) Service as an on-site evaluator and lead reviewer for a selected number of applicants;
 - (5) Attendance at orientation sessions and all review sessions for Public Service Grant Council members; and
 - (6) Participation in the funding recommendation process.
- (f) Public Service Grant Council members appointed by the Mayor shall serve at the pleasure of the Mayor. Members appointed by the City Council shall serve at the pleasure of the City Council President.
- (g) The Public Service Grant Council shall be supported by the Mayor and the City Council as coordinated between the Mayor and City Council President.

(Ord. 2009-868-E, § 2; Ord. 2012-576-E, § 1; Ord. 2013-116-E, § 2)

Sec. 118.804. - Annual Funding Recommendations by Public Service Grant Council.

The Public Service Grant Council shall make an annual Public Service Grant funding recommendation to the Mayor no later than June 1st of each fiscal year for inclusion in the proposed budget for the upcoming fiscal year. The funding recommendation shall be reviewed by the Mayor's Budget Review Committee (MBRC) and shall contain a list of the funding recommendations for each requesting agency as approved by the Public Service Grant Council during the annual Public Service Grant application process. At the request of the Mayor or City Council, the Public Service Grant Council shall provide the Mayor and City Council with any support information or justification for the funding recommendations. Such supporting documentation shall include the approved Public Service Grant Council score sheet completed by each board member for each application scored.

(Ord, 2009-868-E, § 2, Ord, 2013-116-E, § 2)

TITLE V - ADMINISTRATION AND PERSONNEL Chapter 118 - CITY GRANTS

PART 8. - PUBLIC SERVICE GRANT

Sec. 118.805. - Eligibility Qualifications for Public Service Grant.

In order to be eligible to apply for or receive a Public Service Grant a requesting agency must meet the following qualifications:

- (a) All requesting agencies must operate programs that tangibly affect and improve a Priority Population/Need. Annually, on or before November 15, the Public Service Grant Council shall recommend to the City Council the Priority Populations and/or Priority Needs for the upcoming fiscal year. Additionally, annually, the Public Service Grant Council shall give weight to each Priority Population/Need with the percentage of funds to be given to each Priority Population/Need and provide the reasons for such weight, which may include, but are not imited to, recommendations from JCCI, the Non-Profit Center, Jessie Ball Dupont, Community Foundation, United Way, Disabled Services Council and the Health Planning Council of Northeast Florida. Organizations who provide priority weight recommendations that are utilized by the PSG Council shall not apply for public service grants appropriated in the fiscal year in which the recommendations apply to. Individual grants within each priority population/need shall be based on the high score model. The high score model shall award 100 percent of requested funding for the highest score up to the maximum amount of \$150,000. The next highest score shall be awarded 100 percent of the requested funding up to \$150,000 and so on until the funds are exhausted. The City Council shall review the recommended Priority Populations/Needs recommended by the Public Service Grant Council and establish Priority Populations/Needs to be served through the Public Service Grant appropriations by February 15 of every year for the upcoming fiscal year. By way of example only, a Priority Population may include elderly, lowincome residents or individuals with particular public safety, medical or social needs, or may identify a particular need such as housing for homeless persons. Such Priority recommendations shall be sufficiently narrow and specific to address a particular gap in service and shall not be so broad that every applicant is eligible. Subcategories of services within an identified Priority Population are discouraged. If the Population is a Priority, the services provided should be evaluated through application questions. If only a specific service is required to meet an identified need, such need should be so listed and prioritized in the recommendation to City Council. Except for the annual establishment, Priority Populations/Needs may only be
- (b) A requesting agency's appropriation request may not be in excess of 24 percent of the recipient's annual revenue averaged over the three previous years as shown on IRS Form 990 for the previous three years or other required federal, state or local revenue reports.

revised or amended by a two-thirds vote of the City Council.

- (c) Except upon recommendation by the Public Service Grant Council, a requesting agency must have been in existence for at least three years.
- (d) A requesting agency shall be required to be registered as a § 501(c)(3) organization or a Florida not-for-profit corporation pursuant to Chapter 617, Florida Statutes. Recipient Government agencies need not be 501(c)(3) corporations.
- (e) The requesting agency must perform services or operate the program(s) in Duval County, Florida and must serve the people of the City.
- (f) If the requesting agency is a recipient of a City Grant, the requesting agency must be in compliance with the terms of the agreement, the provisions of the appropriating ordinance and the provisions of this Chapter.
- (g) The program must be for a public purpose; provided however, that a requesting agency shall not be eligible to receive a funding recommendation pursuant to this Part if the primary function of the requesting agency's program pertains to a cultural activity as specified in <u>Section</u> <u>118.607(i)</u> of this Chapter. The Arts in Public Places Program and any other cultural activity program administered by Cultural Council shall be ineligible for a funding recommendation

Snyder, John

To:

Cook, Damian

Subject:

RE:

From: Cook, Damian

Sent: Tuesday, September 08, 2015 3:02 PM

To: Snyder, John

Subject:

Mayor Curry's Priorities

- 1. Crime-Safer Jacksonville
- 2. Job Growth Economic Development
- 3. World class education for every student
- 4. A safer Jacksonville for every citizen and fiscal accountability for every tax dollar.

Mayor Curry is also committed to working with the community, partners and law enforcement to fight crime and reestablishing the Jacksonville Journey and its programs that have proven effective in preventing and reducing crime.

Additionally, Mayor Curry has pledged a full and comprehensive review of the city's structure, finances and delivery of services.

Damian Cook

Grant Administrator

Office of Grants & Contract Compliance
City of Jacksonville

Office: 904-255-8742

Office: 904-255-8742 Cell: 904-304-5465 DamianC@coj.net

Social Services Division Vendor List September 1, 2015

Program	Vendor	Amount	Funding Source	Funding Period	Services
2-1-1	United Way of Northeast Florida, Inc.	\$ 22,320	City of Jacksonville General Fund	10/01/15-09/30/16	2-1-1 telephone information, referral and crisis intervention
Baker Act	Mental Health Resource	\$ 2,228,587	City of Jacksonville	10/01/15-9/30/2016	Baker Act - Emergency Evaluations/Crisis Stabilization Beds
Outpatient Mental Health Services	Center		General runas		Outpatient Mental Health Services
Indigent Cremation/Burial Program	Eternity Funeral Home and Crematory	\$ 414,927	City of Jacksonville General Funds	10/01/15-9/30/2016	Indigent Burial/Cremation Program
Mental Health	Northwest Behavioral Health Services, Inc.	\$ 40,150	City of Jacksonville General Funds	10/01/15-9/30/2016	Supportive Housing for the Mentally III
Ryan White Part A and MAI	Research, Advocacy, Counseling and Education (R.A.C.E.) (includes salary, supplies, and rent etc.)	\$ 197,488	Department of Health and Human Services/ Federal Gov.	3/01/2015-2/29/16	Quality and data management for the grant
Ryan White Part A and MAI	AIDS Healthcare Foundation	\$ 714,643	Department of Health and Human Service/Federal Gov.	3/01/2015-2/29/16	Outpatient medical care, AIDS pharmaceutical assistance, Medical case management, transportation

Social Services Division Vendor List September 1, 2015

Program	Vendor	Amount	Funding Source	Funding Period	Services
Ryan White Part A and MAI	Community Rehabilitation Center	\$ 286,466	Department of Health and Human Services/Federal Gov.	3//01/2015-2/29/16	Medical case management, mental health, transportation
Ryan White Part A and MAI	Duval County Health Department	\$ 966,133	Department of Health and Human Services/Federal Gov.	3/01/2015-2/29/16	AIDS pharmaceutical assistance, dental care
Ryan White Part A and MAI	Gateway Community Services	\$ 102,847	Department of Health and Human Services/Federal Gov.	3/01/2015-2/29/16	Substance abuse treatment - outpatient and residential
Ryan White Part A and MAI	Jacksonville Area Legal Aid	\$ 175,640	Department of Health and Human Services/Federal Gov.	3/01/2015-2/29/16	Legal services
Ryan White Part A and MAI	Lutheran Social Services	\$ 538,892	Department of Health and Human Services/Federal Gov.	3/01/2015-2/29/16	Mental health, medical case management, nutrition therapy, outreach, transportation
Ryan White Part A and MAI	Northeast Florida AIDS Network	\$ 718,731	Department of Health and Human Services/Federal Gov.	3/01/2015-2/29/16	Medical case management, health insurance premium assistance, outreach, transportation

Social Services Division Vendor List September 1, 2015

			\$ 636,611	Total	
Drop-In Center Services for the Mentally ill		±	\$ 43,266		Mental Health
Substance Abuse Intervention and Treatment Services.	10/01/15-9/30/2016	City of Jacksonville General Funds	\$ 593,345	River Region Human Services, Inc.	Substance Abuse
Shelter Services Homeless Outreach Program (HOPE)	10/01/15-9/30/2016	City of Jacksonville General Funds	\$ 586,026	I. M. Sulzbacher Center for the Homeless, Inc.	Homeless Services
Women & Families Homeless					
Supervised Visitation Services for Victims of Sexual Assault, Child Abuse, Stalking and Domestic Violence	10/01/11-09/30/16	Department of Justice/Office on Violence Against Women/Federal Gov.	\$ 382,348	Jewish Family & Community Services Partner with 4th Judicial Circuit, Hubbard House & JSO	Safe Havens Grant
Outpatient medical care, medical and non medical case management, mental health, nutrition therapy, clinic based child care	3/01/2015-2/29/16	Department of Health and Human Services/Federal Gov.	\$ 1.549,172	UF Board of Trustees (UF Health)	Ryan White Part A and MAI
Mental health, substance abuse treatment - outpatient and residential, transportation	3/01/2015-2/29/16	Department of Health and Human Services/Federal Gov.	\$ 220,464	River Regions Human Services	Ryan White Part A and MAI
Services	Funding Period	Funding Source	Amount	Vendor	Program

Social Services Division Vendor List September 1, 2015

Program	Vendor	Amount	Funding Source	Funding Period	Services
Substance Abuse	Gateway Community	\$ 618,202	City of Jacksonville	10/01/15-9/30/2016	Substance Abuse outpatient, step-up services,
	Services, Inc.		General Funds		case management and recovery
Criminal Justice	River Region Partnering with JSO	\$ 1,487,760	City of Jacksonville General Funds	10/01/15-9/30/2016	In Jail Drug Treatment Program
University of Florida/Shands	Child Protection Team	\$ 130,750	City of Jacksonville General Funds	10/01/15-9/30/2016	Forensics examinations for child protection

Snyder, John

From:

Meyer, Elizabeth

Sent:

Wednesday, September 02, 2015 3:31 PM

To:

Snyder, John

John,

Per our discussion there are several areas that have been underserved:

- Deaf Advocacy Program- the City of Jacksonville has are 10,000 individuals that are hearing impaired and currently there is only 1 Deaf Advocate in the city
- Autism Spectrum Programs- there is very little support of the existing programs
- Mental Health programs support are currently not successfully meeting the demands

Beth Meyer, P.A.

Chief /ADA Coordinator
Disabled Services Division
117 West Duval Street, Suite 205
Jacksonville, FL 32202
Telephone:904-630-4940
Email:BMeyer@coj.net
www.Jaxada.com

ONE CITY ** ONE JACKSONVILLE!

Please note that under Florida's very broad public records law, email communications to and from City officials are subject to public disclosure.



Please consider the environment - print only if necessary.



State of Jacksonville Public Service Grant Council September 9, 2015

Quality of Life Report - 2014



Red Flag Indicators include:

- Unemployment Rates (16.4 percent Black; 10.9 percent Hispanic; 7.5 percent White)
- Median Household Income (\$31,911 Black; \$40,261 Hispanic; \$55,035 White)
- Food Stamps (SNAP) 212 recipients for every 1,000 residents

From JCCI's Most Recent Inquiries

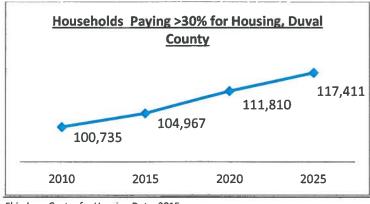
Mental health

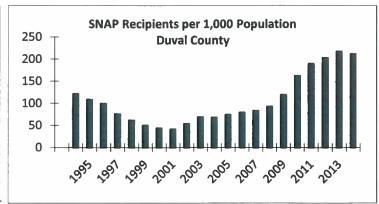
- Estimated 60 percent of adults and 50 percent of children with mental illnesses are never diagnosed or treated.
- Approximately 268,384 adults in Northeast Florida are living with a mental illness, and nearly 42,000 adults live with a severe mental illness. (National Institutes of Mental Health, extrapolated data)
- Current delivery system for mental health services is fragmented and badly broken, resulting in limited access to services, disrupted referral systems, lack of coordination among providers, and significant negative financial impact to individuals and the community.

Elderly

- 25.5 percent of Duval County residents are 55 or over. Projected to increase over the next five years to 28.0 percent (University of Florida Bureau of Economic and Business Research)
- 85 percent of Jacksonville respondents to a December 2014 AARP survey replied it was "extremely important" or "very important" to pay for long-term care needs in retirement.
- 44 percent of Jacksonville respondents say they have faced obstacles to saving for retirement, including no funds left after paying bills.

The Need for Systemic, Long-term Planning





Florida Department of Children and Families

Shimberg Center for Housing Data, 2015

*Household income is less than 80% of median for the area

JAX 2025 is a vision for Jacksonville's quality of life in 2025...

What is the PSG Commission's vision for residents' quality of life?

Education	Latest	Healthiest Community	Lates
Public High School Graduation Rate	74.0	People without Health Insurance	7.0%
Kindergarten Readiness	88%	Infant Mortality Rate per 1,000 Births	8.8
Higher Education Degrees and Certificates Awarded	14,133	Heart Disease Death Rate per 100,000 People	186.7
Adults with a Bochelor's Degree or Higher	77.4%	Percent of Adults with Diagnosed Diabetes	12.1%
Recreational Computer Use Amona Students	38.9%	Annual ER Visits per 1,000 People	447
Frommy	Latest	Exemplary Governance	E Laites
Annual Demoloyment Brite	7.4%	Voter Turnout (state)	45.3%
Total Employment Growth (%)	2.1%	Survey: Bected Leadership is "Good" or "Excellent"	40%
Per Copita Income	\$40,905	Survey: "Moderate" or "Great" Influence on	25%
Percent in Poverty	7.1%	Local Gov't	
Average Annual Wage	\$47,487	Survey: Satisfied with Basic City Servaes	286
Environment	Latest	Survey: Satisfied with Public Safety Services	85%
Average Daily Water Use (gal per day)	69.	Hub of Smooth Transportation	Lates
Fibutary Compliance with Dissolved Oxygen	78%	Tonnage Handled by JaxPort's Marne Terminals (millions)	8.7
Section of Manager Print, Prin	I	Daily Vehicle Miles Traveled per Person	33
Action of Front rue Sout per referen	100	Serious Bicycle Acadents per 100,000 People	32.6
Carrott Briefly Coc per rescal (kvvii)	74 000	Average Daily Transit Ridership	33,697
survey- ned educated Actually on the rover	R/G	Bus Miles with Frequency Less than 30 Minutes	7 59.7
Where People Matter	Latest	Diverse & Inclusive	Lates
Survey: Do You Volunteer?	386	Bected Officials who are Female	F 28%
Verified Child Abuse Reports per 1,000 Children	9.5	Median Household Income: Black	SH9K
Construct Feel Crite in their	208	Median Household Income: White	\$55,005
Neighborhoods	-	Median Household Income: Hispanic	\$40,261
SNAP Recipients per 1,000 People Frey	212.1	Youth Committed to Delinquent Programs per	1
Suiode Rate per 100,000 People	14.5	1,000 Youth: Block	
Arts & Entertainment	Latest	Youth Committed to Delinquent Programs per 1,000 Youth: White	-
Average Annual Wage (Arts and Recreation Sector)	\$40.87	Youth Committed to Definquent Programs per 1,000 Youth Hispanic	-
Museum Attendonce per 1,000 People	434	Unemployment Note: Block (ACS)	16.4
Attendance at Sports Facilities per 1,000 People	2.776	Unemployment Rate: White (ACS)	7.5
Fine Arts Degrees Awarded Locally	181	Unemployment Rote: Hispanic (ACS)	10.9
Tourist Development Tax (Bed Tax)	S10,739,70	infant Mortality Rate. Black	12.4
Distinctive Neighborhoods & Urban Heart	Latest	Infant Mortakty Rate: White	6.1
Number of Downtown Residents	3,798		
Downtown Office Vocancy Rate	19.B		
Percent of Vocant Housing Units	15%		H
Total Index Crimes per 100,000 people	4,649	THE STATE OF THE S	3
Housing Cost Burdened	36.6%	Learn	V

www.communitysnapshot.org

Community Snapshot is an interactive data repository for Jacksonville's comparable information for Northeast Florida and other geographic quality of life indicators. The website also includes contextual and areas across the state. Visit www.communitysnapshot.org to take a snapshot of the trends and data in your community.

JCCI - Jacksonville Community Council Inc. 100 Festival Park Avenue | Jacksonville, Florida 32202 | (904) 396-3052 | www.jcci.org

Clean and Green

Vision: In 2025, Jacksonville is a clean and green city



of natural resources. More attention should be paid to the health and potential of the St. Johns River as it is a tremendous asset to our community and our stewardship, particularly when it comes to our use making progress with regards to environmental energy use per person. Jacksonville has been down as is the gallons of motor fuel sold per person and annual city's identity



Vibrant Economy

Visian: In 2025, Jacksonville's vibrant economy is a global magnet for new business

immediately felt through our per capita income and average annual wage. The Job to rear its head – the slow recovery is impacting our quality of life. This is most improvements are not substantial. This reflects a core story that continues acksonville's unemployment rate, total employment growth, and poverty rate are trending in the right direction. However, these narket is recovering, but our wages have yet to do so.



Unemployment Rate

Excellence in Education

Vision: In 2025, Jacksonville prioritizes excellence in education at every age.

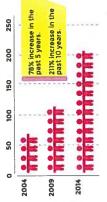
secondary educational attainment is also trending in the right direction The high school graduation rate continues to increase, and post-

computer use among students is a red flag as this indicator typically corresponds with our educational attainment appears to be increasing, the trend line for recreational with more individuals obtaining higher education degrees and certificates. While poor social and health outcomes.



A Place Where People Matter Vision: In 2025, Jacksonville is a place where people matter

The number of SNAP (Supplemental Nutrition Assistance Program, also known as food overall trend has increased drastically since 2004, While the overall suicide rate for our community has decreased, the suicide rate for seniors increased by 34 percent in one year. However, the trend for seniors feeling safe in their neighborhood is heading in the stamps) recipients is a red flag for our community as this number is very high and the may be related to the slow economic recovery that our community is facing. Our community's social wellbeing is contending with several issues: food insecurity, violence in the home, and mental health issues. Some of this right direction and should be celebrated.



SNAP (food stamp) Recipients per 1,000 People

Hub of Smooth

Transportation

Vision: In 2025, Jacksonville is a regional hub of smooth transportation.

receives a gold star. However, the negative trend in serious bicycle accidents receives a reflecting an improvement in the economy. The enhanced frequency of JTA buses also red flag. This red flag reveals our challenges with making our built environment more bicycle and pedestrian friendly, as well as improving our behaviors, as drivers and JAXPORTs positive increase in tonnage handled receives a gold star,

Vibrant Neighborhoods & **Urban Heart**

Vision: In 2025, Jacksonville's distinctive neighborhoods flourish, along with our urban heart.

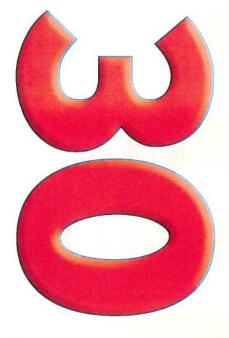
Aa B

heading in the right direction, it is clear that the slow economic recovery is impacting the vitality of our neighborhoads, evidenced by the percent of households that are cost crime rate is also a positive trend. While the indicators in this target area are generally burdened due to housing expenses as well as the percent of vacant housing in the city. The number of residents living downtown receives a gold star, and the index



2014 Quality of Life **Progress Report**

for Jacksonville, Florida



Thirtieth Annual Edition

www.jcci.org



How to Use this Progress Report

ENGAGE: Use this data as a tool for accountability, as we progress toward the LEARN: Become more aware about your community and the issues facing it.

ACT: Let your actions be guided and informed by the contents of this report

Take Action:

Build a Better Jacksonville

economic recovery. Invest, shap and give locally. increase local economic vitality by supporting those impacted by the slow

as a whole as vacant houses still permeate our communities. wages are not keeping pace, which is impacting family resources and neighborhoods of SNAP reapients as well as the poverty rate. The job market is rebounding but residents, but particularly by the most vulnerable, demonstrated by the high number The slow pace at which Jacksonville's economy is recovering is deeply felt among all

candidates, and educate your self on the issues. your calendars for elections in 2015 March 24 and May 19. Get to know the Vote in the local 2015 election for Mayor, Sheriff, and City Council. Mark

nationally. with our elected leaders. Being a citizen means being a citizen locally, as well as perceived lack of ability to influence government and the low levels of satisfaction The voter turnout in Jacksonville is unacceptable, and this may be related to both our

incorporate diversity as a business goal. community Speak out, take personal responsibility to foster inclusion, and Join together to eliminate the racial, ethnic, and gender disparities in our

of our elected officials. regards to health outcomes, unemployment rate, household income, and the diversity Jacksonville continues to face racial, ethnic, and gender disparities, particularly with

energy, and land. Recycle more, use less water and energy, and advocate for Continue to protect, preserve, and conserve our natural resources – water, air

have all decreased and are trending in the right direction. particularly regarding natural resources. Water use, energy use, and motor fuel sold Jacksonville has been making progress with regards to environmental stewardship. Jacksonville is a beautiful city and more of us are realizing it. Across the board

and as shown in recent elections, every vote counts! of us have a chance in this election year to educate ourselves on the issues we care about such as the local economy, disparities, or the environment. Your voice matters This report is a great way to get a picture of the priority issues in Jacksonville. All

2014 Review Committee

Leslie Slover, Chair

Jennifer Hewett-Apperson Ryan Ali Ranaldo Allen

Suzanne Hudson-Smith Deanna McDonald Laureen Husband Jan Morse

> Christina Parrish Nancy Rubin Kelly Scott

Supporters

JCCI's Quality of Life Progress Report is made possible through support from:







ST VINCENTS





Exemplary Governance Vision: In 2025, jacksonville thrives due to

exemplary governance.

Consistently Jacksonville residents do not feel as though they have the ability to influence government. This may be related to the low voter turnout, particularly in local elections, as well as the community's low level of satisfaction with their elected leadership. Voter turnout and the community's

satisfaction with elected leadership receive red flags. **Voter Turnout in Recent Elections**

49% 74% 37% 36% Percent who feel they have "Moderate" or "Great" Ability to Influence Local Government





25%







Arts & Entertainment

Registered Voters (2014)

State (2014) Presidential (2012) Local (2011)

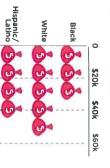
fuels a vibrant arts and entertainment scene Vision: In 2025, Jacksonville's creative community

is increasingly seen as a destination. This receives a gold star. The number of fine arts degrees awarded by local colleges and lacksonville's bed tax dollars are up, which indicates that our city

are inherently of value to vibrant communities. attendance at both museums and sports events continue to rise, all trending in a positive direction. This momentum should continue as arts, culture, and entertainment

Diverse & Inclusive

inclusive community Vision: In 2025, Jacksonville is renowned as a diverse and



the number of elected in this target area: Several red flags appear

to persist, and the disparity in median officials who are female; unemployment rate by race and ethnicity; and the median household income is widening. Disparities in our community continue household income by race and ethnicity

Median Household Income by Race/Ethnicity, 2013

Healthiest Community

communities in the country. Vision: In 2025, Jacksonville is among the healthiest

and see" mode as we implement recent federal and state healthcare number of emergency room visits, Jacksonville is currently in "wait Related to the indicators of people without health insurance and the

improvement has been made over the past 10 years. infant mortality rate receives a red flag as it is trending in a negative direction.
While the long term trend for deaths due to heart disease has been decreasing, little legislation. We are optimistic that our community will respond lavorably in the coming years. Otherwise, improvement is lagging in our health outcomes. Our community's



PSG Council Presentation





State of Jacksonville and Elders





ElderSource

- Designated by the State of Florida to be the Area Resource Center for 7 counties, including Duval Agency on Aging and the Aging and Disability
- independence and dignity in their home and Mission: help elders live and age with community
- contracting with local provider agencies to deliver the services that help keep an elder in their home and community, oversight and stewardship of Responsible for identifying the needs of elders, developing plans to address the needs, those grants and tax payer dollars,



ElderSource cont'd

- Provide contract management to include program and fiscal monitoring that is both quantitative and qualitative, technical assistance and training.
- and referral and assistance with accessing and applying for public benefits including Accredited Helpline provides information assistance with eligibility determination.





Needs Assessment

- ElderSource recently funded the JCCI to conduct an elder services needs assessment.
- Used Surveys, Focus Groups, Stakeholder demographics and socioeconomic Interviews and Secondary Data of profiles.



Summary of Need Demographics

- There are currently around 161,021 adults aged 60 and over in Duval County, or over18% of the population is 60 and older.
- Of adults over age 60 in Duval County 26% live alone.
- Of adults over age 60 in Duval almost 10% are below the poverty line.
- Of adults over 65 in Duval, it is estimated that 14,161 have Alzheimer's Disease (8.8% of adults over age 60 in Duval.
- Of adults over 60 in Duval, 31% have a disability with 18% have 2 or more disabilities.





Demographics cont'd Summary of Need

 By 2030, 1 in 3 residents will be over the age of 60.

It is anticipated that by 2050 there will be more people over the age of 65 than under the age of 15.





Summary of Needs Cont'd

- * Caregivers
- were older caregivers reported spending 20 or more 29% of respondents to the needs assessment who hours per week of care for one or more individuals.
- 46% of the older caregivers were caring for someone age 55 or older care for a spouse; 26% care for a
- □ Of the respondents age 60 and over, 2/4% are the primary caregiver for a child under 18.
- On average, family caregivers over 50 who leave the workforce to care for a family member lose over \$300,000 in wages and other benefits.



Summary of Needs Cont'd

- □ Transportation*
- Public transportation, while available, is not a viable option for many elders.
- Barriers include difficulty getting to bus stops, lack of sidewalks, inadequate shelter and benches, multiple transfers, scheduling confusion and timing.
- the needs assessment as the one issue most important to Transportation was most often identified by participants in
- 米 Bulsing 本
- Affordable assisted living options are limited.
- limited and remodeling or installations can be costly by source Accessible housing for individuals to age in place are

Summary of Needs Cont'd

- □ Activities of Daily Living^¾
- Being able to take care of themselves and their homes are essential for living independently and with dignity.
- (18%)of individuals age 60 and older in Duval have two or more disabilities limiting their abilities to manage their activities of daily living.
- □ Mental Health*
- Often under-reported as a problem
- 90% of people who died from suicide had a diagnosable Mental health and suicide are often linked as more than mental disorder.
- Suicide rate among older adults has increased from 19.2 per 100,000 in 2011 to 23.1 per 100,000 in 2014.



Summary of Need - Waiting List

- There are 3,769 frail, low income elders on the waiting list for Medicaid Managed Care Long Term Care.
- Alzheimer's Disease Initiative. (services for individuals with There are 345 people waiting for services through the dementia)
- Community Care for the Elderly (frail elders; in-home There are 1,837people waiting for services through services)
- There are almost 1,000 people waiting for home delivered meals through the Older Americans Act. That I
- want to be on a waiting list, won't admit to their need for The waiting list under-represents the need as many don't help, don't know how to access services





Priority Populations/Need and Funding Percentages

- over18% of the population in Duval is 60 and older.
- 26% of elders live alone.
- Almost 10% of elders are below the poverty line.
- An estimated 14,000 people in Duval have Alzheimer's Disease
- 31% of elders have a disability with 18% have 2 or more disabilities.
- Yet, for fiscal year 2016, only 5% of the PSG funds are allocated for low-income homebound elderly
- These are not individuals who could work
- Many lost their savings during the great recession and will never have the opportunity to earn their savings back
- Many of the frail elders are caregivers of other frail elders
- transportation, mental health including depression and anxiety, in inability to Issues include inability to shop for food and/or prepare food, lack of perform or afford home repairs





Questions

Contact:

ElderSource

Linda Levin, Executive Director

904-391-6610

Linda.Levin@myeldersource.org

Jacksonville, Florida 32257 10688 Old St. Augustine Road



Community Dashboard

Indicators for County: Duval

6 Economy

Economy		
Severe Housing Problems MAP	Comparison: U.S. Counties	
Renters Spending 30% or More of Household Income on Rent MAP	Comparison: U.S. Counties	
Homeownership MAP	Comparison: U.S. Counties	
Unemployed Workers in Civilian Labor Force NEW MAP	Comparison: U.S. Counties	
Households with Cash Public Assistance Income MAP	Comparison: U.S. Counties	
Children Living Below Poverty Level MAP	Comparison: U.S. Counties	
Families Living Below Poverty Level MAP	Comparison: U.S. Counties	M
People 65+ Living Below Poverty Level MAP	Comparison: U.S. Counties	
People Living Below Poverty Level MAP	Comparison: U.S. Counties	
People Living 200% Above Poverty Level MAP	Comparison: U.S. Counties	
Median Household Income MAP	Comparison: U.S. Counties	
Per Capita Income MAP	Comparison: U.S. Counties	
Firms Owned by Women MAP	Comparison: U.S. Value	3
Households with Supplemental Security Income MAP	Comparison: FL State Value	3
Æ Education		
School Readiness at Kindergarten Entry MAP	Comparison: FL Counties	
		-

☎ Education	
School Readiness at Kindergarten Entry MAP	Comparison: FL Counties
Student-to-Teacher Ratio MAP	Comparison: U.S. Counties
8th Grade Students Proficient in Math MAP	Comparison: FL Counties
4th Grade Students Proficient in Reading MAP	Comparison: FL Counties
8th Grade Students Proficient in Reading MAP	Comparison: FL Counties
High School Graduation MAP	Comparison: FL Counties
4th Grade Students Proficient in Math MAP	Comparison: FL Counties
Students who are Homeless	Comparison: FL Counties
Students Absent 21+ Days	Comparison: FL Counties
People 25+ with a Bachelor's Degree or Higher MAP	Comparison: U.S. Counties

Environment

Annual Particle Pollution MAP	Comparison: Air Quality Index
Food Environment Index MAP	Comparison: U.S. Counties
Children with Low Access to a Grocery Store MAP	Comparison: U.S. Counties
Low-Income and Low Access to a Grocery Store MAP	Comparison: U.S. Countles

Drinking Water Violations MAP	Comparison: U.S. Counties	
Annual Ozone Air Quality MAP	Comparison: Air Quality Index	
People 65+ with Low Access to a Grocery Store MAP	Comparison: U.S. Counties	
Daily Ozone Air Quality	Comparison: Air Quality Index	
Daily Particle Pollution	Comparison: Air Quality Index	
Households with No Car and Low Access to a Grocery Store MAP	Comparison: U.S. Counties	
Access to Exercise Opportunities MAP	Comparison: U.S. Counties	
Land Used for Farming MAP	Comparison: U.S. Value	
PBT Released	Comparison: Prior Value	
Recognized Carcinogens Released into Air	Comparison: Prior Value	
Government & Politics		
Voter Turnout MAP	Comparison: FL Counties	
┿ Health		
All Cancer Incidence Rate MAP	Comparison El Counties	
Breast Cancer Incidence Rate MAP	Comparison: FL Counties Comparison: FL Counties	
Cancer: Medicare Population MAP	Comparison: U.S. Counties	
Prostate Cancer Incidence Rate MAP	Comparison: FL Counties	
Food Insecurity Rate MAP	Comparison: U.S. Counties	
Teens without Sufficient Physical Activity MAP	Comparison: FL Counties	
Hyperlipidemia: Medicare Population MAP	Comparison: U.S. Counties	
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AIDS Diagnosis Rate MAP	Comparison: FL Counties	
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Gonorrhea Incidence Rate MAP	Comparison: FL Counties	
HIV Incidence Rate	Comparison: FL Counties	
Kindergartners with Required Immunizations MAP	Comparison: FL Counties	
Tuberculosis Incidence Rate MAP	Comparison: FL Counties	
Chronic Kidney Disease: Medicare Population MAP	Comparison: U.S. Counties	
Asthma: Medicare Population MAP	Comparison: U.S. Counties	
Colorectal Cancer Incidence Rate MAP	Comparison: FL Counties	
Diabetes: Medicare Population MAP	Comparison: U.S. Counties	
Salmonella Infection Incidence Rate MAP	Comparison: FL Counties	
Hypertension: Medicare Population MAP	Comparison: U.S. Counties	
Adults 65+ with Influenza Vaccination MAP	Comparison: FL Counties	
Vaccine Preventable Disease Rate for All Ages	Comparison: FL Counties	
Alzheimer's Disease or Dementia: Medicare Population MAP	Comparison: U.S. Counties	

Age-Adjusted Death Rate due to Colorectal Cancer MAP	Comparison: FL Counties	1
Colon Cancer Screening MAP	Comparison: FL Counties	1
Oral Cavity and Pharynx Cancer Incidence Rate MAP	Comparison: FL Counties	1
Prostate-Specific Antigen (PSA) Test History	Comparison: FL Counties	1
Atrial Fibrillation: Medicare Population MAP	Comparison: U.S. Counties	1
Ischemic Heart Disease: Medicare Population MAP	Comparison: U.S. Counties	1
Babies with Low Birth Weight MAP	Comparison: FL Counties	A
Infant Mortality Rate MAP	Comparison: FL Counties	Δ
Mothers who Received Early Prenatal Care MAP	Comparison: FL Counties	Λ
Rheumatoid Arthritis or Osteoarthritis: Medicare Population MAP	Comparison: U.S. Counties	Δ
Adults who Binge Drink MAP	Comparison: FL Counties	A
Adults with Health Insurance MAP	Comparison: U.S. Counties	Δ
Children with Health Insurance MAP	Comparison: U.S. Counties	Δ
Median Monthly Medicaid Enrollment MAP	Comparison: FL Counties	Δ
Age-Adjusted Death Rate due to Breast Cancer MAP	Comparison: FL Counties	Δ
Age-Adjusted Death Rate due to Prostate Cancer MAP	Comparison: FL Counties	Δ
Lung and Bronchus Cancer Incidence Rate MAP	Comparison: FL Counties	1
Morbidity Ranking MAP	Comparison: FL Counties	Λ
Mortality Ranking MAP	Comparison: FL Counties	Δ
Age-Adjusted Death Rate due to Cerebrovascular Disease (Stroke) MAP	Comparison: FL Counties	Δ
Age-Adjusted Death Rate due to Influenza and Pneumonia MAP	Comparison: FL Counties	Δ
Syphilis Incidence Rate MAP	Comparison: FL Counties	Δ
Repeat Births to Mothers Aged 18-19 Years Old	Comparison: FL Counties	Δ
Depression: Medicare Population MAP	Comparison: U.S. Counties	Δ
Osteoporosis: Medicare Population MAP	Comparison: U.S. Counties	Δ
Adults with Current Asthma MAP	Comparison: FL Counties	1
COPD: Medicare Population MAP	Comparison: U.S. Counties	1
Teens with Asthma MAP	Comparison: FL Counties	Δ
Alcohol-related Motor Vehicle Traffic Crashes	Comparison: FL Counties	Δ
Death Rate due to Drug Poisoning MAP	Comparison: U.S. Counties	1
Teens who have Used Methamphetamines MAP	Comparison: FL Counties	1
Life Expectancy for Females MAP	Comparison: U.S. Counties	Δ
Health Behaviors Ranking MAP	Comparison: FL Counties	Δ
Physical Environment Ranking MAP	Comparison: FL Counties	7
Social and Economic Factors Ranking MAP	Comparison: FL Counties	1
Age-Adjusted Death Rate due to Diabetes MAP	Comparison: FL Counties	7
Adults who are Obese MAP	Comparison: FL Counties	1

Adults who are Overweight or Obese MAP	Comparison: FL Counties	
Child Food Insecurity Rate MAP	Comparison: U.S. Counties	
Age-Adjusted Death Rate due to Coronary Heart Disease MAP	Comparison: FL Counties	
Heart Failure: Medicare Population MAP	Comparison: U.S. Counties	
Age-Adjusted Death Rate due to Unintentional Injuries MAP	Comparison: FL Counties	
Driving Under the Influence Arrest Rate	Comparison: FL Counties	
Life Expectancy for Males MAP	Comparison: U.S. Counties	
Age-Adjusted Death Rate due to Cancer MAP	Comparison: FL Counties	
Cervical Cancer Incidence Rate MAP	Comparison: FL Counties	
Teens who are Obese MAP	Comparison: FL Counties	
Preterm Births MAP	Comparison: FL Counties	
Sudden Unexpected Infant Death (SUID) Rate	Comparison: FL Counties	
Age-Adjusted Death Rate due to Lung Cancer MAP	Comparison: FL Counties	
Melanoma Incidence Rate MAP	Comparison: FL Counties	
Adults with Diabetes MAP	Comparison: FL Counties	
High Cholesterol Prevalence MAP	Comparison: FL Counties	
Adults 65+ with Pneumonia Vaccination MAP	Comparison: FL Counties	
Infants Born to Mothers >18 Years Old with <12 Years of Education	Comparison: FL Counties	
Teen Birth Rate MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Suicide MAP	Comparison: FL Counties	
Death Rate due to Teen Suicide	Comparison: FL Counties	
Adults who did not Visit a Dentist due to Cost MAP	Comparison: FL Counties	
Adults who Smoke MAP	Comparison: FL Counties	
Arrests for Drug Abuse Rate	Comparison: FL Counties	
Teens who Use Marijuana MAP	Comparison: FL Counties	
Self-Reported General Health Assessment: Good or Better MAP	Comparison: FL Counties	
Mammogram History MAP	Comparison: FL Counties	
Adult Fruit and Vegetable Consumption MAP	Comparison: FL Counties	
High Blood Pressure Prevalence MAP	Comparison: FL Counties	
Adults with a Usual Source of Health Care	Comparison: FL Counties	
Pap Test History MAP	Comparison: FL Counties	
Clinical Care Ranking MAP	Comparison: FL Counties	
Teens who Smoke MAP	Comparison: FL Counties	
Non-Physician Primary Care Provider Rate MAP	Comparison: U.S. Counties	
Primary Care Provider Rate MAP	Comparison: U.S. Counties	
Teens who Binge Drink MAP	Comparison: FL Counties	
Teens who Use Alcohol MAP	Comparison: FL Counties	

Age-Adjusted Death Rate due to Unintentional Drowning MAP	Comparison: FL State Value	A
HMO Enrollment	Comparison: FL State Value	6
Adults Age 65+ with No Disabilities	Comparison: FL State Value	6
Persons with a Cognitive Difficulty MAP	Comparison: U.S. Value	6
Adults who Use Special Equipment due to a Health Problem MAP	Comparison: FL State Value	
Adults with an Independent Living Difficulty MAP	Comparison: U.S. Value	
Adults with Disabilities in the Workforce	Comparison: FL State Value	
Adults with Disability MAP	Comparison: FL State Value	
People with Disabilities and Median Earnings	Comparison: FL State Value	
People with Disabilities Living in Poverty	Comparison: FL State Value	
Persons with a Self-Care Difficulty MAP	Comparison: U.S. Value	
Persons with an Ambulatory Difficulty MAP	Comparison: U.S. Value	
Live Birth Rate	Comparison: FL State Value	
Women of Childbearing Age	Comparison: FL State Value	
Public Safety		
Bicyclist Death Rate	Comparison: FL Counties	
Violent Crime Rate	Comparison: FL Counties	
Domestic Violence Offense Rate	Comparison: FL Counties	
Motor Vehicle Crashes by Teen Drivers Rate	Comparison: FL Counties	
Pedestrian Death Rate MAP	Comparison: FL Counties	
Alcohol-Impaired Driving Deaths MAP	Comparison: U.S. Counties	
Arrests for Aggravated Assaults Rate	Comparison: FL Counties	
Arrests for Simple Assaults Rate	Comparison: FL Counties	
Age-Adjusted Death Rate due to Motor Vehicle Collisions MAP	Comparison: FL Counties	
Social Environment		
Single-Parent Households MAP	Comparison: U.S. Counties	
Linguistic Isolation MAP	Comparison: U.S. Counties	
Child Abuse Rates	Comparison: FL Counties	
Population Over Age 65 MAP	Comparison: U.S. Value	
Population Under Age 18 MAP	Comparison: U.S. Value	
Persons per Square Mile MAP	Comparison: U.S. Value	
Population Change MAP	Comparison: U.S. Value	
Single Parent Family Households	Comparison: State Value	
Transportation		
Workers who Walk to Work MAP	Comparison: U.S. Counties	
Mean Travel Time to Work MAP	Comparison: U.S. Counties	

Solo Drivers with a Long Commute MAP

Workers who Drive Alone to Work MAP

Workers Commuting by Public Transportation MAP

Comparison: U.S. Counties

Comparison: U.S. Counties

Comparison: U.S. Counties



Create Indicator Comparison Report

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NE Florida Counts



Painting a Picture of Health

for Northeast Florida

Deanna McDonald

CEO & President

Health Planning Council of Northeast Florida

Promoting healthy communities and efficient use of resources.

Local Health Planning in Florida

- 11 regional health planning agencies established in 1982
- Authorized and guided by state statute (F.S. 408.033)
- Independent 501c3 non-profit corporations
- Board of Directors appointed by local government(s)
- Core funding from Florida Department of Health
- Reporting accountability to Florida Agency for Healthcare Administration (AHCA)
- Adapt to local/regional needs and expand programs and funding as appropriate (grants, contracts, fees)



Mission:

To champion healthy communities, lifestyles and accessible, quality health and wellness.

Capabilities and Expertise

- Community Mobilization
- Data compilation and analysis
- **Evidence-based and methodical Strategic Planning**
- Provider Network Administration and development
- Non-Profit Management Support and technical assistance
- Chronic Disease Management program administration/support
- Corporate and Workplace Wellness program development
- Oral Health program planning and development
- Case Management training, support, and administration
- Program Evaluation consulting and technical assistance



Services and Programs

- Community Health Assessment (scalable, various models)
- Health Impact Assessment
- Healthcare Utilization and Custom Data Reporting
- Northeast Florida Counts Dashboard
- Program Administration







Find My County

Connect to Resources

Welcome to the new Northeast Florida Counts!



Initiative Centers

Over 1,700 national best practices

Over 175 indicators

Health and Quality of Life data

- **Report Assistant**
- Repository for local studies/reports
- **Community Calendar**



Step 1: Explore Data

COMMUNITY DASHBOARD
See how our community stacks up
compared to Florida and the nation



Step 2: Track and Compare

Lesin how we are going based on national HEALTHY PEOPLE 2020 TRACKER

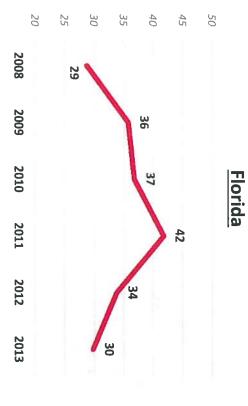


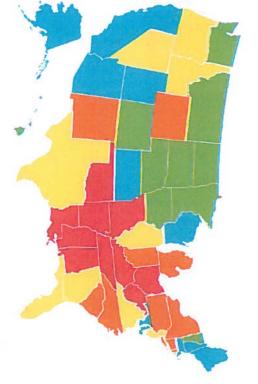
Step 3: Take Action

PROMISING PRACTICES
LEARN ADOUT OVER 1000 health and Wellness
program from across the country



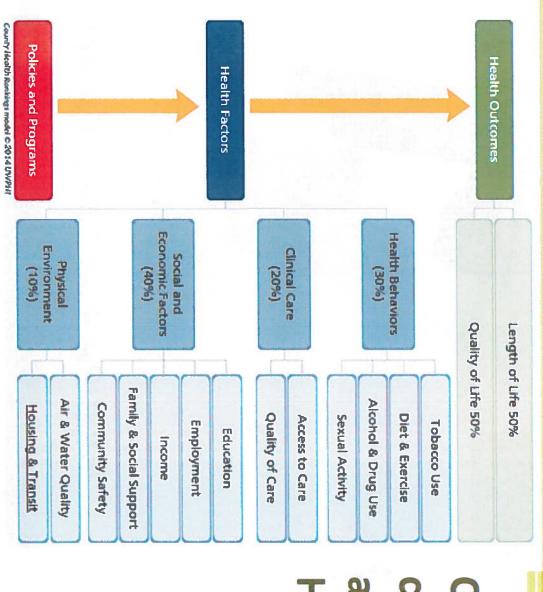
Florida Well-Being Overall Life Evaluation Emotional Health	2013 30 29 24	2012 34 41
Well-Being Overall	30	34
Life Evaluation	29	41
Emotional Health	24	33
Work Environment	35	33
Physical Health	25	30
Healthy Behaviors	12	13
Basic Access	36	42





Northeast Florida Community Ranking





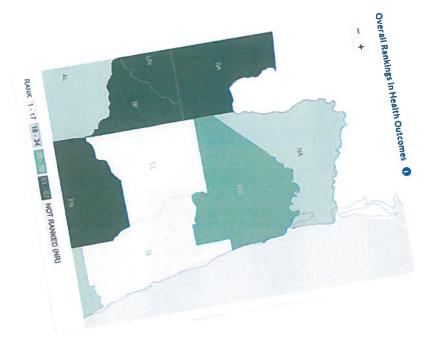
Clinical Care contributes only about 20% to Health Outcomes

County Health
Rankings & Roadmaps
Building a Culture of Health, County by Count

Service | Wind Minds

Wind Propagation Health Institute
Fundation | Was consinguated by County Broadway Count

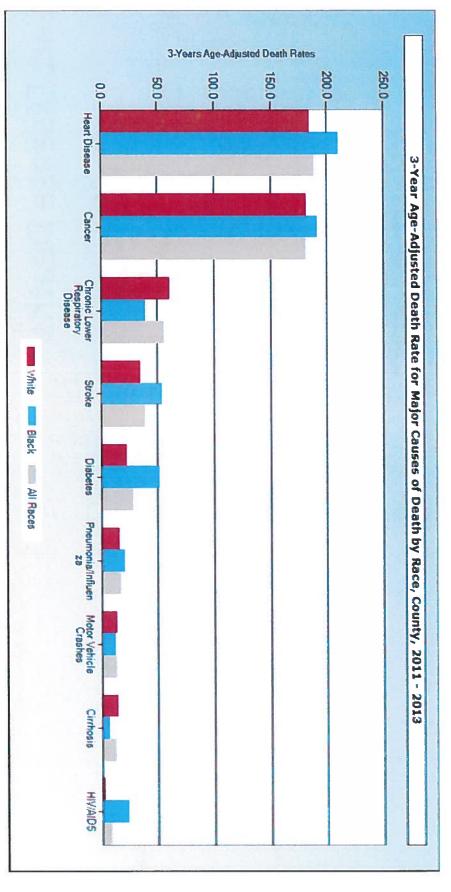
Health Outcome Ranking



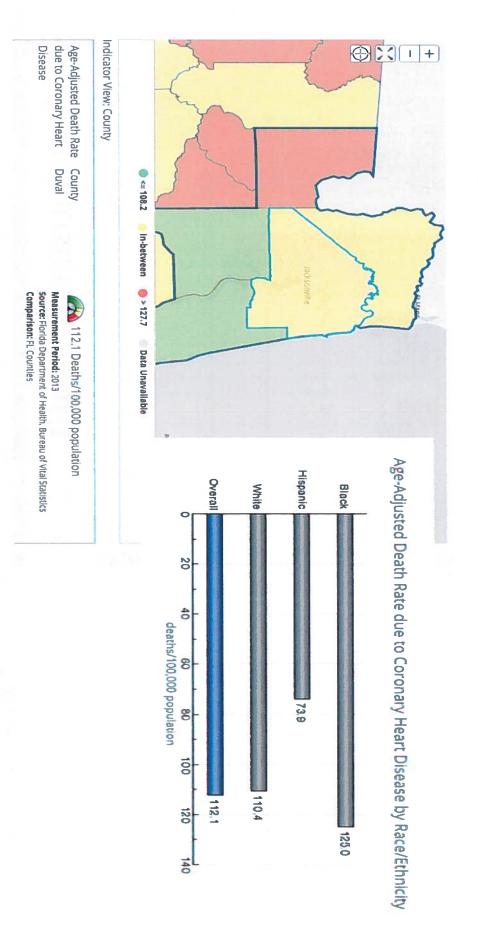


Health Outcome Ranking 43

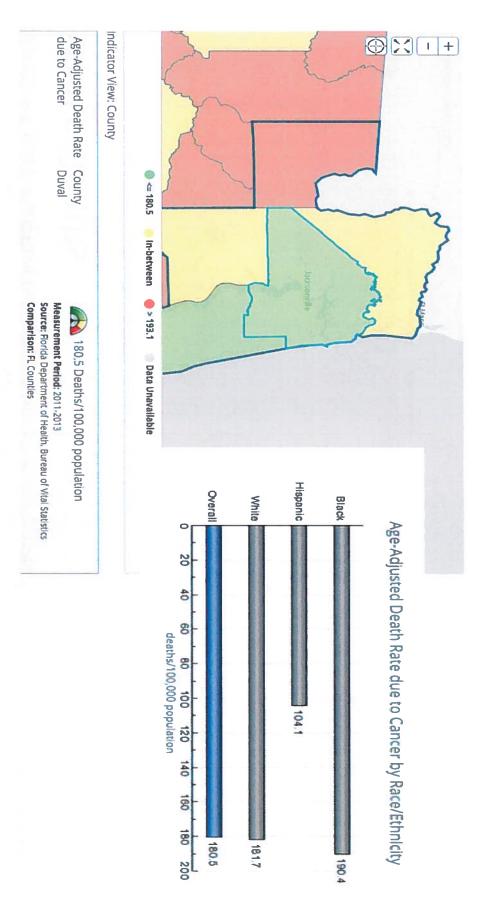
Leading Causes of Death



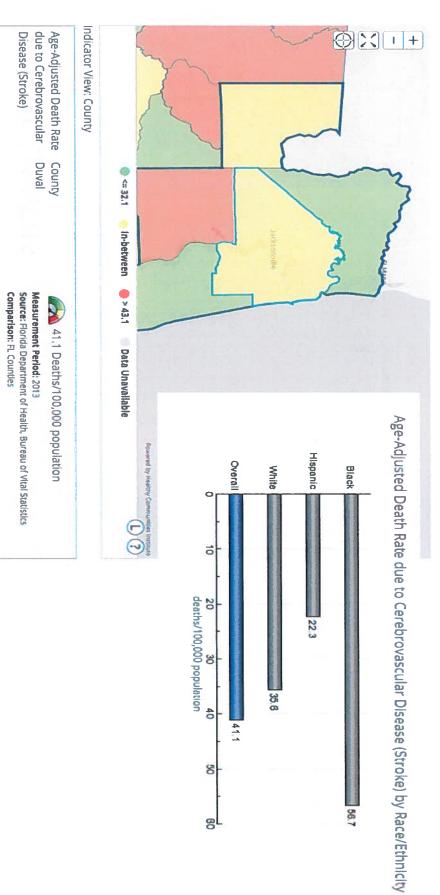
Heart Disease Deaths



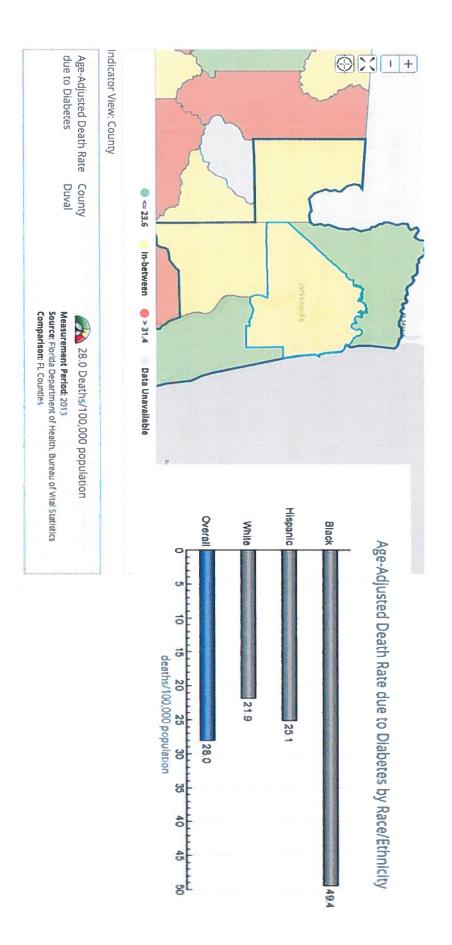
Cancer Deaths



Stroke Deaths



Diabetes Deaths



Marketplace Enrollment

- Florida:
- Strong enrollment with 64% of the potential market signing up statewide in 2015 but even within the same county, the results were varied widely.
- Duval (32202):
- Northern part of the zip code had 82% of the potential market enroll verses 67% of the Southern part of the zip code.
- Clay (32068 & 32091):
- 39% of the potential market in 2015, well under the state average
- We are moving the dial in the positive direction as indicated by the increased number of the available market enrolling in 2015

Marketplace Enrollment

No. of the last of		
	Total Plans	% Uninsured
County Name	(2015)	(2014)
Baker County	837	14%
Clay County	8,710	11%
Duval County	55,033	14%
Flagler County	6,580	15%
Nassau County	3,695	12%
St. Johns County	10,960	10%
Volusia County	34,584	16%
ALL Northeast Florida		
Counties	120,399	8 8



How do we bring health in the conversation?

- Health Impact Assessment Requirements
- Northeast Florida Counts
- Preventative Health Education
- Chronic Disease Management Programs





QUESTIONS?

Promoting healthy communities and efficient use of resources.

*	

Community Dashboard

Indicators for County: Duval

	Economy		
×	Severe Housing Problems MAP	Comparison: U.S. Counties	
*	Renters Spending 30% or More of Household Income on Rent MAP	Comparison: U.S. Counties	
×	Homeownership MAP	Comparison: U.S. Counties	
	Unemployed Workers in Civilian Labor Force NEW MAP	Comparison: U.S. Counties	
	Households with Cash Public Assistance Income MAP	Comparison: U.S. Counties	
	Children Living Below Poverty Level MAP	Comparison: U.S. Counties	A
	Families Living Below Poverty Level MAP	Comparison: U.S. Counties	A
	People 65+ Living Below Poverty Level MAP	Comparison: U.S. Counties	
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	Median Household Income MAP	Comparison: U.S. Counties	
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×	Student-to-Teacher Ratio MAP	Comparison: U.S. Counties	
	8th Grade Students Proficient in Math MAP	Comparison: FL Counties	
	4th Grade Students Proficient in Reading MAP	Comparison: FL Counties	
			1

8th Grade Students Proficient in Reading MAP High School Graduation MAP 4th Grade Students Proficient in Math MAP Students who are Homeless Students Absent 21+ Days

Environment

Annual Particle Pollution MAP Food Environment Index MAP Children with Low Access to a Grocery Store MAP Low-Income and Low Access to a Grocery Store MAP

People 25+ with a Bachelor's Degree or Higher MAP

Comparison: FL Counties Comparison: U.S. Counties

Comparison: Air Quality Index Comparison: U.S. Counties Comparison: U.S. Counties Comparison: U.S. Counties



















	Drinking Water Violations MAP	Comparison: U.S. Counties	
	Annual Ozone Air Quality MAP	Comparison: Air Quality Index	
	People 65+ with Low Access to a Grocery Store MAP	Comparison: U.S. Counties	
	Daily Ozone Air Quality	Comparison: Air Quality Index	
	Daily Particle Pollution	Comparison: Air Quality Index	
	Households with No Car and Low Access to a Grocery Store MAP	Comparison: U.S. Counties	
	Access to Exercise Opportunities MAP	Comparison: U.S. Counties	
	Land Used for Farming MAP	Comparison: U.S. Value	
	PBT Released	Comparison: Prior Value	
	Recognized Carcinogens Released into Air	Comparison: Prior Value	*
	Voter Turnout MAP	Comparison: FL Counties	
	+ Health		
	All Cancer Incidence Rate MAP	Comparison: FL Counties	
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	Colorectal Cancer Incidence Rate MAP	Comparison: FL Counties	
	Diabetes: Medicare Population MAP	Comparison: U.S. Counties	
	Salmonella Infection Incidence Rate MAP	Comparison: FL Counties	
	Hypertension: Medicare Population MAP	Comparison: U.S. Counties	
	Adults 65+ with Influenza Vaccination MAP	Comparison: FL Counties	
	Vaccine Preventable Disease Rate for All Ages	Comparison: FL Counties	
*	Alzheimer's Disease or Dementia: Medicare Population MAP	Comparison: U.S. Counties	

Age-Adjusted Death Rate due to Colorectal Cancer MAP	Comparison: FL Counties	
Colon Cancer Screening MAP	Comparison: FL Counties	
Oral Cavity and Pharynx Cancer Incidence Rate MAP	Comparison: FL Counties	
Prostate-Specific Antigen (PSA) Test History	Comparison: FL Counties	
Atrial Fibrillation: Medicare Population MAP	Comparison: U.S. Counties	
Ischemic Heart Disease: Medicare Population MAP	Comparison: U.S. Counties	
Babies with Low Birth Weight MAP	Comparison: FL Counties	
Infant Mortality Rate MAP	Comparison: FL Counties	
Mothers who Received Early Prenatal Care MAP	Comparison: FL Counties	
Rheumatoid Arthritis or Osteoarthritis: Medicare Population MAP	Comparison: U.S. Counties	
Adults who Binge Drink MAP	Comparison: FL Counties	
Adults with Health Insurance MAP	Comparison: U.S. Counties	
Children with Health Insurance MAP	Comparison: U.S. Counties	
Median Monthly Medicaid Enrollment MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Breast Cancer MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Prostate Cancer MAP	Comparison: FL Counties	
Lung and Bronchus Cancer Incidence Rate MAP	Comparison: FL Counties	
Morbidity Ranking MAP	Comparison: FL Counties	
Mortality Ranking MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Cerebrovascular Disease (Stroke) MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Influenza and Pneumonia MAP	Comparison: FL Counties	
Syphilis Incidence Rate MAP	Comparison: FL Counties	
Repeat Births to Mothers Aged 18-19 Years Old	Comparison: FL Counties	
Depression: Medicare Population MAP	Comparison: U.S. Counties	
Osteoporosis: Medicare Population MAP	Comparison: U.S. Counties	
Adults with Current Asthma MAP	Comparison: FL Counties	
COPD: Medicare Population MAP	Comparison: U.S. Counties	
Teens with Asthma MAP	Comparison: FL Counties	
Alcohol-related Motor Vehicle Traffic Crashes	Comparison: FL Counties	
Death Rate due to Drug Poisoning MAP	Comparison: U.S. Counties	
Teens who have Used Methamphetamines MAP	Comparison: FL Counties	
Life Expectancy for Females MAP	Comparison: U.S. Counties	
Health Behaviors Ranking MAP	Comparison: FL Counties	
Physical Environment Ranking MAP	Comparison: FL Counties	
Social and Economic Factors Ranking MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Diabetes MAP	Comparison: FL Counties	
Adults who are Obese MAP	Comparison: FL Counties	

Adults who are Overweight or Obese MAP	Comparison: FL Counties	
Child Food Insecurity Rate MAP	Comparison: U.S. Counties	
Age-Adjusted Death Rate due to Coronary Heart Disease MAP	Comparison: FL Counties	
Heart Failure: Medicare Population MAP	Comparison: U.S. Counties	
Age-Adjusted Death Rate due to Unintentional Injuries MAP	Comparison: FL Counties	
Driving Under the Influence Arrest Rate	Comparison: FL Counties	
Life Expectancy for Males MAP	Comparison: U.S. Counties	
Age-Adjusted Death Rate due to Cancer MAP	Comparison: FL Counties	
Cervical Cancer Incidence Rate MAP	Comparison: FL Counties	
Teens who are Obese MAP	Comparison: FL Counties	
Preterm Births MAP	Comparison: FL Counties	
Sudden Unexpected Infant Death (SUID) Rate	Comparison: FL Counties	
Age-Adjusted Death Rate due to Lung Cancer MAP	Comparison: FL Counties	
Melanoma Incidence Rate MAP	Comparison: FL Counties	
Adults with Diabetes MAP	Comparison: FL Counties	
High Cholesterol Prevalence MAP	Comparison: FL Counties	
Adults 65+ with Pneumonia Vaccination MAP	Comparison: FL Counties	
Infants Born to Mothers >18 Years Old with <12 Years of Education	Comparison: FL Counties	
Teen Birth Rate MAP	Comparison: FL Counties	
Age-Adjusted Death Rate due to Suicide MAP	Comparison: FL Counties	
Death Rate due to Teen Suicide	Comparison: FL Counties	
Adults who did not Visit a Dentist due to Cost MAP	Comparison: FL Counties	
Adults who Smoke MAP	Comparison: FL Counties	
Arrests for Drug Abuse Rate	Comparison: FL Counties	
Teens who Use Marijuana MAP	Comparison: FL Counties	
Self-Reported General Health Assessment: Good or Better MAP	Comparison: FL Counties	
Mammogram History MAP	Comparison: FL Counties	
Adult Fruit and Vegetable Consumption MAP	Comparison: FL Counties	
High Blood Pressure Prevalence MAP	Comparison: FL Counties	
Adults with a Usual Source of Health Care	Comparison: FL Countles	
Pap Test History MAP	Comparison: FL Counties	
Clinical Care Ranking MAP	Comparison: FL Counties	
Teens who Smoke MAP	Comparison: FL Counties	
Non-Physician Primary Care Provider Rate MAP	Comparison: U.S. Counties	
Primary Care Provider Rate MAP	Comparison: U.S. Counties	
Teens who Binge Drink MAP	Comparison: FL Counties	
Teens who Use Alcohol MAP	Comparison: FL Counties	

Age-Adjusted Death Rate due to Unintentional Drowning MAP	Comparison: FL State Value	
HMO Enrollment	Comparison: FL State Value	6
Adults Age 65+ with No Disabilities	Comparison: FL State Value	6
Persons with a Cognitive Difficulty MAP	Comparison: U.S. Value	
Adults who Use Special Equipment due to a Health Problem MAP	Comparison: FL State Value	
Adults with an Independent Living Difficulty MAP	Comparison: U.S. Value	
Adults with Disabilities in the Workforce	Comparison: FL State Value	
Adults with Disability MAP	Comparison: FL State Value	
People with Disabilities and Median Earnings	Comparison: FL State Value	
People with Disabilities Living in Poverty	Comparison: FL State Value	
Persons with a Self-Care Difficulty MAP	Comparison: U.S. Value	
Persons with an Ambulatory Difficulty MAP	Comparison: U.S. Value	
Live Birth Rate	Comparison: FL State Value	
Women of Childbearing Age	Comparison: FL State Value	
Public Safety		
* Bicyclist Death Rate	Comparison: FL Counties	
X Violent Crime Rate	Comparison: FL Counties	
✓ Domestic Violence Offense Rate	Comparison: FL Counties	
	Comparison: FL Counties	
Pedestrian Death Rate MAP	Comparison: FL Counties	
Alcohol-Impaired Driving Deaths MAP	Comparison: U.S. Counties	
Arrests for Aggravated Assaults Rate	Comparison: FL Counties	
Arrests for Simple Assaults Rate	Comparison: FL Counties	
Age-Adjusted Death Rate due to Motor Vehicle Collisions MAP	Comparison: FL Counties	
Social Environment		
✓ Single-Parent Households MAP	Comparison: U.S. Counties	
Linguistic Isolation MAP	Comparison: U.S. Counties	
Child Abuse Rates	Comparison: FL Counties	
Population Over Age 65 MAP	Comparison: U.S. Value	
Population Under Age 18 MAP	Comparison: U.S. Value	6
Persons per Square Mile MAP	Comparison: U.S. Value	
Population Change MAP	Comparison: U.S. Value	
Single Parent Family Households	Comparison: State Value	
Transportation		
> Workers who Walk to Work MAP	Comparison: U.S. Counties	
Mean Travel Time to Work MAP	Comparison: U.S. Counties	

Solo Drivers with a Long Commute MAP

Workers who Drive Alone to Work MAP

Workers Commuting by Public Transportation MAP

Comparison: U.S. Counties

Comparison: U.S. Counties

Comparison: U.S. Counties



Create Indicator Comparison Report

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NE Florida Counts

Snyder, John

From: bganger@feedingnefl.org

Sent: Tuesday, September 08, 2015 2:20 PM

To: Snyder, John Cc: Michelle Barth

Subject: information for tomorrow's PSG meeting **Attachments:** September 2015 PSG presentation.xlsx

John,

Thanks for the opportunity to provide data on the issue of hunger in our community. The attached data comes from the 2013-2014 Hunger In America study commissioned and funded by Feeding America. It is all public information and we use this constantly in our communications and fundraising. Please note that the data for the cost of a meal is the RETAIL COST, not what it costs us to source/rescue, create and distribute a meal.

As you probably know, about 17% of Duval County residents live with household incomes at or below the federal poverty level. Here are some statistics from that study that are relevant for tomorrow's meeting:

- 69% of households served by the Feeding Northeast Florida food distribution network have income at or below the national poverty level
- 40% are working families; More than ½ reported at least one person in the home working within the past year, 57% are employed only part time
- 20% have at least one family member who served in the military
- 29% are children under age 18
- 15% are seniors over age 65
- 20% are people with some type of disability
- 59-69% choose daily between paying for food OR paying for housing, medical care, or transportation

When considering the impact these statistics represent:

- Children that go to school hungry are not as apt to learn or be able to concentrate on their lesson until their hunger is satisfied
- Those who are food insecure are less productive on the job and more prone to at-work accidents, impacting employers and employees alike
- Many of the health issues in our community are due to a lack of healthy, nutritious food diabetes, obesity, more that
 costs the whole community more in order to provide health services to those populations
- For those that are homeless eating a meal is one of the first, if not the first, issues they address when/where they wake up each day

Without a reliable, sustainable food rescue and distribution network, these statistics would be significantly worse. Because of the amount of food Feeding Northeast Florida supplies to other nonprofits and partner agencies, many PSG grant recipients are able to use more of the City's investment for their programs instead of spending it on food. In essence, we help multiply the impact of city funding.

We are very efficient at this process- for every \$1 donated, we can provide 7 meals. The organization has reduced the cost of distributing a pound of food by over 57% in the last 18 months (from .23 cents per pound to .10 cents per pound). The question of funding or not funding food support programs is not the issue. The only issue to be discussed is how to increase funding for food support programs.

Please let us know if we can provide any additional information, and thank you for reaching out.

Bruce Ganger

President & CEO

904.201.4412 direct/cell/fax/text

bganger@feedingNEFL.org

www.feedingnefl.org

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Food Security

Duval County Food Policy Counci

Definition of Food Policy Council

food-related sectors to examine and improve food system operations. A Food Policy Council (FPC) brings together stakeholders from diverse

Duval's FPC VISION

food for all. to adequate amounts of affordable, fresh, healthy The Duval FPC envisions a county with equal access



Mission - Duval's FPC

growth that result in community food security, improved public health and economic To affect positive change in food policies

Community Food Security

social justice. environmentally sustainable food system sound diet through an economically and safe, culturally appropriate, nutritionally that promotes community self-reliance and in which all community residents obtain a Community Food Security is a condition

Food Security and Food Insecurity

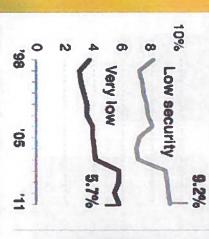
- social and economic access to sufficient, safe and nutritious food Food security exists when all people, at all times, have physical, and healthy life. which meets their dietary needs and food preferences for an active
- The opposite of food security food insecurity is defined by the limited or uncertain access to adequate food." USDA as, "a household-level economic and social condition of
- the time. Food insecurity may reflect a household's need to make trade-offs between important basic needs, such as housing or foods. medical bills, and purchasing nutritionally adequate Food insecure households are not necessarily food insecure all

Food insecurity in the U.S.

insecurity," trouble feeding family members at some point in 2011. Nearly 18 million U.S. households (50 million people) had "food

Food insecurity trends

food insecurity since 1998 Percent of households with



By state

insecurity; average, 2009-11 Percent of households with food



With and without enough food

Conn. R.I.

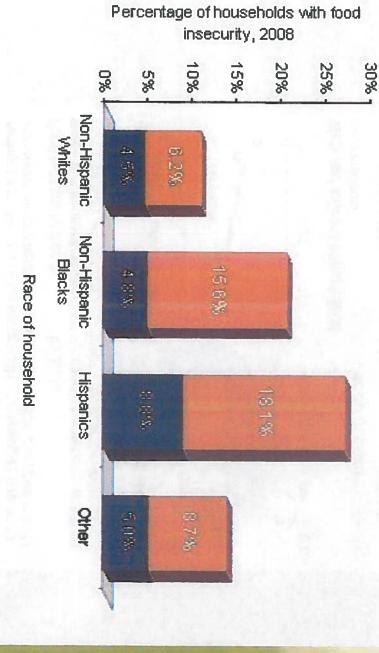
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D.C.

Minority Households Are More Likely To Experience Food insecurity







Data source: U.S. Department of Agriculture, Economic Research Service Household Food Security in the United States, 2008

Food Insecurity in NE Florida

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	500			
10				
47//	165,610	19.2%	860.479	Duval
	Individuals			
			THE WAY AND THE	
	Insuite			
0				
Food Ranking	Number of Food	Rate		
County II can	Daniellinga	Fupulation Food misecurity	Topulation	County
County Health		Wood Incomitw	Danilotian	2

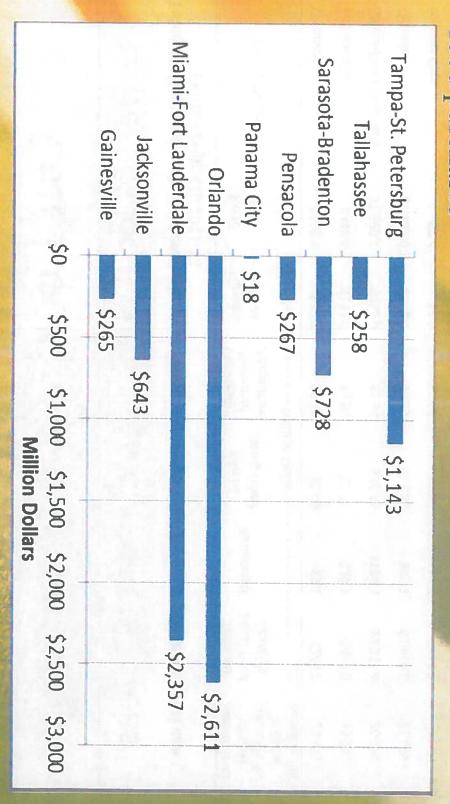
Health is the major consequence of food insecurity

Food Insecurity and Health

- Food and health are at the core of human existence and serve as common indicators of economic and social well-being
- The simultaneous escalation in obesity rates and evidence of a complex and interrelated entities understanding, evaluating, and transforming both these suggest the need for comprehensive systematic approaches to food system marked by a lack of access and sustainability
- Good nutrition is critical to health
- Four of the leading causes of death heart disease, stroke, cancer, and expense while contributing to mounting healthcare costs diabetes - are diet-related and cause thousands of people hardship and

Our Local Food System

food purchases Jacksonville - lowest among metro areas in the state for local



Our Local Food System

Lowest % local purchases of all metro areas

Florida Region	Retail stores	Farmer's markets	Community Supported Agriculture	Special arrangement	Restaurants	Total All Local Food Channels	Percent local all food purchases for
		0 0 1 0 0 0	Mi	Million Dollars			consumption
Gainesville	\$205.9	\$47.7	\$0.33	\$2.00	\$9.1	\$265.0	26,4%
Jacksonville	\$448.6	\$157.6	\$4.89	\$2.71	\$29.1	\$643.0	16.9%
Miami-Fort Lauderdale	\$1,690.7	\$486.0	\$1.34	\$66.86	\$126.5	\$2,357.4	20.8%
Orlando	\$1,937.6	\$592.4	\$0.09	\$11.62	\$70.1	\$2,610.6	21.8%
Panama City	\$7.4	\$9.3	\$0.00	\$0,00	\$1.6	\$18.3	2.3%
Pensacola	\$183.8	\$64.7	\$0.00	\$3.72	\$14.9	\$267.2	17.7%
Sarasota-Bradenton	\$524.0	\$181.0	\$0.00	\$2.33	\$22.5	\$728.0	18.9%
Tallnhassee	\$179.7	\$66.9	\$0.68	\$0.72	\$10.2	\$258.3	36.2%
Tampa-St. Petersburg	\$897.2	\$204.9	\$4.04	\$1.10	\$35.3	\$1,142.6	18.0%
Not available	\$3.6	\$2.8	\$0.00	\$0.17	\$0.1	\$6.6	11.2%
Total All Regions	\$6,078.6	\$1,813.3	\$11.38	\$91.22	\$319.5	\$8,297.0	20.1%

Specific Issues

- Hunger
- The fastest-growing population in this foodcan't make ends meet, often times forced to that would have been used to buy food substitute other bills and expenses for money households that have working members but insecure group is the working poor -
- Food Deserts
- Health Zones 1 and 4
- Fewest supermarkets
- Primary food sources: fast food and convenience stores

What's Broken?

sustainable regional and local food systems Department of Agriculture (USDA) grants to improve Secretary Kathleen Merrigan today announced U.S. reduce hunger and food insecurity, Deputy Agriculture WASHINGTON, May 5, 2011 — as part of an effort to

(food sheds). through this program explore ways to improve food systems on a local level, by helping disadvantaged communities in small food economies in diverse ways. Projects funded across the country address food insecurity by developing Many regional and local sustainable food system programs urban and rural areas establish sustainable food systems

Priority Populations

In regard to addressing local food system issues Working poor

- Malnutrition
- Consumption of < 5 fruits and vegetables/day
- 76.1 % of Duval County residents
- 77.9% of Florida youth
- High cholesterol diagnosis: > 35.6% adults
- Heart disease accounts for 22% of Duval County deaths

Priority Populations

Citizens in Health Zones 1 and 4

Overweight/Obesity

 Direct link between density of fast food/convenience stores and overweight/obesity

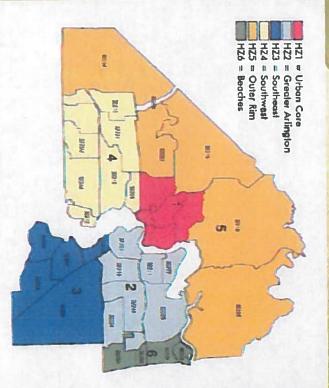
 Highest rates of juvenile diabetes: HZ 1 and 4

Diabetes hospitalizations = 234.1 per 100,000

US = 179.9 per 100,000

Diabetes-related deaths rate = 96.1 per 100,000

FL = 68.5 per 100,000



Funding

Initiatives that address community food security Benefits

- Local Food = Healthy Food:
- Studies have shown that eating locally grown foods can improve community health outcomes
- Increasing Cost to Import
- Reducing transportation costs can lower price of food and reduce greenhouse emissions
- Import Substitution
- ✓ Local value chains increase local multiplier effects
- Local Business Development
- New business opportunities for sales to local suppliers and consumers

UW 2-1-1 / Financial Assistance and Support; Food, Shelter, Clothing and Furniture; and Housing

O W = A / A ALKMAN CANADA CANA	200												
MAJOR CATEGORY 2015 - 2016	July '15	Aug '15	Sep '15	Oct '15	Nov '15	Dec '15	Jan '16	Feb '16	Mar '16	Apr '16	May '16	Jun '16	Total '15-16
MONTHLY CALL VOLUME	9,802												
FINANCIAL ASSISTANCE (# of Calls)	3,088			TO SOUTH									
Financial Assistance RENT (Referrals)	1,618												
Financial Assistance MORTGAGE (Referrals)	55												
Financial Assistance UTILITIES (Referrals)	2,799												
Financial Assistance DEPOSITS - Rent (Referrals)	158												
Financial Assistance DEPOSITS - Utilities (Referrals)	189												
FOOD/SHELTER/CLOTHING (# of Calls)	350												and the second
Food (Referrals)	434				1000								
Shelter (Referrals)	155												
Clothing (Referrals)	63												
Domestic Violence Shelter (Referrals)	80							STR ST					
HOUSING - PERMANENT (Referrals)	99			CONTRACTOR OF THE PARTY OF									
Average Speed Answered (Goal - 70 seconds)	3:30												
Length of Calls (Goal - 4 minutes)	4:06												
Hang-Up / Abandonments (Actual # and Average)	1,987												
Abandonment Rate - Goal (14 percent)	20%												
Call Vol. Increase/Decrease (from previous year)	0/09-												
							6			1,000,000			

and Support: Food. Shelter. Clothing and Furniture: and Housing

UW 2-1-1 / Financial Assistance and Support, Food, Suciter, Coming and Furnitate, and Fronsing	Iai Assis	rance ar	ddne pr	OIL, LOC	Ju, Juci	וכוי לוטו	umg an	In Tall	HILLICS	מחמ זדו	STITE	S III III III III	
MAJOR CATEGORY 2014 - 2015	July '14	Aug 14	Sep '14	Oct '14	Nov '14	Dec '14	Jan '15	Feb '15	Mar '15	Apr '15 May '15	May '15	Jun '15	Total '14-15
MONTHLY CALL VOLUME	10,462	10,091	10,411	299'6	7,850	7,788	7,680	6,834	7,823	8,133	7,070	8,308	102,117
FINANCIAL ASSISTANCE (# of Calls)	3,672	3,679	3,908	3,756	2,814	2,974	3,017	1,880	2,457	2,600	2,077	2,775	35,609
Financial Assistance RENT (Referrals)	2,488	2,236	2,274	2,063	1,954	2,089	1,854	880	1,158	1,328	1,377	1,729	21,439
Financial Assistance MORTGAGE (Referrals)	17	70	99	70	9/	58	89	40	58	39	48	61	715
Financial Assistance UTILITIES (Referrals)	4,449	4,668	4,620	4,410	3,566	3,173	3,177	1,941	2,126	1,980	1,342	2,086	37,538
Financial Assistance DEPOSITS - Rent (Referrals)	199	205	191	196	168	158	151	92	100	163	135	188	1,955
Financial Assistance DEPOSITS - Utilities (Referrals)	386	322	380	376	364	354	253	218	213	199	211	293	3,569
FOOD/SHELTER/CLOTHING (# of Calls)	462	474	409	511	200	424	395	251	361	335	318	386	4,826
Food (Referrals)	692	712	726	780	838	701	504	368	424	448	382	519	7,171
Shelter (Referrals)	280	368	390	341	251	257	250	129	207	199	174	194	3,040
Clothing (Referrals)	179	165	96	108	114	345	72	52	42	35	58	65	1,331
Domestie Violence Shelter (Referrals)	6 (6	15	9	11	r.	5	3	4	3	5	5	80
HOUSING - PERMANENT (Referrals)	52	48	21	30	54	31	34	6	58	29	51	99	521
Average Speed Answered (Goal - 70 seconds)	2:17	2:16	1:40	1:10	1:33	0:59	0:57	0:58	1:14	2:01	2:03	1:18	1:32
Length of Calls (Goal - 4 minutes)	3:18	3:33	3:34	3:25	4:03	3:56	5:14	4:02	4:02	4:01	4:03	3:40	3:54
Hang-Up / Abandonments (Actual # and Average)	1,464	1,508	1,845	1,156	872	622	824	780	1,019	1,059	1,044	1,277	13,627
Abandonment Rate - Goal (14 percent)	14%	15%	17%	12%	110%	10%	110%	110%	13%	13%	14%	15%	13%
Call Vol. Increase / Decrease (from previous year)	-10%	-14%	9/06-	-15%	-17%	0/06-	-23%	-17%	0/09-	-10%	-11%	0/06	-11%

UW 2-1-1 / Financial Assistance and Support; Food, Shelter, Clothing and Furniture; and Housing

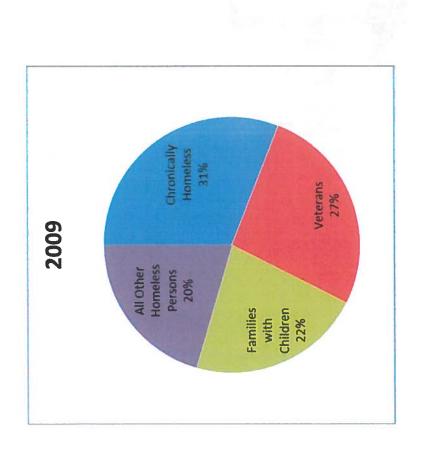
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MAJOR CAI'EGORY 2013 - 2014	July '15	Aug. 'I5	Sept. 15	Oct. 13	Nov. TS	Dec. 13	Jan. 14	Jan. 14 Feb. 14	Mar 14	Apr. 14	May 14		cr-71 loral 16-15
MONTHLY CALL VOLUME	11,640	11,775	11,482	11,473	9,537	8,631	10,069	8,208	8,351	9,063	8,003	9,204	117,436
FINANCIAL ASSISTANCE (# of Calls)	3,410	3,460	2,943	2,866	2,301	2,213	2,513	2,088	2,442	2,669	2,705	3,228	32,838
Financial Assistance RENT (Referrals)	1,840	1,684	1,539	1,482	1,277	1,268	1,270	903	1,018	1,506	1,859	2,129	17,775
Financial Assistance MORTGAGE (Referrals)	63	99	54	43	33	27	25	29	35	39	51	61	526
Financial Assistance UTILITIES (Referrals)	4,204	4,884	3,440	4,150	3,114	2,668	2,977	2,964	2,927	2,952	2,873	3,067	40,220
Financial Assistance DEPOSITS - Rent (Referrals)	190	160	141	146	111	66	87	62	113	132	139	221	1,601
Financial Assistance DEPOSITS - Utilities (Referrals)	414	435	374	445	353	347	283	214	257	232	249	279	3,882
FOOD/SHELTER/CLOTHING (# of Calls)	488	475	347	393	391	354	338	293	317	362	350	463	4,571
Food (Referrals)	527	551	489	493	641	510	440	346	443	457	556	580	6,033
Shelter (Referrals)	372	297	346	298	299	255	318	249	196	210	276	426	3,542
Clothing (Referrals)	121	147	71	129	110	88	38	46	82	61	06	82	1,065
Domestic Violence Shelter (Referrals)	9	17	6	6	11	12	10	9	2	3	5	13	103
HOUSING - PERMANENT (Referrals)	71	46	30	38	31	27	33	39	51	39	46	99	507
Average Speed Answered (Goal - 70 seconds)	1:41	1:37	2:57	1:34	2:49	3:06	1:37	1:11	1:21	1:17	1:11	1:32	1:49
Length of Calls (Goal - 4 minutes)	2:56	3:01	3:07	3:05	3:07	3:01	3:20	3:46	3:49	3:40	3:49	3:52	3:22
Hang-Up / Abandonments (Actual # and Average)	1,224	1,413	2,161	2,319	1,371	1,129	1,732	1,206	1,159	1,257	1,120	1,603	17,694
Abandonment Rate - Goal (14 percent)	10%	12%	19%	20%	14%	13%	17%	14%	13%	14%	14%	17%	15%
Call Vol. Increase/Decrease (from previous year)	9/08	-11%	4%	-12%	-10%	-3%	-12%	9/09-	10,0	-10%	-10%	0/06-	-7%

Total '12-13	126,232	32,760	14,334	641	35,449	1,303	4,154	4,205	4,920	2,897	1,367	92	514	2:11	3:03	14,897	11%	-13%
June '13	10,158	2,431	1,407	42	2,478	125	396	424	449	299	119	5	37	1:27	2:53	772	8%	-12%
May '13	8,899	2,368	1,311	40	2,274	136	415	363	386	308	62	2	37	1:15	3:00	092	9/08	-31%
Apr '13	10,096	2,235	1,230	42	1,958	103	252	398	420	266	81	0	47	1:23	2:52	928	%6	-23%
Mar '13	8,313	1,819	736	41	1,527	89	217	367	293	208	11	6	28	1:24	3:12	9//	%6	%6-
Feb. '13	8,749	1,580	713	25	1,801	06	258	251	244	217	0/	9	43	1:45	20:8	1,346	15%	5%
Jan. '13	11,527	2,534	1,122	74	2,711	71	321	295	346	89	106	6	28	2:52	3:08	2,171	18%	4%
Dec. '12	8,904	2,172	949	30	2,474	87	283	279	311	189	106	1	29	2:41	2:57	1,375	15%	-17%
Nov. '12	10,577	2,866	1,303	57	3,457	86	464	312	423	212	120	7	35	3:07	3:10	1,774	16%	-8%
Oct. '12	13,015	3,901	1,503	74	4,499	169	472	456	543	339	177	13	4	2:34	3:07	1,924	14%	-3%
Sept. '12	11,958	3,286	1,188	55	3,829	101	350	318	386	270	73	7	43	3:04	3:00	993	9/08	-14%
Aug. '12	13,235	4,240	1,325	100	4,436	135	346	442	592	281	196	6	47	3:04	3:05	1,225	0/06	-19%
July '12	10,801	3,328	1,547	91	4,005	120	380	300	527	219	163	8	36	1:37	3:14	853	8%	-24%
MAJOR CATEGORY 2012 - 2013	MONTHLY CALL VOLUME	FINANCIAL ASSISTANCE (# of Calls)	Financial Assistance RENT (Referrals)	Financial Assistance MORTGAGE (Referrals)	Financial Assistance UTILITIES (Referrals)	Financial Assistance DEPOSITS - Rent (Referrals)	Financial Assistance DEPOSITS - Utilities (Referrals)	FOOD/SHELTER/CLOTHING (# of Calls)	Food (Referrals)	Shelter (Referrals)	Clothing (Referrals)	Domestic Violence Shelter (Referrals)	HOUSING - PERMANENT (Referrals)	Average Speed Answered (Goal - 70 seconds)	Length of Calls (Goal - 4 minutes)	Hang-Up / Abandonments (Actual # and Average)	Abandonment Rate - Goal (14 percent)	Call Vol. Increase (Decrease (from previous year)



(formerly Emergency Services & Homeless Coalition of Jacksonville, Inc.) Chief Executive Officer Dawn Gilman

Point in Time Data

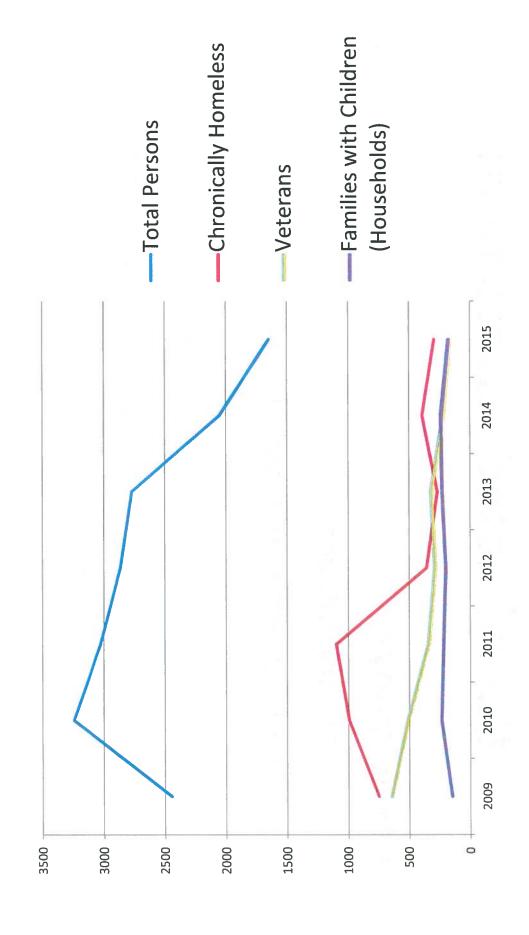


Chronically Homeless
All Other Homeless
Persons
A5%
A5%
Children
28%

Total persons = 1853

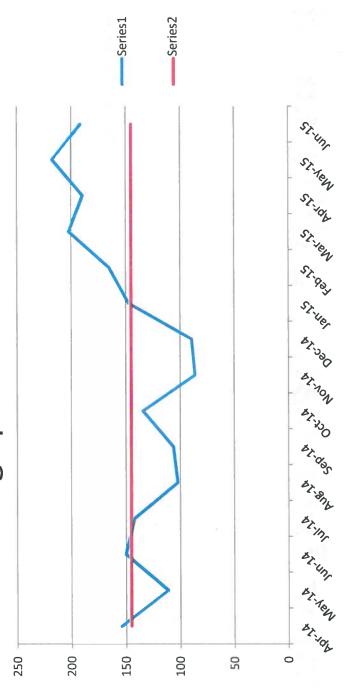
Total persons = 2442

Point in Time Data – a different view



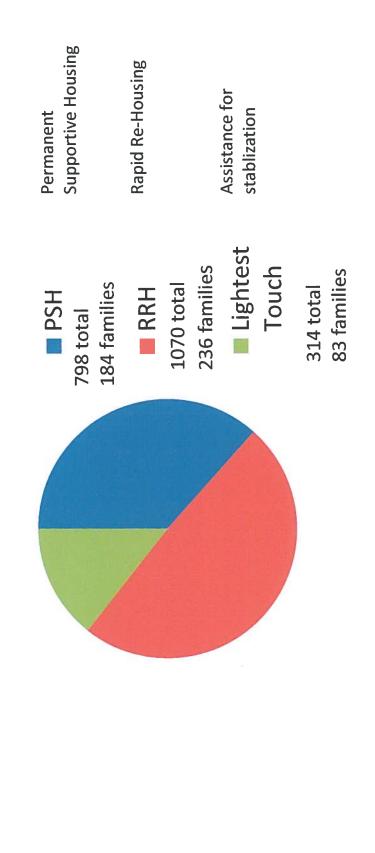
Coordinated Assessment

- How many?
- 2182 total intakes
- 145.67 average per month



Coordinated Assessment

What services do people need?



SCHEDULE OF FEDERAL PUBLIC SERVICE GRANTS FISCAL YEAR 2015 - 2016

Community Development Block Grant	
*Catholic Charities Bureau, Inc.	50,974.00
Girl Scouts of Gateway Council, Inc.	35,753.00
*Bridge of Northeast Florida, Inc.	38,800.00
*Learn to Read, Inc.	24,000.00
*Women's Center of Jacksonville, Inc.	25,668.00
*Family Support Services of North Florida, Inc.	28,810.00
Professional Opportunities for Students, Inc.	18,810.00
Clara White Mission, Inc.	57,232.00
Edward Waters College	24,270.30
*Pine Castle, Inc.	24,034.00
L'Arche Harbor House, Inc.	13,500.00
Operation New Hope	13,735.50
*Community Connections	18,000.00
*Jacksonville Area Legal Aid, Inc.	29,350.00
Total Community Development Block Grant	\$ 402,937
Housing Opportunities for Persons with Aids (HOPWA)	
*Catholic Charities Bureau, Inc.	950,000
*Gateway Community Services	75,000
*Lutheran Social Services	191,278
Northeast Florida Aids Network	907,373
River Region Human Services	325,000
Total HOPWA Grants	\$ 2,448,651
Emergency Shelter Grant	
*Catholic Charities Bureau, Inc.	120,000
Salvation Army	60,000
*I M Sulzbacher Center For The Homeless Inc.	225,992
Total Emergency Shelter Grants	\$ 405,992

^{*}Also receiving Public Service Grants through the City's General Fund.

SCHEDULE PROVIDED FOR INFORMATION ONLY. SUBJECT TO CHANGE UPON BOARD'S APPROVAL OR RECOMMENDATIONS. APPROPRIATIONS MADE THROUGH SEPARATE LEGISLATION.

Snyder, John

From: Carswell, Lacree

Sent: Tuesday, August 25, 2015 4:16 PM **To:** Snyder, John; Moore, Johnnetta

Cc: Stagner-Crites, Laura; Carter, Devin; Ealey, Shanee

Subject: RE: PSG Council Recommendations

John.

See below for review and consideration. Thanks!

From: Snyder, John

Sent: Tuesday, August 25, 2015 9:10 AM **To:** Carswell, Lacree; Moore, Johnnetta

Cc: Stagner-Crites, Laura; Carter, Devin; Ealey, Shanee

Subject: RE: PSG Council Recommendations

It looks like there are a couple of agencies overlap. I don't know what programs CDBG funds, but here are their PSG Programs and a brief description.

Community Connections-Health Hub for Homeless Women

This program is designed to reduce the health risk of women living in the shelter by providing funding of partial staff and medical supplies

CDBG funds will be used to provide staff wages & salaries (75% of Business & Dev. Specialist) to assist homeless and impoverished families to increase literacy, plan careers, find employment and living wages for 180 families.

Family Support Services-Independent Living

This program supports those individual who have aged out of Foster remain in their Foster Care home while they go to school/ work.

Family Support Services-Mental/ Behavioral Health Program

This program is at the Schell-Sweet Ctr to provide services to individuals and families in that area CDBG funds will be used to provide operating costs for staff wages & salaries (100% of Early Education Specialist), office supplies, etc. training in early child education and case management services for 2,000 at risk children from birth to five years old.

Jacksonville Area Legal Aide- Disability Rights

This program helps individuals who are disabled and unlikely to find a private attorney to take their disability case

Jacksonville Area Legal Aide-Civil Legal Program

This program provides assistance to individual who are in need of Civil Legal defense continuing the next step where other funding does not

cover "the actual defense in court".

CDBG funds will be used for operating costs for staff wages & salaries (62% of Project Director/Sr. Staff Attorney), communications, etc. for legal training and guidance to 15 faith-based and community organizations.

Learn To Read-Jax Reads

PSG funds support the paid instructors providing individual, small group and computer-assistance instructions

CDBG funds will be used for staff wages & salaries (53.66% of Literacy Program Manager, 50% of two (2) Literacy Specialists and 6.9% of ED) for direct reading, language, basic math and life skills to 350 adults age 18 and older who read below sixth grade level.

Pine Castle, Inc.- Training, Education, & Work Services

This program address the needs for training, counseling and skill development for adults by paying for a number of Training Specialist

working with specific individuals

CDBG funds will be used for operating costs for wages & Salaries (100% for Sr. Job Developer) to solicit employers to hire 28 individuals with disabilities.

Women's Center of Jax-Expand Horizon Adult Literacy

GED training partial salaries for Community Ed Dr., Prg Coord, & Prg Assistant

CDBG funds will be used to provide salaries & wages (1 PTE licensed mental health counselor) to provide individual or group therapy sessions for 100 clients.

Thanks,

John Snyder

Human Services Planner II
City of Jacksonville, Intra-Governmental Services Dept.
Office of Grants and Compliance
214 West Hogan Street 8th Floor
Jacksonville, FL 32202
(255-8202)
Fax (255-8256)

Connect with Mayor Curry and the City of Jacksonville!











For general information, contact 630-CITY (2489).

View our calendar, sign up for newsletters or learn about volunteer opportunities.

*** Please note that under Florida's very broad public records law, email communications to and from city officials are subject to public disclosure. ***

From: Carswell, Lacree

Sent: Tuesday, August 25, 2015 8:26 AM **To:** Snyder, John; Moore, Johnnetta

Cc: Stagner-Crites, Laura; Carter, Devin; Ealey, Shanee

Subject: RE: PSG Council Recommendations

John,

Please find attached the '15-16 CDBG Schedule A-3. Please review for comparison with the PSG Council Recommendations and let's discuss any issues or concerns. Thanks!

From: Snyder, John

Sent: Thursday, August 20, 2015 12:28 PM **To:** Moore, Johnnetta; Carswell, Lacree

Cc: Snyder, John

Subject: PSG Council Recommendations

Good Afternoon,

Jacksonville Journey Programs

	5,093,013	5,093,013	2,096,727	2,300,553	2,675,062	3,191,062	3,311,243	3,527,484	3,396,499
	6Y 15-16	5-16							
Program	Requested Amendment	Proposed	FY 14-15	FY 13-14	FY 12-13	FY 11-12	FY 10-11	FY 09-10	FY 08-09
Additional Program Funding 61500	2,554,284	3,000,000	0	0	0	0	0	0	0
Ex-Offender Employment Programs	352,633	302,633	352,633	352,633	410,039	440,039	475,000	475,000	356,250
Ex-Offender Training/Re-entry	265,568	210,568	265,568	265,568	308,800	658,800	738,000	738,000	553,500
Juvenile Crime Prevention & Intervention	276,576	226,576	276,576	276,576	321,600	321,600	321,600	321,600	241,200
Local Initiatives Support Corporation	399,023	322,021	399,023	399,023	463,980	493,980	200,000	500,000	500,000
Neighborhood Accountability Boards	55,000	55,000	0	0	0	0	0	0	0
Out of School Suspension	800,000	800,000	622,998	826,824	961,423	1,067,423	1,067,423	1,243,664	1,495,549
Summer Jobs Program	179,929	176,215	179,929	179,929	209,220	209,220	209,220	249,220	250,000
Support Staff - 1,040 part-time hours	000'09								
Assessment of Existing Programs	150,000								

FY 2015/2016 PUBLIC SERVICE GRANT

		Finance Committee
Agency Name	Program Name	Recommendation
"Aging True" Urban Jacksonville	Meals on Wheels	\$125,000
Beaches Emergency Assistance Ministry, Inc.	Rent and Utility Assistance Program	\$59,985
Catholic Charities Bureau, Inc.	Workforce Development Program	\$81,709
Clara White Mission, Inc.	Comprehensive Emergency Services	\$93,750
Community Connections	Health Hub for Homeless Women	\$117,374
Daniel Memorial Inc.	Project Prepare	\$50,000
Emergency Services & Homeless Coalition of Jacksonville, Inc.	Leadership to End Homelessness	\$103,514
Family Foundations	Mental Health Counseling	\$77,508
Family Support Services	Independent Living	\$124,942
Family Support Services	Mental/Behavior Health Program	\$119,250
Gateway Communty Services	Case Management in Recovery	\$35,987
Hubbard House Inc.	Emergency Shelter Program	\$125,000
Hubbard House Inc.	Adult Outreach Program	\$37,669
I M Sulzbacher Center For The Homeless Inc.	Emergency Shelter Services for the Homeless	\$125,000
Jacksonville Area Legal Aid	Disability Rights & Benefits	\$123,475
Jacksonville Area Legal Aid, Inc.	Civil Legal Services	\$123,055
Jewish Family & Community Services Inc.	Emergency Financial Assistance	\$75,000
Learn To Read, Inc.	Jax Reads	\$49,210
Lutheran Social Services Of Northeast Florida Inc.	P.H.A.S.E Program	\$86,726
North Florida School of Special Education	Transiton into Learning Employment Skils (TILES)	\$40,750
Northeast Florida Healthy Start Coalition	The Azalea Project	\$60,163
Pine Castle Inc.	Training, Education and Work Services	\$125,000
Ronald McDonald House Charities	Ronald McDonald House	\$29,319
The ARC Jacksonville	Transition to Employment	\$125,000
The Salvation Army	Social Services for Low-Income	\$125,000
Trinity Evangelical Lutheran Church, Inc.	Food Pantry	\$30,000
United Way of NEFL	211	\$100,800
United Way Of Northeast Florida Inc.	Real\$ense Prosperity Campaign	\$124,010
Vision Is Priceless Council Inc.	Adult Vision Care Program	\$74,000
Women's Center of Jacksonville	Expanded Horizen Adult Literacy	\$56,000
		\$2.624.106

\$2,624,196